

**August 31, 2026**

**The BSE Limited**

Corporate Relationship Department  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai - 400 001

SCRIP CODE: **543066**

SECURITY: **Equity Shares/Debentures**

**The National Stock Exchange of India Limited**

Exchange Plaza, C-1, Block G,  
Bandra-Kurla Complex.  
Bandra (E), Mumbai - 400 051

SYMBOL: **SBICARD**

SECURITY: **Equity Shares**

Dear Sirs,

**Re: Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 - Proceedings of the 28<sup>th</sup> Annual General Meeting of the Company held on Monday, August 31, 2026**

Pursuant to the Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we wish to inform that the 28<sup>th</sup> Annual General Meeting (AGM) of members of the Company was held on Monday, August 31, 2026 at 11:00 A.M. (IST) through Video Conferencing (VC)/ Other Audio-Visual Means (OAVM). The meeting was held in compliance with all the applicable provisions of the Companies Act, 2013 ("the Act") and the Rules made thereunder read with General Circular No. 03/2025 dated September 22, 2025 read together with General Circular No. 20/2020 dated May 5, 2020, General Circular No. 17/2020 dated April 13, 2020 and General Circular No. 14/2020 dated April 8, 2020 and other circulars issued in this regard (collectively referred to as "MCA Circulars"), and applicable provisions of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations"), read together with other circulars issued in this regard by Securities and Exchange Board of India.

Requisite quorum being present, the meeting was called to order. As required, all the requisite Statutory Registers and other requisite documents were available electronically during the AGM for inspection of the Members.

We would further like to inform that the resolutions pertaining to the following items as set out in the Notice of the 28<sup>th</sup> AGM dated July 25, 2026, were transacted at the said AGM:

**SBI Cards and Payment Services Ltd.**

DLF Infinity Towers, Tower C,  
12th Floor, Block 2, Building 3,  
DLF Cyber City, Gurugram - 122002,  
Haryana, India

Tel.: 18001801290  
Email: [customercare@sbicard.com](mailto:customercare@sbicard.com)  
Website: [sbicard.com](http://sbicard.com)

Registered Office:  
Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower,  
E 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi - 110034  
CIN - L65999DL1998PLC093849

| Sl. No.                   | Particulars                                                                                                                                                                                                                                                                                                               | Type of Resolution         |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|
| <b>Ordinary Business:</b> |                                                                                                                                                                                                                                                                                                                           |                            |
| 1.                        | Adoption of Financial Statements<br><br>Consideration and adoption of the Audited Financial Statements of the Company for the Financial Year ended March 31, 2026, together with the report of the Board of Directors and Auditors thereon along with the comments of the Comptroller and Auditor General of India (CAG). | <b>Ordinary Resolution</b> |
| 2.                        | Fixing of Auditors Remuneration<br><br>Authorization to the Board of Directors to fix the remuneration/fees of the Statutory Auditors (Single or Joint Auditors) of the Company, as may be appointed by the Comptroller and Auditor General of India (CAG), for the financial year 2026-27.                               | <b>Ordinary Resolution</b> |
| 3.                        | Confirmation of payment of the Interim Dividend for FY 2025-26<br><br>Confirmation with regard to the payment of Interim Dividend of Rs. 2.50 (i.e. 25%) per equity share of Rs. 10 each, for the Financial Year ended March 31, 2026, as declared by the Board of Directors.                                             | <b>Ordinary Resolution</b> |
| <b>Special Business:</b>  |                                                                                                                                                                                                                                                                                                                           |                            |
| 4.                        | To consider and approve the Material Related Party Transactions with State Bank of India                                                                                                                                                                                                                                  | <b>Ordinary Resolution</b> |

The voting on all the above resolutions was conducted through remote e-voting which commenced on Friday, August 28, 2026 at 10.00 A.M. (IST) and ended on Sunday, August 30, 2026 at 5.00 P.M. (IST). Further, the Members who had not cast their votes electronically and were otherwise not barred from doing so and had participated in the AGM were provided an opportunity to cast their votes through e-voting during the AGM.

