Gujarat Narmada Valley
Fertilizers & Chemicals Limited
CIN : L24110GJ1976PLC002903
An ISO 9001, ISO 14001, ISO 45001 & ISO 50001 Certified Company
P.O Narmadanagar - 392015, Dist. Bharuch, Gujarat, India
Ph. (02642) 247001, 247002 **Website:** www.gnfc.in

No. SEC/SE/BRSR
August 22, 2026

Dy. General Manager	Dy. General Manager
BSE Limited	Listing Department
Corporate Relationship Dept.,	National Stock Exchange of India Limited
1st Floor, New Trading Ring,	Exchange Plaza,
Rotunda Bldg., PJ Tower,	C-1, Block - "G",
Dalal Street, Fort,	Bandra Kurla Complex, Bandra (E),
Mumbai - 400 001	Mumbai - 400 051
Scrip Code: "500670"	Symbol: "GNFC”

Dear Sir / Madam,

Sub.: Business Responsibility & Sustainability Report for FY 2025-26.

Pursuant to Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith the Business Responsibility & Sustainability Report for the FY 2025-26 which forms part of Company’s Annual Report for the FY 2025-26.

Business Responsibility & Sustainability Report for FY 2025-26 is also available on the website of the Company at https://www.gnfc.in/statistics-annual-report/#1786339892327-80eb5780-b241

You are requested to take note of the above.

Thanking you.

Yours faithfully,

For Gujarat Narmada Valley Fertilizers & Chemicals Limited

RAJESH PILLAI
Digitally signed by RAJESH PILLAI
DN: c=IN, o=Personal,CID - 7107362, 2.5.4.20=042b0bdcb8c11aba84828920109f2323d2944df241e7922e073d3bffd738a0ab, postalCode=392015, st=Gujarat, serialNumber=13ae34ce7af0c4ecd1c281089da3bc0f56245ddcbb7d75ea1ae394f2b77790f6, cn=RAJESH PILLAI
Date: 2026.08.22 17:08:04 +05'30'

Rajesh Pillai
Company Secretary & Compliance Officer

Encl.: As above

ANNEXURE - B

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORTING

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

Sr. No.	Required Information	
1	Corporate Identity Number (CIN) of the Listed Entity	L24110GJ1976PLC002903
2	Name of the Listed Entity	Gujarat Narmada Valley Fertilizers & Chemicals Limited
3	Year of incorporation	1976
4	Registered office address	P.O.: Narmadanagar - 392015, District: Bharuch, Gujarat
5	Corporate address	P.O.: Narmadanagar - 392015, District: Bharuch, Gujarat
6	E-mail	investor@gnfc.in
7	Telephone	(02642) 247001, 247002
8	Website	http://www.gnfc.in/
9	Financial year for which reporting is being done	April 1, 2025 - March 31, 2026
10	Name of the Stock Exchange(s) where shares are listed	National Stock Exchange of India Limited and BSE Limited
11	Paid-up Capital (in ₹)	Equity Share Capital of ₹ 146.94 crores
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Rajesh Pillai Company Secretary 02642-203405 sustainability@gnfc.in
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Disclosures under this report are made on Standalone Basis
14	Name of Assurance Provider	Not Applicable as per SEBI's criteria
15	Type of Assurance obtained	Not Applicable

II. Products / Services

16. Details of business activities (accounting for 90% of the turnover):

Sr. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Chemical segments	GNFC has established a core setup for chemicals and Petrochemicals Plants such as Methanol, Formic Acid, Acetic Acid, Toluene Di- Isocyanate (TDI), Technical Grade Urea (TGU), Weak Nitric Acid, Concentrated Nitric Acid, Ethyl Acetate, Aniline and Ammonium Nitrate. GNFC is the only producer of Acetic Acid and Formic Acid in India and has the largest single-stream Aniline plant in India. It is the only manufacturer of Toluene Di–Isocyanate (TDI) in Southeast Asia and the Indian Sub-Continent.	63.03%

2	Fertilizers segment	This segment began with the establishment of one of the largest single-stream Ammonia Urea Plants. It includes the manufacturing of Urea and Ammonium Nitro phosphate, which was being marketed under the brand 'Narmada' till Dec 2022. Thereafter these are being marketed under brand 'Bharat' as mandated by GoI under "One Nation One Fertilizer" (ONOF) Initiative-under Pradhanmantri Bhartiya Janurvarak Pariyojna (PMBJP) subsidy scheme.	35.56%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Sr. No.	Product / Service	NIC Code	% of total Turnover contributed
1	Ammonium Nitro Phosphate	24121	96%
2	Neem Coated Urea	24123	
3	Acetic Acid	24115	
4	AN Melt	20123	
5	Aniline	24121	
6	Concentrated Nitric Acid	24121	
7	Weak Nitric Acid	24121	
8	Ethyl Acetate	24115	
9	Formic Acid	24116	
10	Methanol	24116	
11	Toluene Di-Isocynate (TDI)	24121	
12	Technical Grade Urea (TGU)	20121	

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	2	5	7
International	-	-	-

19. Market Served by the entity:

a.	Number of locations	
	Locations	**Number**
	National (No. of States)	27
	International (No. of Countries)	86
b.	What is the contribution of exports as a percentage of the total turnover of the entity?	0.44%

c.	A brief on type of customers	The Company's operations are structured across three principal business segments: the Fertilizer Segment, the Industrial Products Segment, and the Information Technology and Digital Services Segment through its division, (n)Code Solutions. The Fertilizer Segment addresses a broad and diverse customer base, including agricultural federations, agro based industries, cooperatives, private distributors, institutional buyers, and individual cultivators. Through its product offerings, the segment plays a significant role in strengthening the agricultural ecosystem, enhancing farm productivity, and contributing to the economic upliftment of rural communities. The Industrial Products Segment primarily operates on a business-to-business model, catering to a wide range of customers comprising micro, small and medium enterprises (MSMEs), large industrial organizations, government bodies, public sector enterprises, and small-scale manufacturing units. By supplying critical industrial inputs and raw materials, the segment facilitates industrial development and supports the growth of downstream industries across multiple sectors. The (n)Code Solutions division caters to a diverse customer base including individuals, corporates, government departments, and public sector entities, providing digital signature certificates, secure online transaction solutions, e-procurement services, and managed IT and cybersecurity services to support their digital and operational requirements.

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

Sr. No.	Particulars	Total (A)	Male		Female	
			No.(B)	%(B/A)	No.(C)%	(C/A)
		Employees				
1	Permanent (D)	1971	1907	97%	64	3%
2	Other than Permanent (E)	393	346	88%	47	12%
3	Total employees (D+E)	2364	2253	95%	111	5%
		Workers				
4	Permanent (F)	-	-	-	-	-
5	Other than Permanent (G)	2506	2379	95%	127	5%
6	Total workers (F+G)	2506	2379	95%	127	5%

b. Differently abled Employees & workers:

Sr. No.	Particulars	Total (A)	Male		Female	
			No.(B)	% (B/A)	No.(C)	% (C/A)
		Differently Abled Employees				
1	Permanent (D)	8	7	88%	1	12%
2	Other than Permanent (E)	1	1	100%	0	0%
3	Total differently abled employees (D+E)	9	8	89%	1	11%
		Differently Abled Workers				
4	Permanent (F)	-	-	-	-	-
5	Other than Permanent (G)	0	0	0%	0	0%
6	Total differently abled workers (F+G)	0	0	0%	0	0%

21. Participation/Inclusion/Representation of women:

Particulars	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	10	1	10%
Key Management Personnel	3	0	0%

22. Turnover rate for permanent employees and workers (Disclose trends for the past 3years)

	FY 2025-26 (Turnover rate in current FY)			FY 2024-25 (Turnover rate in previous FY)			FY 2023-24 (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	0.35%	0.05%	0.40%	0.77%	0.00%	0.77%	1.00%	0.04%	1.04%
Permanent Workers	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Name of holding / subsidiary / associate companies / joint ventures

Sr. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ JointVenture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Gujarat Green Revolution Company Limited	Associate Company	46.87%	No

VI. CSR Details

24 (I) Whether CSR is applicable as per section 135 of Companies Act, 2013(Yes/No) Yes

(ii) Turnover (in ₹)	₹ 7,773 Crores
(iii) Net worth (in ₹)	₹ 8,981 Crores

VII. Transparency and Disclosure Compliances

25. Complaints/Grievances on any of the principles (Principles 1to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web link for grievance redress policy)	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes A mechanism is in place to interact with community leaders to understand & address their concerns, if any.	Nil	Nil	Nil	Nil	Nil	Nil

	Investors (other than shareholders)	Yes A mechanism is in place to identify, understand, and address any concerns that may arise.	Nil	Nil	Nil	Nil	Nil	Nil
	Shareholders	Yes Shareholders can register their grievances on SCORES Portal at scores.sebi.gov.in and on ODR Portal at smartodr.in	83	1	NIL	91	NIL	NIL
	Employees and workers	Yes www.gnfc.in/code-of-conducts-policies	Nil	Nil	Nil	Nil	Nil	Nil
	Customers	Yes A mechanism is in place to identify, understand, and address any concerns that may arise.	Nil	Nil	Nil	Nil	Nil	Nil
	Value Chain Partners	Yes	Nil	Nil	Nil	Nil	Nil	Nil
	Other (Total)	Yes A mechanism is in place to identify, understand, and address any concerns that may arise.	-	-	-	-	-	-

Note: The number of complaints reported under shareholders primarily consists of queries or information requests, rather than actual grievances.

