



TCS/PR/SE-147/2021-22

December 16, 2021

**National Stock Exchange of India Limited**  
**Exchange Plaza, Bandra Kurla Complex,**  
**Mumbai - 400051**  
**Symbol - TCS**

**BSE Limited**  
**P. J. Towers, Dalal Street,**  
**Mumbai - 400001**  
**Scrip Code No. 532540 (BSE)**

Dear Sirs,

We are sending herewith copy of the Press Release titled “**TCS Ranked Among the Top 4 Pega Services Providers by HFS Research**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,  
For **Tata Consultancy Services Limited**

A handwritten signature in blue ink, appearing to read 'Pradeep Manohar Gaitonde', with a flourish at the end.

**Pradeep Manohar Gaitonde**  
**Company Secretary**

**TATA CONSULTANCY SERVICES**

**TATA Consultancy Services Limited**

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Corporate identification No. (CIN): L22210MH1995PLC084781

## TCS Ranked Among the Top 4 Pega Services Providers by HFS Research

*Report Ranked Tata Consultancy Services Number One for Breadth and Depth of Capabilities*

**LONDON | MUMBAI, December 16, 2021:** Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), has been ranked among the top four providers in the HFS Top 10 for Pega Services<sup>1</sup>. TCS was ranked number one for Breadth and Depth of Capabilities.

*“Powered by our client-first approach and contextual knowledge of our customers’ businesses, our Pega services and solutions help customers deconstruct their business challenges, simplify complex journeys, develop solutions iteratively, and transform quickly,”* said **Akhilesh Tiwari, Global Head, Enterprise Application Services**, TCS. *“Our leading position in this report is a recognition of our scale, execution, breadth and depth of services, and ability to innovate and deliver successful business transformations.”*

TCS helps global companies transform their businesses to become customer-focused organizations using Pega systems. TCS leverages its deep industry knowledge and technology expertise, to provide solutions across business process and decision management, RPA, conversational systems (chatbots/ intelligent virtual assistants), NLP, machine learning and AI.

With a relationship that spans over 20 years, TCS is a Platinum-level Pega Premier Consulting Partner and official upgrade partner. It has one of the largest Pega practices globally, the highest number of Pega-certified resources and has successfully led several large-scale transformations for its customers across industries.

TCS offers a comprehensive portfolio of Pega services including intelligent process automation, customer service, modernization, and personalized customer engagement supported by Pega’s decisioning and AI capabilities. TCS has invested in developing more than 50 industry-specific Pega solutions, frameworks, tools, and accelerators, such as Design Validator, Auto Product Release Notes Generator, 360 Upgrade Smart, social media integration tools, and industry solution frameworks for financial services, life sciences, and manufacturing.

*“Pega is emerging as one of the central platforms to accelerate clients’ digital transformation journeys. It offers clients an alternative approach to customer experience and process automation,”* said **Khalda DeSouza, Research Fellow—IT Services, HFS**. *“TCS has the highest number of Pega-certified resources in the research and received the highest average client reference score, making it a top four player in the Pega market.”*

To read more about TCS’ Pega services and solutions, visit: <https://www.tcs.com/tcs-award-winning-global-partner-pega>

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### About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world’s largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India’s largest multinational business group, TCS has over 528,000 of the world’s best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021, and is listed on the BSE (formerly Bombay Stock Exchange) and the

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<sup>1</sup> HFS Pega Service Providers Top 10 2021, Khalda De Souza, HFS Research, November 15, 2021

NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit [www.tcs.com](http://www.tcs.com)

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