August 8, 2026

To

BSE Limited Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai - 400 001 *Scrip Code: 535648*	**National Stock Exchange of India Limited** Exchange Plaza, C-1, Block G, Bandra-Kurla Complex, Bandra (East), Mumbai – 400 051 *Trading Symbol: JUSTDIAL*	**Metropolitan Stock Exchange of India Limited** Building A, Unit 205A, 2nd Floor, Piramal Agastya Corporate Park, L.B.S Road, Kurla (West), Mumbai - 400 070 *Trading Symbol: JUSTDIAL*

Dear Sir / Madam,

Sub: Business Responsibility and Sustainability Report for the financial year 2025-26

The **Business Responsibility and Sustainability Report** of the Company for the financial year 2025-26 is enclosed.

The **said Report** is also available on the Company's website at https://www.justdial.com/cms/investors/justdial-brsr-2025-26

This is for your information and records.

Thanking you,

Yours truly,

For **Just Dial Limited**

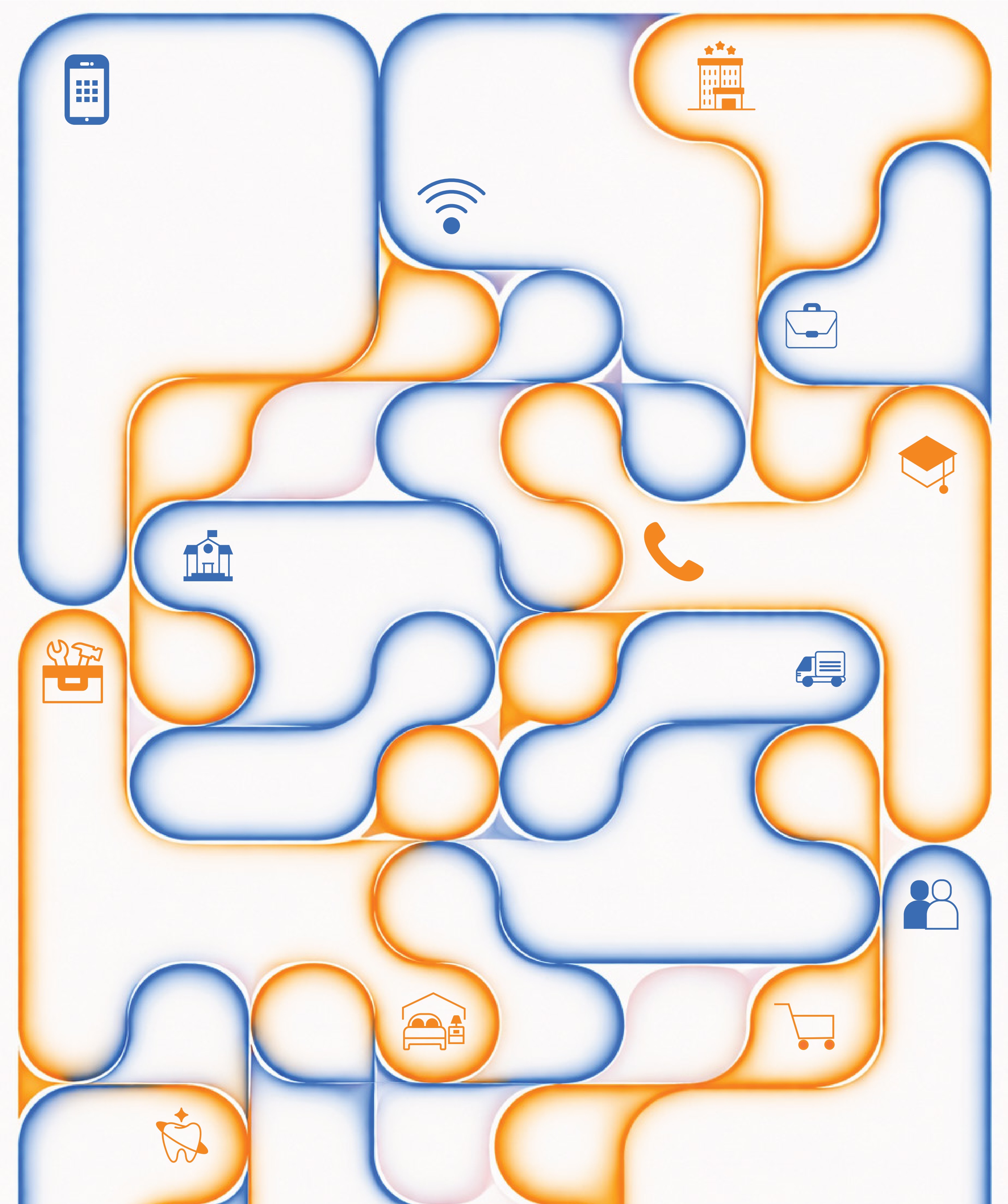
MANAN YOGENDRA UDANI

Digitally signed by MANAN YOGENDRA UDANI
Date: 2026.08.08 23:12:30 +05'30'

