

Thomas Cook (India) Limited

11th Floor, Marathon Futurex
N. M. Joshi Marg, Lower Parel (East),
Mumbai - 400 013.
Board No.: +91-22-4242 7000
Fax No. : +91-22-2302 2864



November 14, 2025

The Manager,
Listing Department
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001
Scrip Code: 500413
Fax No.: 2272 2037/39/41/61

The Manager,
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot No. C/1,
G Block, Bandra-Kurla Complex, Bandra (E),
Mumbai – 400 051
Scrip Code: THOMASCOOK
Fax No.: 2659 8237/38

Dear Sir/ Madam,

Sub: Press Release – Intimation under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

We are enclosing herewith the Press Release dated November 14, 2025 titled, “Thomas Cook India elevates its forex retail experience with newly designed store in Kottayam, Kerala”.

This is for your information and records.

Thank you.

Yours faithfully,

For **Thomas Cook (India) Limited**

Amit J. Parekh
Company Secretary and Compliance Officer

Encl: a/a

Thomas Cook India elevates its forex retail experience with newly designed store in Kottayam, Kerala

Expands consumer access to 14 outlets in the State

Mumbai, November 14, 2025: Thomas Cook (India) Limited, India's leading omnichannel foreign exchange services company, has unveiled its new store in Kottayam, Kerala. The new outlet marks a significant upgrade in both design and customer experience - centrally located with a spacious office layout and enhanced support facilities. With this addition, the Thomas Cook India's Forex network spans to 14 locations across Kerala.

Thomas Cook's foreign exchange office in Kottayam offers the Company access to a diverse mix of leisure and business segments, led by families, working professionals and students. Situated in central Kerala, Kottayam benefits from its strategic proximity to Kochi, including easy access to Cochin International Airport and Infopark Kochi. With robust multimodal connectivity and access to key business corridors, the outlet serves as an ideal catchment to drive Thomas Cook India's Foreign Exchange business. The store will also cater to surrounding locales such as Alappuzha and Thiruvalla — renowned for their tourism appeal and strong NRI base, respectively.

The Forex Portfolio available at the outlet:

- **Prepaid Travel Cards** in partnership with Mastercard and Visa:
 - Holidays: Newly launched Borderless Travel - prepaid multi-currency card with 12 global currencies
 - Business Travel: FX Enterprise card - India's first Eco-Friendly Forex prepaid card
 - Overseas Education: Study Buddy card
 - Thomas Cook One Currency Card: India's first prepaid card with zero cross currency conversion fees
- **Digital Services - Easy ways to Book** for Kottayam's rapidly evolving on-the-move consumer
 - Forex App; Online Forex; Forex on WhatsApp (24x7 forex services, from live rate to end-to-end transactions); V-KYC
- **Overseas Education Forex** for Kottayam's strong student segment: transfer of university/tuition fees, living expenses; discounted air fares, excess baggage; insurance and foreign exchange products like the Study Buddy Card
- **Currency:** 26 global destination currencies
- **Overseas Remittances** - Thomas Cook Forex's *Send Money Abroad* covering over 120 countries

Thomas Cook Foreign Exchange - India ka Forex Specialist: The business' omnichannel model today serves over 1 million customers annually, via its [website](#), FX Now app, call centre 1800-2099-100, and 125+ Forex stores located across 69 metros, tier 2-4 cities/towns pan India. The Company's **Ghar pe Forex** commitment of doorstep delivery in 2 hours, serves as a strong reassurance with a smooth and swift last mile delivery.

Contact Details:

Thomas Cook (India) Limited
Aiga Centre, 1st Floor, TB Road, Nr. KSRTC,
Opp. Kalyan Silks, Kottayam – 686 001
Contact No: +91 9037001451 | +91 9447652018

Deepesh Varma, Executive Vice President - Foreign Exchange, Thomas Cook (India) Limited said, *"Kottayam is a high-potential source market for our forex services, offering access to a vibrant mix of leisure and business travellers, students and NRIs. Our newly designed store—with its spacious layout, enhanced accessibility features has been created to deliver a truly superior customer experience. Strategically located with proximity to Cochin International Airport, Infopark Kochi, and key hubs like Alappuzha and Thiruvalla, we see this outlet playing a pivotal role in strengthening our market presence across central Kerala. Our innovative payment solutions, including our forex card portfolio, WhatsApp booking, mobile app and doorstep*

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delivery, ensure secure and seamless transactions for every customer. My team and I look forward to welcoming our customers and delighting them with Thomas Cook India's trusted and innovative forex services."

Thomas Cook Forex serves 1000+ corporate clients, 1 million+ active Forex prepaid card users and over 1 Lakh students studying overseas using fees and other remittance services of the Company. Thomas Cook operates 23 counters at leading airports in India, Sri Lanka and Mauritius.

