26th April 2016
BJ/SH-L2/61

BSE Limited
Corporate Relationship Department
1st Floor, New Trading Ring
Rotunda Bldg., P. J. Towers
Dalal Street, Fort
Mumbai – 400 001.

National Stock Exchange of India Limited
Exchange Plaza, 5th Floor
Plot No. C/1, G Block
Bandra-Kurla Complex
Bandra (East)
Mumbai – 400 051.

Dear Sirs,

Tata Power launches Spot Billing facility for consumers in Mumbai

The Company has always been committed to provide value added services to its consumers. Keeping this philosophy in mind and moving towards customer centered processes, Tata Power has launched Spot Billing facility in Mumbai. The latest technology device will enable the electricity bill to be printed on the spot which will capture the meter reading along with other necessary details.

The Spot Billing facility will help the consumers get the electricity bill instantly and verify their meter reading in presence of the meter reader. The process of spot billing is carried out by the meter reader by entering the meter reading with help of a hand-held device through a Spot Billing Application software.

The Press Release to be issued by the Company is attached for your ready reference.

Yours faithfully,
For The Tata Power Company Limited

(H. M. Mistry)
Company Secretary

Encl.

TATA POWER

TATA

for immediate use **PRESS RELEASE**

Tata Power launches Spot Billing facility for consumers in Mumbai

~ The facility will benefit retail consumers in both residential and commercial segment ~

Mumbai, 26th April, 2016: Tata Power, India's largest integrated power company has always been committed to provide value added services to its consumers. Keeping this philosophy in mind and moving towards customer centered processes, Tata Power has launched Spot Billing facility in Mumbai. The latest technology device will enable the electricity bill to be printed on the spot which will capture the meter reading along with other necessary details.

The Spot Billing facility will help the consumers get the electricity bill instantly and verify their meter reading in presence of the meter reader. The process of spot billing is carried out by the meter reader by entering the meter reading with help of a hand-held device through a Spot Billing Application software. The meter readings are validated through real-time reading & billing quality checks through the system. The average time taken for this entire process is around 90 to 180 seconds, thus reducing the time taken in the traditional process by 3 days. The bill is printed with all the parameters to enable a consumer understand his bill easily -

Speaking on the occasion, **Mr. Ashok Sethi, COO & ED**, Tata Power said, "*We, at Tata Power have always strived hard in bringing in the best to our consumers. The spot billing initiative further reinforces our commitment towards providing value added services to our consumers through instantaneous meter reading and bill generation. This facility will help in strengthening our relationship with our consumers and also benefit the environment by lowering the overall Carbon Footprint and reducing on the man-hours in operations.*"

With the launch of this facility the company has moved one more step ahead in its pledge to provide digitalized solutions to its consumers.



Handing over the 1st spot bill at Janakalyan Society, Mankhurd, Mumbai

TATA POWER

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About Tata Power:

Tata Power is India's largest integrated power company with a growing international presence. The Company together with its subsidiaries and jointly controlled entities has an installed gross generation capacity of 9183 MW and a presence in all the segments of the power sector viz. Fuel Security and Logistics, Generation (thermal, hydro, solar and wind), Transmission, Distribution and Trading. It has successful public-private partnerships in Generation, Transmission and Distribution in India namely "Tata Power Delhi Distribution Limited" with Delhi Vidyut Board for distribution in North Delhi, 'Powerlinks Transmission Ltd.' with Power Grid Corporation of India Ltd. for evacuation of Power from Tala hydro plant in Bhutan to Delhi and 'Maithon Power Ltd.' with Damodar Valley Corporation for a 1050 MW Mega Power Project at Jharkhand. Tata Power is serving more than 2 million distribution consumers in India and has developed the country's first 4000 MW Ultra Mega Power Project at Mundra (Gujarat) based on super-critical technology. It is also one of the largest renewable energy players in India with a clean energy portfolio of 1674 MW. Its international presence includes strategic investments in Indonesia through a 30% stake in the leading coal company PT Kaltim Prima Coal (KPC), 26% stake in mines at PT Baramulti Suksessarana Tbk ("BSSR") and a geothermal project; in Singapore through Trust Energy Resources to securitize coal supply and the shipping of coal for its thermal power generation operations; in South Africa through a joint venture called 'Cennergi' to develop projects in sub-Sahara Africa; in Zambia through 50:50 joint venture with ZESCO for 120 MW Hydro which has become operational in 2016; in Georgia through AGL which is a joint venture with Clean Energy, Norway & IFC for development of 185 MW hydro project which is scheduled to be commissioned in 2016; in Australia through investments in enhanced geothermal and clean coal technologies and in Bhutan through a hydro project in partnership with The Royal Government of Bhutan. With its track record of technology leadership, project execution excellence, world class safety processes, customer care and driving green initiatives, Tata Power is poised for a multi-fold growth and committed to 'lighting up lives' for generations to come". Visit us at: www.tatapower.com

TATA POWER
CELEBRATING 100 YEARS OF
INVISIBLE
GOODNESS

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For further information, please contact:

Shalini Singh
Head - Corporate Communications
The Tata Power Company Limited
Email: shalinis@tatapower.com

Sneha Dev / Aneesha Singh
Rediffusion / Edelman
9958000706/ 7506730635
Email:sneha.dev@edelman.com/
aneesha.singh@edelman.com