The presentation made by Smt. Salila Pande, Managing Director & CEO at the AGM is enclosed herewith.

The meeting concluded at 11.56 A.M. (IST). The E-voting facility was kept open thereafter for next 30 minutes to enable the members to cast their vote.

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12th Floor, Block 2, Building 3,  
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Tel.: 18001801290  
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E 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi - 110034  
CIN - L65999DL1998PLC093849

The voting results on the above resolutions will be communicated to the Stock Exchanges i.e. BSE Limited and National Stock Exchange of India Limited along with consolidated Scrutinizer's Report both on remote e-voting and e-voting at the aforesaid AGM within the stipulated time limit. The same will also be placed on the website of the Company ([www.sbicard.com](http://www.sbicard.com)) and the website of NSDL ([www.evoting.nsdl.com](http://www.evoting.nsdl.com)) and will also be displayed on the Notice Board at the Registered Office and the Corporate office of the Company.

Kindly take the same on record.

Thanking you,

Yours faithfully,

**For SBI Cards and Payment Services Limited**

**Payal Mittal Chhabra**  
**Chief Compliance Officer and Company Secretary**

Enclosed: As above

# Annual General Meeting FY26

Ms. Salila Pande  
Managing Director & CEO

Aug 31, 2026



# Brief outline (as on March 31, 2026)



**SBI's**  
credit card  
subsidiary



**28**  
Years in  
operations



**~22 Million**  
cards in force  
and growing



