

Ref: SEC/SE/72/2024-25

Date: 20th November, 2024

The Manager-Listing

The National Stock Exchange of India

Limited

"Exchange Plaza", Bandra - Kurla Complex, Bandra (EAST), Mumbai - 400051 BSE Limited Corporate Re

Corporate Relationship Department

Phiroze Jeejeebhoy Towers,

The Manager - Listing

Dalal Street, Mumbai - 400001

**NSE SYMBOL: SENCO** 

**BSE SCRIP CODE: 543936** 

Dear Sir(s)/Madam(s),

Sub: Corporate Presentation of the Company.

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed Corporate Presentation of the Company.

This update shall also be available on the website of the Company at: www.sencogoldanddiamonds.com

This is for your information and records.

Yours sincerely,

For SENCO GOLD LIMITED

Mukund Chandak

Company Secretary & Compliance Officer

Membership No. A20051

Encl: As above



**Senco Gold Limited** 

CIN NO.: L36911WB1994PLC064637

Registered & Corporate Office: "Diamond Prestige", 41A, A.J.C. Bose Road, 10th Floor, Kolkata - 700 017

Phone : 033 4021 5000 / 5004, Fax No. : 033-4021 5025

Email: contactus@sencogold.co.in

Website: www.sencogoldanddiamonds.com







India's 2<sup>nd</sup> Most Trusted\* & 2<sup>nd</sup> Most Desired Jewellery Brand\*\*

\*4th year in a row

\*\* as per TRA report 2024

## **Senco Gold Limited**

**Corporate Presentation** 

20th November 2024



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01

# **Company Overview**

## **Key Highlights**<sup>1</sup>

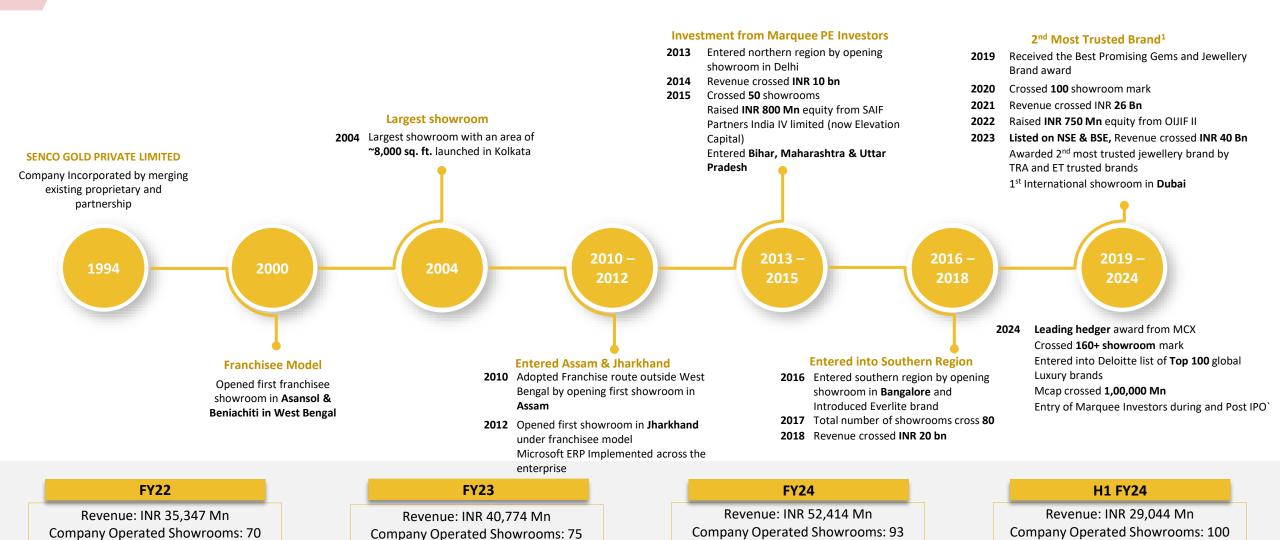






## **Over Five Decades of Journey**





Franchisee Operated Showrooms: 61

Franchisee Operated Showrooms: 66

Franchisee Operated Showrooms: 67

Franchisee Operated Showrooms: 57

## **Experienced Board of Directors**





#### **RANJANA SEN**

#### Chairperson and Whole Time Director

- Over 30 years of experience in the jewellery industry
- Associated with the company since the inception
- Holds a bachelors degree in arts from the University of Calcutta
- Awarded Ratna Garbha award by Bengal Chamber of Commerce & Industry (BCCI)



#### **SUVANKAR SEN**

#### Managing Director and CEO

- 19+ years of experience in the jewellery industry
- Bsc.(Hons) in economics from St Xavier college and PGDM from IMT, Ghaziabad
- Associated with the company since 2005
- Awarded CEO of the year for Phygital Technology Impact at the Retail Jewellery MD & CEO Awards, 2022
- Committee and Board member of GJEPC, ICC gems and jewellery panel and ASSOCHEM bullion and jewellery council
- Received Rising star 40 under 40 Award



#### **JOITA SEN**

#### Whole Time Director & Head Marketing & Design

- Experience of 15+ years including 11+ years in jewellery designing and marketing
- BA English (Hons) from St. Xavier's College, Kolkata, and Masters in English from Presidency College
- Joined the company in 2009 and has been instrumental in conceptualizing and launching brands like Gossip. She keeps a pulse on changing customer demographics and design preferences. Under her leadership, the company has won numerous awards, including the Jagran Achiever's Award 2023 for receiving New Powerful Women Entrepreneur award



#### SHANKAR PRASAD HALDER Independent Director

- Holds a degree of Bachelor's in engineering (BE) in Electronics and Telecommunication from Indian Institute of Engineering Science and Technology with over 3 decades of experience in Telecom and Technology domain at Bharti Airtel, Modi Telstra and Escotel Communication
- Founder and CEO of Pinnacle Digital Analytics A data analytics and Al company



## BHASKAR SEN Independent Director

- Experience of more than four decades in the banking sector
- Previously associated with Bandhan Bank Limited as an independent director, United Bank of India as the Chairman and Managing Director, and at Dena Bank as an executive director



#### **KUMAR SHANKAR DATTA**

#### Independent Director

- Experienced Finance professional (M.Com, FCA, AICWA)
- Holds a bachelor's and master's degree in commerce from the University of Calcutta
- Has over 30 years of experience in finance, functional and project management in different corporate organisations



## **SUMAN VARMA** *Independent Director*

- Holds a master's degree in comparative literature from the Jadavpur University
- Highly experienced marketing and branding professional with over three decades of experiences. Earlier associated with J Walter Thompson (India), Rediffusion – Y & R (India) and Hamdard Laboratories(India)





