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Tata Communications Wins Best Global Wholesale Offering Award at Capacity Awards 2010 for the second year in a row

Amsterdam – 16 November 2010 – Tata Communications, a leading global communications service provider, today announces its Best Global Wholesale Offering Award at Capacity Awards 2010, following the awards ceremony held at Capacity Europe in Amsterdam yesterday.

This accolade from the leading international telecoms trade publication is a validation of Tata Communications' comprehensive approach towards its global wholesale offering and for the second year in a row.

"Tata Communications was chosen for its network reach, its strategic partnership approach and its commitment to improving capacity to the fastest growing emerging markets. It has invested in cable systems to Africa and Asia and has remained a leading force in International Voice transport," said Angela Partington, Editor of Capacity Magazine.

The Capacity Awards recognizes wholesale players, who through applying effective techniques and strategies to their wholesale businesses have established themselves at the forefront of the wholesale telecoms industry.

Michel Guyot, President of Global Voice Solutions for Tata Communications, said: "On top of our core capabilities, we have been continually focusing on solutions that enable us to differentiate and innovate to address today's customer challenges beyond just cost. This award recognizes our commitment to delivering services that provide better quality, performance, reach and pricing for our customers."

Reach, quality and performance of network

Tata Communications is the world's largest international wholesale voice carrier, with the most advanced intelligent routing platform to provide quality voice services, in a cost effective manner.

Tata Communications' wholesale capabilities are anchored by its network of submarine and terrestrial cables, encompassing a Tier-1 IP backbone spanning over 300 PoPs and reaching more than 240 countries. With an owned and operated cable network of over 200,000km, Tata Communications operates next-generation switches in 12 cities, six STPs on three continents with staff in over 40 countries.

Tata Communications controls national networks in India, Nepal, Sri Lanka and South Africa. It also has strategic partnerships to ensure access to high-quality direction terminations and strong relationships in the voice, data and mobile segments, including 1,600 carrier customers, 480 Direct Connect relationships and 600 VoIP providers.



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Tata Communications has developed flexible partnership and sourcing strategies to help providers with larger issues such as high margin pressure, need to focus on core business, partial routing support and CAPEX commitment leading to multiyear strategic sourcing agreements with leading carriers.

Leading the industry

With the launch of IPX (IP exchange), Tata Communications facilitates the IP migration for mobile operators allowing them to better control their customer experience with the right end-to-end QOS. Customers can also reduce their OPEX and CAPEX needs, through the scalability and the lower costs offered by an IP platform.

Tata Communications leads the market response to fixed and mobile number portability with its launch of portability-corrected routing to 12 of the largest and most popular destinations, with plans to expand to 24 countries. Its investment improves call quality and completion rates to ported numbers, and enables fully transparent routing and pricing to number portability destinations.

It is also an industry leader in the rollout of IPv6, having enabled dual-stack IPv4/IPv6 nodes on all of its global IP PoPs.

Investment in network

Tata Communications has invested heavily in network build-out which focuses on improving capacity to the fastest growing emerging markets. As part of a \$2 billion global investment, it has invested in the EASSy, WACS, SEACOM, TGN-IA, TGN-Eurasia, TGN-Gulf and IMEWE cable systems to strengthen reliability with a round-the-continent ring for route diversity.

The network is fully East-West diversified to best serve a global customer base and designed to keep regional traffic in-region, even in the traditionally under-served markets of Southeast Asia, the Middle East and Africa.

About Capacity Awards 2010

Capacity magazine's Global Wholesale Telecommunications Awards recognises market players, who through applying effective techniques and strategies to their wholesale businesses, have established themselves at the forefront of the wholesale telecoms industry.

The awards is organised by Capacity Media which focuses on the wholesale telecommunications market and carrier-to-carrier business, reflects Capacity's focus on the business techniques needed for innovation and success in the rapidly evolving wholesale market.

This year's awards was announced on November 15 in Amsterdam, on the first evening of Capacity Europe 2010 at an awards cocktail reception attended by senior-level industry executives.

For more information on Capacity Awards 2010, please visit: <http://www.capacitymedia.com/capacityawards2010.asp>

About Tata Communications

Tata Communications is a leading global provider of a new world of communications. With a leadership position in emerging markets, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global and pan-India network to deliver managed solutions to multi-national enterprises, service providers and Indian consumers.

The Tata Global Network includes one of the most advanced and largest submarine cable networks, a Tier-1 IP network, with connectivity to more than 200 countries across 400 PoPs, and nearly 1 million square feet of data center and collocation space worldwide.



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Tata Communications' depth and breadth of reach in emerging markets includes leadership in Indian enterprise data services, leadership in global international voice, and strategic investments in operators in South Africa (Neotel), Sri Lanka (Tata Communications Lanka Limited) and Nepal (United Telecom Limited).

Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India and its ADRs are listed on the New York Stock Exchange. (NYSE: TCL)

www.tatacommunications.com

Forward-looking and cautionary statements

Certain words and statements in this release concerning Tata Communications and its prospects, and other statements, including those relating to Tata Communications' expected financial position, business strategy, the future development of Tata Communications' operations, and the general economy in India, are forward-looking statements. Such statements involve known and unknown risks, uncertainties and other factors, including financial, regulatory and environmental, as well as those relating to industry growth and trend projections, which may cause actual results, performance or achievements of Tata Communications, or industry results, to differ materially from those expressed or implied by such forward-looking statements. The important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, failure to increase the volume of traffic on Tata Communications' network; failure to develop new products and services that meet customer demands and generate acceptable margins; failure to successfully complete commercial testing of new technology and information systems to support new products and services, including voice transmission services; failure to stabilize or reduce the rate of price compression on certain of the company's communications services; failure to integrate strategic acquisitions and changes in government policies or regulations of India and, in particular, changes relating to the administration of Tata Communications' industry; and, in general, the economic, business and credit conditions in India. Additional factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements, many of which are not in Tata Communications' control, include, but are not limited to, those risk factors discussed in Tata Communications' various filings with the United States Securities and Exchange Commission. These filings are available at www.sec.gov. Tata Communications is under no obligation to, and expressly disclaims any obligation to, updates or alters its forward-looking statements.
