

Ref. No.: MUM/SEC/198-01/2019

January 15, 2019

To,
The Manager
Listing Department
BSE Limited
Phiroze Jeejeebhoy Tower
Dalal Street
Mumbai - 400001

The Manager
Listing Department
The National Stock Exchange of India Ltd.
Exchange Plaza, 5th Floor, Plot C/1,
G Block, Bandra-Kurla Complex
Mumbai - 400051

BSE Scrip Code: 540716

NSE Symbol: ICICIGI

Dear Sir/Madam,

Clarification on Newspaper Articles on ICICI Lombard General Insurance Company Limited

There are articles on "ICICI Lombard General Insurance Company Limited" in "Mumbai Mirror" in its publication dated January 12, 2019 and in "Free Press Journal" in its publication dated January 13, 2019 based on some social media circulations.

At the outset, the Company notes that the social media account that is circulating various internal and confidential emails of employees of the Company are based on stolen data and making selective releases for promoting malafide conclusions.

The expenditures primarily alleged in the article are business expenditures spent on trainings, conferences and seminars conducted from time to time for the persons responsible for distribution of insurance products.

Insurers organize necessary trainings and conferences regularly to train and give exposure to the intermediaries and others about the products they distribute and the allied processes.

It is needless to say that the Company has necessary codes, guidelines and processes that need to be adhered to by its employees in their day to day operation. These include matters like gifting and activities conducted such as trainings, conferences and familiarization programs for distribution partners.

ICICI Lombard General Insurance Company Limited AA

IRDA Reg. No. 115

CIN: L67200MH2000PLC129408

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Mailing Address:

Registered Office:

Toll free No. : 1800 2666

401 & 402, 4th Floor, Interface 11, ICICI Lombard House, 414, Veer Savarkar Marg,
New Linking Road, Malad (West), Near Siddhi Vinayak Temple, Prabhadevi,
Mumbai - 400 064.

Mumbai - 400 025.

Alternate No.: +91 8655222666 (Chargeable)

Email: customersupport@icicilombard.com

Website: www.icicilombard.com

The Company in any case, will examine the allegations including by review of complete records pertaining to the period from 2012 to 2014 or earlier as required and to ascertain that the expenditures incurred were in line with applicable Company policies. Consequent to the report from such examination, if lapses are found in the conduct of any employee, the Company will take appropriate action.

You are requested to kindly take the same on records.

Thanking you,

Yours Sincerely,

For ICICI Lombard General Insurance Company Limited



Vikas Mehra
Company Secretary