



भारतीय स्टेट बैंक
भारतीय स्टेट बैंक
State Bank of India

शेयर आणि बॉन्ड विभाग, कॉर्पोरेट केन्द्र, 14वा माळा, स्टेट बैंक भवन,
मादाम कामा रोड, मुंबई - 400 021.

शेयर एवं बॉन्ड विभाग, कारपोरेट केन्द्र, 14वाँ तल, स्टेट बैंक भवन,
मादाम कामा रोड, मुंबई - 400 021.

Shares & Bonds Department, Corporate Centre, 14th Floor, State Bank Bhavan,
Madame Cama Road, Mumbai - 400 021.

Tel. : 91-22-2274 0841 - 48 (Eight Lines) | Fax : 91-22-2285 5348 | E-mail: gm.snb@sbi.co.in

Date : CC/S&B/SA/1762

Ref. No.: November 9, 2016

Jiten Patel
Asst. Manager – Listing Compliance
National Stock Exchange of India Ltd.
Exchange Plaza,
Plot No.C/1, G- Block,
Bandra Kurla Complex, Bandra – East,
Mumbai – 400051.

Dear Sir,

State Bank Debit Cards

Clarification Sought by Stock Exchange on the Recent Media News on Debit Cards Blocking

We refer to the email dated November 8, 2016 received from NSE seeking clarification on media news and clarify as under:

With reference to the recent media reports on the suspected Debit Card data breach, we would like to advise that Bank was alerted by Card network viz. Visa/MasterCard/RuPay that they have been notified by multiple acquirers of a potential data vulnerability at their payment Card processor system that may have put member Bank's Cards at risk.

2. After receipt of the alerts from the networks, Bank has proactively taken measures to ensure full security of all Cards which had even the remotest possibility of being at risk. All these Cards have been blocked and replacement Cards have been sent to all such customers, without any cost. These customers were kept suitably informed.

3. We would like to emphasize that our Bank's system is absolutely robust and secured and existing Debit Cards are not at any risk and can securely continue to enjoy the superior banking services on their State Bank Debit Cards for transactions at ATMs, Point of Sale (POS) terminals and on e-Commerce websites, without any concern.

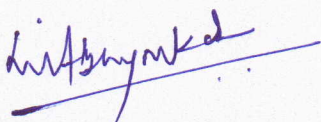
4. Bank has also provided functionalities to the cardholders whereby they have options to choose at will his/her channel of usage (i.e., ATM/PoS/eCommerce) and restrict his Card usage to domestic and international through SBI Quick mobile application, internet banking and through SMS also. Additionally the customers can set their own Card limit through internet banking based on his/her requirement. These services are easy to operate and available free of cost to the cardholders.



5. Further, Bank has been regularly communicating to its customers on the basic security tips through SMS, eMailers, social media, print advertisement, etc. In addition to this Bank also conducts in-branch customer awareness programs to make them aware about the basics security tips for usage of all banking payment products.

This has been investigated thoroughly by cyber experts under guidance of NPCI/RBI and there is no security issue within the Bank. Hence, it is submitted that this information would not fall under developments to be notified to the Stock Exchanges under Regulation 30 of SEBI (LODR) Regulations, 2015.

Yours faithfully



(Sanjay M. Abhyankar)
Vice President – Compliance
& Company Secretary