



TCS/PR/SE/42/2025-26

October 15, 2025

**National Stock Exchange of India Limited  
Exchange Plaza, C-1, Block G,  
Bandra Kurla Complex, Bandra (East)  
Mumbai - 400051  
Symbol - TCS**

**BSE Limited  
P. J. Towers,  
Dalal Street,  
Mumbai - 400001  
Scrip Code No. - 532540**

Dear Sirs,

**Sub: Press Release**

We are sending herewith copy of the Press Release titled “**UK Retailer Kingfisher Plc Deepens Partnership with TCS to Drive AI-Powered Transformation Across Operations**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,  
For **Tata Consultancy Services Limited**

**Yashaswin Sheth  
Company Secretary  
ACS 15388**

Encl: as above

**TATA CONSULTANCY SERVICES**

**Tata Consultancy Services Limited**

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## UK Retailer Kingfisher Plc Deepens Partnership with TCS to Drive AI-Powered Transformation Across Operations

*Tata Consultancy Services and the UK-based home improvement retailer will establish a joint 'Innovation and Automation Office' to integrate emerging technologies and practises*

**LONDON | MUMBAI, October 15, 2025:** [Tata Consultancy Services](#) (TCS) (BSE: 532540, NSE: TCS), a global leader in IT services, consulting, and business solutions, has extended its 15-year partnership with Kingfisher Plc, a leading home improvement retailer with over 1,900 stores across seven countries in the UK and Europe. Under the new agreement, TCS will help Kingfisher to significantly enhance operational efficiency by deploying automation and artificial intelligence (AI). Together, both organizations will establish a joint 'Innovation and Automation Office' to seamlessly integrate emerging technologies and practices, while also reducing operating costs.

To advance Kingfisher's strategic growth, TCS will introduce a domain-focused application support structure aligned with Kingfisher's product and platform approach. TCS will accelerate the use of automation and artificial intelligence in IT operations by building on the success of ignio™, its SaaS-based AIOps platform, along with its generative AI-powered Application Reliability Engineering solution. These technologies will provide actionable insights and enable predictive and proactive management of IT systems for the retailer.

**Dave Haycocks, IT Services Director, Kingfisher,** said, *"We are delighted to double down on our commitment with our longstanding partner TCS to drive a more agile and efficient IT operation, to grow our business and help our customers and trade professionals build better homes."*

Considering the competitive landscape, retailers constantly seek to optimize and innovate their operations to deliver seamless customer experience. This is pertinent to Kingfisher which relies on its scale and operates internationally under diverse retail banners, including B&Q, Castorama, Brico Dépôt, Screwfix, and TradePoint. Over the last 15 years, TCS has served as Kingfisher's largest technology partner, working across multiple areas, including digital engineering, SAP-integration, content management and business process services.

**Shekar Krishnan, Business Unit Head, Retail UK and Europe, TCS,** said, *"We are delighted to extend our partnership with Kingfisher in the mission to drive more agile, efficient and future ready operations. With the combinational power of AI, automation and our deep contextual knowledge, we will help Kingfisher innovate faster, deliver superior customer experience, and drive strategic growth."*

As a long-standing partner to many of the UK's leading brands, TCS works closely with the world's top 10 global retailers and numerous others worldwide, helping them build profitable, sustainable businesses while delivering immersive, unified, and hyper-personalized omnichannel experiences for their customers. TCS' deep industry expertise, backed by decades of experience and relevant partnerships in retail, spans across store operations, merchandising, supply chain, marketing, pricing strategies, and business model reinvention.

This partnership is a testament to TCS' commitment to being a trusted innovation partner for leading businesses in the UK. With a 50-year presence in the region, TCS works with over 200 of the nation's top brands. The organization holds a leadership position in software and IT services in the UK and has also been ranked the number one IT service provider for customer satisfaction in the UK in an independent survey of CIOs from the largest IT spending organizations in the country. TCS has also been ranked as the number one

IT Services Provider in the UK by Pierre Audoin Consultants (PAC), a leading European IT services market research and advisory firm, as part of its Software and IT Services Industry (SITSI) Vendor Rankings. TCS achieved 10% growth – the highest among the top 10 players – and a 7.6% market share, with UK revenues reaching \$4,577 million in FY 2024.

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### About Kingfisher, Plc.

Kingfisher plc is an international home improvement company with over 1,900 stores, supported by a team of c.76,000 colleagues. It operates in seven countries across Europe under retail banners including B&Q, Castorama, Brico Dépôt, Screwfix, TradePoint and Koçtaş. It offers home improvement products and services to consumers and trade professionals who shop in stores and via e-commerce channels. [www.kingfisher.com](http://www.kingfisher.com)

### About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS) is a digital transformation and technology partner of choice for industry-leading organizations worldwide. Since its inception in 1968, TCS has upheld the highest standards of innovation, engineering excellence and customer service.

Rooted in the heritage of the Tata Group, TCS is focused on creating long term value for its clients, its investors, its employees, and the community at large. With a highly skilled workforce of over 590,000 employees in 55 countries and 202 service delivery centers across the world, the company has been recognized as a top employer in six continents. With the ability to rapidly apply and scale new technologies, the company has built long term partnerships with its clients – helping them emerge as perpetually adaptive enterprises. Many of these relationships have endured into decades and navigated every technology cycle, from mainframes in the 1970s to Artificial Intelligence today.

TCS sponsors 14 of the world’s most prestigious marathons and endurance events, including the TCS New York City Marathon, TCS London Marathon and TCS Sydney Marathon with a focus on promoting health, sustainability, and community empowerment.

TCS generated consolidated revenues of over US \$30 billion in the fiscal year ended March 31, 2025. For more information, visit [www.tcs.com](http://www.tcs.com)

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