**2<sup>nd</sup> largest**  
Credit Card  
issuer



**22**  
cobrand credit  
card partners



**200+**  
Sourcing  
locations



**4,218**  
full time  
employees



**₹ ~60,500 Cr**  
Market  
capitalisation

# FY26 at a glance

## GNPA Significantly lower @2.41 %, PAT 13% YoY

### Business Volumes

#### New Accounts

4,092K  $\xrightarrow{-12\%}$  3,590K  
FY25 FY26

#### Total Spends

₹ 333,480 Cr  $\xrightarrow{+29\%}$  ₹ 430,359 Cr  
FY25 FY26

#### Receivables

₹ 55,840 Cr  $\xrightarrow{+2\%}$  ₹ 56,926 Cr  
Mar 25 Mar 26

### Income/ Profits

#### Total Income

₹ 18,637 Cr  $\xrightarrow{+11\%}$  ₹ 20,708 Cr  
FY25 FY26

#### EBCC

₹ 7,452 Cr  $\xrightarrow{+6\%}$  ₹ 7,876 Cr  
FY25 FY26

#### PAT

₹ 1,916 Cr  $\xrightarrow{+13\%}$  ₹ 2,167 Cr  
FY25 FY26

### Asset Quality

#### GCL %

9.0 %  $\xrightarrow{-34\text{ bps}}$  8.6%  
FY25 FY26

#### GNPA %

3.08 %  $\xrightarrow{-67\text{ bps}}$  2.41%  
Mar 25 Mar 26

#### ECL %

3.4%  $\xrightarrow{-39\text{ bps}}$  3.0%  
Mar 25 Mar 26

### Profitability ratios

#### ROAA

3.1%  $\xrightarrow{+11\text{ bps}}$  3.2%  
FY25 FY26

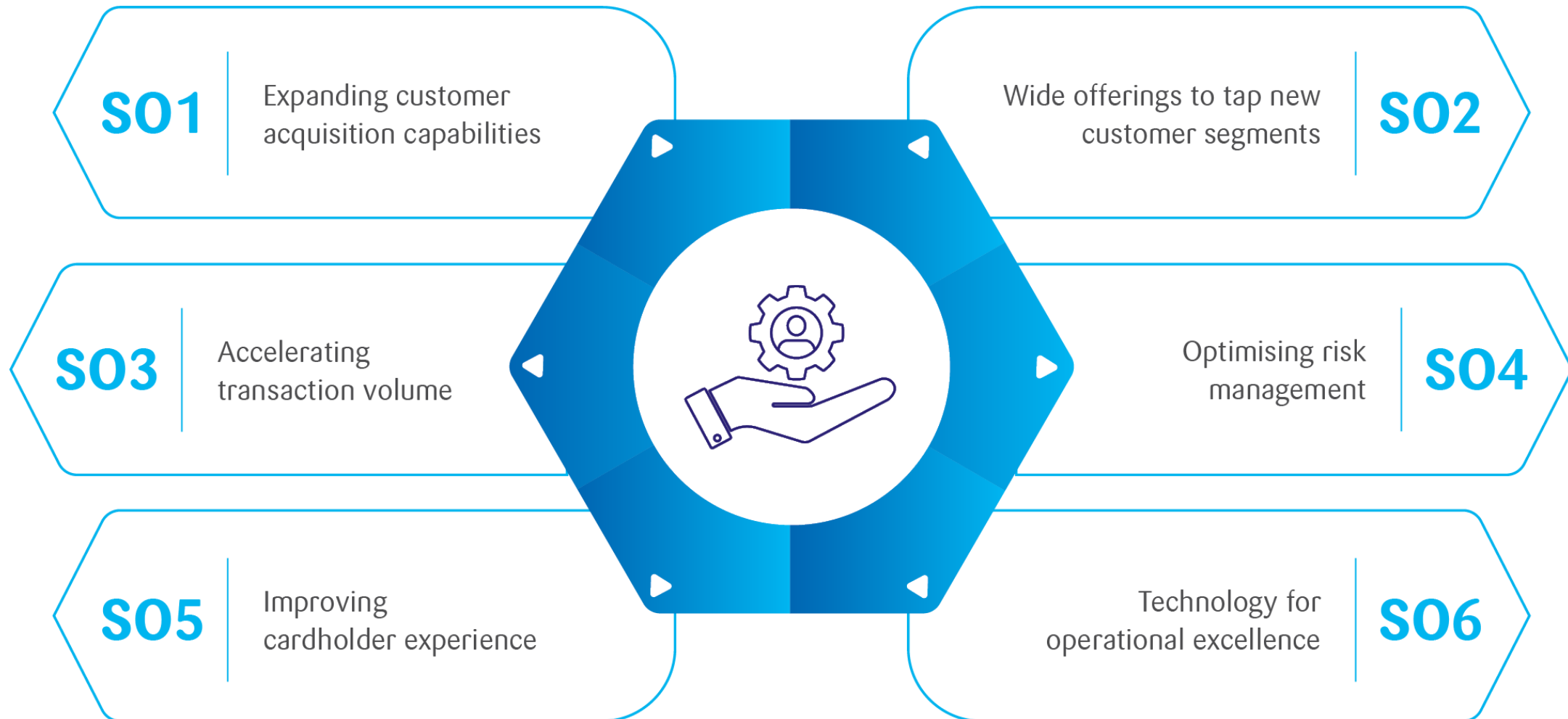
#### ROAE

14.6%  $\xrightarrow{-5\text{ bps}}$  14.6%  
FY25 FY26

#### EPS (Basic)

₹ 20.15  $\xrightarrow{+13\%}$  ₹ 22.77  
FY25 FY26

# Our Strategic Objectives



# Key Pillars Supporting Our Strategic Objectives

## Key Pillars of Our Strategic Objectives



Supported by trust & brand equity of pre-eminent promoter – State Bank of India



Deep industry experience and expertise to provide best-in-class experience



Diversified portfolio of credit card offerings and customer acquisition capabilities



