



TCS/PR/SE-102/2020-21

October 12, 2020

National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Mumbai - 400051
Symbol - TCS

BSE Limited
P. J. Towers, Dalal Street,
Mumbai -400001
Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of the Press Release titled “**TCS Named a Leader in Quality Engineering Services by NelsonHall**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

A handwritten signature in blue ink, appearing to read 'Rajendra Moholkar', with a horizontal line underneath.

Rajendra Moholkar
Company Secretary

TATA CONSULTANCY SERVICES

TATA Consultancy Services Limited

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Corporate identification No. (CIN): L22210MH1995PLC084781

TCS Named a Leader in Quality Engineering Services by NelsonHall

Report Cites Tata Consultancy Services' Comprehensive Continuous Testing Offering, Formalized Approach to Testing AI, and Investments in Automating Usability Testing, as Key Strengths

LONDON | MUMBAI, October 12, 2020: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), a leading global IT services, consulting, and business solutions organization, has been recognized as a Leader in the NelsonHall NEAT for Quality Engineering Services¹. In an assessment of 16 quality engineering services providers, TCS was placed highly for its ability to deliver immediate benefits and to meet future client requirements

According to the report, TCS has a comprehensive offering for Continuous Testing and has gone beyond DevOps functionality to make Smart QE, a central platform for QA/QE automation. It goes on to say that TCS was one of the first vendors that invested in creating AI-based analytic use cases and continues to be more advanced than most competitors; and it is one of the few vendors that have formalized its approach on testing AI, having started with data models using linear regression algorithms. TCS' structured approach to UX testing and investments in automating UX testing beyond accessibility testing, were also highlighted as key strengths.

*"As organizations embrace digital technologies to mitigate the challenges posed by the COVID-19 pandemic, assuring fail-proof digital IT infrastructure and applications is key to ensure superior end-customer experience as well as business resilience and growth," said **Prabhakar Karamsetty, Global Head, Quality Engineering and Transformation (QET), TCS.** "This recognition is a testament to our continued investments in building digital assurance capabilities and enriching our quality engineering offering portfolio to assure end-to-end digital transformation initiatives."*

TCS' QET practice offers a comprehensive portfolio of cognitive-powered services spanning the entire quality engineering value chain – including consulting and advisory, next-gen technology testing services, testing services implementation, industry-specific testing services, managed services for test environment and test data management – helping global customers address their business, quality and risk management challenges.

To address the evolving market driven by the fast-changing digital technologies, TCS has invested in newer offerings addressing AI testing, testing of AI, RPA testing, blockchain assurance, cloud assurance, big data assurance and customer experience assurance. These niche areas of testing services along with its Continuous Testing services enable TCS to successfully drive digital transformation assurance engagements for global enterprises. To address the COVID-19 imposed market demands, TCS launched the QE Hub, an on-demand Digital QE-as-a-Service offering to render key functional and non-functional testing demands for its customers.

Dominique Raviart, IT Services Research Director, NelsonHall, said, *"With the enhanced adoption of Digital Technologies by organizations, specialized and technical testing services are set to become predominant as*

¹ Quality Engineering Services NEAT, Dominique Raviart, NelsonHall, August 12, 2020

against the traditional testing services. TCS has transformed its QA portfolio towards automation, AI, and digital applications. Hence, the company is well-placed to address the market shift to help clients in their QA transformation."

*"Our rich contextual and domain knowledge, as well as continued investments in newer technologies such as AI and machine learning, digital assurance offerings, and platform-based solutions have made us the preferred assurance partner for customers, in the new normal," added **Prabhakar Karamsetty**.*

About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 453,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22 billion in the fiscal year ended March 31, 2020, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the Dow Jones Sustainability Index (DJSI), MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit us at www.tcs.com.

To stay up-to-date on TCS global news, follow [@TCS_News](https://twitter.com/TCS_News).

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

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