



July 30, 2025

BSE Limited Ltd.
Listing Department
P. J. Towers
Dalal Street, Fort
Mumbai – 400 001

National Stock Exchange of India
Listing Department
Exchange Plaza, Plot No. C-1, Block G
Bandra Kurla Complex,
Bandra (E), Mumbai – 400 051

Scrip Code: 532371

Scrip Symbol: TTML

Dear Sir / Madam,

Subject: Disclosure under Regulation 30 of SEBI (Listing Obligations & Disclosure Requirements) Regulations 2015 (“SEBI Listing Regulations”)

Dear Sir/ Ma’am,

Pursuant to Regulation 30 read with Clause 20 of Para A of Part A of Schedule III of SEBI Listing Regulations, we hereby submit the details of the Demand dated July 29, 2025, received from Telecom Regulatory Authority of India for alleged contravention of the provisions of the Standards of Quality of Service of Basic Telephone Service (Wireline) and Cellular Mobile Telephone Service Regulations, 2009 (7 of 2009) for the quarter ending September 2024.

The Company is reviewing the Demands and evaluating the next steps in this matter.

The required details under SEBI Circular no. SEBI/HO/CFD/PoD2/CIR/P/0155 dated November 11, 2024, are enclosed herewith at **Annexure - A**.

This is for your information and records.

Thanking You

Yours faithfully
For Tata Teleservices (Maharashtra) Limited

Vrushali Dhamnaskar
Company Secretary
Encl.: As stated above

TATA TELESERVICES (MAHARASHTRA) LIMITED

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CIN L64200MH1995PLC086354

**Annexure - A**

| Sr. No. | Particulars | Information/Remarks |
|----------------|--|--|
| 1 | Name of the authority | Telecom Regulatory Authority of India |
| 2 | Nature and details of the action(s) taken, initiated or order(s) passed | Order levying financial disincentive of Rs. 1,50,000/- for the quarter ending September 2024 for alleged violation of Quality of Service ("QoS") parameters. |
| 3 | Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority | July 29, 2025 Time: 12.29 PM |
| 4 | Details of the violation(s)/ contravention(s) committed or alleged to be committed | <p>In terms of the TRAI Regulations, the Company is required to meet the QoS benchmarks for the basic telephone service (wireline) in respect of each parameter specified under the Standards of Quality of Service of Basic Telephone Service (Wireline) and Cellular Mobile Telephone Service Regulations, 2009 (7 of 2009).</p> <p>The financial disincentive of Rs. 1,50,000/- is imposed for alleged failure to comply with the QoS parameters for Basic Services - "Percentage of faults repaired within 5 days for urban areas" for Maharashtra & Mumbai circles and parameter "Accessibility of call center/customer care" for Maharashtra circle were allegedly not met.</p> <p>The Company is reviewing the financial disincentive order and evaluating the next steps in this matter.</p> |
| 5 | Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible | As mentioned above. |
| 6 | Explanation for delay in Disclosure | N.A. |

TATA TELESERVICES (MAHARASHTRA) LIMITED