

September 03, 2018

**BSE Limited**  
Corporate Relation Dept.  
P. J. Towers, Dalal Street  
Mumbai 400 001.  
**Scrip Code : 532859**

**National Stock Exchange of India Ltd.**  
"Exchange Plaza",  
Bandra Kurla Complex, Bandra (E)  
Mumbai - 400 051.  
**Symbol : HGS**

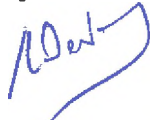
Dear Sirs,

**Sub : Tom Hricik joins HGS as President and Head of Business Development, North America**

We are enclosing a Press Release being issued by the Company on the captioned subject, which is self-explanatory.

Thanking you,

Yours truly,  
For **Hinduja Global Solutions Limited**



**Makarand Dewal**  
**Company Secretary**

Encl : a/a.

## Tom Hricik joins HGS as President and Head of Business Development, North America

*Experienced BPO leader with strong focus on driving a culture of winning*

**CHICAGO, Sept 4, 2018:** Hinduja Global Solutions (HGS), (listed in BSE & NSE), a global leader in business process management, has announced the hiring of Tom Hricik, a new member of its executive leadership team, to focus on the topline growth of the business.



Tom brings with him more than 30 years of experience in sales, client management, P&L management, operations and consulting. He will join the North American team in helping to meet growth objectives, working with both existing accounts as well as with the new logo team to build a healthy pipeline and win new business that is profitable and sustainable.

“With a healthy P&L, HGS is able to make the essential investments in technology and our people to help our clients be more competitive by solving their industry business problems,” **Hricik** said. “As a growing global company we have remarkable client retention resulting from being brilliant at providing core services while helping customers adopt automation and analytics-based innovation to meet their present and future needs. HGS is a formidable Business Process Services player with our current and expanding portfolio of offerings.”

For the past 17-years, Tom has served in a variety of business and sales leadership roles at Conduent, a business process services companies, where he drove collaboration with internal and external partners to maximize the value of the BPO, consulting and technology services for clients. Tom is a graduate of Carnegie Mellon University with undergraduate and graduate degrees focused in information systems and industrial relations.

“We are excited that leaders the caliber of Tom are seeing the value in the vision, capability and client portfolio of HGS and investing their careers in helping to grow the business,” said **Partha DeSarkar, chief executive officer, HGS**. “Tom will play a critical role in raising client, employee and shareholder value by consistently delivering innovation and deep domain expertise to grow traditional and transformational business.”

### **About Hinduja Global Solutions (HGS):**

A global leader in business process management (BPM) and optimizing the customer experience lifecycle, HGS is helping make its clients more competitive every day. HGS combines technology-powered services in automation, analytics and digital with domain expertise focusing on back office processing, contact centers and HRO solutions to deliver transformational impact to clients. Part of the multi-billion dollar conglomerate Hinduja Group, HGS takes a true “globally local” approach, with over 44,854 employees across 75 delivery centers in seven countries making a difference to some of the world’s leading brands across nine key verticals. For the year ended 31st March 2018, HGS had revenues of US\$ 597 million.

Visit [www.teamhgs.com](http://www.teamhgs.com) to learn how HGS can help make your business more competitive.

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