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Reducing Carbon footprint by using renewable energy	Opportunity	GNFC is progressively enhancing the proportion of renewable energy in its overall energy mix while systematically reducing dependence on conventional fossil-based sources, thereby contributing meaningfully to the reduction of its carbon footprint. This strategic shift not only improves operational efficiency through cost optimisation but also strengthens the Company's positioning as a responsible and sustainability -driven organisation.	-	Positive. The shift towards renewable energy sources enables the Company to optimise energy expenditure over the long term while simultaneously reinforcing investor trust and confidence in its sustainability-driven growth strategy.
2	Climate Change	Risk	The Company is exposed to environmental risks arising from climate change, including challenges such as water scarcity and the increasing frequency of extreme weather events. These factors have the potential to disrupt operations and may adversely affect long-term business continuity and stability.	GNFC is steadily advancing the integration of renewable energy within its operations. Nearly 42% of the plant area has been developed as a green belt, including a dedicated Oxygen Park. Additionally, the Company has been identified as a Designated Consumer (DC) under the Perform, Achieve and Trade (PAT) Scheme, under which multiple energy efficiency and conservation	Negative. . The implications of climate change may result in interruptions to operations and necessitate additional investments in mitigation and resilience -building infrastructure , thereby increasing overall costs.

				initiatives are being implemented. A range of strategic measures has also been adopted to minimise potential operational disruptions.	
3	Water Consumpti o n	Risk	As a producer of fertilizers and chemical products, the Company's operations are inherently water-intensive and depend significantly on the availability of freshwater resources, exposing it to risks such as water scarcity arising from climatic variations, including extreme weather events, as well as reliance on local water sources, which may pose challenges to operational continuity and adversely impact its ability to maintain stable production levels over the long term.	The Company has undertaken initiatives to enhance water sustainability , including the installation of 55 groundwater recharge wells within its green belt to support aquifer replenishment during the monsoon season, along with the development of a concrete reservoir for water storage. It has also established targets aimed at reducing overall water consumption in the forthcoming year.	Negative. Increasing water scarcity may lead to higher operational costs due to greater reliance on alternative water sources.
4	Waste management	Risk	Waste generation exposes the Company to regulatory compliance risks and may contribute to increased operating costs. As a chemical and fertilizer manufacturer, its operations generate hazardous waste that may pose environmental concerns if not managed effectively.	GNFC ensures responsible handling of hazardous waste through systematic collection and storage at designated facilities. Waste management practices are aligned with the requirements of the Consolidated (CC&A) Consent & Authorization issued by the Gujarat Pollution Control Board (GPCB) and comply with the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016, as amended.	Negative. Failure to comply or inefficiencies in waste management practices may result in regulatory penalties & elevated disposal- related costs.

5	Occupational Health & Safety	Risk	The Company's operations involve inherent occupational health and safety risks, which may expose employees and workers to various workplace hazards.	The Company has established a comprehensive Occupational Health and Safety Management System aimed at preventing workplace incidents and ensuring a safe working environment. This system is continuously strengthened to mitigate and, where possible, eliminate operational risks. For additional details, refer to Principle 3.	Negative. Workplace incidents or lapses in safety measures may result in compensation liabilities and increased insurance-related costs.
6	Protection of employment & labour rights	Risk	The Company is exposed to reputational and regulatory risks arising from any reported instances of non-compliance with ethical labour standards, which may also attract penalties from regulatory authorities.	GNFC has instituted a structured framework of policies and processes focused on employee welfare and fair labour practices. A formal grievance redressal system is in place to facilitate prompt and equitable resolution of concerns, complemented by initiatives such as a digital suggestion platform to encourage employee participation in continuous improvement. Additionally, an established industrial relations mechanism enables workers to channel concerns through recognised union forums. The Company maintains strict adherence to all applicable labour laws and statutory requirements.	Negative. Breaches of labour regulations may lead to statutory sanctions and could adversely affect the Company's reputation and stakeholder confidence.

7	Human rights	Risk	Incidents involving human rights violations may expose the Company to statutory penalties and could adversely affect its reputation.	GNFC has instituted strong governance frameworks and control mechanisms aimed at preventing violations. It has adopted comprehensive corporate policies, including the Whistle-blower Policy, POSH Policy, and Business Responsibility Policy, which guide the implementation of rigorous oversight and vigilance measures to safeguard human rights.	Negative. Any breach of human rights standards may result in regulatory action and could negatively impact the Company's brand and stakeholder perception.
8	Compliance management	Risk	Non-adherence to statutory requirements may expose the Company to financial penalties and could also result in reputational risks.	GNFC has established a structured compliance framework to monitor and ensure adherence to applicable regulatory obligations.	Negative. Any non-compliance may lead to penalties, additional legal expenditures, and potential reputational harm.
9	Business ethics	Risk	Unethical business conduct may adversely impact the Company's reputation and stakeholder perception.	GNFC has instituted key governance frameworks, including the Whistle Blower Policy, POSH Policy, and a formal Code of Conduct, to promote ethical practices across its operations.	Negative. Breaches of ethical standards may result in regulatory action, disruption of business relationships, and a decline in stakeholder trust.
10	Talent attraction, Training and development	Opportunity	To maintain competitiveness and support sustained growth and operational efficiency, GNFC focuses on attracting high-quality talent, continuously enhancing employee capabilities, and fostering strong workforce engagement.	-	Positive. Investment in talent development improves workforce productivity and helps optimise costs associated with employee attrition.
11	Customer Retention	Opportunity	Sustained customer retention enables GNFC to optimise costs related to acquiring new customers, while also strengthening long-term relationships and enhancing brand advocacy.	-	Positive Higher customer retention contributes to consistent revenue streams and lowers customer acquisition costs.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions			P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes											
1	a.	Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
	b.	Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
	c.	Web Link of the Policies, if available	All Policies can be accessed at: https://www.gnfc.in/code-of-conducts-policies/								
2	Whether the entity has translated the policy into procedures. (Yes / No)		Y	Y	Y	Y	Y	Y	Y	Y	Y
3	Do the enlisted policies extend to your value chain partners? (Yes/No)		Y	Y	Y	Y	Y	Y	Y	Y	Y
4	Name of the national and international codes/ certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.		GNFC is certified with ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and ISO 50001:2018								
5	Specific commitments, goals and targets set by the entity with defined timelines, if any.		Kindly refer to the Note 1								
6	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.		Kindly refer to the Note 1								

Governance, leadership and oversight		
7	Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	GNFC remains committed to conducting its business in a responsible, sustainable, and ethical manner by integrating Environmental, Social, and Governance (ESG) principles into its operations and long-term strategy. As a leading fertilizer and chemicals company, we recognize the growing challenges associated with climate change, resource management, process safety, and evolving stakeholder expectations. Accordingly, we continue to strengthen our approach towards sustainable growth, operational excellence, and long-term resilience. During FY 2025–26, the Company further advanced its sustainability agenda through initiatives focused on renewable energy adoption, energy efficiency enhancement, waste recovery, water conservation, and biodiversity preservation. GNFC continued to strengthen its green belt development programmes, groundwater recharge initiatives, and circular economy practices, including wastewater recycling, reuse of process materials, and responsible waste management.

		Health and safety remained a key priority across all operations. The Company strengthened its Occupational Health and Safety Management System in line with ISO 45001:2018 through regular training programmes, emergency preparedness drills, HAZOP studies, safety audits, and workplace safety initiatives. GNFC also continued to foster a strong safety culture through active employee participation, awareness campaigns, and continuous improvement initiatives across its operational locations. The Company remained committed to upholding high standards of corporate governance, employee welfare, human rights, and stakeholder engagement while ensuring compliance with all applicable regulatory requirements. Through various Corporate Social Responsibility (CSR) initiatives focused on healthcare, education, livelihood enhancement, rural development, and community well-being, GNFC continued to contribute towards inclusive and sustainable socio-economic growth. The Company also demonstrated its commitment towards national priorities and responsible corporate citizenship during the period under review. In the wake of geopolitical disruptions affecting global supply chains, GNFC proactively enhanced production of critical industrial inputs, including Technical Grade Urea (TGU) required for Diesel Exhaust Fluid (DEF) used in BS-VI compliant vehicles and Ammonium Nitrate for the mining sector, thereby supporting uninterrupted operations of key industries and contributing towards national supply security. The Company also implemented process optimization and waste heat recovery initiatives to enhance production efficiencies and improve resource utilization. These efforts reflect GNFC's continued commitment to placing the broader interests of the nation, industry, and society at the forefront while ensuring sustainable and responsible business operations. As we move forward, GNFC will continue to focus on enhancing operational efficiency, strengthening climate resilience, conserving natural resources, and embedding ESG considerations more deeply across its business operations and value chain. This Business Responsibility and Sustainability Report reflects our unwavering commitment to responsible business conduct, transparency, accountability, and sustainable value creation for all stakeholders.
8	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	The Managing Director, operating under the strategic direction and oversight of the Board of Directors and its Committees, shall lead and oversee the execution of the Company's policies, strategic objectives, and sustainability programs, ensuring full adherence to applicable corporate governance norms and best practices.
9	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	The Company has constituted a "Risk Management Committee" of Directors to provide strategic oversight and direction in relation to enterprise-wide risks. The Committee plays a critical role in ensuring that health, safety, sustainability, and other key risk considerations are appropriately embedded into the Company's core business strategies and decision-making processes. Through systematic risk identification, assessment, and mitigation, the Committee enhances the Company's long-term resilience, stability, and sustainable growth trajectory.

Members of Risk Management Committee	Designation	DIN
Prof. Ranjan Kumar Ghosh	Chairman of the Committee, Independent Director	08551618
Smt. Gauri Kumar, IAS (Retd.)	Non-Executive - Independent Director, Member	01585999
Shri Ajai Bahadur Khare	Non-Executive - Independent Director, Member	07416463
Shri Rajkumar Beniwal, IAS	Managing Director, Member	07195658
Shri D. V. Parikh	ED & CFO	07653680

10. Details of Review of NGRBCs by the Company:																		
Subject of Review	**Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee**									**Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)**								
	P1	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**	**P1**	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**
Performance against above policies and follow up action	GNFC's Business Responsibility policies are subject to periodic review by the Senior Management Team, or more frequently as required. These reviews evaluate the effectiveness of the policies, and necessary revisions or improvements to the policies and associated procedures are undertaken accordingly																	
Compliance with statutory requirements of relevance to the principles, & rectification of any non-compliances	GNFC complies with all applicable regulatory requirements. A Statutory Compliance Certificate, covering adherence to relevant laws, is submitted by the Company Secretary to the Board of Directors.																	

	P1	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**
11. Has the entity carried out independent assessment / evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency	GNFC conducts periodic internal evaluations of its Charters and Policies through the Senior Management Team and relevant Board Committees. These reviews inform the development and execution of policies, initiatives, and performance objectives pertaining to Business Responsibility and Sustainability.								

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:										
	Questions	**P1**	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**
a.	The entity does not consider the principles material to its business (Yes/No)	Not Applicable. GNFC has established its policies in alignment with the nine principles of the National Guidelines on Responsible Business Conduct (NGRBC). For further details, please refer to the response to Question 1 in Section B of this report.								
b.	The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
c.	The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
d.	It is planned to be done in the next financial year (Yes/No)									
e.	Any other reason (please specify)									

Principles	Commitments/Goals	Performance FY26	Targets FY27
Principle 1	Enhance awareness of quality, environment, safety, health, and energy related issues through regular in-house and external training programmes.	Conducted 118 training programmes for employees and 116 training programmes for workers covering environment, safety, energy conservation, occupational health, management development, POSH, motivation, and skill development.	Continue strengthening employee awareness on quality, environment, safety, health, and energy management through structured internal and external capacity building programmes.
Principle 2	Foster mutually beneficial supplier relationships through the development of new vendors.	Implemented sustainable sourcing practices with 100% of inputs sourced through established procedures and continued supplier engagement through the Vendor Registration Portal and Supplier Code of Conduct	Expand and strengthen sustainable supplier partnerships through onboarding and development of new vendors.
Principle 3	Improve safety and health performance by reducing the number of accidents within Company premises.	Maintained an excellent safety performance with zero fatalities and no high-consequence injuries, while fostering a strong safety culture through timely reporting, thorough investigations, and effective implementation of corrective and preventive actions to continuously enhance workplace safety.	Continue efforts to strengthen occupational health and safety performance by minimising workplace accidents and incidents.
	Minimise fire incidents through strengthened safety protocols.	Conducted regular fire drills and awareness programmes and maintained a well-equipped firefighting system. No fatal fire incidents were reported during FY26.	Reinforce fire prevention and emergency preparedness measures to further reduce fire related incidents.
	Reduce incidents of chemical leakage and toxic gas release to safeguard workplace health & safety.	Strengthened process safety through HIRA, HAZOP studies, permit to work systems and emergency preparedness mechanisms. No major incidents relating to chemical leakage or toxic gas release were reported.	Strengthen process safety controls to minimize incidents related to chemical leakage and toxic gas emissions.
Principle 4	Engage with stakeholders periodically to strengthen confidence and trust in the Company's operations.	Continued periodic engagement with employees, farmers, customers, regulators, communities, logistics partners and suppliers through meetings, reviews and feedback mechanisms.	Continue periodic stakeholder engagement initiatives to strengthen transparency, trust, and long-term relationships.
Principle 5	Uphold and promote human rights by fostering a safe, secure, & healthy work environment for all employees.	Maintained zero incidents related to discrimination, child labour, forced labour, wages, sexual harassment and other human rights issues during FY26.	Continue promoting human rights and employee well-being through a safe, inclusive, and healthy workplace environment.
Principle 6	Expand green belt development through plantation initiatives within GNFC premises.	Continued biodiversity enhancement and maintained nearly 42% of plant area under green belt, including the Oxygen Park.	Enhance green belt development through additional plantation and biodiversity improvement initiatives across GNFC premises.

Principle 6	Strive to reduce lube oil consumption compared to the previous reporting year.	Continued operational efficiency initiatives and monitoring practices aimedat optimizing lube oil consumption.	Work towards optimizing lube oil consumption through improved operational efficiency and monitoring practices.
	Work towards reducing total water consumption in comparison to FY 2024–25.	Reduced total water consumption from 15.56 million KL in FY25 to 15.02 million KL in FY26.	Continue implementing water conservation initiatives to further optimize overall water consumption.
	Achieve a reduction in specific power consumption across production processes compared to FY 2024–25.	Improved energy efficiency with energy intensity in terms of physical output decreasing from 7.50 to 7.20 GJ per tonne of production.	Improve energy efficiency across production processes to reduce specific power consumption.
	Reduce total lighting energy consumption compared to FY 2024–25.	Continued replacement of conventional lighting with energy efficient LED fixtures across plant and township areas.	Enhance energy conservation measures aimed at reducing lighting related energy consumption.
Principle 7	Ensure responsible and transparent participation in public and regulatory policy initiatives.	Continued participation through industry associations and trade bodies with affiliations to ten industry associations.	Continue responsible and transparent participation in relevant public and regulatory policy advocacy initiatives.
Principle 8	Increase local procurement to support sustainable development & strengthen local communities.	Increased procurement within India to 86.31% compared to 70.14% in FY25, supporting domestic suppliers and communities.	Further enhance local procurement practices to support regional economic development and community empowerment.
Principle 9	Strive to achieve zero customer complaints relating to product quality and packaging across all product lines.	Achieved zero complaints related to product quality, packaging, delivery, unfair trade practices, advertising and data privacy during FY26.	Maintain focus on product quality and packaging excellence with the objective of minimising customer complaints across product lines.

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	1	Training and awareness programmes were conducted on the nine (9) Principles of NGRBC.	100
Key Managerial Personnel	1	Training and awareness programmes were conducted on the nine (9) Principles of NGRBC.	100
Employees	118	Environment, Safety, Energy Saving, Occupational Health, Management Development, POSH, Motivational, Skill development related Programs	46
Workers	116	Environment, Safety, Energy Saving, Occupational Health, Management Development, POSH, Motivational, Skill development related Programs	100

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	NIL				NIL
Settlement	NIL				NIL
Compounding fee	NIL				NIL

Non- Monetary				
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	NIL			NIL
Punishment	NIL			NIL

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
Not Applicable. GNFC has not received any form of fine/ penalties/ punishment/ award/ compounding fees against any of the NGRBC Principles for the reporting period.	

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

GNFC has established and operationalized a comprehensive Business Responsibility Policy that embeds robust principles on anti-corruption and anti-bribery. The policy is applicable across all areas of operations and is anchored in the Company's commitment to ethical conduct, transparency, and accountability. GNFC adheres to all applicable legal and regulatory requirements and maintains a zero-tolerance approach towards corrupt, unethical, or anti-competitive practices.

To reinforce this framework, GNFC has instituted a Whistleblower Policy along with a Vigil Mechanism, enabling stakeholders to report concerns related to unethical behavior, suspected fraud, or violations of the Code of Conduct and internal policies through a formal and structured channel.

The Business Responsibility Policy is accessible at:

https://www.gnfc.in/wp-content/uploads/2021/04/GNFC-BR-Policy2017.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directors	NIL	NIL
KMPs	NIL	NIL
Employees	NIL	NIL
Workers	NIL	NIL

6. Details of complaints with regard to conflict of interest:

	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	NIL	NIL	NIL
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	NIL	NIL	NIL

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable.
GNFC has not incurred any fines, penalties, punishments, awards, or compounding fees in relation to any of the NGRBC Principles during the reporting period. Accordingly, no corrective actions are required or underway with respect to regulatory or legal matters, including cases pertaining to corruption or conflicts of interest.

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024 -25 (Previous Financial Year)
Number of days of accounts payable	28.09	28.16

9. Open-ness of-business Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:			
Parameter	**Metrics**	**FY 2025-26 (Current Financial Year)**	**FY 2024 -25 (Previous Financial Year)**
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	30%	26%
	b. Number of trading houses where purchases are made from	451	608
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	89%	90%
Concentration of Sales	a. Sales to dealers/ distributors as % of total sales	65%	67%
	b. Number of dealers / distributors to whom sales are made	504	505
	c. Sales to top 10 dealers/distributors as % of total sales to dealers / distributors	68%	68%
Shares of RPTs in	a. Purchases (Purchases with related parties/ total purchases)	0.4265%	0.0726%
	b. Sales (Sales to related parties/ total sales)	NIL	NIL
	c. Loans & advances (Loans & advances given to related parties / total loans and advances)	NIL	NIL
	d. Investments (Investments in related parties / total investments made)	NIL	NIL

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:		
Total number of awareness programmes held	**Topics / principles covered under the training**	**% age of value chain partners covered (by value of business done with such partners) under the awareness programmes**
NIL		

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same	Yes, all Directors of GNFC disclose their interests in the Company, as well as in other companies, bodies corporate, firms, or associations of individuals, including details of shareholding, on an annual basis or upon any change therein. In addition, an annual declaration is obtained from the Directors under the Code of Conduct affirming that they act in the best interests of the Company and ensure that their external engagements do not give rise to any conflict with the Company's operations or their roles therein. The Senior Management also provides an annual affirmation confirming that they have not entered any material financial or commercial transactions that could potentially conflict with the interests of the Company. During Board meetings, Directors abstain from participating in discussions or decision-making on matters in which they have a direct or indirect interest. For effective identification and monitoring of potential conflicts of interest involving Directors and Key Managerial Personnel (KMPs), the Company maintains a comprehensive database of their interests and associated entities. This information is shared with the Finance function, which flags such related parties within its systems to enable tracking and monitoring of transactions undertaken by the Company with such entities.

PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively

	FY 2025-26 (Current Financial Year)	FY 2024-25 Previous Financial Year	Details of improvements in environmental and social impacts
R & D	100%	100%	During the previous financial year, the Company invested ₹ 3.7 crores in advanced R&D instrumentation. No incremental hardware CAPEX was undertaken during the current year. The R&D team focused on optimizing existing infrastructure, improving processes, and enhancing experimental workflows to accelerate product development.
Capex	NIL	3.73%	

2 a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes, GNFC has established and implemented a comprehensive Supplier Code of Conduct applicable to all suppliers, vendors, service providers, traders, agents, contractors, and consultants associated with the Company, including those providing or intending to provide goods and services. The Code requires adherence to all applicable legal and regulatory requirements, and suppliers are assessed against defined environmental and social parameters.

For engagement with GNFC, suppliers are required to register through the Company's 'Vendor Registration Portal'. The Supplier Code of Conduct, along with access to the registration portal, is available on GNFC's official website at the specified link:

Website Path: www.gnfc.in → Quick Links → Supplier Code of Conduct / Vendor Registration

Direct Link: https://www.gnfc.in/information-technology/vendor-registration/

b. If yes, what percentage of inputs were sourced sustainably?

100%

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for:

(a)	Plastics (including packaging)	GNFC adheres to the Extended Producer Responsibility (EPR) framework prescribed by the Central Pollution Control Board (CPCB) and is registered as both a Brand Owner and an Importer under the Plastic Waste Management Rules, 2016, as amended. The company procures EPR certificate (for both rigid and flexible plastic waste) from registered plastic waste processor for the quantity equivalent to the EPR target given by the CPCB on online EPR portal.
(b)	E-waste	E-waste generated by GNFC is responsibly disposed of through CPCB/SPCB-registered recyclers and dismantlers, in compliance with E-Waste Management Rules-2022 as amended.

(c)	Hazardous waste	1. Landfillable hazardous waste generated by GNFC is responsibly disposed of through GPCB-authorized Common Treatment, Storage, and Disposal Facilities (TSDFs). 2. Incinerable hazardous waste generated by GNFC is responsibly disposed of through GPCB-authorized common incineration facilities or through captive incineration units. 3. Recyclable hazardous waste generated by GNFC is responsibly disposed of through CPCB/SPCB- registered recyclers for safe and compliant processing. 4. Co-processable hazardous waste generated by GNFC is sent to SPCB authorized cement industries, where it is utilized as an alternative fuel, supporting waste-to-energy initiatives.
(d)	other waste.	Other wastes like (insulation waste, FRP waste, Canteen waste etc.) generated by GNFC is disposed of as per the prevailing environment rules.

4	**Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**	Yes, Extended Producer Responsibility (EPR) is applicable under the Plastic Waste Management Rules, 2016, as amended. GNFC fulfils its EPR obligations by procuring certificates from authorised plastic waste processors, in line with applicable regulatory provisions.

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
NIL					

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken
NIL		

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
	The input raw materials cannot be recycled or reused.	

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year) *		
	Re-Used	**Recycled**	**Safely Disposed**	**Re-Used**	**Recycled**	**Safely Disposed**
Plastics (including packaging)	0	5593	0	0	4016	0
E-waste	0	0	0	0	0	0
Hazardous waste	0	0	0	0	0	0
Other waste	0	0	0	0	0	0

Note: *Previous year data has been restated, as the product is directly consumed by end users and does not generate e waste, hazardous waste, or any other form of waste.

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category

The Company's product portfolio includes fertilizers and industrial chemicals, which are not reclaimable.
However, GNFC procure EPR credit through CPCB/SPCB registered plastic waste re-processor for the equivalent quantity of plastic packaging under Categories 1 and 2 Which is 5593 MT for FY 2025-26.

PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1 a. Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total (A)	Health Insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		No. (B)	% (B/A)	No.(C)	% (C/A)	No. (D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)
Permanent employees											
Male	1907	1907	100%	1907	100%	NA	NA	0	0%	0	0%
Female	64	64	100%	64	100%	64	100%	NA	NA	0	0%
Total	1971	1971	100%	1971	100%	64	100%	0	0%	0	0%
Other than Permanent employees											
Male	346	346	100%	346	100%	NA	NA	0	0%	0	0%
Female	47	47	100%	47	100%	47	100%	NA	NA	0	0%
Total	393	393	100%	393	100%	47	100%	0	0%	0	0%

b. Details of measures for the well-being of workers:

Category	% of employees covered by										
	Total (A)	Health Insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		No. (B)	% (B/A)	No.(C)	% (C/A)	No. (D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-
Other than Permanent workers											
Male	2379	2379	100%	2379	100%	NA	NA	0	0%	0	0%
Female	127	127	100%	127	100%	127	100%	NA	NA	0	0%
Total	2506	2506	100%	2506	100%	127	100%	0	0%	0	0%

c Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Cost incurred on well-being measures as a % of total revenue of the company	0.29%	0.33%

2 Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted & deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100%	-	Y	100%	-	Y
Gratuity	100%	-	Y	100%	-	Y
ESI	-	100%	Y	-	-	-
Others -Pls specify	-	-	-	-	-	-

3. Accessibility of workplaces	
Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard	Yes, GNFC ensures that its office and plant facilities are designed to be accessible to differently abled employees and workers, in accordance with the provisions of the Rights of Persons with Disabilities Act, 2016.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a weblink to the policy.

Yes, GNFC is committed to fostering an inclusive workplace by providing equal opportunities to all employees. The Company upholds a zero-tolerance policy, prohibiting bias based on race, caste, religion, colour, ancestry, marital status, gender, sexual orientation, age, nationality, ethnic origin, disability, or any other legally protected attribute. Equal opportunity principles are embedded within GNFC's Business Responsibility Policy, which is accessible on the Company's website.Policy Link:
https://www.gnfc.in/wp-content/uploads/2024/08/1-Business-Responsibility-and-Sustainability-Reporting-Policy.pdf

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	-	-	-	-
Female	100%	100%	NA	NA
Total	-	-	-	-

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes, GNFC has implemented a comprehensive grievance redressal mechanism. In general, routine grievances are addressed by the Heads of the respective Departments (HODs). Cases that cannot be resolved at the departmental level are escalated to the General Manager (HR), who addresses them by initiating a domestic enquiry where necessary. Apart from these the rest general matters are referred to by the Industrial Relations Committee for further review and resolution on a case-by-case basis. A designated HR Single Point of Contact (SPOC) serves as the Grievance Redressal Officer, with grievances accepted via email, verbal communication, or written letters directed to HR or the Managing Director. The HR SPOC is responsible for analyzing the grievance and forwarding it to the relevant department for investigation, resolution, and feedback. An Industrial Relations Committee, comprising 15 members from both management and the staff union, is tasked with addressing employee grievances. Additionally, grievances from non-permanent workers are routed through their respective contractors, who escalate the concerns to the HR Department for resolution.
Other than Permanent Workers	
Permanent Employees	
Other than Permanent Employees	

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	1971	1294	66%	2004	1342	66.97%
Male	1907	1259	66%	1943	1306	67.22%
Female	64	35	55%	61	36	59.02%
Total Permanent Workers	-	-	-	-	-	-
Male	-	-	-	-	-	-
Female	-	-	-	-	-	-

8. Details of training given to employees and workers:

Category	FY 2025-26 (Current Financial Year)					FY 2024-25 (Previous Financial Year)				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No.(C)	% (C/A)		No.(E)	%(E/D)	No. F	% (F/D)
Employees										
Male	2253	292	12.96%	750	33%	2301	159	6.91%	613	27%
Female	111	19	17.12%	26	23%	94	32	34.04%	24	26%
Total	2364	311	13.16%	776	33%	2395	191	7.97%	637	27%
Workers										
Male	2379	2923*	-	0	0%	2372	1385	58.39%	0	0%
Female	127		-	0	0%	127	20	16%	0	0%
Total	2506	2923	-	0	0%	2499	1405	56%	0	0%

Note: *The reported figures may not represent the exact number of unique workers trained during the reporting period, as workers participating in multiple training sessions may have been counted more than once due to the absence of unique worker level tracking.

9. Details of performance and career development reviews of employees and worker:

Category	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total (A)	No.(B)	% (B/A)	Total (C)	No.(D)	% (D/C)
Employees						
Male	2253	2253	100%	2301	2301	100%
Female	111	111	100%	94	94	100%
Total	2364	2364	100%	2395	2395	100%
Workers						
Male	2379	0	0	2372	0	0
Female	127	0	0	127	0	0
Total	2506	0	0	2499	0	0
Note – There are no permanent workers in GNFC. Other than permanent workers are engaged through independent contractor						

10. Health and safety management system:

a.	Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?	Yes, GNFC has established a comprehensive Occupational Health and Safety Management System across its operations, including the Bharuch and TDI-II, Dahej facilities. The system is supported by a well-defined Occupational Health and Safety Policy, which guides the effective implementation and continuous enhancement of health and safety practices throughout the organization.
b.	What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?	GNFC has instituted a comprehensive Hazard Identification and Risk Assessment (HIRA) framework to systematically identify, evaluate, and manage risks associated with both routine and non-routine operations. The HIRA register is maintained and reviewed at regular intervals, including biannual assessments. In addition, Job Safety Analysis (JSA) is carried out for all operational activities, while Hazard and Operability (HAZOP) studies are integrated into the Management of Change (MoC) process to ensure risk-informed decision-making. To effectively mitigate occupational hazards, GNFC has adopted a structured hierarchy of controls, supported by robust systems and practices, including: • A formalized permit-to-work system governing critical activities • Established electrical isolation and lockout procedures • A structured mechanism for reporting and tracking safety observations • Defined processes for reporting, investigating, and analyzing incidents and near-miss events • Continuous monitoring to ensure compliance with applicable statutory requirements related to processes, plants, and equipment • Provision and upkeep of appropriate Personal Protective Equipment (PPE) • Regular inspection and maintenance of fire protection systems • Periodic fire drills, mock drills, and tabletop exercises to strengthen the Emergency Management System and drive continuous improvement These measures collectively reinforce GNFC's commitment to maintaining a safe and resilient work environment.

