



TCS/PR/SE-4/2021-22

April 14, 2021

National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Mumbai - 400051
Symbol - TCS

BSE Limited
P. J. Towers, Dalal Street,
Mumbai -400001
Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of the Press Release titled **“TCS Recognized as a Leader in the 2021 Gartner Magic Quadrant for Managed Workplace Services, North America”** which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

A handwritten signature in blue ink, appearing to read 'Rajendra Moholkar', with a horizontal line underneath.

Rajendra Moholkar
Company Secretary

TATA CONSULTANCY SERVICES

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TCS Recognized as a Leader in the 2021 Gartner Magic Quadrant for Managed Workplace Services, North America

Tata Consultancy Services Helps Enterprises Enhance Employee Experience, Collaboration and Productivity by Leveraging its Comprehensive Digital Workplace Solutions

NEW YORK | MUMBAI, April 14, 2021: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), a leading global IT services, consulting and business solutions organization, has been positioned as a Leader in the Gartner Magic Quadrant for Managed Workplace Services, North America,¹ for the fifth year in a row.

The report evaluates 20 vendors to enable sourcing, procurement and vendor management leaders to select the best provider for managed workplace services. MWS is centered on delivering a digital workplace experience to end users so that organizations can leverage their digital dexterity in the development of new digital business services.

"The COVID-19 pandemic has accelerated adoption of the digital workplace and new ways of working with an extensive use of collaboration platforms and unified workplaces on the cloud. Enterprises should reimagine their operations spanning applications, infrastructure and business processes to unlock the full potential of their digital workplace initiatives to deliver consumer-grade employee experience and infuse hyper collaboration," said Ashok Pai, Global Head, Cognitive Business Operations, TCS. "We believe this recognition is a reflection of our comprehensive portfolio of offerings, investments in innovation and the ability to help our customers accelerate their transformation journeys."

TCS offers a comprehensive portfolio of consulting-led services across the workplace services value chain and leverages Secure Borderless Workspaces™ (SBWS™), its transformative operating model to enable touchless, intelligent, agile, and digital operations that deliver superior business outcomes.

TCS CogniX™ for Workspace is an AI driven human-machine collaboration suite, powered by TCS' Machine First™ Delivery Model (MFDM™) that helps enterprises create intuitive, immersive, and intelligent workspaces – a key to delightful employee experiences. It comes with an array of easy-to-deploy, modular and scalable value builders that bring together multiple digital levers and enable zero-touch IT, the next-gen workplace and enhanced employee experience. Some examples of these value builders are cognitive virtual assistants, experience analytics, a user segment analyzer and a proactive endpoint remediator.

SBWS allows organizations to take full advantage of their talent ecosystem to maximize business opportunities. It encompasses a wide range of human functions, including infrastructure, talent management and employee engagement; processes, tools, and governance mechanisms; and collaboration and engagement practices to enable companies to realize the potential of the new world of work.

TCS' Smart Meetings solution helps transform the meeting experience for remote working employees with comprehensive services, full lifecycle support and global coverage. It includes integrating business applications to help drive productivity, enterprise voice enablement using direct routing, meeting room experiences, adoption, and change management with 24*7 managed support.

TCS also ensures seamless adoption of digital workplace initiatives within enterprises through solutions such as TCS Office 365 Engage – a curated, personalized, and gamified adoption cum learning platform that curates the learning journey based on the Office 365 usage pattern, role, activities, and geography. Its subtle gamification elements make it more interesting to explore Office 365.

¹ Gartner, Magic Quadrant for Managed Workplace Services, North America, Daniel Barros, Mark Ray, Stephanie Stoudt-Hansen, Tobi Bet, February 24, 2021

“Employee experience is a significant differentiator for enterprises in the post-COVID world. The ability of digital workplace technologies to transform workplace culture, remote work efficiency and enterprise agility will be a critical success factor for large organizations in the future,” said Ashok Krish, Global Head, Digital Workplace, Microsoft Business Unit, TCS. “With our industry-leading thought leadership, domain capabilities and a compelling portfolio of digital workplace solutions, we are helping customers reimagine frictionless workplace experiences for their employees.”

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About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world’s largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 488,000 of the world’s best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com and follow TCS news at [@TCS_News](https://twitter.com/TCS_News).

To stay up-to-date on TCS global news, follow [@TCS_News](https://twitter.com/TCS_News).

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