

Complaints against Exchange
(Commodity Segment)

1. Data for the Month ending October 2024

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total complaints	Resolved during the month	Pending at the end of the month		Average Resolution time
						Pending for less than 3 months	Pending for more than 3 months	
(1)	(2)	(3)	(4)	(5)	(6)	(7)		(8)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL

2. Month-wise data for the current financial year (2024-2025)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
(1)	(2)	(3)	(4)	(5)	(6)
1	April	NIL	NIL	NIL	NIL
2	May	NIL	NIL	NIL	NIL
3	June	NIL	NIL	NIL	NIL
4	July	NIL	NIL	NIL	NIL
5	August	NIL	NIL	NIL	NIL
6	September	NIL	NIL	NIL	NIL
7	October	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
(1)	(2)	(3)	(4)	(5)	(6)
1	2020-21	NIL	NIL	NIL	NIL
2	2021-22	NIL	NIL	NIL	NIL
3	2022-23	NIL	NIL	NIL	NIL
4	2023-24	NIL	NIL	NIL	NIL
5	2024-25	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL