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National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Mumbai - 400051
Symbol - TCS

BSE Limited
P. J. Towers, Dalal Street,
Mumbai - 400001
Scrip Code No. 532540 (BSE)


Dear Sirs,

We are sending herewith copy of the Press Release titled “**TCS Among Top 2 Native Automation Service Providers: HFS Research**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**


Pradeep Manohar Gaitonde
Company Secretary

TATA CONSULTANCY SERVICES

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TCS Among Top 2 Native Automation Service Providers: HFS Research

Tata Consultancy Services was Ranked #1 for Breadth and Depth of Capabilities, Overall Execution, and OneOffice Alignment

LONDON | MUMBAI, November 23, 2021: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), a leading global IT services, consulting and business solutions organization, has been ranked among the top 2 providers in the HFS OneOffice Services Top 10 for Native Automation¹.

According to HFS, emerging technologies combined with people, process, and data innovation can dissolve the barriers between the front and back office to create OneOffice. Native automation covers services that leverage a range of emerging technologies to create intelligent and automated workflows in the cloud enabling new 'native' standards for consistent cross-functional enterprise operations.

The report ranked TCS number one in Breadth and Depth of Capabilities, Overall Execution, and OneOffice Alignment and among the top two for Growth, Strategy and Vision, as well as Technology Innovation.

"Our Machine First™ approach to automation, embedded across the breadth of an enterprise, with integrated operations across the business process, IT and infrastructure layers, unleashes the power of human ingenuity to realize a resilient, adaptive and purpose-driven organization," said **Ashok Pai, Global Head, Cognitive Business Operations, TCS**. *"Our leadership position in this assessment is a reflection of our vision, strategy, comprehensive capabilities, investments in innovative, future-ready and differentiated offerings, and the resultant market success."*

TCS' Intelligent Automation offerings include consulting and advisory services, industry-specific solutions, and cross-industry business solutions, and encompass accelerators, frameworks, solutions models, products, and platforms that accelerate digital transformations.

These capabilities are underpinned by TCS' Machine First philosophy that gives technology the first right of refusal, augmenting human capability. Its future-proof architecture helps enterprises leverage the power of new technologies from the ever-expanding digital ecosystem.

At the heart of the Machine First approach is TCS Cognix™, an AI-driven human-machine collaboration suite, that consists of a large library of pre-built solutions, addressing the entire breadth of IT and business operations, across multiple industries. Cognix leverages best-in-class automation tools to sense, think, and execute operations.

Additionally, TCS uses ignio™, its award-winning cognitive automation software suite that uses advanced machine learning and AI capabilities to bring contextual intelligence to IT and business operations. The software continuously learns within an enterprise environment to effectively mitigate anomalies, automate tasks, and predict the impact of proposed continuous improvement initiatives.

TCS' AI Workbench, an operational enterprise platform, provides a catalogue of atomic and contextual AI/ML solutions with an execution workbench, model marketplace and visualization dashboards.

According to **Elena Christopher, Research Leader, HFS**, *"Making automation a native element of how business and IT operations run is essential for the success of all enterprises. TCS has rallied around this concept, regarding automation as a requirement rather than an option. Its smart organizational shift whereby it aligned its IT- and infrastructure-focused capabilities with its BPO business have created an*

¹ HFS OneOffice ServicesTop10: Native Automation, Phil Fersht, HFS Research, October 2021

integrated set of business process, IT, and infrastructure automation capabilities decently unique in the marketplace. This aligns with HFS' view of enterprise operations and OneOffice. Its MFDM framework is one of the most mature and has been making the case for native automation for years as a standard approach for running operations. Its growing arsenal of enabling IP and integrated partner tech help deliver on its MFDM promise internally and for clients."

"Our unique integrated cognitive business operations capabilities, underpinned by our Machine First philosophy and a rich portfolio of intellectual property, assets, frameworks and capabilities in automation are critical value differentiators for our customers' transformations and a key driver of our market success," added **Ashok Pai**.

About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 528,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com

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