



PRESS RELEASE

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NEWGEN POSITIONED AS A 'LEADER' IN DYNAMIC CASE MANAGEMENT, DIGITAL PROCESS AUTOMATION AND ECM BY TOP INDEPENDENT RESEARCH FIRM

Newgen Software, a provider of Business Process Management (BPM), Enterprise Content Management (ECM) and Customer Communication Management (CCM) platforms, today announced that it has been recognized as a 'Leader' by Forrester in their Wave™ reports. The recognitions include:

1. A Leader in The Forrester Wave™: Cloud-Based Dynamic Case Management (DCM), Q1 2018, authored by Craig Le Clair et al.
2. A Leader in The Forrester Wave™: Digital Process Automation Software, Q3 2017, authored by Rob Koplowitz with Christopher Mines, Allison Vizgaitis, and Andrew Reese.
3. A Leader in The Forrester Wave™: Enterprise Content Management (ECM)-- Transactional Content Services, Q2 2017, authored by Cheryl McKinnon with Alex Cullen, Alex Kramer, and Sam Bartlett.

On these recognitions, Diwakar Nigam, MD and Chairman, Newgen Software, said, "We believe these validate our effort to drive innovation across all our products. Newgen enables enterprise-wide digital transformation for all customers, with the help of its unique solutions. We constantly focus on how to accelerate our client's revenue growth, and enhance customer experience and engagement."

The recently released "The Forrester Wave™: Cloud-Based Dynamic Case Management (DCM)" report notes Newgen's depth in solution accelerators and intelligent apps. The report recognizes Newgen as an aggressive provider of intelligent apps, with more than 150 across 17 verticals, including an appeals and grievances solution for health payer services; contract management; and over 20 financial services solutions

Forrester in its Digital Process Automation Software Wave report acknowledges Newgen as having evolved toward a full-featured provider of process automation solutions. The Forrester Wave™: ECM Transactional Content Services report notes that Newgen's content, process, and case management services are delivered on a single cohesive platform allow its customers and partners to deliver dozens of applications across verticals.

Newgen's commitment to delivering innovative products and solutions makes it one of the few software products organizations which have attracted multiple recognition from leading advisory and research firms from time to time.



About Newgen Software Technologies Limited

Newgen Software is a vendor/provider of Business Process Management (BPM), Enterprise Content Management (ECM), Customer Communication Management (CCM), Document Management System (DMS), Workflow and Process Automation software. The company has a global footprint in over 60 countries with large, mission-critical solutions that have been deployed in Banks, Insurance firms, BPO's, Healthcare Organizations, Government and Telecom Companies.

For more information, visit www.newgensoft.com