c.	Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)	Yes, GNFC has put in place a structured system to systematically identify, document, and oversee work-related hazards. The Company utilizes a digital Accident Reporting System (ARS) to log and monitor incidents, near-miss events, and unsafe conditions across its operations, while encouraging active employee participation in reporting such occurrences to strengthen preventive measures. GNFC also emphasizes continuous improvement in safety practices through regular Occupational Health and Safety training programmes for employees and workers. Observations relating to unsafe behaviors and hazardous conditions are recorded and periodically evaluated. Safety Committee and Sub-Committee members further contribute by identifying risk areas, with necessary corrective actions assigned to relevant departments to ensure timely closure and adherence to safety standards.
d.	Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)	Yes, GNFC provides medical facilities to its employees and workers, as well as their family members, in accordance with its established medical policy.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0.67	0
	Workers	1.91	0.32
Total recordable work-related injuries	Employees	4	0
	Workers	12	2
No. of fatalities	Employees	NIL	NIL
	Workers	NIL	NIL
High consequence work- related injury or ill-health (excluding fatalities)	Employees	NIL	NIL
	Workers	NIL	NIL

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

Health and safety are treated as a critical management priority, supported by a strong culture of continual improvement. The site level HSE team provides guidance and support to ensure that health and safety standards are effectively integrated into operational planning, business decisions, and day-to-day activities. GNFC has implemented an Integrated Management System aligned with ISO 45001:2018 and ISO 14001:2015. Site personnel are trained to identify and control operational risks, while regular training sessions, awareness programmes, and inspections are conducted to reinforce safety practices.

To strengthen governance, GNFC has established two safety sub committees, namely the Apex Safety Committee and plant wise Sub Safety Committees, to review and monitor health and safety performance. Periodic internal and external safety audits are conducted, with compliance status regularly tracked. Safety considerations are embedded from the plant design stage, supported by built in safety features and advanced instrumentation systems such as DCS and PLC for process control. Operations are managed by trained and experienced personnel, with systems such as Permit to Work and near miss reporting and investigation firmly in place.

GNFC places strong emphasis on building awareness among employees and stakeholders. Initiatives such as annual health and safety quizzes, reward programmes, and safety skits are organised to promote engagement. Safety awareness is also extended to nearby schools through training sessions. During the National Safety Week 2025 to 2026, several initiatives were undertaken, including:

- 1,739 employees participated in an online safety quiz
- 124 employees, including 12 female employees, and 60 contract workers participated in a breathing apparatus rescue competition
- 170 employees took part in a group safety quiz competition
- 23 employees participated in an elocution competition on safety topics
- 42 employees participated in a skit competition on safety themes
- Safety training and quiz competitions with spot rewards were organised for contract workers
- Training on safe transportation of hazardous chemicals was provided to auto tanker drivers

The Fire & Safety Department also observed National Fire Service Day on 14 April through various awareness programmes. GNFC maintains a well-equipped fire fighting system supported by a trained fire crew and extends emergency response support to the Bharuch Municipality and nearby industrial areas when required.

As part of community outreach, first aid and emergency preparedness training programmes were conducted across multiple schools in Bharuch and Dahej, including Vadadla Primary School, Rahadpor Primary School, Nandelav Primary School, Queens of Angel School in Vadadala, Bholav Primary School, Rahiyad Primary School, and Suva Primary School. Additionally, a first aid firefighting training and safety exhibition was organised for school children during the science fair at NCSC, GNFC Township on 22 December 2025.

During the year, GNFC also responded to twenty-eight external fire and emergency calls from nearby industries and communities, demonstrating its preparedness and commitment to safety beyond its operations.

13. Number of Complaints on the following made by employees and workers:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Filed During the year	**Pending resolution at the end of year**	**Remarks**	**Filed during the year**	**Pending resolution at the end of year**	**Remarks**
Working Conditions	NIL	NIL	NIL	NIL	NIL	NIL
Health & Safety	NIL	NIL	NIL	NIL	NIL	NIL

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

There were no incidents of fatalities and reportable disability reported during the last reporting period -FY 2025-26. There were reportable accidents and First-aid-related incidents reported during the reporting period which have been investigated and appropriate corrective and preventive actions have been taken to avoid the recurrence. Toolbox talks are conducted on daily basis to reduce the potential work-related hazards and risks. Training on Standard Operating Procedure (SOPs) is imparted on a periodic basis.

Leadership Indicators

<table>
<tr><td>1</td><td colspan="2">Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).</td><td colspan="3">Yes, the Company extends Group Personal Accident insurance coverage to all employees, providing round-the-clock protection against accidental death and permanent or partial disability, irrespective of whether the incident occurs during or outside working hours. Contract workers are covered under applicable statutory provisions, including the Workmen's Compensation Policy or the Employees' State Insurance Corporation (ESIC), as relevant.</td></tr>
<tr><td>2</td><td colspan="2">Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.</td><td colspan="3">The Company obtains monthly statements from contractors confirming compliance with Provident Fund (PF) and Employees' State Insurance (ESIC) requirements for contract workers engaged at its sites.</td></tr>
<tr><td rowspan="5">3</td><td colspan="5">Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:</td></tr>
<tr><td rowspan="2"></td><td colspan="2">Total no. of affected employees/ workers</td><td colspan="2">No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment</td></tr>
<tr><td>FY 2025-26 (Current Financial Year)</td><td>FY 2024-25 (Previous Financial Year)</td><td>FY 2025-26 (Current Financial Year)</td><td>FY 2024-25 (Previous Financial Year)</td></tr>
<tr><td>Employees</td><td>4</td><td>NIL</td><td>NIL</td><td>NIL</td></tr>
<tr><td>Workers</td><td>12</td><td>2</td><td>NIL</td><td>NIL</td></tr>
<tr><td>4</td><td colspan="3">Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)</td><td colspan="2">No</td></tr>
<tr><td rowspan="4">5</td><td colspan="5">Details on assessment of value chain partners:</td></tr>
<tr><td></td><td colspan="4">% of value chain partners (by value of business done with such partners) that were assessed</td></tr>
<tr><td>Health and safety practices</td><td colspan="4">NIL</td></tr>
<tr><td>Working Conditions</td><td colspan="4">NIL</td></tr>
<tr><td>6</td><td colspan="3">Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.</td><td colspan="2">No</td></tr>
</table>

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity

The Company identifies its stakeholders based on their capacity to influence, or be influenced by, its value creation activities. Accordingly, employees are classified as internal stakeholders, while shareholders, customers, value chain partners, regulators, and farmers are recognized as key external stakeholders.

Stakeholder engagement is guided by the relative levels of influence, impact, and interest that each group holds in relation to the Company's operations. GNFC adopts a proactive approach by facilitating structured interactions and periodically reviewing its stakeholder mapping to ensure continued alignment with the evolving business landscape.

In identifying its key stakeholder groups, the Company considers factors such as dependency, urgency, responsibility, vulnerability, and influence, thereby maintaining a dynamic and responsive approach to stakeholder management.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/Quarterly / others -specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees & Workers	No	• Departmental meetings • HR Programs • Meetings, seminars and reviews • Circulars	Periodically	• Understanding employee expectations and addressing workplace concerns. • Discussions on fair and equitable remuneration practices.
Logistic Partner	No	• Logistic partner meets	Periodically	• Ensuring safe, efficient, and responsible transportation of raw materials & finished goods
Farmers	No	• Farmers meet	Periodically	• Obtaining Customer Feedback on products and services • Focus on improving product quality and reliability
Customers other than farmers	No	• Formal & informal feedback • Email • Monthly magazines	Periodically	• Capturing customer insights for continuous improvement • Enhancing product performance, quality, and reliability

Government Regulatory / Authorities	No	• Scheduled meetings	Periodically	• Ensuring compliance with applicable environmental, social, and regulatory requirements
Community	No	• CSR meets • Stakeholder meets	Periodically	• Understanding community expectations and aligning CSR initiatives accordingly
Vendors and Suppliers	No	• Contract revision & negotiation meetings • Suppliers meeting	Periodically	• Promoting transparent procurement practices and effective contract management

Leadership Indicators

1	Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.	The Company's management maintains continuous engagement with its key stakeholders - including investors, customers, suppliers, and employees - through regular and structured interactions.
2	Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.	The Company, through its CSR arm, Narmada Nagar Rural Development Society (NARDES), engages with stakeholders to identify and prioritizekey economic, environmental, and social issues. This structured approach to engagement ensures that the perspectives and concerns of local communities and other stakeholders are appropriately incorporated into the Company's CSR planning. By aligning its initiatives with stakeholder expectations and broader sustainability objectives, the Company enhances itsrelevance, effectiveness, and overall impact of its CSR programmes, thereby contributing to inclusive and sustainable development. The Company follows a structured stakeholder consultation process, employing participatory methods such as community meetings, need assessments, focus group discussions, & feedback from institutions including schools, health departments, and local governing bodies. Inputs gathered from stakeholders are used to prioritizeCSR initiatives and design interventions aligned with community needs, thereby strengthening the acceptance, effectiveness, and long-term sustainability of the Company's CSR efforts.
3	Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.	The Company follows an integrated and inclusive development approach, prioritizingsupport for disadvantaged, vulnerable, and marginalizedcommunities. It is committed to ensuring that its initiatives meaningfully reach underserved populations and create equitable development outcomes. Through its CSR arm, Narmada Nagar Rural Development Society (NARDES), the Company engages continuously with communities in and around its operational areas to understand and respond to key social development needs. CSR programmes are designed based on detailed need assessments, with a focused emphasis on vulnerable and marginalizedgroups. Participatory methods, including stakeholder consultations, community interactions, and rural appraisals, are used to capture local insights. These inputs guide the development of targeted interventions aimed at addressing development gaps, enhancing quality of life, and fostering sustained socio-economic wellbeing within the communities.