02

## Investment Highlights

## Senco Gold – Competitive Strengths<sup>1</sup>





## Strong Brand Name with Rich Heritage & Legacy



**Quality Standards and Transparency** 

**Design and Innovation** 

**Consumer Trust** 



Corporate Presentation 10

## 2a Bouquet of Brands with Portfolio of Unique Designs



#### **Bouquet of Brands**

everlite™

Lightweight, Everyday fine Jewellery



Silver and Fashion Jewellery



**Bridal Jewellery** 



**Solitaire Diamonds** 



Men's Jewellery

**SENUES** 

Leather Bags & Lab grown diamonds

Lightweight, Everyday fine jewellery

Silver and Fashion Jewellery

everlite™



With active Catalogue<sup>1</sup> across all brands

1,64,000+ designs

for gold jewellery

94,000+ designs

for diamond jewellery

#### **Exclusive Range of Collections**













Notes: 1) as of 30<sup>th</sup> September, 2024

## **2b** Leveraging Bengal's Karigari and Craftsmanship



Significant volumes (~77%) of work allocated to Karigars/Karigar entities

**Attractive designs with Hyper local Focus** 

Maintain exclusivity of in-house designs





Our presence in Eastern India gives us strategic locational advantages with access to expert Jewellery Karigars/Karigar entities

The manufacturing of our jewellery is carried out by over 175 Karigars/Karigar entities in and around Kolkata, West Bengal

Bengal karigars/Karigar entities are renowned for their exquisite and artistic work

Stringent quality control procedures to ensure standardised quality and purity of the products

The workshops of *Karigars/Karigar entities* associated with us are subject to periodic audits to ensure compliance with quality and security requirements

~77%

~19 - 20%

~2 - 3%

Karigars/Karigar **Entity Made** 

Traded Jewellery

In House Factory Production

## 20 Building Pan-India Brand with a Hyperlocal Touch









Vidya Balan



**Kartik Aryan** 



**Sourav Ganguly** Notes: 1) INR 666 Mn Marketing & Promotional expenses / INR 29,044 Revenue (H1 FY25) (Number rounded off to Millions)





**Madhumita Sarcar** 



**Swastika** 



Sauroseni



Ishaa Saha

Sales promotion & Marketing Exp. H1FY25 INR 666 Mn

2.3%¹ of Revenue (H1 FY25)



## 3 Amongst the Most Trusted Brand





India's 2<sup>nd</sup> Most **Trusted and Most Desired Brand** by TRA



Ratnagarbha Award for Exemplary Motherhood by Bengal Chamber of Commerce & Industry



**Excellence in Design Innovation in Gold & Diamond** By Jagran Achiever Awards 2023



**Green Ribbon Champions** Excellence in Sustainable Fashion by Network 18



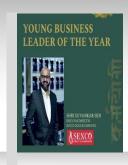
**Best Hedger Award** by MCX Awards 2024



**New Powerful Women Entrepreneur Award** By Jagran Achiever Awards 2023



**PCI DSS** Certificate



The Young Business leader by Sanmarg



The Rising Star, 40 Under 40 Award

By IIJS Premiere 2023 and Gem & Jewellery Export **Promotion Council** 



**Best Jewellery Retailer** of the Year by IREC Awards 2024



YFLO Trendsetter for Fashion/Jewelry Award 2023-24



**Great Place To Work** Certificate 2024

## 4a Calibrated Focus on Light Weight Jewellery



#### Diverse jewellery collection across various price points, starting from INR 2,000

Our strategy and experience in selling light weight jewellery has enabled us to reach out to wider customer base across age groups

Current portfolio of light weight, affordable jewellery brands

## everlite





Upwardly mobile (Gen Alpha/GenZ/ Millennial)<sup>1</sup>



Gold, diamond & Platinum jewellery Silver and costume jewellery



Showroom formats include Classic, D'Signia, Everlite, Modern, Sennes

**Exclusive Gossip** and Everlite counters

#### Strategic initiatives to establish a strong foothold in the market

Strong online presence through our own website, mobile app, and key e-commerce partnerships

Jewellery purchase schemes available with convenient monthly installments

#### Key drivers for light weight, affordable jewellery

Increasing number of working women & their earnings

Exposure to global designs

Preferences shifting

contemporary designs

Rising number of younger generation

Jewellery preferred as adornment as well as investments

Suitable for from heavy jewellery daily use/office work to light weight















## **4b** Calibrated Focus on Light Weight Jewellery



### Each design blends precious metals and diamonds, crafted for effortless daily elegance



















## Pan-India Presence & Largest Retail Player in E & NE Region<sup>3</sup>

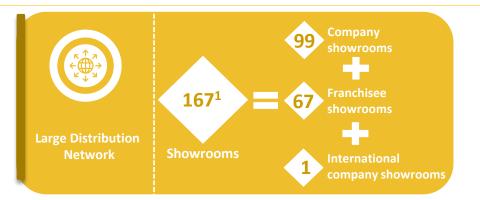


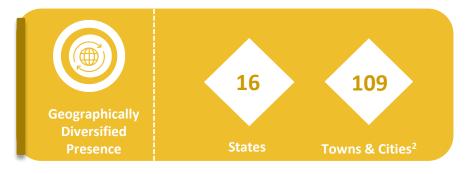


8 Showrooms added in H1 FY25

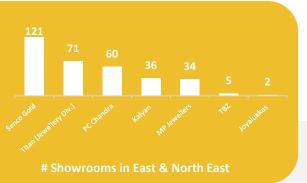
40 Showrooms added since April 2022

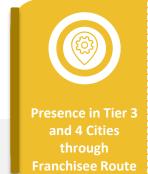
Region	Own	Franchisee	Total
East (including WB)	59	62	121
– West Bengal excl. Kolkata	20	51	71
– Kolkata	27	0	27
– Other states	12	11	23
North East	2	4	6
North	22	1	23
Central (including MPCG)	4	0	4
West	7	0	7
South	5	0	5
International-Dubai	1	0	1
Total- 30 <sup>th</sup> Sept, 2024	100	67	167
Total- 31 <sup>st</sup> March, 2024	93	66	159











Metro &Tier 1	Tier 2	Tier 3	Tier 4	Total
	Comp	any Showro		
47	38	8	6	99
Franchisee Showrooms				
	10	13	44	67
	10	13	44	67

## Successful "Asset-Light" Franchise Model



Robust distribution network leveraging an asset-light franchise model, evaluating both 'franchisee-owned, franchisee-operated' approaches

