Thomas Cook (India) Ltd.
Thomas Cook Building, Dr. D. N. Road,
Fort, Mumbai - 400001
Board: +91-22-6160 3333
CIN: L63040MH1978PLC020717
A FAIRFAX Company

Thomas Cook Travel Smooth thomascook.in

14th August, 2019

The Manager,
Listing Department
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai – 400 001
Scrip Code: 500413

Fax No.: 2272 2037/39/41/61

The Manager,
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot No. C/1
G Block, Bandra-Kurla Complex, Bandra (E)
Mumbai – 400 051
Scrip Code: THOMASCOOK

Fax No.: 2659 8237/38

Dear Sir/ Madam,

Ref: Submission of information pursuant to Regulation 30 of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015

Sub: Press Release

We are enclosing herewith the Press Release dated August 14, 2019 titled: 'Thomas Cook India introduces Home Collection Services for Visas.'

This is for your information and records.

Thank you,
Yours faithfully,
For **Thomas Cook (India) Limited**

AMIT JYOTINDRA PAREKH
Digitally signed by AMIT JYOTINDRA PAREKH
Date: 2019.08.14 11:54:19 +05'30'

Amit J. Parekh
Company Secretary and Compliance Officer

Encl.: a/a

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News Release

Thomas Cook India introduces Home Collection Services for Visas

- **Doorstep pick-up of documents**
- **Live tracking feature**

Mumbai, August 14, 2019: Thomas Cook (India) Ltd., India's leading integrated travel and related financial services company, has launched **Home Collection Services** for its Visa Business, in a focussed initiative to empower customers with a two-pronged benefit of convenience and safety, coupled with a live-tracking feature to monitor the delivery of their visa documents. This facility is offered by Thomas Cook on a pan-India basis, in partnership with Blue Dart.

Indian travellers are displaying a strong propensity towards online travel bookings, and according to the Google-Bain & Company report, India has the second-highest active Internet user base globally, at 390 Mn (2018). Further to that, the share of online travel booking spends, having increased by 25% in 2018, is anticipated to grow to 35% in 2021. Thomas Cook India's internal data reiterates this trend, with a 39% surge in demand for its online visa services. To ensure a truly integrated and seamless customer experience, Thomas Cook India's new Home Collection service was hence introduced to save time, and simultaneously ensure safety in the delivery of valuable visa documents.

Thomas Cook India's Home Collection service equips its customers with the flexibility to schedule their collection/pick-up date as per their convenience. Additionally, this service allows customers to track the delivery status of their documents on a real-time basis, via a live-tracker feature.

To avail this service, customers merely need to log on to www.thomascook.in/visa, and as part of their visa booking, select the "Collect from Home" option for their documents, and schedule a pick-up for delivery to the closest Thomas Cook India branch. Customers can also track their shipment and receive updates on the delivery status.

Thomas Cook India's online visa services offer customers visa assistance for 150 countries, including USA, UK, UAE, Singapore, Malaysia, Canada, Australia, New Zealand, and several European destinations (France, Switzerland, Germany, Spain, Italy, etc.), to name a few.

Mr. Amit Madhan, President & Group Head – Information Technology & EBusiness, Thomas Cook (India) Ltd., said, "Visa processing is usually considered to be a stressful experience for travellers. Hence, to enhance convenience while saving time, and assuring the safety of their documents, we are delighted to launch our 'Home Collection Services' for Visa documents. Through this service, our aim is to provide a smooth, safe, and seamless customer experience."

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About Thomas Cook (India) Limited: Set up in 1881, Thomas Cook (India) Ltd. (TCIL) is the leading integrated travel and travel related financial services company in the country offering a broad spectrum of services that include Foreign Exchange, Corporate Travel, MICE, Leisure Travel, Insurance, Visa and Passport services and E-Business. It operates leading B2C and B2B brands including Thomas Cook, SOTC, TCI, SITA, Asian Trails, Allied T Pro, Australian Tours Management, Desert Adventures, Travel Circle International Limited, Digiphoto Entertainment Imaging (DEI), Private Safaris East & South Africa.

As one of the largest travel service provider networks headquartered in the Asia-Pacific region, The Thomas Cook India Group spans 29 countries across 5 continents, a team of over 9700 and a combined revenue in excess of Rs. 6718.7 Cr. (over $ 0.96 Bn.) for the financial year ended March 31, 2019.

TCIL has been felicitated with **The Best Outbound Tour Operator at the Times Travel Awards 2018 & 2019 and Leading Company with Cutting Edge Travel Innovation at the Times Travel Awards 2018, Best Risk Management-Framework & Systems at the India Risk Management Awards 2019; Best Cash Management Solution – India at the Asset Triple A Treasury, Trade, Supply Chain & Risk Management Awards 2018, Excellence in Domestic Tour Operations at the SATTE Awards 2018, Best Travel Entrepreneur of The Year at TTG Travel Awards 2017, The French Ambassador's Award for Exemplary Achievements in Visa Issuance – 2015 to 2018 and the Condé Nast Traveller – Readers' Travel Awards from 2011 to 2018.**

CRISIL has reaffirmed the rating on debt programmes and bank facilities of Thomas Cook (India) Ltd at 'CRISIL AA-/Stable on the long-term bank facilities of TCIL and CRISIL A1+ rating on the short-term bank facilities and short-term debt of the Company.

For more information, please visit www.thomascook.in

Fairbridge Capital (Mauritius) Limited, a subsidiary of Fairfax Financial Holdings Limited promotes TCIL by holding 66.90% of its paid-up capital and is responsible for the execution of acquisition and investment opportunities.

About Fairfax Financial Holdings Limited: Fairfax Financial Holdings Limited is a holding company which, through its subsidiaries, is engaged in property and casualty insurance and reinsurance and investment management. Founded in 1985 by the present Chairman and Chief Executive Officer, Prem Watsa, the company is headquartered in Toronto, Canada. Its common shares are listed on the Toronto Stock Exchange under the symbol FFH and in U.S. dollars under the symbol FFH.U.

About Quess Corp Limited: TCIL owns 48.82% of Quess Corp Limited, a provider of integrated business services.

About Subsidiaries of Thomas Cook (India) Ltd.: Sterling Holiday Resorts Limited, wholly owned subsidiary of TCIL is engaged in time share and resort business.

SOTC Travel Limited (Formerly known as SOTC Travel Private Limited) wholly owned subsidiary of TCIL is a leading travel and tourism company active across various travel segments including Leisure Travel, Incentive Travel and Business Travel.

TCIL owns 100% of TC Forex Services Limited (Formerly known as Tata Capital Forex Limited) (TC Forex) and TC Travel Services Limited (Formerly known as TC Travel and Services Limited) (TC Travel). TC Forex offers travel related foreign exchange products including Currency notes, Travel Cards and Traveller's cheques and TC Travel offers a wide range of services including Airline ticketing, Booking Hotel accommodation, Visa and Passport facilitation, Travel insurance and more.

Thomas Cook India Group has recently completed its acquisition of a 51% stake in DEI Holdings Limited (DEI), one of the world's leading imaging solutions and services providers.

For more information, visit:
Quess Corp Limited: http://www.quesscorp.com
Sterling Holiday Resorts Limited: http://www.sterlingholidays.com
SOTC Travel Limited: http://www.sotc.in

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