



TCS/PR/SE-159/2021-22

January 7, 2022

**National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G, Bandra Kurla
Complex, Bandra (East)
Mumbai - 400051
Symbol - TCS**

**BSE Limited
P. J. Towers,
Dalal Street,
Mumbai - 400001
Scrip Code No. 532540**

Dear Sirs,

We are sending herewith copy of the Press Release titled “**GoI Selects TCS to Drive Next Phase of Passport Seva Program**” which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

A handwritten signature in blue ink, appearing to read 'Pradeep Manohar Gaitonde', with a horizontal line underneath.

**Pradeep Manohar Gaitonde
Company Secretary**

TATA CONSULTANCY SERVICES

TATA Consultancy Services Limited

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Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021.

Corporate identification No. (CIN): L22210MH1995PLC084781

Gov Selects TCS to Drive Next Phase of Passport Seva Program

Tata Consultancy Services is Poised to Bring Advancements to the Initiative Using Next-Gen Technologies, and Further Enhance Citizen Experience

NEW DELHI | MUMBAI, January 07, 2022: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS) has been selected by the Ministry of External Affairs (MEA), Government of India for the second phase of the immensely popular Passport Seva Program, the country's largest mission-critical e-governance program till date, following its successful implementation of the first phase.

Launched in 2008, the Passport Seva Program saw TCS transforming the delivery of passport-related services, digitizing the processes, and setting global benchmarks in timeliness, transparency, and reliability. The world-class experience delivered at the TCS-run Passport Seva Kendras (PSK) across the country made the service immensely popular and a source of national pride. Accessibility was further enhanced by extending the service through designated post offices and through Indian missions and posts across the world.

In the next phase of the program, TCS will refresh existing facilities and systems, and develop innovative new solutions to enable the issuance of e-passports and further enhance the citizen experience using technologies such as biometrics, artificial intelligence, advance data analytics, chatbots, auto-response, natural language processing, and the cloud.

"TCS has been playing a vital role in building a Digital India, driving transformation programs of national importance. Our partnership with MEA over the last decade has become a benchmark in public-private partnership for citizen services. We are pleased to be selected for the next phase of the Passport Seva Program and look forward to driving further innovations and improving citizen experiences using our contextual knowledge and digital technologies," said **Tej Bhatla, Business Unit Head, Public Sector, TCS.**

About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 528,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com

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