

Date: 23.07.2024

To,
The Manager
Department of Corporate Services- Compliances
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai- 400 051

Sub: Announcement with respect to GSSA Agreement with South African Airways SOC Limited

Ref: Regulation 30(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir/Madam,

In pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, We would like to inform you that Company has executed a General Sales and Service Agency Agreement (GSSA Agreement) with South African Airways SOC Limited (SAA) on 23rd July 2024.

About SAA

SAA Cargo, the airfreight division of SAA provides integrated global distribution network and terminal services for purposes of cargo air transportation logistics. The division's integrated services offer global trade links between South Africa's major cities and the regional markets covering Africa, Asia Pacific, Europe, South America, United Kingdom and USA.

The operating model for SAA Cargo division is based on a combination of the line flights, purchase of capacity from strategic partner airlines and freighter service for regional transshipment. This is supplemented by an extensive global interline and road feeder service. SAA operate in 5 Air Cargo Terminals in South Africa, located in ORTIA, CIA, KSIA, PLZ and ELS. SAA Cargo owns all these terminals except KSIA that is leased from Dube Trade Port Holding, a company owned by KZN Provincial Government. ORTIA Terminal is the main hub.

SAA facilities are designed to handle all types of cargo suitable for airfreight. They also provide our customers with a peace of mind as they are safe, accessible and within airport precinct. SAA terminal operations in other regions are provided through partnering Ground Handling Agents who are well experienced. This provides SAA Cargo with an end to end route network that ensures rapid, safe, secured and on time delivery of much needed goods.

SAA Services

SAA offer a range of air transportation logistics solutions, which ranges from essential goods such as agri-products, pharmaceuticals, valuable and vulnerable cargo, human remains, spare parts, pets, courier, diplomatic mail, dangerous goods and other related service. SAA Cargo has stepped up as a trade facilitator and a solution provider to sustain supply chains to and from various countries. The solution is provided on a charter basis at the request of our customers, who are producers and suppliers of essential cargo. All flights are operated under strict operating procedures and in full compliance to COVID-19 civil aviation and health regulatory measures by both our staff and our customers. The charters are operated on A340 600.

Zeal Global Services Limited
(Formerly Zeal Global Services Private Limited)

Ground handling services are available to foreign airlines. Gain access to world-class cargo handling facilities and equipment situated in Johannesburg, Cape Town, Port Elizabeth, Durban and East London owned by SAA Cargo.

The division provides ULD MANAGEMENT SERVICES which includes management systems, track and trace, daily and weekly inventory checks, loss control, as well as safe and secure storage areas at our facilities.

The Management of Company is expecting a rapid growth in its Cargo operations from African region as SAA is leading Airline in African region and other parts of the Globe, as it has immense potential, and management of the Company are aiming to capitalize this opportunity for the benefit of all our stakeholders.

This is for your kind information and record please.

Thanking You,

Yours faithfully,

**For Zeal Global Services Limited
(Formerly Zeal Global Services Private Limited)**

MONAL
GUPTA

Digitally signed by
MONAL GUPTA
Date: 2024.07.23
17:16:58 +05'30'

**Monal Gupta
Company Secretary
Membership No.: 29974**

Place: New Delhi

Zeal Global Services Limited
(Formerly Zeal Global Services Private Limited)