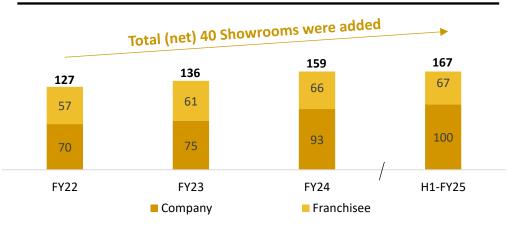
# of Showrooms

#### **Operational leverage of franchisee model**

- Leveraging the Hub-and-Spoke model to penetrate Tier-III and Tier-IV towns and cities as part of Bharat strategy
- Comprehensive startup support including store design, staff hiring and training, market research, sales techniques, product knowledge, and ongoing training
- Franchisees are responsible for capital investment in store inventory and capex (no investment required from Senco). Joining fees are applicable
- Marketing and ERP support offered at minimal annual fees
- Seasonal credit support and assistance in securing bank finance, along with continuous engagement and training

Nil Investment in Capex & Inventory ensures Franchisee continues to promote asset light growth Over 951% of Franchisee owned showrooms are in FOFO model

#### Launched (net) 40 new showrooms from FY22 to H1 FY25



#### Revenue from Franchisee showrooms ~34%



Proportion to revenue from operations (without including franchisee fees and discount allowed)

## **7a** Omni-Channel Retail Network



#### **Phygital Model**

1 167 Showrooms<sup>1</sup>
Over ~90% of Own showrooms are leased

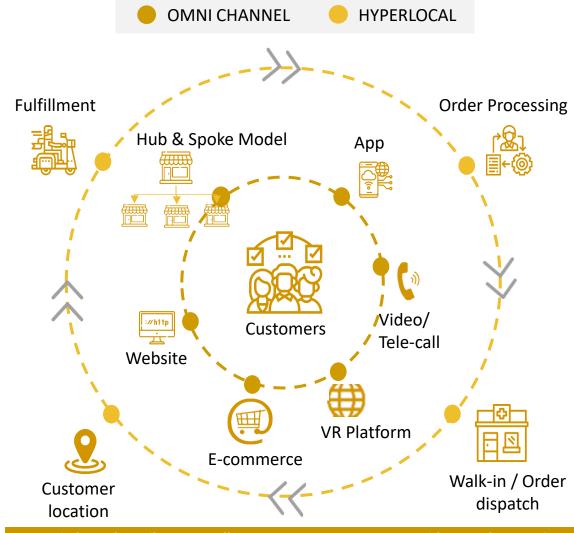
'MySenco' app with almost 1,27,700+ downloads<sup>1</sup>

## Websites & Apps

www.sencogoldanddiamonds.com www.sencogold.com www.mydigigold.com www.mydigisilver.com www.mygossip.in www.everlite.in

www.Sennes.in

**E-commerce Aggregators** 



Omni-Channel Retail Strategy Allows our Customers to Interact with us – Whenever & However they Find Most Convenient

## **7b** Customized Showroom Formats Catering to All Segments



Classic

Modern

D'Signia

**Everlite** 

Sennes

**Target Audience** 



Traditional Customer Base in existing geography

**Upcoming Geographies** 

**Premium and HNI** 

Younger generation & millennials

Lifestyle, LGD and accessories

Average Transaction Value (ATV)

For H1-FY 25



~INR 77,000

~INR 82,000

~INR 84,500

~INR 42,000

~INR 48,000

# Showrooms 167

As on 30<sup>th</sup> Sept 2024



131

14

13

5

4











## **8a** Digital Focus and Integrated Systems



## **Store Stock Optimization**

 Automates processes for efficient stock management

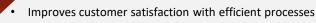


- Optimizes production and inventory to cut costs
- · Boosts profitability with lean operations

## **Virtual Reality Platform**

- VR stores with Quest 3
- 3D jewelry and enhanced avatars
- Gamification integration
- Audio chat feature

#### **CRM**



- Enhances productivity through automation and real-time insights
- · Scales easily while cutting inefficiencies

#### **MYDIGIGOLD**



- Dynamic rates
- Flexible investments
- Customizable SIP options
- Al-driven marketing campaigns



## **Roadmap to Ongoing Projects**

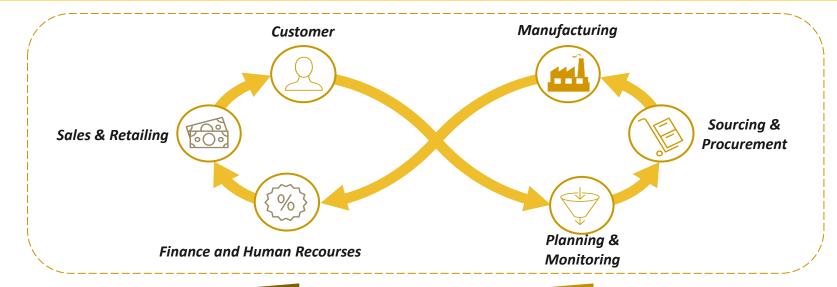
**01**Al<sup>1</sup> Based Analytics



Al and IOT<sup>2</sup> Enabled Alert Management
System and CCTV Tracking

## **8D** Robust Systems & Procedures helps Seamless Collaboration & Growth





Strong technology focus to maintain greater control over business operations

- Integrated Systems
- Data Analysis & Forecasting
- Institutionalized Process

## Procurement Advantage

- De-risking the business from gold price fluctuations
- Most of the gold sourced by way of gold metal loan facilities offered by bullion banks
- Procure old gold from our customers
- Strong pipeline of trusted Diamond jewellery vendors for several decades
- Asset light model of manufacturing through karigars/Karigar entities with strategic locational advantages

## Manufacturing

- The manufacturing of jewelry is carried out either by Karigar/Karigar entities in West Bengal for handmade products or by organized manufacturers in Mumbai, Maharashtra; Kerala; Rajkot, Gujarat; Coimbatore, Tamil Nadu; or inhouse at our manufacturing facility in Ankurhati, Howrah
- Workshops of Karigars/Karigar entities are subject to periodic audits
- Use of modern technologies such as 3D printing, CAD-driven designing, and laser cutting for precision and efficiency

## Efficient Inventory Management

- Controlled and monitored through ERP
   Strong inventory control via audits, physical verification, and CCTV monitoring
- Jewelry shuffling among showrooms to enhance inventory turnover
- Minimal accumulation of slow-moving stock driven by data analysis and reports
- Future inventory forecasts for better planning