Manan Udani
Company Secretary and Compliance Officer
Encl: As above

Justdial®
India's No.1 local search engine

Business Responsibility & Sustainability Report 2025-26



Business Responsibility & Sustainability Report

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1. Corporate Identity Number (CIN) of the Listed Entity:	L74140MH1993PLC150054
2. Name of the Listed Entity:	Just Dial Limited
3. Year of incorporation:	1993
4. Registered office address:	Palm Court, Building-M, 501 / B, 5th Floor, New Link Road, Beside Goregaon Sports Complex, Malad (West), Mumbai – 400 064
5. Corporate address:	Palm Court, Building-M, 501 / B, 5th Floor, New Link Road, Beside Goregaon Sports Complex, Malad (West), Mumbai – 400 064
6. E-mail:	investors@justdial.com
7. Telephone:	+91-22-2888 4060
8. Website:	www.justdial.com
9. Financial year for which reporting is being done:	2025-26
10. Name of the Stock Exchange(s) where shares are listed:	BSE Limited, National Stock Exchange of India Limited and Metropolitan Stock Exchange of India Limited
11. Paid-up Capital:	₹85,04,46,570/- as on March 31, 2026
12. Name and contact details (telephone, e-mail address) of the person who may be contacted in case of any queries on the BRSR report:	Mr. Manan Udani, Company Secretary and Compliance Officer, Tel: +91-22-2888 4060 E-mail id: manan.udani@justdial.com
13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together):	Standalone basis
14. Name of assessment or assurance provider:	Not Applicable
15. Type of assessment of assurance obtained:	Not Applicable

II. Products / services

16. Details of business activities (accounting for 90% of the turnover):

Sr. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1.	Search Business	The Company provides local search services for businesses in India. The Company's platforms enable discovery of products and services sold by various businesses in India.	98.0

17. Products / Services sold by the entity (accounting for 90% of the entity's Turnover):

Sr. No.	Product / Service	NIC Code	% of total Turnover contributed
1.	Other information service activities n.e.c.	639099	98.0

III. Operations

18. Number of locations where plants and / or operations / offices of the entity are situated:

Locations	Number of plants	Number of offices	Total
National	0	60	**60**
International	0	0	**0**

19. Markets served by the entity:

a) Number of locations:

Locations	Number
National (No. of States)	36*
International (No. of Countries)	-

*Number of States and Union Territories served in financial year 2025-26.

b) What is the contribution of exports as a percentage of the total turnover of the entity? 0.2%

c) A brief on types of customers: Just Dial runs local search platforms through which users get connected with various businesses (primarily MSMEs). These small and medium businesses promote their business on Justdial by availing various types of paid listing services.

IV. Employees

20. Details as at the end of financial year:

a) Employees and workers (including differently abled):

Sr. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
		EMPLOYEES				
1.	Permanent (D)	13,070	9,129	70	3,941	30
2.	Other than Permanent (E)	181	122	67	59	33
3.	**Total employees (D + E)**	**13,251**	**9,251**	**70**	**4,000**	**30**
		WORKERS				
4.	Permanent (F)	Not Applicable				
5.	Other than Permanent (G)					
6.	**Total workers (F + G)**					

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

b) Differently abled Employees and workers:

Sr. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
		DIFFERENTLY ABLED EMPLOYEES				
1.	Permanent (D)	19	14	74	5	26
2.	Other than Permanent (E)	0	0	0	0	0
3.	**Total differently abled employees (D + E)**	**19**	**14**	**74**	**5**	**26**
		DIFFERENTLY ABLED WORKERS				
4.	Permanent (F)	Not Applicable				
5.	Other than permanent (G)					
6.	**Total differently abled workers (F + G)**					

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

21. Participation / Inclusion / Representation of women:

Particulars	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	10	2	20.0
Key Management Personnel*	3	0	0.0

*Key Managerial Personnel includes Managing Director & CEO, Chief Financial Officer and Company Secretary as defined under the Companies Act, 2013.

22. Turnover rate for permanent employees and workers:

	FY 2025-26 (Turnover rate in Current Financial Year)			FY 2024-25 (Turnover rate in Previous Financial Year)			FY 2023-24 (Turnover rate in the year prior to Previous Financial Year)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees*									
Sales	59%	58%	59%	63%	59%	62%	69%	68%	69%
Voice Operations	73%	45%	58%	77%	40%	60%	100%	69%	86%
Other Functions	24%	33%	27%	21%	30%	24%	34%	38%	35%
Overall Employees	53%	52%	53%	56%	51%	54%	64%	61%	63%
Permanent Workers	Not Applicable								

*Employees with tenure of less than 6 months with the Company have been excluded.

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures:

Sr. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding / subsidiary / associate / joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes / No)
1.	Reliance Retail Ventures Limited	Holding	0	No

VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover – ₹14,323.5 million

(iii) Net worth – ₹39,934.2 million

VII. Transparency and Disclosures Compliances

25. Complaints / Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes / No) (If Yes, then provide web-link for grievance redress policy)	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes The Community members can send any concerns or grievances at the Company's following e-mail id: feedback@justdial.com. The web-link for community members to enable them to share their feedback and suggestions is https://www.justdial.com/cms/investor-relations/contact-us	0	0	-	0	0	-
Investors (other than shareholders)	No	There are no Investors (other than shareholders).					

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes / No) (If Yes, then provide web-link for grievance redress policy)	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Shareholders	Yes The Company has a designated e-mail-id: investors@justdial.com for shareholders and other investors to raise their grievances. Shareholder grievances are resolved by the Company through its Registrar and Share Transfer Agent (KFin Technologies Limited). https://www.justdial.com/cms/investor-relations/grievance-redressal	0	0	-	0	0	-
Employees and workers	Yes The Company has established multiple channels, including an internal app, for the employees to raise their complaints / grievances. Employees can also use a dedicated e-mail address for escalation to senior management. The Whistle Blower Policy is available at https://www.justdial.com/cms/investors/justdial-whistle-blower-policy	3	3	-	2	2	-
Customers	Yes Customers can lodge complaints by e-mailing at grievanceofficer@justdial.com Below is the link where all channels of communication are given: https://www.justdial.com/cms/investor-relations/grievance-redressal	610	0	-	791	0	-
Value Chain Partners	Yes The Partners can raise their grievances through multifold channels as mentioned on https://www.justdial.com/cms/investor-relations/grievance-redressal	0	0	-	0	0	-
Other (please specify)	Not Applicable	-	-	-	-	-	-

