SPANCO

News Release

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Spanco receives Letter of Intent (LOI) to Set up, manage and operate 376 CSCs in Punjab

Chandigarh – 29th November 2011 – Spanco Limited has emerged victorious in the bid for implementing, managing and operating Common Service Centres (CSC) for 3 zones in the state of Punjab. The project is a part of core Infrastructure and a key milestone in achieving citizen centric governance under National eGovernance Plan. Spanco has been appointed as Service Centre Agency (SCA) for a period of 5 years and will manage 376 CSCs in Mansa, Bhatinda, Moga, Muktsar, Faridkot and Ferozepur.

Under the contract Spanco will be responsible for Site preparation, Maintenance of Civil Infrastructure, Maintenance of Digital Infrastructure, Selection and Training of Village Level Entrepreneur (VLE), Security, Branding and awareness, and Operations management for the duration of the project.

As an SCA, Spanco's objective will include, provision of speedy and efficient services in conformity with the Service Level to the users without any discrimination on grounds of religion, race, caste or sex; Making it convenient for citizens and other stakeholders to interact with the Government; Educating the users about the relevant procedures.

Spanco is one of the large technology infrastructure company delivering eGovernance services in India which involves modernization of key sectors to drive governance efficiency. Its eGovernance business unit has emerged as one of the leading providers of Citizen Services in India complementing Government's inclusive growth objective under Bharat Nirman. Spanco is already present in Maharashtra and Andhra Pradesh delivering G2C and B2C services to more than 5 crore citizens and managing close to two million transactions every month.

Benefits from the project that can be achieved are :

- Common man would be able to procure information at a faster speed and leverage that to reap benefits. IT education and various other trainings offered would also increase the employability for rural citizens in the fields of financial services, micro enterprises, telemedicine and health
- This would act as a low cost vehicle for government institutions and enable easy, direct and cost-effective delivery of e-governance services to the rural citizens
- Promote rural entrepreneurship, build rural livelihoods, and enable collective community participation for social change
- Provide a platform to Civil Society Organizations and NGOs to communicate with remote and isolated communities and help them in their upliftment
- It would have a significant and lasting impact on rural livelihood in the areas of empowerment, equal opportunity, gender equity, social inclusion, better governance, employment generation and human development

On the eve of this win, Mr. Rajiv Aggarwal, CEO – eGovernance mentioned "This is an important initiative by Government of Punjab that will facilitate delivery of government services to citizens in an effective and efficient manner. Spanco is commited to working with Government to build a strong network for delivery of all types of services to the Indian citizen"

About Spanco

Spanco is in the business of creating Technology Infrastructure to help drive governance efficiency across key sectors like Government, Power, Transport and Telecom. Spanco Ltd. has a formidable presence in the BPO space spread over four continents and catering to India, US/Europe, Middle East and African markets. Spanco Limited is a public listed, ISO 9001:2008 certified company.