TCS/PR/SE-64/2018-19

August 16, 2018

Manager, Listing Department
National Stock Exchange of India Limited
Exchange Plaza,
Bandra Kurla Complex
Mumbai
Symbol: TCS

The General Manager, Listing Department
BSE Limited
P.J. Towers, Dalal Street
Mumbai 400001
Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of the Press Release titled **"The Improvement Service signs new contract with TCS to Deliver Further Digital Transformation to Scottish Households"** which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

Rajendra Moholkar
Company Secretary

TATA CONSULTANCY SERVICES
Experience certainty.

TATA

For immediate use **PRESS RELEASE**

The Improvement Service signs new contract with TCS to Deliver Further Digital Transformation to Scottish Households

- *Tata Consultancy Services Will Continue to Enhance and Deliver the Award-Winning Digital Platform, "myaccount", to Improve Online Access to Healthcare, Quality of Life and Opportunities for Scottish Communities*
- *New Contract Awarded After TCS Delivered Unrivalled Customer Satisfaction in Excess of 99% under the earlier 5-year contract*

EDINBURGH | MUMBAI, August 16, 2018: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS) a leading global IT services, consulting and business solutions organisation, has been awarded a new contract by the Improvement Service, the national organisation for improving local government services and digital transformation in Scotland.

Following the completion of a successful, initial five-year contract, which achieved an unrivalled customer satisfaction in excess of 99%, TCS has signed a new, expanded contract. TCS will continue to deliver a digital platform for the award-winning authentication "myaccount" service and its broader portfolio, providing Scottish households with beneficial online public services.

Selected as the Improvement Services' technology partner for its core applications and services, TCS will focus on delivering the latest technologies to achieve digital transformation for communities across Scotland. At the core of this solution is TCS' DigiGov accelerator framework that uses TCS' Rapid Transformation Methodology and provides reusable components that can be quickly integrated to transform traditional physical/manual services to smart, innovative IT-enabled service delivery. TCS will also act as a managing agent for other third-party solution providers that deliver IT applications and services on behalf of the Improvement Service, integrating their solutions with its core *DigiGov* framework.

Sarah Gadsden, Improvement Service Interim Chief Executive said:
"In this highly connected and collaborative digital society, it is important for the IS to keep up with the rate of change and continue to help councils and their partners improve the health, quality of life and opportunities of all people in Scotland. After a successful five-year partnership with TCS, I'm delighted IS will continue its digital transformation journey and further expand the digital services on offer in Scotland, while benefiting from examples of good practice and innovation across TCS' global customer base."

Gopalan Rajagopalan, Head of Scotland, TCS, said:
"The Improvement Service and TCS have enjoyed a very fruitful, award-winning partnership since 2013, which has seen unrivalled customer satisfaction in excess of 99%. With this new contract,

For immediate use **PRESS RELEASE**

TCS will continue to turn concepts into reality and collaborate with The Improvement Service and its partners to deliver true digital transformation and online services for the benefit of Scottish citizens."

"myaccount", funded by the Scottish government , provides a simple and secure way of accessing a range of public services through one platform, which is used widely across almost all of Scotland's 32 councils. In addition, the platform will provide Scottish households with access to new services like the "Parents Portal", an online channel aimed at replacing the traditional 'schoolbag run' with direct digital communications. The "Parents Portal" will allow busy parents of school-age children to view information, update details and transact securely at a time that best suits them.

The Improvement Service will continue, as before, to support improvements in how Scottish households engage with the health services, including initiatives such as "My Diabetes My Way", an interactive NHS Scotland website supported by "myaccount", which provides information and support to patients with diabetes.

####

About Tata Consultancy Services Ltd. (TCS)
Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for the last fifty years. TCS offers a consulting-led, Cognitive powered, integrated portfolio of IT, Business & Technology Services, and engineering. This is delivered through its unique Location Independent Agile delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 400,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US $ 19.09 billion for year ended March 31, 2018 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the Dow Jones Sustainability Index (DJSI), MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit us at www.tcs.com.

To stay up-to-date on TCS news in the UK, follow @TCS_UKI. For TCS global news, follow @TCS_News.

TATA CONSULTANCY SERVICES
Experience certainty.

TATA

For immediate use **PRESS RELEASE**

TCS media contacts:

Asia Pacific:	Email: sean.davidson@tcs.com Phone: +65 91393668
Australia and New Zealand	Email: Darren.rudd@tcs.com Phone: +61 488 403 013
Benelux	Email: Joost.galema@tcs.com Phone: +31 615 903387
Central Europe	Email : anke.maibach@tcs.com Phone: + 49 172 6615789
Europe:	Email: ashish.babu@tcs.com Phone: +31 611 531246
India:	Email: arushie.sinha@tcs.com | shamala.p@tcs.com Phone: +91 22 6778 9960 | +91 22 6778 9081
Japan	Email: douglas.foote@tcs.com Phone: +81 80-2115-0989
Latin America	Email: martin.karich@tcs.com Phone: +569 6170 9013
Nordics	Email: mattias.afgeijerstam@tcs.com Phone : +46723989188
UK:	Email: peter.devery@tcs.com Phone: +44 203 155 2421
USA / Canada:	Email: b.trounson@tcs.com Phone: +1 646 313 4594

About the Improvement Service

The Improvement Service (IS) is the national improvement organisation for local government in Scotland. Our purpose is to help councils and their partners to improve the health, quality of life and opportunities of all people in Scotland through community leadership, strong local governance and the delivery of high quality, efficient local services.

We do this by providing a range of products and providing advisory services including consultation and facilitation, learning and skills, performance management and improvement, and research.

In addition to our core products and services, the IS Business Plan 2018/19 sets out the three thematic priorities for our work this year – health and social care, children and young people and economic development.

For immediate use **PRESS** RELEASE

Established in 2005, the IS is a partnership between the Convention of Scottish Local Authorities (COSLA) and the Society of Local Authority Chief Executives (SOLACE). It is a company limited by guarantee. For more information, visit http://www.improvementservice.org.uk

The Improvement Service has developed a portfolio of services to support digital transformation on a national scale in Scotland. These include myaccount, the secure authentication service operated and managed by the Improvement Service with Scottish Government funding, the National Entitlement Card, Data Hub, Parents Portal, bisaccount, OneScotland Gazetteer, Spatial Hub and tellmescotland. For more information, visit https://www.improvementservice.org.uk/digital-public-services.html

###