



भारतीय प्रतिभूति और विनिमय बोर्ड
Securities and Exchange Board of India

CIRCULAR

SEBI/HO/OIAE/IGRD/CIR/P/2020/208

22 October, 2020

To,

All companies whose securities are listed on SEBI recognized Stock Exchanges
(through Stock Exchanges)
All Recognized Stock Exchanges
All Depositories
All Investor Associations

Dear Sir/ Madam,

Sub: Clarification on SEBI Circular SEBI/HO/OIAE/IGRD/CIR/P/2020/152 dated 13 August, 2020 on Investor grievances redressal mechanism – Handling of SCORES complaints by stock exchanges and Standard Operating Procedure for non-redressal of grievances by listed companies.

1. SEBI Issued a Circular SEBI/HO/OIAE/IGRD/CIR/P/2020/152 dated 13 August, 2020 on Investor grievances redressal mechanism – Handling of SCORES complaints by stock exchanges and Standard Operating Procedure for non-redressal of grievances by listed companies.
2. In respect of Paras 16, 27, 32 and Point 2c of Annexure -1 to the said circular, please read the words “promoter and promoter group” and “promoter/promoter group” as “promoter(s)”.
3. This Circular is issued in exercise of powers conferred under Section 11(1) of the Securities and Exchange Board of India Act, 1992 to protect the interests of investors in securities and to promote the development of, and to regulate the securities market.
4. This circular is available on SEBI website at www.sebi.gov.in under the category “Legal→Circulars”.

Yours faithfully,

Medha Sonparote
General Manager
Investor Grievance Redressal Division
Office of Investor Assistance and Education
Tel No. 022 26449312
Email id - medhad@sebi.gov.in