PRINCIPLE 5: Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total (A)	No. of employees / workers covered (B)*	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
Employees						
Permanent	1971	1674	84%	2004	1740	87%
Other than permanent	393	439	-	391	255	65%
Total Employees	2364	2113	86%	2395	1995	83%
Workers						
Permanent	0	NA	NA	0	NA	NA
Other than permanent	2506	-	-	2499	-	-
Total Workers	2506	-	-	2499	-	-
Note* – The Company has no permanent workers. Training for other than permanent workers has not been conducted.						

*The Reported figures may not represent the exact number of unique workers trained during the reporting period, as workers participating in multiple training sessions may have been counted more than once due to the absence of unique worker level tracking

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2025-26 (Current Financial Year)					FY 2024-25 (Previous Financial Year)				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. F	% (E/D)
Employees										
Permanent	1971	0	0%	1971	100%	2004	0	0%	2004	100%
Male	1907	0	0%	1907	100%	1943	0	0%	1943	100%
Female	64	0	0%	64	100%	61	0	0%	61	100%
Other than permanent	393	0	0%	393	100%	391	0	0%	391	100%
Male	346	0	0%	346	100%	358	0	0%	358	100%
Female	47	0	0%	47	100%	33	0	0%	33	100%
Workers										
Permanent	-	-	-	-	-	-	-	-	-	-
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Other than permanent	2506	0	0%	2506	100%	2499	0	0%	2499	100%
Male	2379	0	0%	2379	100%	2372	0	0%	2372	100%
Female	127	0	0%	127	100%	127	0	0%	127	100%

3. Details of remuneration/salary/wages, in the following format:				
a. Median remuneration / wages:				
	Male		**Female**	
	Number	**Median remuneration/ salary/ wages of respective category**	**Number**	**Median remuneration/ salary/ wages of respective category**
Board of Directors (BoD)	10	Kindly refer the note	-	Kindly refer the note
Key Managerial Personnel	4	1,640,615	0	0
Employees other than BoD and KMP	2156	2,133,071	101	1,306,813
Workers	-		-	

Note – Remuneration of Non-Executive Directors (NEDs) is decided by the board. NEDs are paid remuneration by way of sitting fees only for attending the Board or committees meeting(s). They are paid sitting fees @ INR 20,000 per meeting attended by them. Workers are engaged through third party contractor.
*Employees continued for the entire reporting period have only been considered.

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Gross wages paid to females as % of total wages	2.70%	2.53%

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, GNFC has designated an HR Single Point of Contact (SPOC) to oversee and address matters relating to human rights across its operations.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

GNFC has established a formal grievance redressal framework, wherein a designated HR Single Point of Contact (SPOC) functions as the Grievance Redressal Officer. Grievances may be raised through multiple channels, including email, verbal communication, or written submissions addressed to HR or the Managing Director. The HR SPOC evaluates the concerns and coordinates with the relevant departments for investigation and appropriate resolution.

An Industrial Relations Committee, comprising 15 members representing both Management and the Staff Union, is responsible for addressing employee-related grievances. For non-permanent workers, concerns are routed through respective contractors, who escalate them to the HR Department for necessary action and resolution.

6. Number of Complaints on the following made by employees and workers:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Filed during the year	**Pending resolution at the end of year**	**Remarks**	**Filed during the year**	**Pending resolution at the end of year**	**Remarks**
Sexual Harassment	0	0	-	0	0	-
Discrimination at workplace	0	0	-	0	0	-
Child Labour	0	0	-	0	0	-
Forced Labour/ Involuntary Labour	0	0	-	0	0	-
Wages	0	0	-	0	0	-
Other Human rights related issues	0	0	-	0	0	-

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 25-26 (Current Financial Year)	FY 24-25 (Previous Financial Year)
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition & Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as a % of female employees / workers	0	0
Complaints on POSH upheld	0	0

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases

GNFC has established a "Vigil Mechanism-cum-Whistle Blower Policy" to provide Directors and employees with a formal channel to report concerns relating to unethical practices, suspected fraud, or misconduct. The policy incorporates adequate safeguards to protect individuals from any form of retaliation or victimisation. It is available in the public domain on the Company's website and can be accessed at:
www.gnfc.in/wp-content/uploads/2021/04/Vigill-Mechanism-Cum-Whistle%20Blower-Policy_21102014.pdf

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes. GNFC has specific clauses included in the business Agreements and Contracts

10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others – please specify	-

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

Nil. There were no incident related to human rights across the operations of GNFC in the reporting period.

Leadership Indicators

1	Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.	NA
2	Details of the scope and coverage of any Human rights due-diligence conducted.	NA
3	Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?	Yes
4	Details on assessment of value chain partners:	
		% of value chain partners (by value of business done with such partners) that were assessed
	Sexual Harassment	NA
	Discrimination at workplace	NA
	Child Labour	NA
	Forced Labour/Involuntary Labour	NA
	Wages	NA
	Others – please specify	NA
5	Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.	NA

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2025-26 (Current Financial Year) (Giga Joules)	FY 2024-25 (Previous Financial Year) (Giga Joules)
From renewable sources		
Total electricity consumption (A)	1,59,606.57	1,54,095.03
Total fuel consumption (B)	0	0
Energy consumption through other sources (C)	0	0
Total energy consumed from renewable sources (A+B+C)	1,59,606.57	1,54,095.03
From non-renewable sources		
Total electricity consumption (D)	7,37,780.14	5,77,417.26
Total fuel consumption (E)	2,00,45,544.10	2,23,91,559.64
Energy consumption through other sources (F)	NIL	NIL
Total energy consumed from non-renewable sources (D+E+F)	2,07,83,324.23	2,29,68,976.90
Total energy consumed (A+B+C+D+E+F)	20,942,930.80	2,31,23,071.93
Energy intensity per rupee of turnover (Total energy consumed/ revenue from operations in millions)	269.43	292.99
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP in millions)	5480.24	6053.25*
Energy intensity in terms of physical output	7.20	7.50
Energy intensity (optional)	-	-
Note: ** Revenue from operations adjusted for PPP has been revised based on the industry standard.*		
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency		No

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Yes, GNFC has two production facilities designated as Designated Consumers (DCs) under the Government of India's Perform, Achieve and Trade (PAT) Scheme:

- Urea plant: DC reg. no.: FTZ0006GJ (Sector: Fertilizer Sector).
- ANP plant: DC reg. no.: FTZ0032GJ (Sector: Fertilizer Sector, Sub Sector: Complex Fertilizer).

During PAT Cycle-I (FY 2012–13 to 2014–15), the Urea plant was the only notified DC. The Company was assigned a SpecificEnergy Consumption (SEC) target of 0.49 MTOE/MT for FY 2014–15. GNFC surpassed this target by achieving an SEC of 0.436 MTOE/MT. As a result of this overachievement, the Company was awarded 33,557 Energy Saving Certificates (ESCerts), which were subsequently banked with the Registry.

In PAT Cycle-II (FY 2016–17 to 2018–19), both the Urea and ANP plants were notified as DCs under the Fertilizer sector. The SEC targets assigned were as follows:

- Urea:0.3907MTOE/MT
- ANP: 0.2817 MTOE/MT
- While these targets were not fully achieved, GNFC complied with the regulatory requirements by procuring the necessary ESCerts as directed by the Bureau of Energy Efficiency (BEE). For the Urea plant, the requirement of 8,668 ESCerts was addressed through the utilisation of surplus ESCerts available with the Company (24,889 ESCerts). For the ANP plant, the obligated purchase of 10,464 ESCerts was completed during the trading session on 14th February 2023.

During the PAT-II trading period (14th February 2023 to 31st October 2023), GNFC also sold 8,918 ESCerts from the surplus available for the Urea plant. Subsequently, PAT-III trading sessions commenced on 19th March 2024 and were suspended after 2nd July 2024, during which 628 ESCerts of the Urea plant weretraded. GNFC continues to hold a balance of 15,343 ESCerts with perpetual validity.

For the subsequent PAT cycles, fertilizer sector units, including Urea and Complex Fertilizer plants, have been exempted from target setting by BEE up to FY 2025–26, based on sectoral recommendations. Accordingly, no fresh energy saving targets or ESCerts have been prescribed for this period. GNFC continues to track regulatory developments, including the proposed transition from the PAT mechanism to the Carbon Credit Trading Scheme (CCTS), for which baseline audit activities for the Urea plant have already been completed and the final report is awaited.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2025-26 (Current Financial Year) (Kilolitres)	FY 2024-25 (Previous Financial Year) (Kilolitres)
Water withdrawal by source (in kilolitres)		
(i) Surface water	1,34,67,666	1,41,54,040
(ii) Groundwater[1]	63,600	63,600
(iii) Third party water (tanker)	NIL	NIL
(iv) Seawater / desalinated water	NIL	NIL
(v) Others (GIDC reservoir)	14,38,964	12,74,041
(vi) Water Bottles / Aquaguard (Ltr X number of bottle) (KL)[2]	1.44	1.44
Total volume of water withdrawal (in kilolitres) (I + ii + iii + iv + v)	1,49,70,231	1,54,91,682
Total volume of water consumption (in kilolitres)	1,50,19,781	1,55,64,252
Water intensity per rupee of turnover (Total water consumption / Revenue from operations in millions)	193.23	197.22
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP in millions)	3930.30	4074.47*
Water intensity in terms of physical output	5.17	5.05
Water intensity (optional) – per employee	-	-
1. Water withdrawal through Ground Water pertains to GIFT CITY Office, Gandhinagar 2. Water Bottles / Aquaguard is also pertains to GIFT CITY Office, Gandhinagar ***Note:*** ** Revenue from operations adjusted for PPP has been revised based on the industry standard*		
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency		No

