PRINCE
PIPING SYSTEMS

PPFL/SE/2026-2027/027

August 24, 2026

To

BSE Limited	**National Stock Exchange of India Limited**
25th Floor, P.J Towers,	Exchange Plaza, Bandra Kurla Complex,
Dalal Street, Mumbai-400001	Bandra (E), Mumbai -400051
Scrip Code: 542907	**Scrip Symbol: PRINCEPIPE**

Dear Sir/Madam,

Sub: Business Responsibility and Sustainability Report for the financial year 2025-26

Pursuant to Regulation 34(2)(f) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed the Business Responsibility and Sustainability Report ("BRSR") for the financial year 2025-26.

The BRSR forms an integral part of the Annual Report for the financial year 2025-26.

Kindly take the same on record.

Thanking you,

For **Prince Pipes and Fittings Limited**

Jyoti Sancheti
Jyoti Sancheti
2026.08.24
17:38:54 +05'30'

Jyoti Sancheti
Company Secretary & Compliance Officer
FCS: 9639

Encl: As Above

Annexure I

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1.	**Corporate Identity Number (CIN) of the Listed Entity**	:	L26932DN1987PLC005837	
2.	**Name of the Listed Entity**	:	PRINCE PIPES AND FITTINGS LIMITED	
3.	**Year of incorporation**	:	1987	
4.	**Registered office address**	:	Survey No. 132/1/1/3, Athal Road, Village Athal, Naroli, Silvassa, Dadra Nagar Haveli - 396235.	
5.	**Corporate address**	:	The Ruby, 8th Floor, 29, Senapati Bapat Marg (Tulsi Pipe Road), Dadar West, Mumbai MH 400028, India	
6.	**E-mail**	:	investor@princepipes.com	
7.	**Telephone**	:	022 – 66022222	
8.	**Website**	:	www.princepipes.com	
9.	**Financial year for which reporting is being done**	:	FY 2025-26	
10.	**Name of the Stock Exchange(s) where shares are listed**	:	BSE Limited (BSE) National Stock Exchange of India Limited (NSE)	
11.	**Paid-up Capital**	:	RS. 110,56,10,790/-	
12.	**Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report**	:	Name	Jyoti Sancheti
			Designation	Company Secretary & Compliance Officer
			Tel	022-6602 2222
			Email	investor@princepipes.com
			Address	8th Floor, The Ruby, Senapati Bapat Marg, Dadar West, Mumbai – 400028
13.	**Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).**	:	Standalone	
14.	**Name of assurance provider**	:	Not Applicable for FY 2025-26	
15.	**Type of assurance obtained**	:	Not Applicable for FY 2025-26	

II. Products/services

1. Polymers processing: - CPVC (Chlorinated Polyvinyl Chloride), UPVC (Unplasticized Polyvinyl Chloride), PPR (Poly Propylene Random Copolymer), HDPE (High Density Poly Ethylene) Pipes, Fittings, Valves and LLDPE (Linear Low Density Poly Ethylene) water storage tanks, PP (Poly Propylene) and Bathware-faucets and Sanitaryware
2. Application: - Potable water supply, agriculture, bore well, Drainage, water storage

The other key products of the Company include Water Tanks, Cable Ducting, DWC Pipes, Bathroom and Kitchen.

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1.	Manufacturing	Manufacturing of Plastic products	95

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1.	Plastic products	222	97.7

** As per National Industrial Classification - Ministry of Statistics and Programme Implementation.*

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	8	8	16
International	0	0	0

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	28
International (No. of Countries)	15

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Less than 1% of overall revenues

c. A brief on types of customers

The Customer base of our Company comprises of Government, Non-Government, Institutional, Industrial, Retail and other construction & turn key projects etc.

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
	EMPLOYEES					
1.	Permanent (D)	1246	1191	95.58	55	4.42
2.	Other than Permanent (E)	0	0	0.00	0	0.00
3.	**Total employees (D + E)**	1246	1191	95.58	55	4.42
	WORKERS					
4.	Permanent (F)	988	988	100.00	0	0.00
5.	Other than Permanent (G)	0	0	0.00	0	0.00
6.	**Total workers (F + G)**	**988**	**988**	**100.00**	**0**	**0.00**

b. Differently abled Employees and workers:

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
	DIFFERENTLY ABLED EMPLOYEES					
1.	Permanent (D)	3	3	100.00	0	0.00
2.	Other than Permanent (E)	0	0	0.00	0	0.00
3.	**Total differently abled employees (D + E)**	3	3	100.00	0	0.00
	DIFFERENTLY ABLED WORKERS					
4.	Permanent (F)	5	5	100.00	0	0.00
5.	Other than Permanent (G)	4	4	100.00	0	0.00
6.	**Total differently abled workers (F + G)**	9	9	100.00	0	0.00

20. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	6	1	16.67
Key Management Personnel	1	0	00.00

21. Turnover rate for permanent employees and workers

Particulars	FY 2025-26 (Turnover rate in current FY) (%)			FY 2024-25 (Turnover rate in previous FY) (%)			FY 2023-24 (Turnover rate in the year prior to the previous FY) (%)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	20.25	25.50	21.95	20.62	28.85	20.99	18.59	17.41	18.54
Permanent Workers	22.33	0.00	22.33	16.28	0.00	16.28	16.86	0.00	16.86

V. <u>Holding, Subsidiary and Associate Companies (including joint ventures)</u>

22. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity?
Not Applicable				

VI. <u>CSR Details</u>

23. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (in Rs.) – 25,983.32 million

(iii) Net worth (in Rs.) – 16,445.09 million

VII. Transparency and Disclosures Compliances

24. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (If Yes, then provide web-link for grievance redress policy)	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
Number of complaints filed during the year Number of complaints pending resolution at close of the year Remarks					Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes https://www.princepipes.com/contact-us	0	0	-	0	0	-
Investors (other than shareholders)	Yes https://www.princepipes.com/investor-contact	0	0	-	0	0	-
Shareholders	Yes https://www.princepipes.com/investor-contact	0	0	-	2	0	-
Employees and workers	Yes https://www.princepipes.com/contact-us	0	0	-	0	0	-
Customers	Yes https://www.princepipes.com/contact-us	179	0	All the received complaints related to manufacturing and quality.	192	0	For manufacturing, packaging & quality issue
Value Chain Partners	Yes https://www.princepipes.com/contact-us	0	0	0	0	0	0
Other (please specify)	Yes https://www.princepipes.com/contact-us	0	0	0	0	0	0

25. Overview of the entity's material responsible business conduct issues

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Sustainable Energy Governance	Opportunity	Harnessing the potential for direct cost savings and heightened resource efficiency, our focus on energy management and the integration of renewable energy sources stands as a strategic opportunity. By advocating renewable energy adoption and implementing the ISO 50001:2018 Energy Management System across all our facilities, we are not only committed to improving the energy efficiency of our equipment but also advancing our sustainability goals, thereby reaping both economic and environmental benefits.	-	Positive

2.	Promoting Consumer Education:	Opportunity	Empowering Distributors, Retailers, Plumbers, Customers, and Consumers through Comprehensive Product Awareness, Installation, and Usage Guidance, Along with Safety Education, Reflecting an Intriguing Opportunity for the Company.	-	Positive
3.	Carbon Emission Abatement and Phasing Out Harmful Gases / Elimination of Lead Stabilizers:	Opportunity	Our Company's strategic positioning of manufacturing plants across the nation confers a distinct competitive edge, significantly curtailing transportation needs and subsequently contributing to a substantial reduction in carbon emissions and hazardous gases in the environment. A comprehensive carbon footprint reduction strategy, thoughtfully implemented across all operational sites, has consistently driven down scope 1 and scope 2 emissions. Anticipating and embracing the mandate of the National Green Tribunal, our Company is proactively leading the charge in phasing out Lead Stabilizers from diverse Pipe manufacturing processes. This forward- thinking approach is already evident in the integration of lead-free stabilizers across numerous piping systems, exemplifying our commitment to sustainable practices and environmental well-being.	-	Positive
4	Worksite Health and Security (WHS)	Risk and Opportunity	Risk: Intrinsically linked with operational endeavors and procedures. Opportunity: Effective internal controls and governance mechanisms are implemented across each factory. This amplifies employee and worker safety, fostering comprehensive health and well- being, ultimately resulting in enhanced productivity.	The consistent appraisal of health and environmental perils is ingrained in our approach. Diverse tactics to counter these risks are recurrently enacted. A robust system for handling grievances is firmly instituted. Within each factory, comprehensive strategies for corrective actions are meticulously formulated and executed.	Risk: Negative Opportunity: Positive
5.	Duty towards societal welfare	Opportunity	The Company recognizes the importance of building Public Trust and cultivating a compassionate rapport with society, resulting in enduring positive impacts over the long term. A methodical framework has been instituted to apportion a portion of the Company's annual profits for the purpose of backing projects that meet societal responsibilities.		Positive