26. Overview of the entity's material responsible business conduct issues:

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R / O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Data privacy and protection risks	Risk	a) The Company has massive database that contains information on millions of businesses which is critical for running its ad business. b) Company on an ongoing basis collects relevant information from its users. Any breach of this data can impact the business and trust of its users.	a. The Company has implemented a multi-layered cybersecurity framework leveraging advanced technologies to safeguard its data and digital assets from unauthorized access, malicious crawlers, and automated threats. Key controls include industry-leading web application firewalls (WAF), bot management solutions, IP reputation monitoring, DNS security, page integrity controls, behavioral bot detection, rate-limiting mechanisms, and custom security rules tailored to the Company's platform. The Company's data protection capabilities are strengthened through sophisticated anomaly detection algorithms that continuously analyse user behavior patterns, monitor traffic trends, and dynamically adapt threat detection thresholds. Additionally, the Company has developed an in-house AI-powered crawler detection engine capable of identifying advanced automated threats, including crawlers designed to mimic human behavior. The solution is currently undergoing beta testing and is expected to further enhance the Company's cyber resilience. b. The Company maintains a comprehensive information security framework supported by established policies, governance controls, and industry-standard certifications, including ISO 27001:2022 and PCI-DSS 4.0. Regular audits, monitoring mechanisms, and continuous security enhancements help protect user data and mitigate cybersecurity and privacy risks.	Negative
2.	Energy efficiency of operations	Risk	Non-efficient use of energy can lead to operational risk and increased energy cost.	The Company, being a responsible corporate makes conscious efforts to reduce its energy consumption. The Company ensures usage of energy efficient illumination fixtures, planned preventive maintenance schedule, regular monitoring of temperature inside the buildings and rationalisation of electricity and electrical equipment usage.	Negative
3.	Disaster Preparedness and Management	Risk	Calamities due to climatic changes, pandemics, unforeseen adverse conditions pose a risk to normal course of business operations and can cause human, infrastructural and other loss.	The Company is fully equipped to react to any exigency situation. Mock drills are conducted, safety equipment's are kept at appropriate places and set of Standard Operating Procedures is followed to minimise the effects of any incident. The Company can readily shift to remote working in situation of Pandemics and thus mitigating operational risk.	Negative
4.	Health, safety and employee well-being	Risk	It has always been a crucial aspect of Company's initiatives to nurture a dynamic work environment, prioritise the health & well-being and provide a safe & dynamic environment for the employees.	The Company adheres to all central and state health guidelines. The Company ensures that health and safety protocols are followed. Adequate training on safety aspects is given to employees from time to time. Apart from this, the Company has several insurance coverages in place for its employees.	Negative

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R / O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
5.	Business Ethics, Integrity and Transparency, Code of Conduct and Grievance Handling Mechanisms	Risk	Running a long term business requires building of trust and reputation through ethical business practice, transparency and integrity. Any deviation from these can pose a risk to business instability.	The Company's Corporate Governance philosophy rests on the core principles of transparency, accountability, ethical behaviour and integrity. It has also instituted a governance framework that enables us to uphold best practices and chart our way forward. The Company continuously endeavours to review, strengthen and upgrade its systems and processes so as to bring in transparency and efficiency in its business.	Negative
6.	Regulatory issues and compliance	Risk	Regulatory compliance is an absolute necessity to ensure the business runs seamlessly and have no legal violations. Compliance also instils trust and confidence among stakeholders which is critical for the reputation of the Company.	Compliance is one of the core principles of the company's Corporate Governance Policy and key part to our approach to operations management and business strategy. The Company has proper systems to ensure effective control of compliance with the provisions of all applicable laws and that such systems are adequate and operating effectively.	Negative

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

P1	Businesses should conduct and govern themselves with integrity, and in a manner that is ethical, transparent and accountable
P2	Businesses should provide goods and services in a manner that is sustainable and safe
P3	Businesses should respect and promote the well-being of all employees, including those in their value chains
P4	Businesses should respect the interests of and be responsive to all its stakeholders
P5	Businesses should respect and promote human rights
P6	Businesses should respect and make efforts to protect and restore the environment
P7	Businesses when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent
P8	Businesses should promote inclusive growth and equitable development
P9	Businesses should engage with and provide value to their consumers in a responsible manner

Disclosure Questions			P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes											
1.	a)	Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	b)	Has the policy been approved by the Board? (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	c)	Web Link of the Policies, if available	The Policies are available on Website of the Company - https://www.justdial.com/cms/investor-relations/code-of-conduct and https://www.justdial.com/cms/investor-relations/policies. The Company's internal policies are available on the Intranet portal of the Company and are accessible to the internal stakeholders of the Company.								
2.		Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3.		Do the enlisted policies extend to your value chain partners? (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4.		Name of the national and international codes / certifications / labels / standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The Company has framed policies that conform to different applicable statutes / guidelines / rules / policies, etc issued by Government of India from time to time. The Company follows various policies framed based on best in class industry practices and statutory guidelines issued by the Government of India which includes ISO 27001:2022, PCI-DSS 4.0, Information Technology General Controls (ITGC) and System Audit Report (SAR - Data localization) etc.								