4. Provide the following details related to water discharged:

Parameter	FY 25-26 (Current Financial Year)	FY 24-25 (Previous Financial Year)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
No treatment	0	NIL
With treatment – please specify level of treatment	36,55,209	34,43,569
(ii) To Groundwater		
No treatment	NIL	NIL
With treatment – please specify level of treatment	NIL	NIL
(iii) To Seawater		
No treatment	NIL	NIL
With treatment – please specify level of treatment	3,83,272	3,59,025
(iv) Sent to third parties		
No treatment	68,040	24,581

With treatment – please specify level of treatment	0	NIL
(v) Others	0	
No treatment	0	NIL
With treatment – please specify level of treatment	0	NIL
Total water discharged (in kilolitres)	41,06,521	38,27,175
*Note: The figure has been revised following a review of the previous year's data		
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency		No

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage & implementation.
GNFC has not implemented a mechanism for zero liquid discharge.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	**Please specify unit**	**FY 2025-26 (Current Financial Year)**	**FY 2024-25 (Previous Financial Year)**
NOx	MT/Year	3,021.50	3,409.00
SOx	MT/Year	3,402.10	3,123.00
Particulate matter (PM)	MT/Year	575.57	650
NH3	MT/Year	127.65	331
Total F	MT/Year	0.03	0
HC	MT/Year	0.87	1.24
CO	MT/Year	22.50	36.00
HCL	MT/Year	1.61	0.50
CL2	MT/Year	0.42	NIL
Persistent organic pollutants (POP)	MT/Year	N.A.	N.A.
Volatile organic compounds (VOC)	MT/Year	NIL	NIL
Hazardous air pollutants (HAP)	MT/Year	N.A.	N.A.
Others – please specify	MT/Year	NIL	NIL
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency			No

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	**Unit**	**FY 2025-26 (Current Fin. Yr)**	**FY 2024-25 (Previous Fin. Yr)**
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	16,84,415.68	19,03,591.56
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	1,46,769.09	1,16,606.21
Total Scope 1 and Scope 2 emissions per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations PPP in millions)	Metric tonnes of CO2 / Revenue in million	23.56	25.60
Total Scope 1 & Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP in millions)	Metric tonnes of CO2 / Revenue in million	479.2	528.9*
Total Scope 1 and Scope 2 emission intensity in terms of physical output	Metric tonnes of CO2 /Tonnes of production	0.63	0.66
Total Scope 1 and Scope 2 emission intensity (optional) – per employee	-	-	-
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.			No
***Note:** * Revenue from operations adjusted for PPP has been revised based on the industry standard.*			

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

Yes, Gujarat Narmada Valley Fertilizers & Chemicals Limited (GNFC) has undertaken multiple initiatives to reduce greenhouse gas (GHG) emissions through renewable energy adoption, energy efficiency enhancement, and process optimisation measures. The Company has invested in renewable energy infrastructure, including installation of solar power systems at corporate facilities and a large-scale solar plant, along with utilisation of wind power across multiple operational locations to support cleaner energy consumption.

GNFC has also implemented several energy conservation initiatives, including replacement of conventional lighting with energy efficientLED fixtures across plant and township areas, resulting in reduced electricity consumption. Further, process and equipment optimisation measures such as pump impeller trimming, utilisation of high-pressure natural gas in process feed systems, waste heat recovery, and optimisation of utility systems including air compressors and vacuum pumps have contributed towards improved operational efficiency and reduced fuel and energy consumption.

Through continuous technology upgradation, renewable energy integration, and operational efficiency improvements, GNFC remains focused on reducing its carbon footprint and strengthening its commitment towards environmental sustainability and climate action.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste (A)	33.41	32.60
E-waste (B)	8.55	27.93
Bio-medical waste (C)	0.39	0.29
Construction and demolition waste (D)	1044	668.94
Battery waste (E)	7.18	32.3
Radioactive waste (F)	-	-
Other Hazardous waste (G):		
Furnace debris	25.91	14.29
Process Waste (Tarry residue - Solid and liquid)	5,295.62	4,845.91
Organic residue from process	0.20	0.2
Spent Catalyst & Molecular Sieve	23.05	19.25
Waste & residues containing oil	153.26	19.75
Spent acid from batteries	-	-
Spent catalyst	11.55	20.19
Ethyl Acetate reactor residue	314.17	294.92
Process waste residue & Sludge of Paints, Inks, Pigments, Varnish & Lacquers.	0.15	0.2
Empty Barrels containers / liners contaminate with hazardous chemicals / wastes.	60.05	93
Spent Resin	7.00	46
ETP Sludge	7,730.56	6,297.80
Sludge from wet scrubber	288.00	286
Incinerator Ash	220.32	297.99
Gasifire Slag	-	17.9
Insulated Copper wire Scrap	15.05	20.46
Scrubbed liquid (Spent caustic) generated from TDI plant scrubbers	4,179.62	5,589.5
Lead washer	0.55	0.39
Carbon Soot	-	1870
Used Oil	91.41	-
Spent Sulphuric Acid	498.29	-
Other non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector) Insulation waste, paper and food waste*	153.94	136.81

Total (A+B + C + D + E + F + G + H)	20,162.22	20,632.61
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations in millions)	0.26	0.26
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP in millions)	5.28	5.40*
Waste intensity in terms of physical output	0.007	0.007
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	5484.351	4,067.936
(ii) Re-used	4186.615	7,505.5
(iii) Other recovery operations	-	-
Total	9670.97	11,573.436
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	206.514	215.23
(ii) Landfilling	3444.435	3,482.75
(iii) Other disposal operations		
Co-processing	5587.75	4,631.09
Preprocessing	153.26	19.75
Composting	54.9	41.13
Utilization of C&D waste	1044	668.94
Sent to common bio medical waste treatment facility	0.39	0.296
Total	10491.25	9,059.18
Note: ** Revenue from operations adjusted for PPP has been revised based on the industry standard*		
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency	No	

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes

Hazardous waste generated at GNFC is systematically collected and stored at designated facilities earmarked for such materials. Its handling and disposal are undertaken in accordance with the Consolidated Consent & Authorization (CC&A) issued by the Gujarat Pollution Control Board (GPCB) and in compliance with the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016, as amended.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any
GNFC's operational facilities at Bharuch and Dahej are situated within designated industrial zones, with the Dahej site located in a notified Petroleum, Chemicals and Petrochemicals Investment Region (PCPIR). None of the Company's sites or offices are located within or in proximity to environmentally sensitive areas such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forest regions, or coastal regulation zones.			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:					
Name and brief details of project	**EIA Notification No.**	**Date**	**Whether conducted by independent external agency (Yes / No)**	**Results communicated in public domain (Yes / No)**	**Relevant Web link**
NIL					

13	S. No	Specify the law / regulation / guidelines which was not complied with	Provide details of the noncompliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
	GNFC maintains full compliance with the provisions of the Water (Prevention and Control of Pollution) Act, the Air (Prevention and Control of Pollution) Act, and the Environment (Protection) Act, along with the applicable rules and regulations. No fines or penalties were levied by regulatory authorities during the reporting period.				

Leadership Indicators

1	Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):		
	For each facility / plant located in areas of water stress, provide the following information:		
	(i) Name of the area		-
	(ii) Nature of operations		-
	(iii) Water withdrawal, consumption and discharge in the following format:		
	Parameter	**FY 2025-26 (Current Financial Year)**	**FY 2024-25 (Previous Financial Year)**
	Water withdrawal by source (in kilolitres)		
	(i) Surface water	-	-
	(ii) Groundwater	-	-
	(iii) Third party water	-	-
	(iv) Seawater / desalinated water	-	-
	(v) Others	-	-
	Total volume of water withdrawal (in kilolitres)	-	-
	Total volume of water consumption (in kilolitres)	-	-
	Water intensity per rupee of turnover (Water consumed / turnover)	-	-
	Water intensity (optional) – the relevant metric may be selected by the entity	-	-
	Water discharge by destination and level of treatment (in kilolitres)		
	(i) Into Surface water	-	-
	---No treatment	-	-
	---With treatment – please specify level of treatment	-	-
	(ii) Into Groundwater	-	-
	---No treatment	-	-
	---With treatment – please specify level of treatment	-	-
	(iii) Into Seawater	-	-
	---No treatment	-	-
	---With treatment – please specify level of treatment	-	-
	(iv) Sent to third-parties	-	-
	---No treatment	-	-
	---With treatment – please specify level of treatment	-	-
	(v) Others	-	-
	---No treatment	-	-

<table>
<tr><td></td><td colspan="2">---With treatment – please specify level of treatment</td><td>-</td><td>-</td></tr>
<tr><td></td><td colspan="2">Total water discharged (in kilolitres)</td><td>-</td><td>-</td></tr>
<tr><td></td><td colspan="3">Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency</td><td>No</td></tr>
<tr><td>2</td><td colspan="4">Please provide details of total Scope 3 emissions & its intensity, in the following format:</td></tr>
<tr><td></td><td>Parameter</td><td>Unit</td><td>FY 2025-26
(Current Financial Year)</td><td>FY 2024-25
(Previous Financial Year)</td></tr>
<tr><td></td><td>Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, Nf3, if available)</td><td>TCO2e</td><td>875.89</td><td>-</td></tr>
<tr><td></td><td>Total Scope 3 emissions per rupee of turnover</td><td>TCO2e/ Revenue from operations in millions</td><td>0.011</td><td>-</td></tr>
<tr><td></td><td>Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td></td><td colspan="4">Note: For FY26 scope 3 emission has been done for employee commute and business travel (Airways and roadways).</td></tr>
<tr><td></td><td colspan="2">Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency</td><td colspan="2">No</td></tr>
<tr><td>3</td><td colspan="2">With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.</td><td colspan="2">GNFC's operations are not situated within or in proximity to ecologically sensitive areas such as national parks, wildlife sanctuaries, or coastal regulation zones. Accordingly, the Company does not have any significant direct or indirect impact on biodiversity in such regions, and no specific mitigation or restoration measures are necessitated.
The Company continues to ensure adherence to applicable environmental regulations and remains committed to conducting its operations in a sustainable and responsible manner.</td></tr>
<tr><td>4</td><td colspan="4">If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:</td></tr>
<tr><td></td><td>S. No</td><td>Initiative undertaken</td><td>Details of the initiative (Web-link, if any, may be provided along-with summary)</td><td>Outcome of the initiative</td></tr>
<tr><td></td><td>1</td><td>Amine wastewater treatment at GNFC-Dahej Unit in place of incineration at GNFC, Bharuch</td><td>-</td><td>Reduction in emission & fuel consumption in TDI incinerators</td></tr>
<tr><td></td><td>2</td><td>Recycling of yellow wastewater</td><td>-</td><td>Reduction in emission, fuel consumption in TDI incinerators and reduction in hazardouswastegeneration</td></tr>
</table>