## **Quality Control**

- Hallmarking gold jewelry since 2012
- SGL,IGI and GEMEX certifications for diamond jewelry
- Stringent quality control with two checkpoints for inventory produced by Karigars/Karigar entities
- Use of XRF machines at showrooms for quality checks at the point of sale

### Sennes









#### **Products**

- Lab-grown Diamond jewelleries
- Leather Bags & Accessories
- Fine Fragrances for Him & Her



#### Range of products

- Small leather goods: INR 999 to INR 1,099
- Leather Bags: INR 14,999 to INR 27,379

#### Presence<sup>1</sup>

- 4 Exclusive Brand Outlets in Kolkata
- **2** Multi Brand Outlets in Delhi & Chandigarh
- 29 SIS<sup>2</sup> (Leather) stores across India

#### **Sennes offers Lab-Grown Diamond Jewellery**







### **Geographical presence**

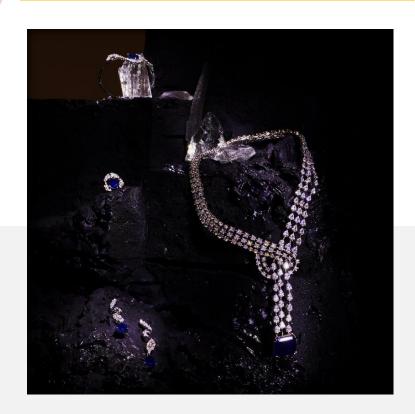
- Phase 1 Present in the East and North India
- Phase 2 Aim for Pan-India presence

#### **Lab-Grown Diamond Jewelleries:**

 SENNES jewellery, made from lab-grown diamonds and crafted by skilled artisans, offers eco-friendly luxury, it blends fine craftsmanship with beautiful designs

## Sennes









#### Milan Launch

Sennes launched in Milan, with its 'Essence of You' collection during the Fashion Week on 18<sup>th</sup> & 19<sup>th</sup> September, 2024. The event showcased exquisite **Lab-grown diamond Jewelleries, Leather bags, and Fine fragrances** 

Attended by press representatives, industry professionals, influencers, and fashion experts, the launch received significant media coverage in India and Italy. Notable features appeared in esteemed publications such as **The Word, Vogue India, Elle India, Femina, VC Circle, Latestly, New York dispatch, London Channel news etc.** 





03

# **Business Strategies**

## **Strategies to Drive Future Growth**





- Hub and spoke approach to enter new geographies
- Aim to enter new jewellery market where we can potentially gain from local jewellers
- Increase sales through online channels
- Focus on product categories which yield higher margins
- Increase share of diamond jewellery and light weight diamond jewellery as a portion of overall sales
- To reduce the holding period of inventory by improving operational efficiency
- Enhance visibility through online channels
- Increasingly market products to millennial customers through digital media
- Continue to provide training to sales personnel in sales technique and product knowledge
- Referral and loyalty programs
- Launched several brands such as Everlite, Gossip etc. of light-weight affordable jewellery
- Dedicated counters for Everlite & Gossip
- Explore complementary products such as perfumes and bags
- Analytics based program used for forecasting, planning and efficiency
- Using Augmented Reality for seamless digital customer experience
- Use of CRM for customer usage analysis and improve inventory efficiency
- Drive agile manufacturing process using modern technologies



# Outlook for FY25



## **India Expansion**

18-20 jewellery showrooms including 10-12 franchisee, already launched 8 showrooms in H1

#### **Revenue Growth**

18-20% YoY revenue growth for FY25 considering the upcoming Wedding season and robust Dhanteras performance

#### **Stud Ratio**

Improve the stud ratio to 12%+ level





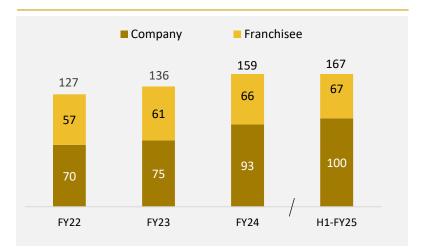
04

# Financial Information

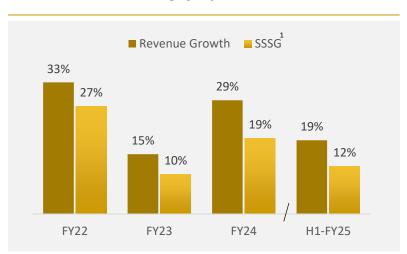
## **Key Operational Metrics**



#### **Showroom expansion Pan India**



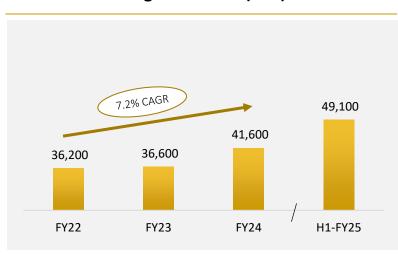
Growth



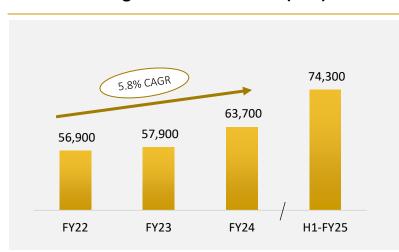
Stud Ratio



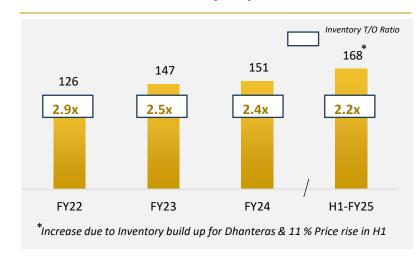
**Average Sale Price (ASP)** 



**Average Transaction Value (ATV)** 



**Inventory Days<sup>2</sup>** 

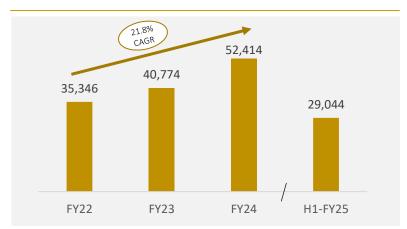


## **Successful Track Record**

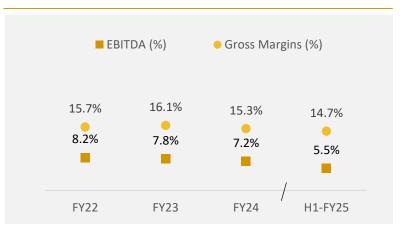


INR Mn unless stated otherwise

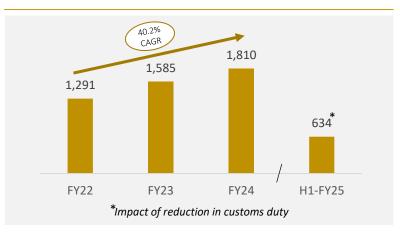
**Consistent Revenue Growth...** 



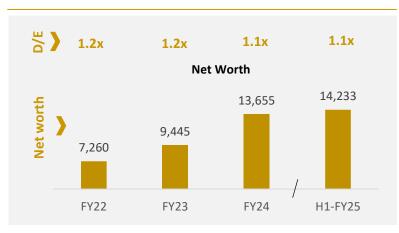
#### **Coupled with Sustained margins...**