Disclosure Questions		P1	P2	P3	P4	P5	P6	P7	P8	P9
5.	Specific commitments, goals and targets set by the entity with defined timelines, if any.	The Company is dedicated to implementing leading Environmental, Social and Governance (ESG) practices across its operations. It strives to conduct its business responsibly and encourages employees to promptly report any known or suspected breaches of applicable laws, regulations, or the Code of Conduct. Respect for human rights is a fundamental principle of the Company's values, fostering an inclusive workplace that provides equal opportunities for all individuals to participate and succeed. The Company has established commitments with defined objectives for community development and environmental sustainability and continues to remain committed to fulfilling these commitments.								
6.	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.									
Governance, leadership and oversight										
7.	Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements.	Upholding the principles of Corporate Governance is a key aspect, ensuring transparency, integrity, and accountability in all its activities. The Company firmly believes that integrating ESG principles into its operations is not just a choice but an essential responsibility. Embracing these principles allows the organization to strengthen its resilience and foster a culture that proactively manages risks. Ultimately, this approach safeguards the interests of all stakeholders associated with the Company.								
8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).	Mr. Abhishek Bansal Chief Financial Officer Tel: +91-22-2888 4060 E-mail id: abhishek.bansal@justdial.com								
9.	Does the entity have a specified Committee of the Board / Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes Mr. V.S.S. Mani, Managing Director and CEO of the Company is responsible for decision-making on sustainability related issues.								

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board / Any other Committee									Frequency (Annually / Half yearly / Quarterly / Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Policies have been approved by the Board / Committee of the Board or as required by extant regulations. Policies are reviewed at periodic intervals and necessary updates are made to the policies on need basis.																	
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	The Company ensures compliance with all the relevant laws.																	

		P1	P2	P3	P4	P5	P6	P7	P8	P9
11.	Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	The policies are evaluated internally.								

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes / No)	Not Applicable								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes / No)									
The entity does not have the financial or / human and technical resources available for the task (Yes / No)									
It is planned to be done in the next financial year (Yes / No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1 - Businesses should conduct and govern themselves with integrity, and in a manner that is ethical, transparent and accountable

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

<table>
<tr><th>Segment</th><th>Total number of training and awareness programmes held</th><th>Topics / principles covered under the training and its impact</th><th>% age of persons in respective category covered by the awareness programmes</th></tr>
<tr><td>Board of Directors</td><td>4</td><td rowspan="2">• The Company conducts familiarisation programmes for its Board of Directors at regular intervals. These programmes include presentations on various aspects of the business and risk management, including the Company's business model, operating performance, market position, growth strategy, key financial indicators, risk identification and assessment processes, mitigation strategies, regulatory compliance, internal control frameworks, cybersecurity measures, and emerging risk trends, and regulatory updates along with their impact on the Company's business and operations.
• Additionally regular strategy and sales meetings are conducted with senior management to discuss the Company’s immediate and long terms goals and execution thereof.</td><td>100</td></tr>
<tr><td>Key Managerial Personnel</td><td>4</td><td>100</td></tr>
<tr><td>Employees other than BoD and KMPs</td><td>9*</td><td>• Whistle blower guidelines and awareness
• Information security awareness
• PF E-Nomination Guidelines and Awareness
• ESIC Benefit and Awareness
• Dual employment prohibition awareness
• POSH awareness
• Dress Code Policy Awareness
• New hire induction training – Policies and processes
  – POSH training & awareness
  – Code of Conduct
  – Whistle Blower policy awareness
  – Disciplinary Policy guidelines
  – Employee benefits and awareness
• Safety training (fire drills, etc.)</td><td>100</td></tr>
<tr><td>Workers</td><td></td><td colspan="2">Not Applicable</td></tr>
</table>

*Training / awareness programs for employees are conducted on regular intervals which are ongoing throughout the year in areas mentioned.

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

2. Details of fines / penalties / punishment / award / compounding fees / settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators / law enforcement agencies / judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
	NGRBC Principle	Name of the regulatory / enforcement agencies / judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes / No)
Penalty / Fine	Nil				
Settlement					
Compounding Fee					

Non-Monetary				
	NGRBC Principle	Name of the regulatory / enforcement agencies / judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes / No)
Imprisonment	Nil			
Punishment				

Note: Does not include penalties by regulators in the ordinary course of business.

3. Of the instances disclosed in Question 2 above, details of the Appeal / Revision preferred in cases where monetary or non-monetary action has been appealed.

Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

The Company has an Anti-Corruption and Anti-Bribery Policy that serves as a guiding framework for all employees and is accessible through the Company's intranet to promote awareness and ensure adherence to its principles. Further, the Company has Whistle Blower Policy in place to report any genuine concerns associated with unethical business practices, including corruption and bribery. The Whistle Blower Policy is available on the Company website accessed at the following link: https://justdial.com/cms/investors/justdial-whistle-blower-policy

5. Number of Directors / KMPs / employees / workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery / corruption:

	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Directors	Nil	Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Not Applicable	

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

6. Details of complaints with regard to conflict of interest:

	FY 2025-26 Current Financial Year		FY 2024-25 Previous Financial Year	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	NA	0	NA
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	NA	0	NA

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators / law enforcement agencies / judicial institutions, on cases of corruption and conflicts of interest.

No cases of corruption and conflicts of interest reported.

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods / services procured) in the following format:

	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Number of days of accounts payables	31	31

9. Openness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameters	Metrics	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Concentration of Purchases	a) Purchases from trading houses as % of total purchases	NA	NA
	b) Number of trading houses where purchases are made from	NA	NA
	c) Purchases from top 10 trading houses as % of total purchases from trading houses	NA	NA
Concentration of Sales	a) Sales to dealers / distributors as % of total sales	NA	NA
	b) Number of dealers / distributors to whom sales are made	NA	NA
	c) Sales to top 10 dealers/ distributors as % of total sales to dealers / distributors	NA	NA
Share of RPTs in	a) Purchases (Purchases with related parties / Total Purchases)	0.77%	0.51%
	b) Sales (Sales to related parties / Total Sales)	NA	NA
	c) Loans & advances (Loans & advances given to related parties / Total loans & advances)	NA	NA
	d) Investments (Investments in related parties / Total Investments made)	NA	NA

PRINCIPLE 2 - Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

Considering the Company's nature of business, R&D outlay and capital expenditure were primarily towards investments in information technology. Accordingly, investments were made by way of addition to capital assets in the form of IT infrastructure like equipment, software and communication networks to give impetus to the Company's digital initiatives.

