



TCS/PR/SE-26/2021-22

June 7, 2021

National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Mumbai - 400051
Symbol - TCS

BSE Limited
P. J. Towers, Dalal Street,
Mumbai -400001
Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of the Press Release titled “**TCS Recognized as a Leader in Intelligent Process Automation by Everest Group**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

A handwritten signature in blue ink, appearing to read 'Rajendra', with a horizontal line underneath.

Rajendra Moholkar
Company Secretary

TATA CONSULTANCY SERVICES

TATA Consultancy Services Limited

9th Floor Nirmal Building Nariman Point Mumbai 400 021

Tel. 91 22 6778 9595 Fax 91 22 6778 9660 e-mail corporate.office@tcs.com website www.tcs.com

Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021.

Corporate identification No. (CIN): L22210MH1995PLC084781

TCS Recognized as a Leader in Intelligent Process Automation by Everest Group

Tata Consultancy Services' MFDM™, Cognix™, Advanced AI and Analytics Solutions, Partner Ecosystem and Contextual Knowledge are Driving Market Success

NEW YORK | MUMBAI, June 7, 2021: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), a leading global IT services, consulting and business solutions organization, has been recognized as a Leader in Everest Group's PEAK Matrix® for Intelligent Process Automation (IPA)¹.

The report highlights TCS' Business 4.0™ framework that combines digital technologies such as automation, analytics, cloud, and AI to fulfill the growth and transformation agenda of enterprises. TCS' capability to enable clients to scale up automation through its as-a-service offering model, demonstrated contextual knowledge, consulting services and diversified portfolio of proprietary and packaged solutions, were highlighted as strengths. According to the report, customers see TCS' Machine First™ Delivery Model (MFDM) that augments human capability with machines to drive outcomes, as a key differentiator.

"We are witnessing an era of accelerated digital transformation where enterprises are making a big leap in embracing next gen technology. Intelligent automation becomes the pivot, unlocking the true potential of existing and emerging technologies as well as elevating the role of technology from enablers to growth drivers," said Ashok Pai, Global Head, Cognitive Business Operations, TCS. "Adopting a Machine First-led human machine collaboration approach helps enterprises achieve exponential business outcomes across the dimensions of revenue, resilience, adaptability, experience, loyalty, and brand equity."

TCS' IPA offerings leverage MFDM and cover enterprise business process automation consulting, assessments, solutioning, implementation and support. MFDM gives technology the first right of refusal and increases human-machine collaboration. Its future-proof architecture helps enterprises leverage the power of new technologies from the ever-expanding digital ecosystem.

TCS' IPA solutions cover the entire automation technology range spanning robotic process automation to cognitive processing of workflows, languages, documents, images, and conversations. This includes an overarching layer of AI and ML solutions around a data foundation that supports analytics and decision making. These IPA solutions are designed to cater to all stakeholders and multiple process areas such as finance and accounting, procurement, HR, supply chain, customer experience, as well as industry-specific processes like utilities meter to cash, banking onboarding and KYC, telecom order to activate and churn management, telecom customer retention, airline baggage tracking, and passenger experience.

TCS Cognix™ operationalizes MFDM. It is an AI-driven human-machine collaboration suite that accelerates digital transformation using an ecosystem of pre-built solutions. TCS Cognix unlocks the immense value at the intersection of business processes, IT infrastructure, and applications layer and orchestrates the digital technology ecosystem. It also contextualizes solutions by harnessing knowhow from the vast expanse of customer operations. TCS Cognix will help realize a configurable enterprise, enabling organizations to achieve a competitive edge through cognitive operations.

"TCS is a Leader in Everest Group's PEAK Matrix® for Intelligent Process Automation solutions in 2021. TCS combines business process domain expertise with its Machine First Delivery Model (MFDM™) to deliver solutions to its clients. Its broad solution portfolio across various IPA components, such as Robotic Process Automation, Intelligent Document Processing, Intelligent Virtual Agents, process mining, and

¹ Intelligent Process Automation (IPA) - Solution Provider Landscape with Solutions PEAK® Matrix Assessment 2021, Anil Vijayan, Ashwin Gopakumar, Akash Munjal, Anish Nath, Everest Group, March 25, 2021

orchestration, combined with its technology and service accelerators and ability to enable scale, differentiate and position it well for success,” said Anil Vijayan, Vice President, Everest Group.

About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world’s largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 488,000 of the world’s best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com and follow TCS news at [@TCS_News](https://twitter.com/TCS_News).

To stay up-to-date on TCS global news, follow [@TCS_News](https://twitter.com/TCS_News).

TCS media contacts:

Asia Pacific	Email: charlene.lee@tcs.com Phone: +65 9138 4370
Australia and New Zealand	Email: kelly.ryan@tcs.com Phone: +61 422 989 682
Benelux	Email: joost.galema@tcs.com Phone: +31 615 903387
Canada	Email: tia.thomas@tcs.com Phone: +1 647 790 7602
Europe	Email: mattias.afgeijerstam@tcs.com Phone: +46 723 989 188
India	Email: saxena.kritika@tcs.com Phone: +91 22 6778 9999 Email: vanshika.sood@tcs.com Phone: +91 22 67789098
Middle East & Africa	Email: s.hasneen@tcs.com Phone: +971567471988
Japan	Email: douglas.foote@tcs.com Phone: +81 80-2115-0989
Latin America	Email: martin.karich@tcs.com Phone: +569 6170 9013
Nordics	Email: roland.bagen@tcs.com Phone: +46 70 317 80 24
UK	Email: peter.devery@tcs.com Phone: +44 20 3155 2421
USA	Email: william.thomas@tcs.com Phone: +1 203-984-3978

###