About Thomas Cook (India) Limited:

Set up in 1881, Thomas Cook (India) Limited (TCIL) is the leading omnichannel travel company in the country offering a broad spectrum of services including Foreign Exchange, Corporate Travel, MICE, Leisure Travel, Value Added Services, and Visa Services. It operates leading B2C and B2B brands including Thomas Cook, SOTC, TCI, SITA, Asian Trails, Allied TPro, Australian Tours Management, Desert Adventures, Travel Circle International Limited (TCI 勝景遊), Sterling Holiday Resorts Limited, Distant Frontiers, TC Tours, Digiphotography Entertainment Imaging (DEI), Go Vacation, Private Safaris East & South Africa.

As one of the largest travel service provider networks headquartered in the Asia-Pacific region, The Thomas Cook India Group spans 28 countries across 5 continents.

TCIL has been felicitated with MICE Powerhouse at MaxiiiMICE Awards 2025, Outbound Travel Operator of the Year (2024) and MICE Travel Operator of the Year (2024 & 2023) at The Economic Times Travel & Tourism Annual Awards, MICE Travel Agency (Outbound) at the Economic Times MICE & Wedding Tourism Awards 2024, 'Masters of Risk - Travel & Hospitality' at India Risk Management Awards 2024, MICE Tour Operator of the Year - Outbound at SATTE 2024, Best Tour Operator at India Travel Awards North 2023, winner of the Corporate Citizen Award (Travel Tourism & Hospitality) at the Corporate Citizen Conclave & Award 2023, The Outbound Tour Operator of the Year 2022 at the SATTE Awards, IAMA India Digital Awards 2022, CNBC-TV18 & ICICI Lombard India Risk Management Award - Travel & Leisure Category 2022 & 2021, CIO100 Award for digital innovation 2022.

CRISIL has upgraded the rating on debt programs and bank facilities of TCIL - 'CRISIL AA/Stable' on the long-term bank facilities of TCIL and 'CRISIL A1+' rating on the short-term bank facilities and short-term debt of the company. The highest rating for a travel & tourism company in India.

For more information, please visit www.thomascook.in

Fairbridge Capital (Mauritius) Limited, a subsidiary of Fairfax Financial Holdings Limited, is the promoter of TCIL with a shareholding of 63.83% of its paid-up capital.

About Fairfax Financial Holdings Limited:

Fairfax Financial Holdings Limited is a holding company which, through its subsidiaries, is primarily engaged in property and casualty insurance and reinsurance and the associated investment management. Founded in 1985 by the present Chairman and Chief Executive Officer, Mr. V. Prem Watsa, the company is headquartered in Toronto, Canada. Its common shares are listed on the Toronto Stock Exchange under the symbol FFH and in U.S. dollars under the symbol FFH.U.

About Subsidiaries of Thomas Cook (India) Limited (TCIL):

Sterling Holiday Resorts Limited

Sterling Holiday Resorts Limited, a wholly owned subsidiary of TCIL is a leading leisure hospitality company with over 55 resorts, hotels and retreats across 48 locations in India covering hills, beaches, jungles, waterfront, adventure, heritage, pilgrimage and drive-to locations. Sterling provides a variety of offerings: Leisure holidays through FIT packages, Meetings & Conferences, Weddings, Reunions, Picnics and Holidays.

SOTC Travel Limited

SOTC Travel Limited is a step-down subsidiary of Fairfax Financial Holdings held through its Indian listed subsidiary, Thomas Cook (India) Limited (TCIL). SOTC Travel is a leading omnichannel travel and tourism company active across various travel segments including Leisure Travel, Incentive Travel and Business Travel.

Established in 1949, SOTC is an Indian-grown brand with a legacy of over 75 years. Since then, it has escorted millions of travellers across the globe to various destinations around the globe. The Company firmly believes that today, 'No one understands the Indian Traveller better than SOTC'.

Travel Corporation (India) Limited

Holidays | Foreign Exchange | Business Travel | MICE | Value Added Services | Visas

Registered & Corporate Office:

Thomas Cook (India) Limited, 11th Floor, Marathon Futurex, N. M. Joshi Marg, Lower Parel (East), Mumbai - 400 013.
Email id: enquiry@thomascook.in CIN No.: L63040MH1978PLC020717
www.thomascook.in

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Travel Corporation (India) Limited (TCI) (operating brands Sita, TCI and Distant Frontiers), a wholly owned subsidiary of TCIL, is the leading Destination Management Company in India that offers tailor-made travel and related services to India, Nepal, Bhutan and Sri Lanka.

DEI Holdings Limited

Thomas Cook India Group holds 51% stake in DEI Holdings Limited (DEI), one of the world's leading imaging solutions and services providers.

For more information, visit:

Sterling Holiday Resorts Limited: <http://www.sterlingholidays.com>

SOTC Travel Limited: <http://www.sotc.in>

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