



TCS/PR/SE-45/2021-22

July 7, 2021

National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Mumbai - 400051
Symbol - TCS

BSE Limited
P. J. Towers, Dalal Street,
Mumbai -400001
Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of the Press Release titled “**TCS Named a Leader in Cognitive & Self-Healing IT Infrastructure Management Services by NelsonHall**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

A handwritten signature in blue ink, appearing to read 'Rajendra Moholkar', with a horizontal line underneath.

Rajendra Moholkar
Company Secretary

TATA CONSULTANCY SERVICES

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Corporate identification No. (CIN): L22210MH1995PLC084781

TCS Named a Leader in Cognitive & Self-Healing IT Infrastructure Management Services by NelsonHall

Tata Consultancy Services' Investments in Intellectual Property including MFDM™, ignio™, Cognix™, Digital Re-skilling Initiatives, and Partnerships with Cloud Hyperscalers, Highlighted as Key Strengths

LONDON | MUMBAI, July 07, 2021: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), a leading global IT services, consulting and business solutions organization, has been recognized as a Leader in the NelsonHall NEAT for Cognitive and Self-Healing IT Infrastructure Management Services¹, for the third year in a row.

TCS' substantial investments in intellectual property to drive its AI/ML and automation agenda, such as TCS Cognix™, ignio™, Machine First™ Deliver Model (MFDM™) and Cloud Exponence, was highlighted as a key strength. The report highlights TCS' commitment to further enhance cognitive business operations by bringing together automation, agile, analytics, and cloud to drive superior business outcomes for enterprises. Additionally, TCS' company-wide talent transformation program for digital re-skilling, its Service Reliability Engineering approach, and extensive partnerships with cloud hyperscalers such as AWS, Azure and GCP, were identified as strengths.

"As enterprises accelerate their digital transformation journeys, a key area of focus is to enhance operational resilience by building a digital core that supports secure, autonomous and anywhere operations. They are pursuing their AIOps vision by applying intelligent automation to realize business value faster, enhance the experience, and drive innovation," said **Ashok Pai, Global Head, Cognitive Business Operations, TCS.** *"Our leadership position in this assessment is a recognition of our vision, strategy and investments aimed at developing future-ready and differentiated offerings, and demonstrated ability to deliver superior business outcomes for our customers."*

TCS helps enterprises accelerate their digital transformation agendas with TCS Cognix, an AI-driven human-machine collaboration suite. Powered by MFDM, Cognix unlocks the immense value that lies at the intersection of IT infrastructure, applications and the business process layer. It uses an ecosystem of pre-built, configurable, and reusable digital solutions called value builders, which are contextualized by harnessing know-how from a vast expanse of customer operations. Cognix helps realize a configurable enterprise enabling organizations to achieve a competitive edge through cognitive operations.

Cognix provides a comprehensive benchmarking and maturity assessment framework that measures business performance and the cognitive maturity of operations, and provides recommendations to achieve best-in-class performance. The suite includes:

Cognix for Agile Infrastructure - Helps enterprises manage their core IT systems in a highly autonomous manner, while also modernizing digital infrastructure. It delivers agile, resilient, and scalable operations. Some examples of value builders are a container maturity analyzer, Edge orchestrator, infrastructure stack deployer and system security qualifier.

Cognix for Workspace – Creates intuitive, immersive, and intelligent workspaces, a key to delightful employee experiences. It comes with an array of easy-to-deploy, modular and scalable value builders that bring together multiple digital levers to enable zero-touch IT, build a next-gen workplace, and enhance employee experience. Value builders include cognitive virtual assistants, experience analytics, a user segment analyzer, and proactive endpoint remediator.

¹ Cognitive & Self-Healing IT Infrastructure Management Services NEAT, John Laherty, NelsonHall, April 12, 2021

Cognix for Networks – Focuses on transforming enterprise networks into cloud-native and business-responsive networks. It seeks to provide best-in-class business-centric network transformation solutions, improving quality of experience, increasing business agility, and reducing total cost of ownership. Notable solutions include TCS Network as a Service (TNaaS) – a single pane of glass for management and monitoring across enterprise networks, Intelligent Network Operations Center and Hybrid Network Test Factory.

“TCS’ MFDM approach is at the core of Cognitive Business Operations, with a clear focus on AI-Ops, self-healing, bots, predictive and preventative analytics, cloud, and self-help to enable clients’ business outcomes and further enhance UX,” said **John Laherty, Senior Research Analyst, NelsonHall.**

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the ‘art of the possible’ in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall’s research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world’s largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 488,000 of the world’s best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com and follow TCS news at [@TCS_News](https://twitter.com/TCS_News).

To stay up-to-date on TCS global news, follow [@TCS_News](https://twitter.com/TCS_News).

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