2. a) Does the entity have procedures in place for sustainable sourcing? (Yes / No)

The Company, being in the business of information service activity, does not require much material input. However, as a responsible corporate, the Company endeavours to reduce the environmental impact of its operations by using LED Lights at office spaces, rationalisation of usage of electricity and electrical equipment – air-conditioning system, office illumination, beverage dispensers, desktops, regular monitoring of temperature inside the buildings and controlling the air-conditioning system, planned preventive maintenance schedule for electromechanical equipment and usage of energy efficient illumination fixtures.

b) If yes, what percentage of inputs were sourced sustainably?

Not Applicable

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

The Company is in service industry, and operates online local search platforms. It does not provide any physical products. Hence, recycling of its products is not applicable for the Company's services.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Not Applicable

PRINCIPLE 3 - Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a) Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	9,129	9,129	100	9,129	100	NA	NA	9,129	100	Please refer to Note below	
Female	3,941	3,941	100	3,941	100	3,941	100	NA	NA		
Total	**13,070**	**13,070**	**100**	**13,070**	**100**	**3,941**	**100**	**9,129**	**100**		
Other than Permanent employees											
Male	122	95	78	95	78	NA	NA	95	78	-	-
Female	59	37	63	37	63	37	63	NA	NA	-	-
Total	**181**	**132**	**73**	**132**	**73**	**37**	**63**	**95**	**78**	**-**	**-**

Note: The Company has tied up with day care facilities around its offices and offers the facility to employees who show interest in availing services.

b) Details of measures for the well-being of workers:

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent workers											
Male	Not Applicable										
Female											
Total											
Other than Permanent workers											
Male	Not Applicable										
Female											
Total											

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

c) Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:

	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Cost incurred on well being measures as a % of total revenue of the Company	0.9%	0.8%

Note: Employee salary / wages paid during the Maternity and Paternity leave period are included. All expenditures pertaining to staff welfare such as employee insurances, benefits, reimbursements, etc. are included. Regular salaries / wages are excluded.

2. Details of retirement benefits, for Current Financial Year and Previous Financial Year:

Benefits	FY 2025-26 Current financial year			FY 2024-25 Previous financial year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y / N / NA)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y / N / NA)
PF	86	NA	Yes	92	NA	Yes
Gratuity	100	NA	NA	100	NA	NA
ESI	50	NA	Yes	52	NA	Yes
Others - please specify	-					

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, there is every endeavour to ensure all requirements of any differently abled person working at any of the offices is completely provided for and met.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

All employees and those eligible are provided with equal opportunities. The Company is committed to fostering an inclusive work culture free from any type of discrimination. The policy in this regard is made available for the employees on the Company's Intranet.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	99%	66%	Not Applicable	
Female	79%	66%		
Total	**92%**	**66%**		

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes / No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Not Applicable
Other than Permanent Workers	
Permanent Employees	Yes, the Company has established formal communication channels for employees to lodge their grievances or complaints. This is facilitated through the employee self-service application, accessible to all employees of the organization. The application enables employees to conveniently post or report grievances or complaints anytime and from anywhere which reaches the concerned grievance redressal group for investigation and resolution.
Other than Permanent Employees	

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2025-26 Current financial year			FY 2024-25 Previous financial year		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	**13,070**	**0**	**0.00**	**13,002**	**0**	**0.00**
Male	9,129	0	0.00	9,228	0	0.00
Female	3,941	0	0.00	3,774	0	0.00
Total Permanent Workers	Not Applicable					
Male						
Female						

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

8. Details of training given to employees and workers:

Category	FY 2025-26 Current financial year					FY 2024-25 Previous financial year				
	Total (A)	On Health and safety measures		On Skill upgradation*		Total (D)	On Health and safety measures		On Skill upgradation*	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	9,251	9,251	100	9,025	98	9,350	9,350	100	8,942	96
Female	4,000	4,000	100	3,928	98	3,842	3,842	100	3,744	97
Total	**13,251**	**13,251**	**100**	**12,953**	**98**	**13,192**	**13,192**	**100**	**12,686**	**96**
Workers										
Male	Not Applicable									
Female										
Total										

*Certain employees who joined in the last month of the financial year and had partially completed their training journey till March 31 of the respective years are not covered in the above table.

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

9. Details of performance and career development reviews of employees and workers:

Category	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	9,251	9,251	100	9,350	9,350	100
Female	4,000	4,000	100	3,842	3,842	100
Total	**13,251**	**13,251**	**100**	**13,192**	**13,192**	**100**
Workers						
Male	Not Applicable					
Female						
Total						

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

10. Health and safety management system:

a) Whether an occupational health and safety management system has been implemented by the entity? (Yes / No). If yes, the coverage such system?

Yes, the Company regularly emphasises on safety protocols to be followed by all its employees at workplace and even outside during official / work visit.

b) What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

The Company provides information services and hence there aren't any significant work related hazards. However, the Company undertakes regular audit pertaining to overall safety at its workplace.

c) Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y / N)

Not applicable, since the Company does not have any workers.

d) Do the employees / worker of the entity have access to non-occupational medical and healthcare services? (Yes / No)

Yes, all employees of the Company are covered via adequate medical and personal accident insurance policies.

