

Complaints against Exchange
(Other than Commodity Segment)

1. Data for the Month ending January 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total complaints	Resolved during the month	Pending at the end of the month		Average Resolution time
						Pending for less than 3 months	Pending for more than 3 months	
(1)	(2)	(3)	(4)	(5)	(6)	(7)		(8)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	136	164	300	190	107	3	24.23
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Grand Total		136	164	300	190	107	3	24.23

2. Month-wise data for the current financial year (2024-2025)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
(1)	(2)	(3)	(4)	(5)	(6)
1	April	119	114	55	178
2	May	178	113	165	126
3	June	126	76	87	115
4	July	115	130	111	134
5	August	134	97	109	122
6	September	122	81	112	91
7	October	91	113	95	109
8	November	109	102	106	105
9	December	105	167	136	136
10	January	136	164	190	110
Grand Total			1157	1166	

3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
(1)	(2)	(3)	(4)	(5)	(6)
1	2020-21	13	1328	931	410
2	2021-22	410	1512	1885	37
3	2022-23	37	788	802	23
4	2023-24	23	1133	1037	119
5	2024-25	119	1157	1166	110
Grand Total			5918	5821	