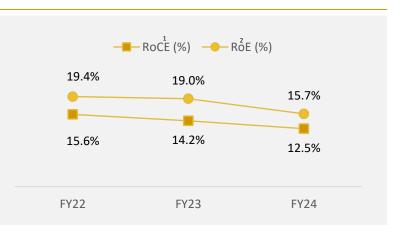
...and Profit after tax



...with Increase in net worth, lower Debt-to-equity



... and Double digit returns

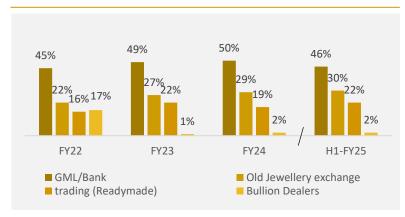


## **Key Financial Metrics**



INR Mn unless stated otherwise

#### **Gold Sourcing**

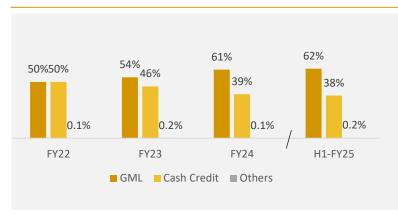


A significant portion of gold sourcing is managed through consortium bankers (~46%), with the remainder sourced from old jewelry exchange (~30%) and trading purchases (~22%)

#### Finance Cost<sup>1</sup>

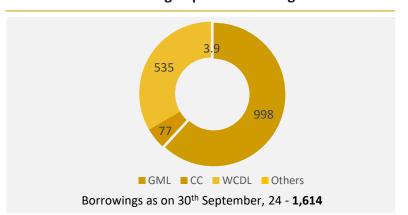


#### Gold Metal Loan (GML) as % of total Borrowings

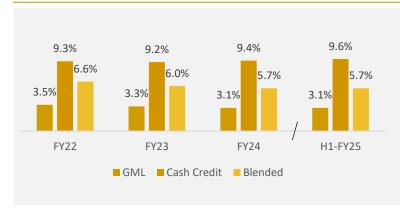


GML now comprises ~62% of total borrowing, improving working capital efficiency and lowering ROI

#### **Working Capital Borrowings**



#### **Blended Borrowing Cost per annum**



The average rate of interest (ROI) paid to consortium bankers has been reduced by 30 basis points to 5.7% per annum

#### **Capital Gearing**



## **Profit & Loss Statement (Consolidated)**



Particulars (INR Mn)	FY22	FY23	FY24	H1 FY25
Revenue from Operations	35,346.41	40,774.04	52,414.43	29,043.76
Cost of Goods Sold <sup>1</sup>	29,805.40	34,219.34	44,400.53	24,777.28
Employee Cost	747.67	933.80	1,112.29	672.95
Other Expenses	2,021.50	2,454.68	3,146.51	1,986.91
EBITDA	2,771.84	3,166.22	3,755.10	1,606.62
EBITDA Margin (%)	7.8%	7.8%	7.2%	5.5%
Other Income	127.69	311.36	422.40	272.02
Depreciation and amortization expenses	421.15	455.53	601.09	359.10
EBIT	2,478.38	3,022.05	3,576.41	1,519.54
EBIT Margin (%)	7.0%	7.4%	6.8%	5.2%
Finance costs	697.02	860.53	1,081.03	647.87
Profit before tax (PBT)	1,781.36	2,161.52	2,495.38	871.67
Total Tax Expenses	490.34	576.73	685.34	237.73
Profit/(Loss) for the Period	1,291.02	1,584.79	1,810.04	633.94
PAT Margins (%)	3.7%	3.9%	3.5%	2.2%

- **22%** YOY Revenue growth in FY24 and **19%** in H1 FY25<sup>2</sup>
- Opex growth in line with Business growth
- EBITDA margin stable with ~7 range in the last 3 years
- H1 FY25 EBITDA impacted by customs duty reduction across Industry

## **Balance Sheet (Consolidated)**



Particulars (INR Mn)	FY22	FY23	FY24	H1 FY25
Non-current Assets				
Fixed Assets	2296.93	2927.31	3634.8	3721.44
Other Non-Current Assets	691.20	1,115.86	758.05	716.79
Current Assets				
Inventories	13,912.45	18,854.57	24,570.19	28,943.92
Trade Receivables	393.98	454.22	528.68	879.96
Cash and Cash Equivalents	95.44	94.83	185.16	170.07
Other Bank Balances	2,692.69	4,280.90	5,328.46	5,017.33
Other Current Assets	919.16	1,325.50	2,221.24	2,014.47
Total Assets	21,001.85	29,053.19	37,226.58	41,463.98
Total Equity	7,259.67	9,455.20	13,655.42	14,232.63
Non-current Liabilities				
Borrowings	3.95	14.26	10.54	8.59
Other Non-current Liabilities	1,472.54	2,141.72	2,445.14	2,523.50
Current Liabilities				
Borrowings	8,625.72	11,757.48	14,972.85	16,144.56
Trade Payables	1,174.23	1,444.59	2,068.81	4,265.10
Other Current Liabilities	2,465.74	4,239.94	4,073.82	4,289.60
Total Equity & Liabilities	21,001.85	29,053.19	37,226.58	41,463.98

- Consistent increase in gold prices over the last 3 years, with a 25% Price rise since Apr'23, including 11% price rise in the last 6 months, leading to increase in Inventory value
- Increase in borrowings is linked to the gold price rise as aforesaid, moreover Inventory also enhanced due to 30 COCO stores opened in the last 30 months
- Other bank balances include Hedging margins, collateral for working capital facilities and other statutory margins