11. Details of safety related incidents, in the following format:

Safety Incident / Number	Category*	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	Nil	Nil
	Workers	NA	NA
Total recordable work-related injuries	Employees	Nil	Nil
	Workers	NA	NA
No. of fatalities	Employees	Nil	Nil
	Workers	NA	NA
High consequence work-related injury or ill-health (excluding fatalities)	Employees	Nil	Nil
	Workers	NA	NA

*Including in the contract workforce

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

The Company has taken various steps to ensure proper safety at the workplace. Some of them are enumerated below:

- Fire Drills are conducted at regular intervals
- CCTV cameras are installed and monitored
- Fire extinguishers are kept at strategic locations and are refilled timely
- Security staff is deployed at entry / exit points
- Pest control measures are undertaken regularly
- Smoke detectors and fire alarm systems are installed
- Safety protocols are regularly communicated to all employees

13. Number of Complaints on the following made by employees and workers:

	FY 2025-26 Current financial year			FY 2024-25 Previous financial year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	-	0	0	-
Health & Safety	0	0	-	0	0	-

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

Note: The offices are assessed by the Company or its internal auditors, as deemed appropriate. No external assessments were undertaken.

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

There were no such incidences requiring corrective action.

PRINCIPLE 4 - Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

Key Stakeholder groups are identified based on their materiality to the Company's business operations along with the impact of their association with the Company. The stakeholders are our users, customers, employees, vendors / suppliers, investors, communities and government & regulatory authorities.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalised Group (Yes / No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually / Half yearly / Quarterly /others - please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Users	No	SMS, E-mails, WhatsApp, Website, Mobile site & apps, feedback mechanisms via online portal, surveys.	Ongoing, Need-based	• To help users find sellers for various products & services pan India
Customers	No	E-mails, incoming calls, sales tickets, meetings and Website / app	Ongoing, Need-based	• To acquire new customers and provide services to existing ones
Employees	Yes	E-mails, SMS, WhatsApp, online meetings, surveys, online feedback, letters, website, internal portals, and employee app	Ongoing, Need-based	• To keep employees informed about the organisation's plans and procedures • To understand employee needs and opinions • To uphold Employee Safety and Wellbeing
Vendors / Suppliers	No	E-mails, meetings and website	Ongoing, Need-based	• To procure products and services required for Company's operations
Investors	No	Stock exchange intimations, Newspapers, Website, Notice Board, Annual Report, Annual General Meeting, Letters, E-mails, SMS, NSE Electronic Application Processing System (NEAPS), BSE Listing Centre, MSEI-MYLISTING Portal, SEBI Complaints Redress System (SCORES), Depositories, Online Dispute Resolution (ODR) Portal.	Annually, Quarterly, Half-yearly, Need-based, Real-Time	• To understand the issues of investors • To make them aware about the growth of the Company

Stakeholder Group	Whether identified as Vulnerable & Marginalised Group (Yes / No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually / Half yearly / Quarterly /others - please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Communities	No	CSR Activities, E-mail, calls, direct contact	Ongoing, Need-based	• Community welfare activities • Employment opportunities
Government & Regulatory Authorities	No	Uploading on the website / portal, E-mail and filings	Need-based including calendar based compliances - quarterly, half-yearly, annually etc.	• To ensure compliance as well as seek approval wherever necessary

PRINCIPLE 5 - Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2025-26 Current financial year			FY 2024-25 Previous financial year		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
Employees						
Permanent	13,070	13,070	100	13,002	13,002	100
Other than permanent	181	181	100	190	190	100
Total Employees	**13,251**	**13,251**	**100**	**13,192**	**13,192**	**100**
Workers						
Permanent	Not Applicable					
Other than permanent						
Total Workers						

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2025-26 Current financial year					FY 2024-25 Previous financial year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Permanent	**13,070**	**1,052**	**8**	**12,018**	**92**	**13,002**	**507**	**4**	**12,495**	**96**
Male	9,129	527	6	8,602	94	9,228	232	3	8,996	97
Female	3,941	525	13	3,416	87	3,774	275	7	3,499	93
Other than Permanent	Not Applicable									
Male										
Female										

Category	FY 2025-26 Current financial year					FY 2024-25 Previous financial year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Workers										
Permanent	Not Applicable									
Male										
Female										
Other than Permanent										
Male										
Female										

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

3. Details of remuneration / salary / wages, in the following format:

a. Median remuneration / wages

	Male		Female	
	Number	Median remuneration / salary / wages of respective category	Number	Median remuneration / salary / wages of respective category
Board of Directors (BoD)*	1	3,00,00,000	0	-
Key Managerial Personnel^	2	2,93,67,456	0	-
Employees other than BoD and KMP$	9,126	3,47,662	3,941	2,95,422
Workers	Not Applicable			

*Does not include commission and sitting fees paid to Non-Executive Directors. Remuneration is paid to Mr. V.S.S Mani, Executive Director of the Company.
^Does not include director designated as Key Managerial Personnel.
$Remuneration calculated by annualising total monthly Cost to Company for respective employees.

Note: The Company does not have any workers as defined in the guidance note on BRSR issued by SEBI.

b) Gross wages paid to females as % of total wages paid by the entity

	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Gross wages paid to females as % of total wages	24.4%	24.2%

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes / No)

Yes

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company has established formal communication channels through an Employee Self-Service (ESS) application, enabling employees to lodge grievances or complaints, including those related to human rights. The ESS application is accessible to all employees and allows real-time submission of concerns from anywhere, ensuring prompt redressal.