Expanding customer reach and scalable future-ready technology infrastructure

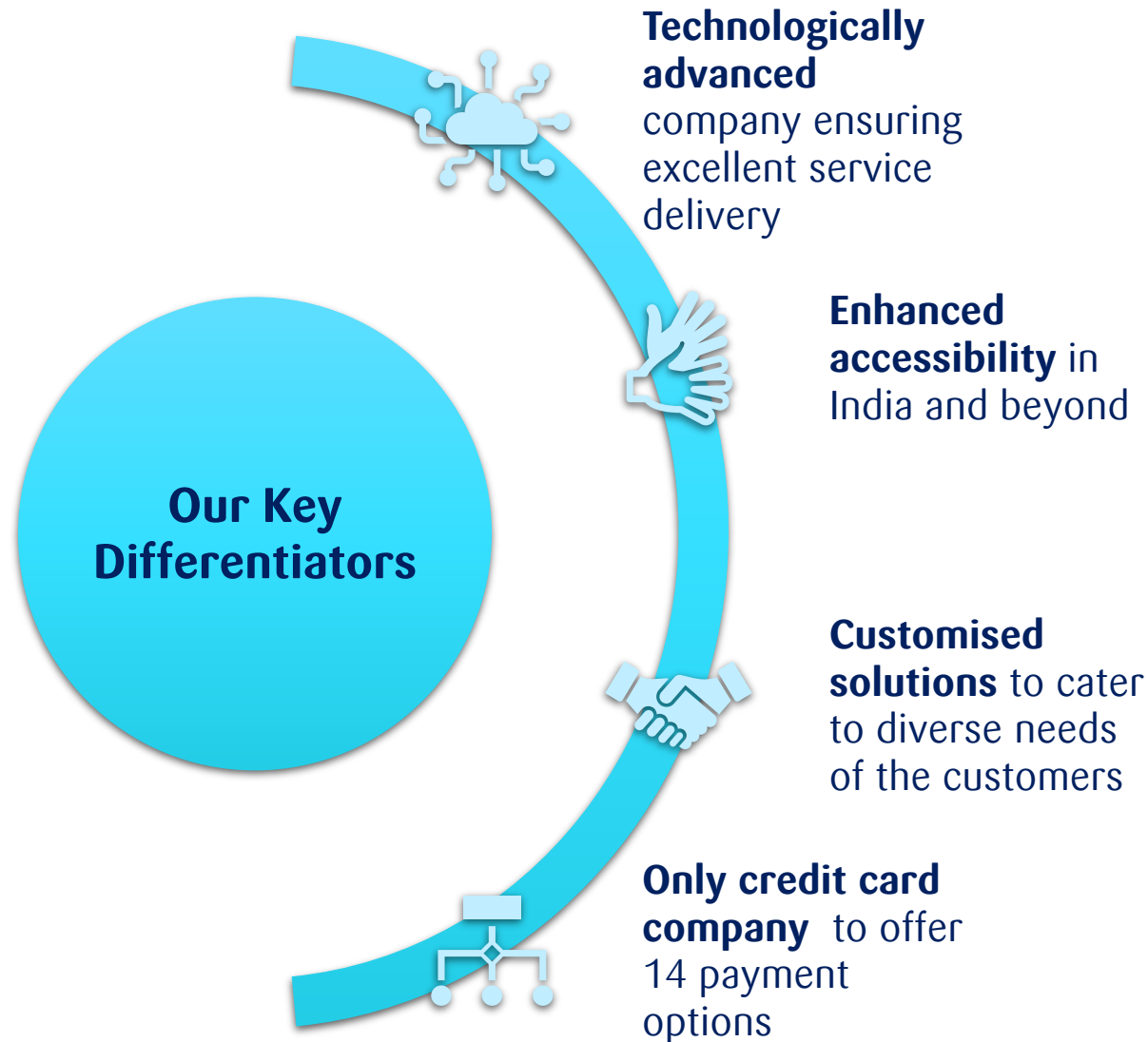


Advanced risk management frameworks and data analytics capabilities



Highly experienced and professional management team

# Our promise to value creation 'Make Life Simple'



# IT INITIATIVES: TECH, DIGITAL & AI AT THE CORE FY26



## DIGITAL INTEGRATIONS:

### • Expanding Digital Sourcing:

- ❑ Accelerate digital acquisition by deepening YONO integration
- ❑ Digital New Accounts Growth by SPRINT Expansion with Partners like PhonePe, Tata Neu, Flipkart, & Apollo,
- ❑ The centralized K-Locker platform has been successfully launched, enabling seamless e-KYC integration across SBI Card ecosystem. More than 4 Mn ekyc completed successfully



## DIGITAL SERVICING

### • Enhancing Customer Engagements & Servicing:

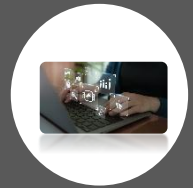
- ❑ Unified Credit Limit: Introduced fungible limits for customers with multiple cards
- ❑ Enhanced Security: Alternate ACS partner onboarded to strengthen online transaction reliability
- ❑ Enhanced Card Activation: Streamlined, OTP-based activation across digital channels for better traceability and compliance



## AI ECOSYSTEM INNOVATIONS

### • Leveraging AI for better Customer Experience:

- ❑ Hyper-personalisation -Migrated 400+campaigns to Oracle Behaviour Analytics, integrated with mobile and web platforms.
- ❑ Activation Boost: Cards reactivation through targeted campaigns