## **Cash Flow Statement (Consolidated)**



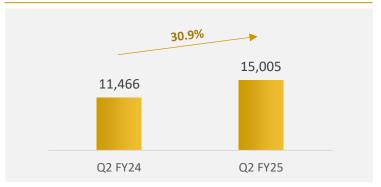
Particulars (INR Mn)	FY22	FY23	FY24	H1 FY25
Cash Flow from Operating Activities				
Profit Before Tax	1,781.36	2,161.52	2,495.38	871.67
Adjustment for Non-Operating Items	1,041.39	1,140.11	1,354.5	752.5
Operating Profit before Working Capital Changes	2,822.75	3,301.63	3,849.88	1,624.17
Changes in WC	(3,122.65)	(3,470.92)	(6,080.55)	(2,067.66)
Cash Generated from Operations	(299.90)	(169.29)	(2,230.67)	(443.49)
Less: Direct Taxes paid	(399.40)	(591.74)	(707.64)	(383.62)
Net Cash from Operating Activities	(699.30)	(761.03)	(2,938.31)	(826.11)
Cash Flow used in Investing Activities	(1,582.27)	(1,980.30)	(1,184.76)	453.27
Cash Flow (used in)/ from Financing Activities	2,291.88	2,740.72	4,213.40	357.75
Net increase/ (decrease) in Cash & Cash equivalents	10.31	(0.61)	90.33	(15.09)
Cash and cash equivalents at beginning of the year	85.13	95.44	94.83	185.16
Cash and cash equivalents at the end of the year	95.44	94.83	185.16	170.07

- Operating profit before working capital changes shows consistent improvement
- Cash flow used in **Investing** activities majorly represents deposits and margis made for working capital & statutory requirements
- Cash flow from **Financing** activities includes IPO fresh raise (FY24) and PE funding (FY23)

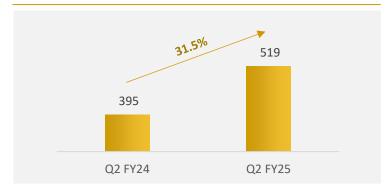
## **Q2 & H1 FY25 Consolidated Performance**



#### Revenue from operations (INR Mn)



EBITDA (INR Mn)



PAT (INR Mn)



#### Revenue from operations (INR Mn)



EBITDA (INR Mn)



PAT (INR Mn)



- The company has achieved YoY revenue growth of **31%** in Q2 which is primarily driven by volume growth of **7%** (Gold) and value growth of 30% in Gold Jewellery & 9% value growth in Diamond Jewellery
- In H1, registered a YoY revenue growth of **18.5%.** Further in SSSG showrooms the revenue growth was 20% in Q2
- The Stud ratio substantially improved to 11% in Q2
- During the quarter, EBITDA improved **50.6%** YoY to INR 1,607 Mn and in first half EBITDA improved 31.5% YoY to INR 519 Mn
- During first half of FY25 PAT improved 60% YoY to INR 634 Mn

# **Profit & Loss Statement (Consolidated)**



Particulars (INR Mn)	Q2 FY25	Q2 FY24	Y-o-Y (%)	Q1 FY25	Q-o-Q (%)	H1 FY25	H1 FY24	Y-o-Y (%)
Revenue from Operations	15,004.87	11,465.57	30.87%	14,038.89	6.88%	29,043.76	24,519.57	18.45%
Cost of Goods Sold <sup>1</sup>	13,166.35	10,111.18	30.21%	11,610.93	13.40%	24,777.28	21,532.86	15.07%
Employee Cost	333.41	253.20	31.68%	339.54	-1.81%	672.95	507.13	32.70%
Other Expenses	985.88	706.37	39.57%	1,001.03	-1.51%	1,986.91	1,412.78	40.64%
EBITDA	519.23	394.82	31.5%	1,087.39	-52.3%	1,606.62	1,066.80	50.6%
EBITDA Margin (%)	3.5%	3.4%		7.7%		5.5%	4.4%	
Other Income	149.14	110.34	35.16%	122.88	21.37%	272.02	204.80	32.82%
Depreciation and amortization expenses	178.40	132.51	34.63%	180.70	-1.27%	359.10	258.02	39.18%
EBIT	489.97	372.65	31.48%	1,029.57	-52.41%	1,519.54	1,013.58	49.9%
EBIT Margin (%)	3.3%	3.3%		7.3%		5.2%	4.1%	
Finance costs	326.27	233.58	39.68%	321.60	1.45%	647.87	499.95	29.59%
Profit before tax (PBT)	163.7	139.07	17.7%	707.97	-76.88%	871.67	513.63	69.71%
Total Tax Expenses	42.48	19.59	116.85%	195.25	-78.24%	237.73	117.47	102.38%
Profit/(Loss) for the Period	121.22	119.48	1.46%	512.72	-76.36%	633.94	396.16	60.02%
PAT Margins (%)	0.8%	1.0%		3.6%		2.2%	1.6%	

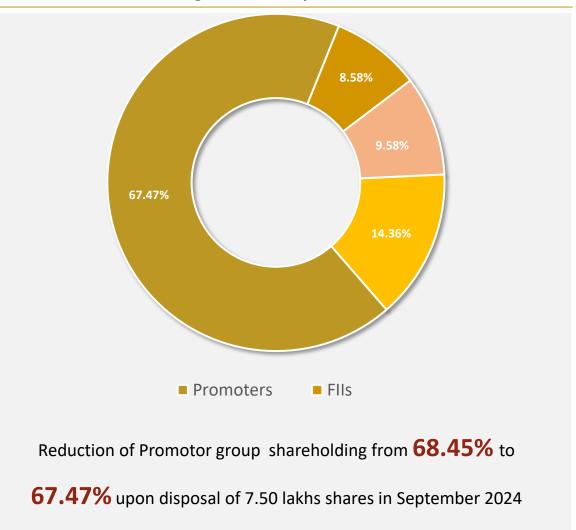
## **Share Price Movement & Shareholding Pattern**



#### **Share Price Movement**



#### Holding as on 30<sup>th</sup> September, 2024



Source: BSE, Bloomberg

# **Corporate Social Responsibility**



#### **Project Green Flame**





The concept of Improved Domestic or Community Chula has been designed by one of our beneficiary NGO, Alinan Ramakrishna Vivekananda Yuva Sangha, which has overall thermal efficiency of 23.08% and overall power rating of 1.33KW, and has been certified by School of Energy Studies, Jadavpur University





Chullahs have been installed at different districts of West Bengal, thereby helping our Rural Women to have less polluting kitchen and further 500 Chullahs to be installed in other Rural areas of West Bengal

#### **Project Kishalaya**





Our humble support to underprivileged students in pursuing their basic education, either by extending one time or monthly financial support, or by donating educational kits, Power Breakfast and support system

Extended support to under-privileged villages at East Medinpur, Purulia, South 24 Parganas, Jhargram districts

Notes: 1) Projects undertaken in Q1 FY25



#### **Environmental Factors**



#### **Sustainable Resource** Management

Prioritise use of sustainably sourced materials, such as recycled gold, to minimize their environmental footprint



