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**National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G,
Bandra Kurla Complex, Bandra (East)
Mumbai - 400051
Symbol - TCS**

**BSE Limited
P. J. Towers,
Dalal Street,
Mumbai - 400001
Scrip Code No. - 532540**

Dear Sirs,

Sub: Press Release

We are sending herewith copy of the Press Release titled “**Amadeus and TCS announce global strategic partnership to accelerate modern airline retailing**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,

For Tata Consultancy Services Limited

**Yashaswin Sheth
Company Secretary
ACS 15388**

Encl: as above

TATA CONSULTANCY SERVICES

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Amadeus and TCS announce global strategic partnership to accelerate modern airline retailing

TCS to develop next- generation- airline retail solutions, including the Nevio Service Center interface and collaborate on AI-led, cloud-enabled innovation

SPAIN | MUMBAI, March 19, 2026: [Tata Consultancy Services](#) (TCS) (BSE: 532540, NSE: TCS), a global leader in IT services, consulting, and business solutions, has announced a global strategic partnership with [Amadeus](#), a leading travel technology company that powers the global travel and tourism industry. The alliance is designed to accelerate innovation and drive digital transformation across the global travel ecosystem spanning airlines, airports, travel distribution, hospitality, and payments.

By combining TCS' deep expertise in the travel domain, AI, cloud, data analytics, and platform engineering with Amadeus' industry-leading travel technology capabilities, the collaboration aims to modernize airline retailing and servicing while delivering seamless, customer-centric travel experiences at scale.

To begin with, TCS will develop the Service Center User Interface as a product for Amadeus Nevio, heralding the next generation foundation designed to modernize the airline retailing and servicing landscape. Through this collaboration, TCS will play a key role in Nevio implementation programs to achieve a wider and more effective rollout of Amadeus Nevio to airlines.

TCS's role in developing the Service Center User Interface, aligned with Amadeus Nevio product roadmap, will imply developing and leveraging a modern, cloud-native Software-as-a-Service (SaaS) interface for airline customer service agents. Natively integrated within Amadeus Nevio, the establishment of the Service Center aims to simplify airline servicing while enabling next generation retailing capabilities. Designed to integrate seamlessly with the airlines' contact center ecosystems, the product combines offer and order lifecycle management with AI guided insights, and hyper-personalized, real-time retailing experiences throughout the journey.

Cyril Tetaz, EVP Airline Solutions, Amadeus, said, *"TCS is one of the world's largest technology service providers, bringing expertise in travel as part of the Tata Group, which operates several airlines. Our strategic partnership will accelerate the deployment of transformational travel technology for our customers globally, helping them provide an even better retail experience to air travelers. By combining Amadeus' trusted travel platform with AI-enabled capabilities, we are fostering cross-industry collaboration among suppliers, partners, and customers, we're excited about this partnership and look forward to working together to improve the travel experience."*

Arun Pradeep Surendra Mohan, Business Head, Travel, Transportation & Hospitality, EMEA & APAC, TCS, said, *"Our global strategic partnership with Amadeus marks an important step in reshaping the future of travel technology. By combining Amadeus' powerful platform capabilities with TCS deep expertise in AI,*

cloud, and large-scale transformation, we are moving beyond traditional integration towards true co-innovation. Together, we are building scalable, intelligent solutions like the Amadeus Nevio Service Center that enable airlines to accelerate retail transformation, enhance operational agility, and deliver seamless, personalized experiences to travellers around the world.”

Through AI-enabled workflows and guided servicing, the Amadeus Nevio Service Center is designed to improve first contact resolution, reduce average handling time, lower cost-to-serve, and unlock new revenue opportunities through intelligent upselling and personalization.

Furthermore, this collaboration is expected to support the rollout of Nevio implementations with greater speed and value, while creating opportunities for TCS to deliver customized Nevio Service Center deployments and provide implementation, integration, and ongoing delivery support. Over time, the partnership is expected to expand into additional Amadeus solution areas, such as airport operations, enabling deeper alignment across the different travel players and accelerating the development and integration of next-generation travel technologies.

This partnership further strengthens TCS’s position in the global travel and aviation technology ecosystem and advances its strategy to co-create intelligent, platform-led solutions that enable modern airline commerce models and long-terms industry transformation.

About Tata Consultancy Services (TCS)

Tata Consultancy Services) (BSE: 532540, NSE: TCS) is the technology partner of choice for industry-leading organizations worldwide. Since its inception in 1968, TCS has upheld the highest standards of innovation, engineering excellence and customer service.

It has set an aspiration to become the world's largest AI-led technology services company and is enabling its clients to transform themselves across the full AI stack, from infrastructure to intelligence.

Rooted in the heritage of the Tata Group, TCS is focused on creating long term value for its clients, its investors, its employees, and the community at large. With a highly skilled workforce spread across 55 countries and 202 service delivery centers across the world, the company has been recognized as a top employer in six continents. With the ability to rapidly apply and scale new technologies, the company has built long term partnerships with its clients – helping them emerge as perpetually adaptive enterprises. Many of these relationships have endured into decades and navigated every technology cycle, from mainframes in the 1970s to artificial intelligence today.

TCS sponsors 14 of the world’s most prestigious marathons and endurance events, including the TCS New York City Marathon, TCS London Marathon and TCS Sydney Marathon with a focus on promoting health, sustainability, and community empowerment.

TCS generated consolidated revenues of over US \$30 billion in the fiscal year ended March 31, 2025. For more information, visit www.tcs.com.

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