

Date: 23.07.2025

To,  
The Manager  
Listing Compliance Department  
National Stock Exchange of India Limited  
Exchange Plaza, Bandra Kurla Complex,  
Bandra (East), Mumbai-400051

SYMBOL: SATKARTAR  
ISIN: INE0NB801022

Subject: Clarification on Disclosure Dated 19th May 2025 – Fire Incident at Customer Support Centre (Revised Disclosure)

Dear Sir/Ma'am

This is in reference to your communication regarding the disclosure submitted on 19th May 2025 under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, concerning the fire incident at our leased Customer Support Centre in Noida.

We would like to clarify that the incident occurred on Saturday, 17th May 2025 and the disclosure was accordingly submitted on the next working day i.e. Monday 19th May 2025, following a non-working weekend, once a complete internal assessment was carried out and business continuity was ensured.

Further, in line with the SEBI Circular dated July 13, 2023, we wish to submit the following details:

#### **At the Time of Occurrence**

- a) Expected quantum of loss/damage caused:  
No Human injuries or casualties have been reported. Loss of physical assets was limited. As the premises were leased and core infrastructure was minimally affected, the cost was limited to two days of operations.
- b) Whether loss/damage is covered by insurance or not including amount:  
Minimally affected the company-owned assets, and accordingly, no insurance claim has been filed.

- c) Estimated impact on production/operations:  
Operations were temporarily affected but fully restored within 24 hours through a backup facility as company maintains regular server backups which enabled us to navigate any disruption with minimal impact.
- d) Factory/unit where incident occurred including reason:  
The fire occurred at the leased Customer Support Centre located in Noida due to an electrical short circuit.

## **Ongoing Updates till Normalcy**

- a) Insurance amount claimed and realized:  
Not applicable, as no claim was filed.
- b) Actual amount of damage:  
Financially immaterial, no significant loss was incurred.
- c) Steps taken to restore normalcy and impact:  
Operations were swiftly restored, and the relocation of customer support centre was completed within two weeks. Minimal impact on business or financials was anticipated.

As desired by the exchange we are submitting a revised disclosure.

We remain committed to maintaining transparency and timely compliance in all future disclosures.

Thanking you,  
Yours faithfully,  
For Sat Kartar Shopping Limited

Sonal Seth  
Company Secretary & Compliance Officer

Date: 23.07.2025  
Place: New Delhi