#### **Environmental Certifications** & Compliance

Joined the Responsible Jewellery Council Follows stringent guidelines on environmental management, ethical sourcing, and sustainable practices

**Social Factors** 



#### **Eco-friendly Packaging**

Use of biodegradable or recyclable materials



# **Environmental Factors**



#### **Strong Governance Structure**

Dedicated ESG committee, responsible for overseeing the implementation of sustainability practices across all areas of the business



#### **Employee Well-being and Benefits**

Offer comprehensive health and accident insurance plans

Maternity benefits

Other supportive policies



#### **Diversity and Inclusion**

Enhancing the role of women inclusion of Individuals from various backgrounds



#### **Community Engagement & CSR Initiatives**

Educational programs for underprivileged children

Improving access to medical care in rural areas



#### **Board Diversification, Oversight** and Training

4 of 7 Directors are Independent Directors

3 women directors, one of them being independent director





05

# Industry

# India's Gems & Jewellery Market – TAM of INR 6,482 Bn

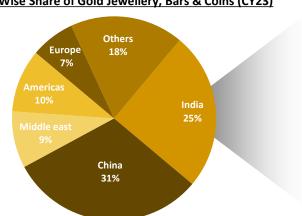




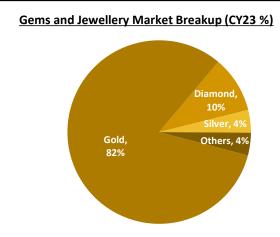
#### ...With its gems and jewellery industry growing at a CAGR of 8.6% (FY23-29P)

...With Gold comprising ~82% of the Market







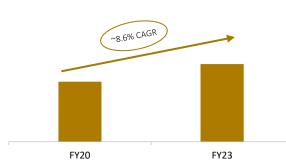


#### **Growth Drivers**

Key demand driversFor jewellery in India

#### Household savings growing at a 8.6% CAGR with gold as a key contributor

### **Household Savings at Current Prices (INR Bn)**





*Rise in number of working women* 

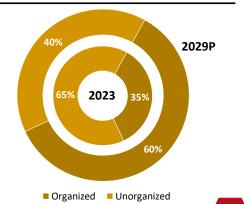
Government support

*Increasing Disposable Income* 

As a savings & Investment vehicle

Shifting Patterns in Discretionary spending

#### Supported by increasing share of organised players



Corporate Presentation

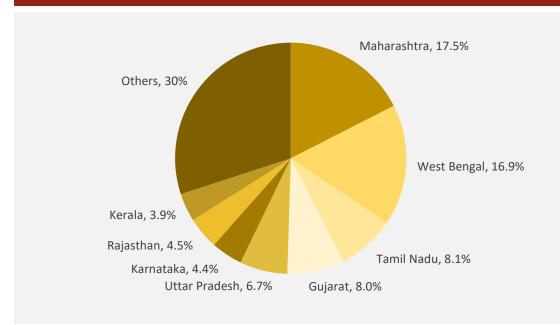
# Leveraging the Strength of West Bengal as a Prominent Jewellery Manufacturing Hub



# ■ India has 1,76,944 Jewellers registered with BIS¹ for selling hallmarked gold jewellery

- 26% BIS-registered jewellery stores in eastern India. Of which, West Bengal accounts for 64% share
- Kolkata has 4th highest number of jewellery stores selling hallmarked products in
   West Bengal and holds a 10.6% market share in the state

#### Maharashtra & West Bengal have the most BIS-registered hallmarked gold jewellery retailers in India



#### Details of major organised jewellery retailers in east India (indicative list, not exhaustive)

Diagram	Geographical Spread <sup>3</sup>				
Players	E&NE <sup>2</sup>	West	North	South	
National and Major Regional Players					
Senco Gold Ltd (SGL)	121	12	21	5	
Kalyan Jewellers India Ltd (KJIL)	36	61	41	79	
Joyalukkas India Pvt Ltd (JIPL)	2	8	6	83	
Titan Company Ltd (Jewellery division)	71	145	103	178	
Tribhovandas Bhimji Zaveri Ltd (TBZ)	5	22	2	4	
Thangamayil Jewellery Ltd (TJL)	-	-	-	59	
P.N. Gadgill	-	36	-	-	
Other East based Players					
P.C. Chandra Jewellers	60	2	2	3	
M.P. Jewellers	34	-	-	-	

#### **Key Observations:**

- Senco is the largest organised jewellery retail player in the Eastern and North Eastern region of India based on number of stores
- Further, Senco has the widest geographical footprint in non-eastern states among the above-mentioned east-based players

# **Emerging Trends Accelerating Market Share of Organized Jewellers**





#### **Key Trends**



#### **Consumer Awareness and Quality Preference**

Increased awareness of certification and quality has boosted demand for authenticated jewelry, enhancing trust in organized retailers



#### **Expansion of Branded Retail**

Branded chains in tier-II and III cities offer certified jewelry and better shopping experiences, drawing consumers from traditional jewelers



#### **Technology and Online Sales**

Tech features like AR try-ons and e-commerce expand reach, catering to demand for convenient, personalized shopping



#### Supportive Policies

Mandatory hallmarking and GST promote transparency, shifting consumers toward organized, certified jewelry retailers

#### **Key Demand Drivers**



#### **Weddings and Festivals Drive Demand**

Jewellery demand in India peaks during weddings, festivals, and rural harvests, Akshay Tritiya harvest & Dhanteras



#### **Exposure to Global Trends**

Global trends and social media help jewellery brands attract international customers with innovative products, return & Exchange policy



#### **Preference for Branded Jewellery**

Branded jewellery in India is popular for its quality, offering better shopping experiences



#### Easy Availability of Gold Loan

Gold-saving schemes and loans from NBFCs provide financial flexibility for consumers



#### **Trusted Source and Innovative Designs**

Indian buyers seek transparency and quality, boosting demand for affordable, innovative jewellery



#### Regulatory Developments as tailwind for growth

#### 1 FDI Norms

100% FDI is allowed in India's jewellery sector under the automatic route, promoting exports, job creation, and economic growth

#### 2 Authorized Banks for Purchase of Gold

Banks in India offer gold as bars, coins, digital gold, and sovereign gold bonds (SGBs), providing diverse options for buyers

#### 3 Central Government's Gold Monetization Scheme

The Gold Monetization Scheme allows households and institutions to earn interest by depositing idle gold, reducing gold import dependency

#### **4 Training Initiatives by Government Agencies**

The Gems and Jewellery Skill Council of India (GJSCI) trains workers in diamond processing, jewellery manufacturing, and exports

