

November 18, 2024

To,
The Manager-Corporate Relationship Dept.
BSE Limited,
Listing Department
P. J. Towers, 1st Floor,
Dalal Street, Fort, Mumbai 400 001
Scrip Code: 532419

To,
The Manager – Corporate Compliance
National Stock Exchange of India Ltd,
Exchange Plaza,
Bandra Kurla Complex,
Bandra (E), Mumbai 400 051
Symbol: SMARTLINK

Sub: Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we would like to inform you that the Company has received an order from the District Consumer Disputes Redressal Commission, Puducherry, the details of which are as follows:

Name of Authority	District Consumer Disputes Redressal Commission, Puducherry
Nature and details of the action(s) taken, initiated or order(s) passed;	The Company jointly and severally with other parties are directed to pay an amount of Rs.10,000/- as Compensation for the deficiency in service, mental agony, physical hardships and other sufferings sustained by the complainant and an amount of Rs.3,000/- towards litigation costs.
Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority;	Order dated 29 th October, 2024. Communication received on November 18, 2024.
Details of the violation(s) /contravention(s) committed or alleged to be committed	Deficiency in service under section 12 of the Consumer Protection Act, 1986 for the complaint filed by the Complainant in the year 2015.
Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible.	No impact on financial, operational, or other activities of the Company.

This is for your information and records.

Thanking you,
Yours faithfully,
For **SMARTLINK HOLDINGS LIMITED**

EDLAN FERNANDES
COMPANY SECRETARY
ACS 53614

SMARTLINK HOLDINGS LIMITED

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