

HGS Hiring 150 Positions in Dartmouth, Nova Scotia Customer Experience Contact Centre

October 10, 2017 (Dartmouth, NS, Canada) – HGS Canada (a subsidiary of Hinduja Global Solutions Limited ([HGS](#)), a company listed on NSE & BSE in India and a global leader in customer experience) announced that it is hiring 150 positions at its Dartmouth customer experience contact centre in October to support a media and communications client's business growth. HGS will be holding both a virtual and site Job Fair on October 12th at its 250 Brownlow Avenue, Dartmouth, Nova Scotia location, between 11am and 6pm (AST) and online at [JoinHGS.com](#).

HGS is hiring these new, permanent roles to meet increasing client needs as part of HGS's overall growth in Canada through 2017 and 2018.

"HGS's momentous growth in Canada is due to the continuous trust of our clients and their increasing need for our service," said native Haligonian **Ross Duff, Senior Vice President of North American Operations from his office in Dartmouth, Nova Scotia**. "We recently celebrated the 15-year anniversary of our Dartmouth site in September. Our people are skilled, engaged and talented, and our growth will continue to demonstrate our continued commitment to this great community."

HGS is recruiting permanent, full-time inbound customer service agents to add to the existing 2100 employees in Canada. These positions are ideal for candidates who are solution oriented, effective at problem solving and enjoy helping people within a customer service environment. Previous customer service experience and basic computer skills are considered an asset. Applications are also being accepted online at [www.JoinHGS.com](#).

HGS is committed to career path development; in fact, over 90 percent of HGS Canada management positions are promoted from within. HGS offers a comprehensive benefits package, including dental, medical and vision insurance after 3 months of employment. HGS also offers loyalty program points, celebration awards, and incentive opportunities and has recently established new hours of operation.

About HGS

HGS is a leader in optimizing the customer experience and helping our clients to become more competitive. HGS provides a full suite of business process management (BPM) services from traditional voice contact center services and transformational DigiCX services that are unifying customer engagement to platform-based, back-office services and digital marketing solutions. By applying analytics, automation, and interaction expertise to deliver innovation and thought leadership, HGS increases revenue, improves operating efficiency, and helps retain valuable customers. HGS expertise spans the telecommunications and media, healthcare, insurance,

banking, consumer electronics and technology, retail, and consumer packaged goods industries, as well as the public sector. HGS operates on a global landscape with over 44,800 employees in 69 worldwide locations delivering localized solutions. For the year ended 31st March 2017, HGS had revenues of US\$ 555 million. HGS, part of the multi-billion dollar Hinduja Group, has more than four decades of experience working with some of the world's most recognized brands.

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