

Date: August 07, 2025

Place: Chennai

Ref: SHAI/B & S/SE/72/2025-26

To,
The Manager
Listing Department
BSE Limited
Phiroze Jeejeebhoy Tower
Dalal Street
Mumbai – 400001
Maharashtra, India.
Scrip Code: 543412

To,
The Manager
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot C/1,
G Block, Bandra-Kurla Complex
Mumbai – 400051.
Maharashtra, India.
Symbol: STARHEALTH

Dear Sir/ Madam,

Sub: Press Release

Pursuant to Regulation 30 of Securities Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended, please find attached the Press Release titled *“Star Health Insurance Extends Support Amidst Uttarkashi Flash Flood Crisis”* for your kind information and records.

The above disclosure is available on the Company’s website at www.starhealth.in

Thanking You,

For Star Health and Allied Insurance Company Limited

Jayashree Sethuraman
Company Secretary & Compliance Officer

Star Health Insurance Extends Support Amidst Uttarkashi Flash Flood Crisis

Uttarakhand, August 07, 2025: As heavy rains and cloudburst-triggered flash floods batter parts of Uttarkashi, Star Health and Allied Insurance (Star Health Insurance), India's leading health insurer, has stepped up its emergency response measures to support affected residents and policyholders across the region.

The sudden surge in the Khir Ganga and surrounding rivers has caused widespread damage in Tharali village and the Harsil region. Rescue operations are underway, and authorities have issued red alerts for nearby areas with ongoing rainfall and landslide risks. In such emergencies, the risk of waterborne infections, injuries, and worsening chronic conditions increases significantly.

Mr. Amitabh Jain, COO, Star Health Insurance, stated, *"We are deeply saddened by the loss and displacement caused by the flash floods in Uttarkashi. In such difficult moments, our foremost priority is to extend timely and compassionate support to those affected. We stand with the people of Uttarakhand and are activating all possible resources to ensure uninterrupted healthcare assistance and swift claim resolution."*

Star Health's On-Ground Response: To help those impacted by the Uttarkashi flood, Star Health Insurance has rolled out the following emergency initiatives:

- **24x7 Emergency Helpline:** The helpline numbers (18001024477 / 18004252255) are active to assist policyholders with medical guidance and claim support
- **Help Desks & Nodal Officers:** Local help desks are being set up in Uttarkashi and nearby districts, supported by designated nodal officers to handle flood-related claims and provide policy assistance. The branches that are nearest to flood zone are Dehradun & Haridwar branch & can be located with www.starhealth.in/lookup/branch.
- **Free Telehealth Services:** Free teleconsultation services are being offered to flood-affected residents for any medical concerns, including infections, injuries, and chronic health management. Download the Star Health App to access free consultations.
- **Faster Claim Processing:** All claims related to flood-induced illnesses and hospitalisations will be fast-tracked and processed on priority.
- **Health Risk Communication:** Star Health is initiating awareness campaigns on flood-related hygiene, disease prevention, and mental health via WhatsApp, social media.

Mr. Jain added, *"In times of disaster, healthcare cannot wait. We urge affected individuals to stay safe, access medical support promptly, and rely on verified health information. Our commitment goes beyond policies, it's about protecting lives and helping communities rebuild."*

Health Precautions for Residents in Affected Areas:

Star Health recommends the following safety steps to protect against common health risks during floods:

- Avoid contact with contaminated flood water

- Boil water or use purification tablets before consumption
- Wash hands regularly and use hand sanitizers
- Store food safely and discard items exposed to floodwater
- Keep wounds clean and seek medical help for any infections or fever
- Use mosquito repellents and nets to prevent vector-borne diseases
- Avoid walking barefoot, wear protective footwear
- Access teleconsultation if you experience symptoms like diarrhea, rashes, or breathing issues

Star Health and Allied Insurance assures its customers that all flood-related health claims, including waterborne and vector-borne diseases, will be addressed with urgency. The insurer is committed to ensuring continued access to health care and financial protection during this critical time.

About Star Health and Allied Insurance: Star Health and Allied Insurance Co. Ltd. (BSE: 543412 | NSE: STARHEALTH) is a market leader in standalone health insurance in India. The Company commenced operations in 2006 and is India’s first Standalone Health Insurance Company. Star Health Insurance provides Health, Personal Accident and Travel Insurance to customer. The Company has grown to emerge as one of the preferred private health insurance Company in India with several pioneering products and services to its credit. With customer-centricity at its core, the Company has superior and innovative product offerings, service capabilities and a seamless claims management process. Star Health offers tailor made products to cater to the needs of customers across cancer, diabetes, cardiac illnesses and senior citizen, women and children specialized suite of health insurance offerings Star Health is India’s first health insurance Company to settle over 1 crore claims.

Star Health Insurance has a strong multi-channel distribution network with 914 offices, with 11,300+ network hospitals, over 7,89,000 licensed agents, robust bancassurance and financial institution partners, and 14,700+ employees. In FY25, Star Health’s gross written premium stood at Rs.17, 553 Cr with its net worth at Rs.8,668 Cr.

For more information visit www.starhealth.in

Media Contact:	Adfactors PR Contact:
Diana Monteiro Head – Corporate Communications Diana.monteiro@starhealth.in	Kashni Kadakia Kashni.kadokia@adfactorspr.com