



## National Stock Exchange Of India Limited

Ref: NSE/CML/2020/43

13-Aug-2020

The Company Secretary

All companies whose securities are listed on SEBI recognized Stock Exchanges (through Stock Exchanges)

Dear Sir/ Madam

**Subject: Investor grievances redressal mechanism – Handling of SCORES complaints by stock exchanges and Standard Operating Procedure for non-redressal of grievances by listed companies**

This is with reference to SEBI Notification No. SEBI/HO/OIAE/IGRD/CIR/P/2020/152 dated August 13, 2020 issued by the Securities and Exchange Board of India (SEBI) titled “**Investor grievances redressal mechanism – Handling of SCORES complaints by stock exchanges and Standard Operating Procedure for non-redressal of grievances by listed companies**”.

A copy of SEBI notification dated August 13, 2020 is enclosed herewith for your reference and for necessary action at your end. The copy of the circular is also available on the NSE website ([www.nseindia.com](http://www.nseindia.com)).

This is for your information please.

Yours faithfully,  
For National Stock Exchange of India Limited

Harmeet Singh  
Manager  
Encl: SEBI Circular