- ❑ Conversational AI-Instant alerts for declined transactions prevented revenue loss and provided improved customer experience
- ❑ 24/7 Live Chat: Expanded real-time support, improving accessibility



## TECHNOLOGY, RESILIENCE & COMPLIANCE SIMPLIFICATION

### • Strengthening Core Technology:

- ❑ Implementation of AFA (Additional factors of authentication) such as Biometrics along with SMS-based One Time Password authentication for online transactions.
- ❑ Platform Enhancements: Upgraded HR Systems, API Gateways, Statement Platform, and fraud monitoring tool



# Our Performance Against ESG Goals and Targets

## Environment

| Goal                           | Target         | FY 25-26  |
|--------------------------------|----------------|-----------|
| Reduction in Scope 2 Emissions | 50% by FY27    | 58%       |
| Adoption of Recycled Cards     | 25% by FY30    | 16.89%    |
| Welcome Kit Digitization       | 85% by FY27    | 90%       |
| CSR Environment Investment     | ₹50 Cr by FY29 | ₹49.77 Cr |

## Social

| Goal                                      | Target                    | FY 25-26 |
|-------------------------------------------|---------------------------|----------|
| Women in Permanent Workforce              | 29% by FY27 & 35% by FY29 | 27%      |
| PwD Representation in Permanent Workforce | 1% by FY27                | 0.6%     |
| CSR Beneficiaries in Education            | 1L by FY27 & 5L by FY30   | 1,21,038 |
| CSR Beneficiaries in Healthcare           | 50,000 by FY27            | 1,39,181 |

