TCS/PR/SE-167/2018-19

March 13, 2019

National Stock Exchange of India Limited
Exchange Plaza,
Bandra Kurla Complex
Mumbai
Symbol: TCS

BSE Limited
P.J. Towers, Dalal Street
Mumbai 400001
Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of the Press Release titled **"TCS' ignio™ Powers IT Transformation at Tata Steel Europe"** which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

Rajendra Moholkar
Company Secretary

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For immediate use **PRESS RELEASE**

TCS' ignio™ Powers IT Transformation at Tata Steel Europe

Tata Consultancy Services' Cognitive Automation Software has Increased User Satisfaction, Enterprise Compliance and Operational Efficiencies for the Steel Major

SANTA CLARA | MUMBAI, March 13, 2019: Tata Consultancy Services (BSE: 532540, NSE: TCS), a leading global IT services, consulting and business solutions organization, announced that Digitate's cognitive automation solution, ignio™, has been successfully deployed by Tata Steel Europe (TSE) as its AI platform for IT operations.

TSE, a leading European steel producer, is currently on a digital transformation journey with innovation, customer focus, and value chain excellence at its core. The company has a complex IT landscape with a broad range of technologies in the areas of ERP, MES, data and reporting, planning and scheduling, etc. TCS is helping TSE in this journey, using its Machine-First™ approach to transform the underlying technology operations and deliver improved user support levels, enhance productivity and reduce operational risks. The ignio suite consisting of ignio AIOps, ignio AI.SAPOps, and ignio AI.Workload Management, is central to this initiative.

Kees Gerretse, Chief Information Officer, Tata Steel Europe, said, "*Service and cost are central to our operational IT objectives; having made significant investment in the digital agenda for sales, manufacturing and other functions, it is clear that within our own function we must deploy and maximize the latest technologies. Too often, IT is so focused on helping develop capabilities for the business, it misses the opportunity for itself. This program with TCS to use the ignio platform has proven we can both drive our objectives and understand more directly, the potential of such a platform for other parts of the business.*"

Bram Moerdijk, Manager – Application Development & Support, Tata Steel Europe, added, "*With ignio, we aim to build a Digital Twin of our IT landscape to maximize cognitive automation, which should result in significant lower costs and improved service levels. But the ultimate goal is to use this primarily to automate end-to-end business operations.*"

Within four months of implementing ignio AI.SAPOps, ignio is handling 83% of the incidents and requests autonomously, and TSE has started reaping benefits such as faster turnaround times (98% reduction in lead time to fulfill requests) and elimination of manual errors. The next step in the roadmap is a comprehensive 360 degree view of the IT landscape including business process and batches (environment blueprint), batch analytics, dynamic thresholds, intelligent automation corroborating, and enabling TSE's Digital Enterprise strategy.

"*We are glad to be part of Tata Steel Europe's growth and transformation journey. ignio learns and leverages the contextual intelligence gained from the customer's environment by developing a comprehensive and unified view of the enterprise, which allows seamless automation and value delivery,*" said **Akhilesh Tripathi, Chief Commercial Officer, Digitate.**

About Digitate

Digitate, founded in 2015, is a venture of Tata Consultancy Services (TCS). Digitate is headquartered in Santa Clara, California, USA and Pune, India. To stay up-to-date on TCS or ignio news, follow us at @TCS, @iam_ignio.

About Tata Steel's European operations

Tata Steel is one of Europe's leading steel producers, with steelmaking in the Netherlands and the UK, and manufacturing plants across Europe. The company supplies high-quality steel products to the most demanding markets, including construction and infrastructure, automotive, packaging and engineering. Tata Steel works with customers to develop new steel products which give them a competitive edge. The combined Tata Steel group is one of the top global steel companies, with an annual crude steel capacity of 27.5 million tonnes and more than 65,000 employees across five continents. The group's turnover in the year ending March 2018 was US $20.4 billion.

About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for the last fifty years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 417,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US $19.09 billion in the fiscal year ended March 31, 2018, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award winning work with communities across the world have earned it a place in leading sustainability indices such as the Dow Jones Sustainability Index (DJSI), MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit us at www.tcs.com.

To stay up-to-date on TCS news in North America, follow @TCS_NA. For TCS global news, follow @TCS_News.

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