



SUREVIN
...winning together

Surevin BPO Services Limited

Plot No.40, Mandakini Housing Society,
Behind Reliance Fresh, Kolar Road, Bhopal - 462 042
Phone : +91 755 4278897 E-mail : info@surevin.com
CIN : L74999MP2007PLC019623
www.surevin.com

Date: 05th June, 2020

SBS/CS/2020/058

To,
The Manager,
Listing Compliance Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra East, Mumbai - 400051

Symbol: SUREVIN

Ref: - SEBI Circular No. SEBI/HO/CFD/CMD1/CIR/P/2020/84 dated 20th May, 2020.

Sub: - Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulation, 2015- Disclosure of Material impact of COVID-19 Pandemic.

Dear Sir/Madam,

With reference to above mentioned subject, please find enclosed herewith the disclosure of material impact of COVID-19 pandemic on the company.

Kindly take the information on your record.

Thanking you,

Yours faithfully,

For Surevin BPO Services Limited



Abhishek Gupta
Managing Director



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Disclosure of Material impact of COVID-19 Pandemic.

Sr. No	Particulars	Disclosures
1.	Impact of COVID-19 on business	The company was able to manage the business serving the essential commodities by providing majorly Call Center Services to Governments during the complete lockdown, which has limited impact on its business.
2.	Ability to maintain operations	The company allowed few employees to work from home to the extent possible and whereas Call- Center Executives (CCEs) along with their Team Leaders (TL) were coming to office throughout the lockdown.
3.	Steps taken to ensure smooth functioning of the operations	Following measures are taken to comply with government guidelines on COVID-19 pandemic: (a)- Complete temperature scanning of every individual entering the office. (b)- Sanitizing the premises on regular basis. (c)- Maintenance of Social- distancing. (d)- Enforcing wearing of masks and regular cleaning of hands. (e)- Food packets/ Transportation facility was also provided to CCEs during the lockdown (on recommendation of Government of Madhya Pradesh and the amount was reimbursed by them).
4.	Estimation of the future impact of COVID-19 on its operations	There is insignificant impact on the operations of the company.
5.	Capital and financial resources	The company has adequate internal financial resources to meet capital and other requirements.
6.	Profitability	There will be impact on the profit margin of the company to the extent the operations are affected.
7.	Assets	No significant effect caused to the Assets of the Company.
8.	Internal financial reporting and control	The Internal Financial reporting and controls in the Company are in place.
9.	Demand for its products/services	There is no reduction in demand for its services as such.
10.	Existing contracts/agreements where non-fulfilment of the obligations by any party will have significant impact on the listed entity's business	No significant impact on the company.
11.	Other relevant material updates about the listed entity's business	No updates as such.



For & On Behalf
Surevin BPO Services Ltd.
(Signature)
(Abhishek Gupta)
Managing Director