## Governance

### Data Privacy Standards

Pre-preparation completed in FY 2024-25;  
Implementation underway

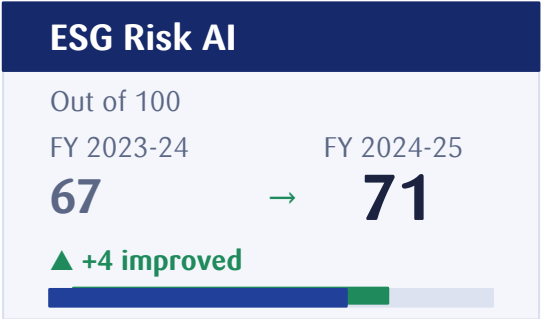
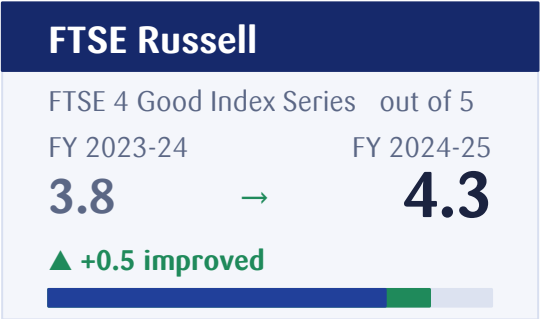
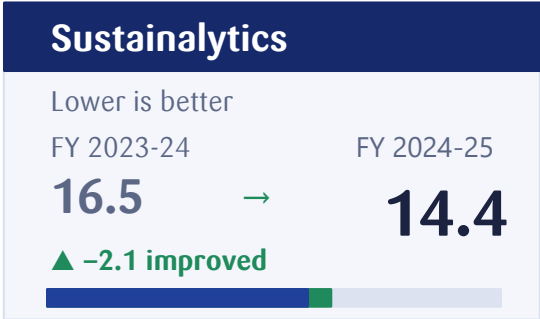
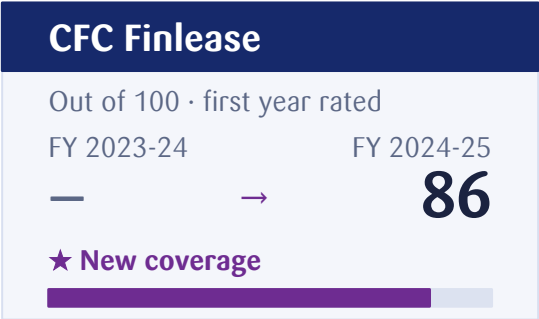
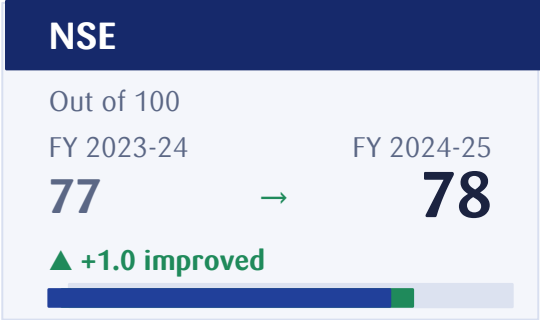
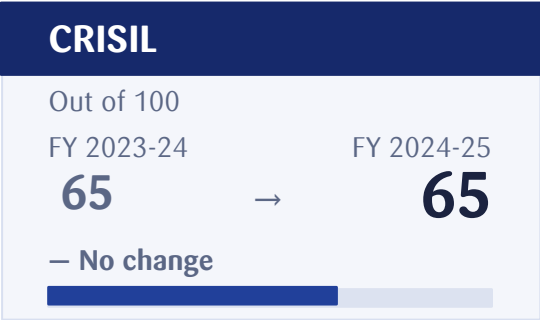
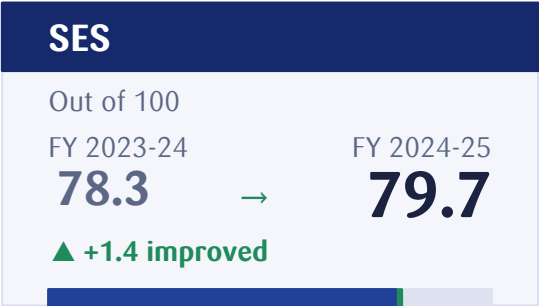
### Value Chain ESG

Value chain ESG Assessment survey operationalized; ESG criteria incorporated into RFP/RFQ processes as applicable.

### Executive Compensation

ESG goals formally linked to management scorecard.