#### 5 Hallmarking of Jewellery in India

The BIS mandates hallmarking to ensure quality and purity in jewellery, building consumer trust and increasing industry standards

#### 6 Sovereign Gold Bond Scheme 2023-24

The Sovereign Gold Bond Scheme provides a non-physical investment option in gold, offering returns without the risks of holding gold

#### 7 Duty Drawback Scheme in India

The Duty Drawback Scheme refunds duties on inputs used in exports, lowering costs and enhancing competitiveness for Indian exporters

#### 8 Customs Duty on Gold in India

India has recently reduced customs duty on Gold from 15% to 6%, discouraging gold smuggling and benefitting the organized sector









06

# **Annexures**

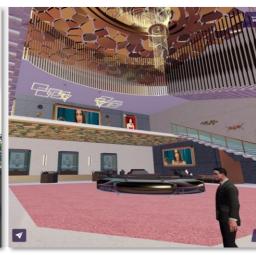
## **Digital Initiatives – Sencoverse (Virtual Reality Platform)**











# Future ready to attract Gen Alpha & Gen Z<sup>1</sup>:

- Virtual Reality Platform has seen 58,000 unique visitors and 76,000 repeat visitors post its launch<sup>2</sup>
- Aims to offer cutting-edge, immersive shopping experience
- Virtual environment lets customers browse, try on, and purchase jewellery from home
- Wide range of designs showcased in stunning virtual displays
- Advanced technology enables virtual try-ons for interactive shopping
- Additional features include expert advice, customization, and virtual consultations, catering to tech-savvy customers' preferences. Get ready to step into a new era of immersive jewellery shopping with the upcoming launch

# **Microsoft Dynamics 360 CRM**



#### ~9.67 Lacs Active Customer Base<sup>1</sup>

# Customized SMS, Email & WhatsApp

Segments - Customized Birthday & Anniversary wish with Coupons and Offers



#### **Loyalty/Coupons**

Campaigns - Event based, Product Category, Recency-Frequency-Monetary(RFM) based, Point lapsers Prospect, New Customer sign-up, Reminder campaign, Cross Brand promotions



#### **Case Management**

Features - Auto Case creation, SLA and RCA case configurations, Auto Approval Matrix, Quick Resolution



#### **Data Management**

Customer Data Managing via various sources - Stores, Websites, Apps, Kiosk, Email Social Media, Google My Business Portal etc.

#### **CRM Key Highlights**

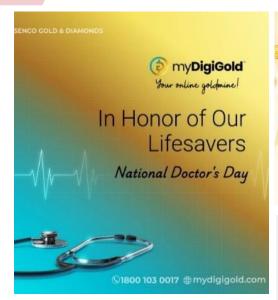
- Auto Case Creation
- SLA(service level agreement) & RCA (Root cause analysis) configurations
- Auto Approval matrix
- Push Notification via multiple communication platforms
- Digitized BTL (Below the line activity) with GEO tagging
- Customer Voice Survey enablement
- CRM 360 Dashboard & Power BI Reports
- Sales & Customer Data from Finance-Operations & Loyalty Integration
- Websites Integration to capture cart abandoned, failed transactions etc.
- SMS, Email and WhatsApp Campaign creation, execution, reporting and insights.

- Family tree hierarchy- in CRM 360 Dashboard
- DG Silver & DG Gold Data Capture
- Auto customer wish email for birthday & Anniversary
- Social media integration- Omni Channel Chatbots
- Bot integration in My Digi and Mysenco.in portal
- CTI (Computer Telephony Integration) integrations- Stores and HO
- CXO dashboard with Power BI Reports
- Marketing Expense Module & Dashboard
- Auto CRM report: BTL, NC (Non-Conversion) & Feedback
- Microsite based Referral module with loyalty benefits.

Notes: 1) As of 30<sup>th</sup> September, 2024

## My DigiGold - Digital Platform

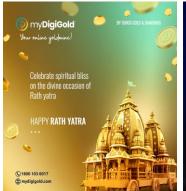














My DigiGold is a reliable digital platform for hassle-free gold transactions. We source 24K gold with a purity of 99.5% from reputable bullion dealers. Your purchased gold is safely kept with a reputed third party custodian that offers 100% insurance protection. The digital gold can be redeemed at any moment at any time on our Senco website sencogoldanddiamonds.com or at any of our Senco stores spread all across



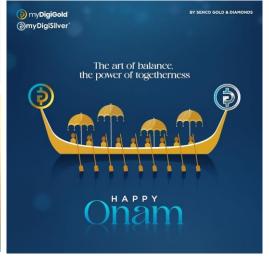
India











## My DigiSilver – Digital Platform











My DigiSilver is a reliable digital platform for hassle-free silver transactions. 99.9% pure silver is sourced from internationally reputed bullion dealers and stored securely with 100% insurance coverage. You can redeem the purchased digital silver anytime at any of our Senco stores spread all across India









# **Seasonal Campaigns & Offers (1/4)**





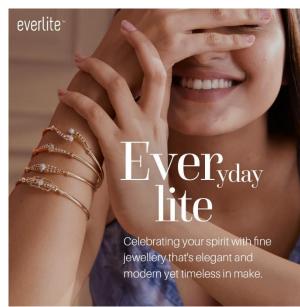












# **Seasonal Campaigns & Offers (2/4)**











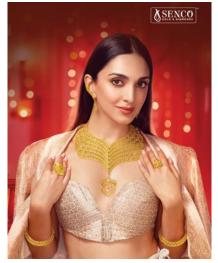




# **Seasonal Campaigns & Offers (3/4)**



















# **Seasonal Campaigns & Offers (4/4)**







# **Glossary**



Term	Description
Al	Artificial Intelligence
AR	Augmented Reality
BIS	Bureau of Indian Standards
BSE	Bombay Stock Exchange
CRM	Customer Relationship Management
DLP	Data Loss Prevention
EPD	End point detection
EBO	Established Business Outlet
EMI	Equated Monthly Installments
ERP	Enterprise Resource Planning
ESG	Environmental Social & Governance
FOCO	Franchise Owned Company Operated

Term	Description
GIA	Gemmological Institute of America
HRD	Hoge Raad voor Diamant
HUID	Hallmark Unique Identification
IGI	International Gemmological Institute
IOT	Internet of things
ISO	International Organization for Standardization
МВО	Multi Brand Outlet
NSE	National Stock Exchange
ROCE	Return on Capital Employed
ROE	Return on Equity
SGL	Solitaire Gemmological Laboratories
SIS	Store in Store



# You





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