6. **Number of Complaints on the following made by employees and workers:**

	FY 2025-26 Current financial year			FY 2024-25 Previous financial year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	3	1	-	2	0	-
Discrimination at workplace	0	0	-	0	0	-
Child Labour	0	0	-	0	0	-
Forced Labour / Involuntary Labour	0	0	-	0	0	-
Wages	0	0	-	0	0	-
Other human Rights related issues	0	0	-	0	0	-

7. **Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.**

	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	3	2
Complaints on POSH as a % of female employees / workers	0.08%	0.05%
Complaints on POSH upheld	2	2

8. **Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.**

The Company's policies safeguard employees from unfair practices such as retaliation, intimidation, or misuse of authority, ensuring their right to perform duties without unlawful interference. Grievance redressal mechanisms, including the Employee Self-Service app, maintain strict confidentiality throughout the process. All personnel involved in handling complaints are trained to uphold discretion, fostering a safe and non-discriminatory environment that encourages employees to report concerns without fear of adverse consequences.

9. **Do human rights requirements form part of your business agreements and contracts? (Yes / No)**

Yes, human rights requirements form a part of the Company's business agreements and contracts as and where relevant.

10. **Assessments for the year:**

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100
Forced / involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	100
Others - please specify	-

Note: The offices are assessed by the Company or its internal auditors, as deemed appropriate. No external assessments were undertaken.

11. **Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.**

Not Applicable

PRINCIPLE 6 - Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. **Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:**

Parameter	Unit	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
From renewable sources			
Total electricity consumption (A)	NA	NA	NA
Total fuel consumption (B)	NA	NA	NA
Energy consumption through other sources (C)	NA	NA	NA
Total energy consumed from renewable sources (A+B+C)	**NA**	**NA**	**NA**
From non-renewable sources	**NA**	**NA**	**NA**
Total electricity consumption (D)	Megajoule	3,18,36,929	3,22,71,815
Total fuel consumption (E)	Megajoule	1,16,776	1,76,005
Energy consumption through other sources (F)	-	-	-
Total energy consumption from non-renewable sources (D+E+F)	**Megajoule**	**3,19,53,705**	**3,24,47,820**
Total energy consumed (A+B+C+D+E+F)	**Megajoule**	**3,19,53,705**	**3,24,47,820**
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	**Megajoule per rupee**	**0.00263**	**0.00284**
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed /Revenue from operations adjusted for PPP)*	**Megajoule per rupee**	**0.05354**	**0.05871**
Energy intensity in terms of physical output^		**0**	**0**

*The source for Purchasing Power Parity (PPP) is International Monetary Fund (IMF). The PPP rate considered for FY 2025-26 is 20.34 and for FY 2024-25 is 20.66 as per the 2025 IMF update.

^Justdial's services are digital in nature, hence, there is no physical output.

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency?

(Yes / No)

No

If yes, name of the external agency.

Not Applicable

2. **Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y / N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.**

   Considering the nature of business, the Company does not have any sites / facilities as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India.

3. **Provide details of the following disclosures related to water, in the following format:**

Parameter	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Water withdrawal by source (in kilolitres)		
(i) Surface water	The Company operates majorly out of leased premises across various locations in India. The Company's water usage is restricted to human consumption only and efforts are undertaken to utilise water in a responsible manner. The Company does not engage in surface or ground water withdrawal.	
(ii) Groundwater		
(iii) Third party water		
(iv) Seawater / desalinated water		
(v) Others		
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)		
Total volume of water consumption (in kilolitres)		
Water intensity per rupee of turnover (Total water consumption / Revenue from operations)		
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)		
Water intensity in terms of physical output		

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency?

(Yes / No)

No

If yes, name of the external agency.

Not Applicable

4. **Provide the following details related to water discharged:**

Parameter	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of Treatment	NA	NA
(ii) To Groundwater	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of Treatment	NA	NA
(iii) To Seawater	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of Treatment	NA	NA
(iv) Sent to third-parties	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of Treatment	NA	NA
(v) Others	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of Treatment	NA	NA
Total water discharged (in kilolitres)	**NA**	**NA**

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency?

(Yes / No)

No

If yes, name of the external agency.

Not Applicable

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Not Applicable

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
NOx	Not Applicable		
Sox			
Particulate matter (PM)			
Persistent organic pollutants (POP)			
Volatile organic compounds (VOC)			
Hazardous air pollutants (HAP)			
Others – please specify			

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency?

(Yes / No)

No

If yes, name of the external agency.

Not Applicable

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Total Scope 1 emissions (Break-up of the GHG into CO_2, CH_4, N_2O, HFCs, PFCs, SF_6, NF_3, if available)	tCO_2e	27	35
Total Scope 2 emissions (Break-up of the GHG into CO_2, CH_4, N_2O, HFCs, PFCs, SF_6, NF_3, if available)	tCO_2e	7,163	7,261
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	**tCO_2e/rupee turnover**	**0.0000005923**	**0.0000006389**
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)*	**tCO2e/rupee turnover adjusted for PPP**	**0.0000120477**	**0.0000132007**
Total Scope 1 and Scope 2 emission intensity in terms of physical output^	**-**	**0**	**0**

*The source for Purchasing Power Parity (PPP) is International Monetary Fund (IMF). The PPP rate considered for FY 2025-26 is 20.34 and for FY 2024-25 is 20.66 as per the 2025 IMF update.
^Justdial's services are digital in nature, hence, there is no physical output.

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency?

(Yes / No)

No

If yes, name of the external agency.

Not Applicable

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

The Company makes conscious efforts to reduce overall emissions from its business operations. It adopts various energy efficient methods to reduce power consumptions and keeping its energy requirement suitably low.

9. Provide details related to waste management by the entity, in the following format:

The solid waste generated from the corporate offices are disposed through respective municipal corporations. Dry waste is generated from the offices and consists of paper and plastic, there are no hazardous or Construction & Demolition waste generations. The E-waste (consisting of desktops and other electronic equipment) is sustainably disposed through a buy-back mechanism and with registered recycling vendors.