# ESG Ratings



■ FY 2023-24 score ■ FY 2024-25 gain

# CSR Impact at a Glance

## Environment



- Solar capacity generated: **1,769 kW**
- Amount of electricity from installed solar panels: **9,91,602 kWh**
- Total monetary savings due to solar energy generation: **Rs. 84,32,254**
- Water harvesting structures built/renovated: **108**
- Additional water storage capacity created: **4,23,843 Cubic Meter**
- Number of saplings planted: **2,67,969**
- Solid waste saved from reaching landfills: **685 MT**
- GHG emissions avoided: **40,432 TCO<sub>2</sub>e**

## Education & Skill Development



- Students benefited: **17,513**
- Number of youth trained: **7,701**
- Number of youth placed: **1,158**
- Youth with disabilities trained in job related skills: **209**

## Health Care



- Lives impacted through health projects: **85,484**
- Tele-consultations conducted in 12 government health & wellness Centers: **19,645**
- Health camps conducted for early cancer detection: **150**
- Elderly people benefited through health checkups: **2,304**
- Children supported through pediatric palliative care: **3,077**
- Adolescent girls vaccinated to prevent cervical cancer: **4,529**

## Rural Development

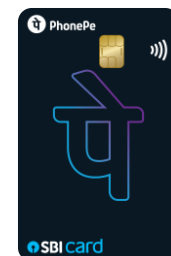
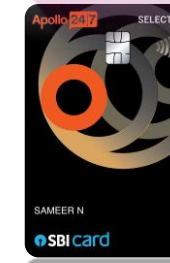
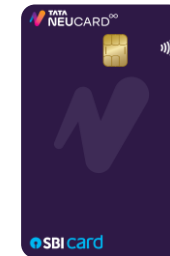


- Farmers benefited: **8,707**
- Number of women empowered: **508**
- Total livestock benefited: **89,700**

# Diverse product suite



## CATERING TO DIVERSE CUSTOMER NEEDS ACROSS SEGMENTS



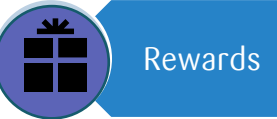
Premium



Shopping



Lifestyle



Rewards



Fuel



Travel



Apparel

# Product Launch, Campaigns & Recognitions



## MARKET FOCUSED ADVERTISING CAMPAIGN

Targeted campaign was launched in south markets to increase awareness & brand consideration. High decibel Print & OOH were deployed.



## AURUM ADVERTISING @ MUMBAI AIRPORT, T2

A large format outdoor site was strategically placed at T2 Departure, Mumbai Airport during the peak travel season.



## CO-BRANDED PRODUCT LAUNCHES

Introduced digital-first credit cards in collaboration with PhonePe, Flipkart & Tata Neu. In addition, tapped into in-demand categories such as travel and health through credit card launches with IndiGo & Apollo.



## FESTIVE CAMPAIGN - KHUSHIYAN UNLIMITED

A month-long multi-lingual advertisement campaign launched across Print, TV, Radio & OOH media to promote festive offers.

## AWARDS WON:



Abby Awards  
(GoaFest) 2026



BW Marketing World  
Merit Award 2026



ET Brand Disruption  
Award 2026



ET Great Indian Retail  
Summit & Awards



Superbrands India  
2025-26

# Disclaimer



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Figures for previous period/year have been regrouped or recategorized wherever necessary to conform to the current period's/year's presentation. Totals in some columns/rows/graphs may not agree due to rounding-offs.

## Our Social Media handles

 @sbicard <https://www.facebook.com/sbicard>

 @SBICard\_Connect [https://x.com/sbicard\\_connect](https://x.com/sbicard_connect)

 @sbicard\_connect [https://www.instagram.com/sbicard\\_connect/](https://www.instagram.com/sbicard_connect/)

 @sbi-card <https://www.linkedin.com/company/sbi-card/>

 @sbicard <https://www.youtube.com/c/sbicard>

 **SBI card**



Thank You

 SBI card

