

Surevin BPO Services Ltd.

(Formerly Surevin BPO Services Pvt. Ltd.)

Plot No.40, Mandakini Housing Society,
Behind Reliance Fresh, Kolar Road, Bhopal - 462 042
Phone : +91 755 4278897 E-mail : info@surevin.com
CIN : L74999MP2007PLC019623
www.surevin.com



SBS/CS/2018/024

Date: 27th March, 2018

To,
Manager,
Listing Compliance Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra East, Mumbai - 400051

Symbol: SUREVIN

Sub: - Regarding Award of Indian Railway Catering and Tourism Corporation Ltd. (IRCTC)
Tender for Management and Operations of Customer Care Center Service (Calling and E-mailing) for Internet Ticketing Center through consortium.

Dear Sir/Madam,

The company is pleased to inform you that the Company has been awarded the tender of Management and Operations of Customer Care Center Service (Calling and E-Mailing) for Internet Ticketing Center of Indian Railway Catering and Tourism Corporation Ltd. (IRCTC), a Govt. of India Enterprise-Mini Ratna.

The company has received the said tender through Consortium with M/s Weartech Engineers Pvt Ltd, Bhopal (Lead Member).

The tenure of tender will be 3 years and may be extended further for a maximum period of 2 years subject to satisfactory performance and at the sole discretion of IRCTC. The estimated cost of tender is approximately Rs. 8.00/- (Eight) Crores and with 150-200 seats.

Further, as per clause 7.1.1(1) of tender document, the successful bidder has to form a limited liability company under the provision of company Act to carry out the responsibilities. The same is expected to start functioning from first week of April.

Kindly take this information on record.

Thanking you,

Yours faithfully,
For Surevin BPO Services Limited

Ashish Soni
Company Secretary & Compliance Officer