Parameter	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Total Waste generated (in metric tonnes)		
Plastic waste **(A)**	NA	NA
E-waste **(B)**	4.63	4.74
Bio-medical waste **(C)**	NA	NA
Construction and demolition waste **(D)**	NA	NA
Battery waste **(E)**	9.45	4.64
Radioactive waste **(F)**	NA	NA
Other Hazardous waste. Please specify, if any. **(G)**	NA	NA
Other Non-hazardous waste generated **(H)**. Please specify, if any. (Break-up by composition i.e., by materials relevant to the sector)	NA	NA
Total (A+B + C + D + E + F + G+ H)	**14.08**	**9.38**
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	**0.0000000012**	**0.0000000008**
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)* (Total waste generated / Revenue from operations adjusted for PPP)	**0.0000000236**	**0.0000000170**
Waste intensity in terms of physical output^	**0**	**0**
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	Not Applicable	
(ii) Re-used		
(iii) Other recovery operations		
Total		
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	Not Applicable	
(ii) Landfilling		
(iii) Other disposal operations		
Total		

*The source for Purchasing Power Parity (PPP) is International Monetary Fund (IMF). The PPP rate considered for FY 2025-26 is 20.34 and for FY 2024-25 is 20.66 as per the 2025 IMF update.

^Justdial's services are digital in nature, hence, there is no physical output.

Note: Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency?

(Yes / No)

No

If yes, name of the external agency.

Not Applicable

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

The Company's business operations do not result in significant waste production, the only significant source being E-waste from obsolete electronic devices and batteries. The Company has established robust procedures to ensure the proper disposal of e-waste and battery waste through authorized vendor channels as per government norms. No hazardous or toxic chemicals are used / produced in the Company's business operations.

11. If the entity has operations / offices in / around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Sr. No.	Location of operations / offices	Type of Operations	Whether the conditions of environmental approval / clearance are being complied with? (Y / N) If no, the reasons thereof and corrective action taken, if any.
No operations / offices are present in / around ecologically sensitive areas			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not Applicable					

13. Is the entity compliant with the applicable environmental law / regulations / guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y / N). If not, provide details of all such non-compliances

Yes, the Company is in compliance with the applicable environmental law / regulations / guidelines in India.

PRINCIPLE 7 - Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a) Number of affiliations with trade and industry chambers / associations.

Nil

b) List the top 10 trade and industry chambers / associations (determined based on the total members of such body) the entity is a member of / affiliated to.

Sr. No.	Name of the trade and industry chambers / associations	Reach of trade and industry chambers / associations (State / National)
Not Applicable		

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
Not Applicable		

PRINCIPLE 8 – Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency(Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
The Company has not undertaken any Social Impact Assessments of its projects during the year.					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
Not Applicable						

3. Describe the mechanisms to receive and redress grievances of the community:

Community members can send any concerns or grievances at the Company's e-mail id: feedback@justdial.com

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Directly sourced from MSMEs / small producers	Not Applicable	
Directly from within India		

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost.

Location	FY 2025-26 Current financial year	FY 2024-25 Previous financial year
Rural	0.1%	0.1%
Semi urban	1.3%	1.0%
Urban	7.8%	8.0%
Metropolitan	90.8%	90.9%

(Place to be categorised as per RBI Classification System - rural / semi-urban / urban / metropolitan)

Note: Classification is based on the RBI Guidelines and Census 2011.

PRINCIPLE 9 - Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The Company has implemented various mechanisms to receive the consumer complaints, such as, through hotline no., e-mails, walk in, postal, feedback forms (Web / App / WAP), social media and through grievance redressal. A ticket is generated and gets auto assigned to the concerned team. All such complaints are acknowledged within 24 hours and are redressed within maximum of 30 days.

2. Turnover of products and / services as a percentage of turnover from all products / service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	Not Applicable
Safe and responsible usage	
Recycling and / or safe disposal	

3. Number of consumer complaints in respect of the following:

	FY 2025-26 Current financial year			FY 2024-25 Previous financial year		
	Received during the year	Pending resolution at end of year*	Remarks	Received during the year	Pending resolution at end of year*	Remarks
Data privacy	0	0	-	0	0	-
Advertising	0	0	-	0	0	-
Cyber-security	0	0	-	0	0	-
Delivery of essential services	0	0	-	0	0	-
Restrictive Trade Practices	0	0	-	0	0	-
Unfair Trade Practices	8	22	-	9	22	-
Other	3	19	-	6	21	-

*cumulative pending complaints at the end of the respective financial year.

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	Not Applicable	
Forced recalls		

5. Does the entity have a framework / policy on cyber security and risks related to data privacy? (Yes / No) If available, provide a web-link of the policy.

Yes. Framework / policy on cyber security and risks related to data privacy is available at https://www.justdial.com/cms/investor-relations/policies.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

The Company has not faced any significant issues or instances related to advertising, and delivery of essential services; cyber security and data privacy of customers; penalty / action taken by regulatory authorities on safety of products / service.

7. Provide the following information relating to data breaches:

a) Number of instances of data breaches

Nil

b) Percentage of data breaches involving personally identifiable information of customers

Not Applicable

c) Impact, if any, of data breaches

Not Applicable

India's No.1 local search engine

Registered and Corporate Office

Just Dial Limited
Palm Court Building - M, 501 / B, 5th Floor, New Link Road, Beside Goregaon Sports Complex,
Malad (West), Mumbai - 400 064.
Tel: +91-22-2888 4060 | Website: www.justdial.com
CIN: L74140MH1993PLC150054

Concept, content and design at stirrup | whatsup@stirrup.works