TCS/PR/SE-105/2018-19

October 24, 2018

National Stock Exchange of India Limited
Exchange Plaza
Bandra-Kurla Complex
Mumbai
Fax. No. 2659 8237 / 38
Kind Attn.: Manager, Listing Department

BSE Limited
P. J. Towers
Dalal Street
Mumbai
Fax. No. 2272 2037 / 2272 3121
Kind Attn.: General Manager,
Department of Corporate Services

Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of a Press Release titled **"TCS Ranked #1 for Customer Satisfaction in Survey of Leading Swiss Organizations"** which will be disseminated shortly.

The Press Release is self-explanatory.

Thanking you,

Yours faithfully,
For **TATA CONSULTANCY SERVICES LIMITED**

Rajendra Moholkar
Company Secretary

Encl: As above

For immediate use **PRESS** RELEASE

TCS Ranked #1 for Customer Satisfaction in Survey of Leading Swiss Organizations

Tata Consultancy Services Tops Independent Study by Whitelane Research Surveying Over 80 Top IT Spenders in Switzerland

ZURICH | MUMBAI, October 24, 2018: Tata Consultancy Services (BSE: 532540, NSE: TCS), a leading global IT services, consulting and business solutions organization, has been ranked number one for customer satisfaction in the 2018 Swiss IT Outsourcing Study by Whitelane Research.

The in-depth study is based on a survey of senior executives (CIOs, CEOs, CFOs or their direct reports) from over 80 of the top IT spending organizations in Switzerland, who oversee over 300 unique IT services contracts. Respondent scores were used to evaluate the top 18 IT service-providers in Switzerland on their performance, customer satisfaction levels and delivery quality.

With a general satisfaction score of 74%, TCS was once again the highest ranked provider in Switzerland on this parameter. This is the sixth year in a row that TCS has been ranked highest for customer satisfaction.

Jef Loos, Head of Sourcing at Whitelane Research, said: *"This year's Whitelane Study provides the most in depth analysis of the IT outsourcing industry in Switzerland to date and highlights how Swiss executives are increasingly looking for ways to adapting a Business 4.0 mindset using technologies such as automation, robotics and AI with an increasing acceptance. TCS has been a standout digital partner and vanguard of Business 4.0 transformation to these companies for yet another year."*

"*We are very pleased to be ranked the highest for customer satisfaction every year for the past six years. We particularly value this ranking because it is based on customers' assessment of our work, and therefore a direct reflection of how our teams perform and engage with our clients,*" said **Rainer Zahradnik, Deputy Country Manager, TCS Switzerland.** "*Our customer centricity, execution excellence and deep contextual knowledge of our customers' businesses have helped us build up enduring, high-trust relationships with customers in Switzerland. These attributes, along with our digital expertise and intellectual property, have made us their preferred partner on their Business 4.0 transformation journeys.*"

 # ENDS #

About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for the last fifty years. TCS offers a consulting-led, Cognitive powered, integrated portfolio of IT, Business & Technology Services, and engineering. This is delivered through its unique Location Independent Agile delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 411,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of

US $ 19.09 billion for year ended March 31, 2018 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award winning work with communities across the world have earned it a place in leading sustainability indices such as the Dow Jones Sustainability Index (DJSI), MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit us at www.tcs.com.

For TCS global news, follow @TCS_News.

TCS media contacts:

Asia Pacific:	Email: Sean.davidson@tcs.com Phone: +65 9139 3668
Australia and New Zealand	Email: Kelly.ryan@tcs.com Phone: +61 422 989 682
Benelux	Email: Joost.galema@tcs.com Phone: +31 615 903387
Central Europe	Email : anke.maibach@tcs.com Phone: + 49 172 6615789
Europe:	Email: ashish.babu@tcs.com Phone: +31 611 531246
India:	Email: arushie.sinha@tcs.com| shamala.p@tcs.com | vivek.padiyar@tcs.com Phone: +91 22 6778 9960 | +91 22 6778 9081 | +91 226778 1121
Japan	Email: douglas.foote@tcs.com Phone: +81 80-2115-0989
Latin America	Email: martin.karich@tcs.com Phone: +569 6170 9013
Nordics	Email: mattias.afgeijerstam@tcs.com Phone : +46723989188
UK:	Email: peter.devery@tcs.com Phone: +44 20 3155 2421
USA / Canada:	Email: b.trounson@tcs.com Phone: +1 646 313 4594