	3	Re-use of spent caustic at both Bharuch and Dahej unit	-	Reduction in emission, fuel consumptioninTDI incinerators and reduction in hazardous wastegeneration
	4	Recycling of treated ANP discontinuous effluent	-	Resource recovery
	5	TDI Tar co-processing at cement industries	-	Equivalent quantity of coal consumption is reduced at cementindustries
	6	Recycling of NETP chemical & biological sludge at mix fertilizer units	-	Resource recovery

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The Company has a comprehensive Emergency Preparedness Plan in place to effectively respond to unforeseen disruptions. Periodic Disaster Recovery (DR) drills are conducted to assess and enhance the readiness of systems and personnel. Business Continuity Plans (BCP) have been developed to ensure a structured and swift recovery from disruptions in production activities, particularly across manufacturing units.

- The key objectives of the BCP for Manufacturing Plants include:
- Identifying potential threats that could disrupt business operations;
- Establishing pre-emptive arrangements and procedures for effective emergency response;
- Ensuring continuity of critical business functions during disruptions;
- Minimizing employee injuries or loss of life and reducing operational losses;
- Safeguarding essential facilities, equipment, vital records, and critical assets;
- Defining roles and responsibilities of crisis response teams for coordinated action;
- Facilitating timely and effective decision-making for operational restoration;
- Identifying alternative actions to mitigate the impact of crises and reduce response time;
- Assessing the impact of disruptive events in terms of cost, time, business continuity, and workforce implications;
- Ensuring rapid recovery and resumption of full-scale manufacturing operations.

6	Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard	No significant impact
7	Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.	-
8	How many Green Credits have been generated or procured:	
	a. By the listed entity	As per the Green Credit Rules, 2023, participation in the Green Credit Programme is voluntary in nature. GNFC has not participated in the programme as of the reporting period.
	b. By the top ten (in terms of value of purchases and sales, respectively) value chain partners	NIL

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1	a. Number of affiliations with trade and industry chambers/ associations.			10
	b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.			
		S. No	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State / National)
		1	Fertilizer Association of India	National
		2	Federation of Gujarat Industries	State
		3	Dahej Industrial Association	State
		4	Gujarat Safety Council	State
		5	National Safety Council	National
		6	Safety, Health and Environment Association	National
		7	Gujarat Chamber of Commerce & Industry	State
		8	Gujarat Chemical Association	State
		9	All India Management Association	National
		10	Indian Polyurethane Association	National
		11	Indian Chemical Council	National

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities.		
Name of authority	**Brief of the case**	**Corrective action taken**
Nil. No instances of anti-competitive conduct were reported by regulatory authorities during the reporting period.		

Leadership Indicators

1	Details of public policy positions advocated by the entity:				
S. No	**Public policy advocated**	**Method resorted forsuch advocacy**	**Whether information available in public domain? (Yes/No)**	**Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others – please specify)**	**Web Link, if available**
1	Advocacy for reasonable statutory and regulatory enactments that affect the company.	Usually through industry-related trade associations to which the company belongs.	-	As needed	-
2	Use of drone in agriculture	Through Industry bodies	-	As needed	-
3	Safe use of Agrochemicals by Farmers	Through Industry bodies	-	As needed	-

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not applicable because no requirement for Social Impact assessment during the FY 2025-26.					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
Not applicable since CSR Projects are not in aspirational districts identified by Government Authority.						

3. Describe the mechanisms to receive and redress grievances of the community.

GNFC has established a structured grievance redressal framework, with a designated HR Single Point of Contact (SPOC) acting as the Grievance Redressal Officer. Employees may raise concerns through multiple channels, including email, verbal communication, or written submissions addressed to the HR Department or the Managing Director. The HR SPOC reviews the grievances and coordinates with the concerned departments for investigation, resolution, and feedback.

In addition, an Industrial Relations Committee has been constituted to address employee grievances. The Committee comprises fifteen members representing both Management and the Staff Union, ensuring a balanced and collaborative approach to grievance resolution.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directly sourced from MSMEs/ small producers	4.46%	4.89%
Directly sourced within India	86.31%	70.14%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Rural	12.50	12.32
Semi-urban	82.20	81.83
Urban	0.59	0.63
Metropolitan	4.72	5.22

Leadership Indicators

1	Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
Not applicable because no requirement for Social Impact assessment during the FY 2025-26.	

2	Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount spent (In INR)
Not applicable since CSR Projects are not in aspirational districts identified by Government Authority.			

3	(a)	Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)	No
	(b)	From which marginalized /vulnerable groups do you procure?	NA
	(c)	What percentage of total procurement (by value) does it constitute?	NA

4	Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S. No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
NIL				

5	Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
Not Applicable		

6	Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Livelihood Enhancement by Vocational Skills Upgradation through NITI	120	100%
2	Development activities in Narmada Motlabai Public School	100	100%
3	Revival of SHGs (Entrepreneurial Activities)	30	100%
4	Support to Seva Yagna Samiti (Healthcare Support)	300+	100%
5	Support to Meritorious Students of Bharuch	25	100%
6	Mobile Medical Van Project	1,000+	100%
7	Support to Rural Students through Sewa Rural, Jhagadia	14	100%
8	Appointment of Expert Teachers in Govt. Schools	1,500+ students	100%
9	Aashirwad Recreation Centre (Elderly Care)	35	85%
10	Development of facilities in Narmada College (NEST)	2,500+	70%
11	Development of facilities in Narmada Vidyalaya	2,200+	65%
12	Support to Shala Praveshotsav – Kanya Kelavani	1,000+	100%
13	Repair & Maintenance of Drones for SHG Women	150+	100%
14	Support to Kala Gurjari	100+	65%

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

GNFC has established a comprehensive framework for addressing consumer complaints. An online feedback form is available on the Company's website at https://www.gnfc.in/contact-us/

Customers may also raise product-related concerns through multiple channels, including email to the respective Head of Department (HOD) or customer care, telephonic communication via the customer care number printed on fertilizer bags, and in-person visits to Narmada Khedut Sahay Kendra (NKSK) retail outlets. Details of NKSK locations are available at https://www.gnfc.in/narmada-khedut-sahay-kendra/ and GNFC office locations at https://www.gnfc.in/divisions/gnfc-area-offices/

Farmers may also approach regional offices, area offices, or retail outlets, where complaint registers are maintained for systematic recording and resolution of grievances. In addition, feedback forms are shared with major consumers and dealers to gather insights and facilitate continuous improvement of the grievance redressal mechanism.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	100%
Safe and responsible usage	100%
Recycling and/or safe disposal	100%

3. Number of consumer complaints in respect of the following:

	FY 2025-26 (Current Financial Year)		Remarks	FY 2024-25 (Previous Financial Year)		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	NIL	NIL	NIL	NIL	NIL	NIL
Advertising	NIL	NIL	NIL	NIL	NIL	NIL
Cyber-security	NIL	NIL	NIL	NIL	NIL	NIL
Delivery of Products	NIL	NIL	NIL	NIL	NIL	NIL
Quality of Products	NIL	NIL	NIL	NIL	NIL	NIL
Restrictive Trade Practices	NIL	NIL	NIL	NIL	NIL	NIL
Unfair Trade Practices	NIL	NIL	NIL	NIL	NIL	NIL
Other	NIL	NIL	NIL	NIL	NIL	NIL

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	NIL	NA
Forced recalls	NIL	NA

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.
Yes, GNFC's cybersecurity framework is guided by its "Information Security Policy," which is implemented to ensure compliance with applicable regulations, address key risk exposures, and meet evolving customer expectations. The policy is available in the public domain on the Company's website at the following link: https://www.ncodesolutions.com/company-policy.php

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services
NA

7. Provide the following information relating to data breaches:	
a. Number of instances of data breaches	NIL
b. Percentage of data breaches involving personally identifiable information of customers	NA
c. Impact, if any, of the data breaches	NA

Leadership Indicators

1	Channels / Platforms where information on products and services of the entity can be accessed (provide web link, if available).	Information on GNFC's products and services is available on the Company's official websites: www.gnfc.in & www.gnfcneoneem.in The customers can reach out to the Company through - www.gnfc.in/contact-us
2	Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.	GNFC undertakes various initiatives to inform and educate consumers on the safe and responsible use of its products. This includes direct engagement with farmers through fieldlevel interactions and on-site demonstrations to promote correct usage practices. The Company also disseminates product information and safety guidelines through e-bulletins, participation in agricultural fairs, and exhibitions. In addition, Safety Data Sheets (SDS) are provided to customers to ensure safe handling, storage, and usage of products.
3	Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services	In case of disruption or discontinuation of essential services, GNFC informs customers through periodic engagement forums and meetings, ensuring timely communication.
4	Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)	All GNFC products are approved in compliance with the provisions of the Fertilizer Control Order and requisite product information is clearly displayed on the packaging in accordance with regulatory requirements. In addition, customer satisfaction surveys are conducted annually in alignment with ISO standards to evaluate and improve service quality.