			This ethos of contributing to society is intricately woven into the company's core principles. The Company executes its corporate social responsibility (CSR) endeavors partially on its own and also through implementing agency. For detailed insights into the Company's CSR activities, please refer to the attached CSR report within this Annual Report. The company's cognizance of the importance of upholding social responsibility is indeed a positive attribute.		
6.	Strategic Branding Endeavors	Risk	The Pipe segment faces a notable threat from unscrupulous players/ suppliers who are extensively flooding the market with counterfeit products, thus signifying a considerable risk.	Vigorously engaged in seeking legal remedies to safeguard consumers from deceptive practices. Our substantial efforts have yielded significant success in mitigating this issue, although it remains a persistent challenge.	Negative
7.	Value Chain Governance	Risk and Opportunity	Risk: The complex web of supply chain intricacies coupled with a concentrated reliance on a limited cohort of suppliers/ vendors could introduce inherent risks that may impact the procurement process. Opportunity: Upholding strong and enduring connections with suppliers/ vendors creates a competitive edge, ensuring a consistent and unbroken stream of supplies.	The Company's extensive network of suppliers/vendors, some spanning back several decades, stands as a testament to our enduring relationships. Consistent and Meaningful communication with these integral partners forms a cornerstone of our efforts to maintain uninterrupted production processes.	Positive
8.	Strategic Risk Management and Cybersecurity Preparedness	Risk	The Company has a well-qualified information technology department which is staffed with adequate technical software and systems engineers. Regular evaluation of technologies is undertaken on a continuous basis to deploy latest available cyber crime defense systems to protect the Company's data and various patents including patents pending registration	The IT head briefs the Board periodically and updates the Directors on the mitigation plans including the latest systems and software's deployed by like-minded Companies in the industry.	Positive

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs.	Y	Y	Y	Y	Y	Y	Y	Y	Y
b. Has the policy been approved by the Board?	Y	Y	Y	Y	Y	Y	Y	Y	Y
c. Web Link of the Policies, if available	https://www.princepipes.com/investors/corporate-governance/policies								
2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
3. Do the enlisted policies extend to your value chain partners?	Y	Y	Y	Y	Y	Y	Y	Y	Y
4. Name of the national and international codes/ certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	All our plants & corporate are certified for Quality Management System - QMS (ISO 9001:2015), Environmental Management System - EMS (ISO 14001:2015), Occupational Health & Safety Management Systems - OHSMS (ISO 45001:2018) and Energy Management System - EnMS (ISO 50001:2018) from TUV Rheinland, Germany. Our GREENFIT products are certified from WRAS-Water Regulations Approval Scheme UK & NSF-National Sanitation Foundation USA. Our CPVC Pipes/Fittings are Green Pro certified from CII. Apart from above most of our product categories-AQUAFIT, GREENFIT, FLOWGUARD-PLUS, ULTRAFIT, SAFEFIT, etc. are BIS certified.								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	Company reviews all certifications on an ongoing basis and has fixed responsibilities on officials to benchmark policies with latest regulatory requirements locally and also adopts suitable international practices.								
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	The Company has a defined mechanism in place and has authorized officers to review validity of the goals and targets periodically so that corrective actions or revised goals can be set.								
Governance, leadership and oversight									
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements The Company is committed to ESG and conducting its business in a responsible manner. The Company is moving towards sustainable development by reducing the carbon emission and mitigating the adverse impacts on environment. We endeavor to combat adverse climate change by transitioning to a low carbon emission and thereby reduction in carbon footprint and taking the required initiatives to monitor and reduce energy consumption. We implement various guidelines and recommendations made by the government authorities and the plastic trade organization which aims at sustainable business practices for our industry.									
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	DIN: 00013206 Name: Mr. Jayant S. Chheda Designation: Chairman and Managing Director								

9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes. Corporate Responsibility Committee of the Board

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / ~~Committee of the Board/ Any other Committee~~									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify))								
	P1	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**	**P1**	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**
Performance against above policies and follow up action	Y	Y	Y	Y	Y	Y	Y	Y	Y	As and when required								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	Compliance with various laws is verified by Independent Agencies / Bodies and necessary corrective actions taken. During the year under review no major non-compliances are reported to the Board									Annually								

	P1	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**
11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? If yes, provide name of the agency.	Yes. ISO 45001:2018 certification by TUV Rheinland for all its Manufacturing units and offices								

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	**P1**	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**
The entity does not consider the Principles material to its business	NA								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles	In relation to Principle 7, the Company is a member of some trade organizations and participates in various trade seminars and exhibitions. We prefer to be a part of the broader policy development process and give our suggestions in a responsible manner. However, the Company does not feel a need of a formal policy at this stage and may consider adopting a policy for the same in future.								
The entity does not have the financial or/human and technical resources available for the task	Yes, the company has necessary managerial resources to address any issues when this principle becomes important/ relevant.								
It is planned to be done in the next financial year	No								
Any other reason (please specify)	-								

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. **Percentage coverage by training and awareness programmes on any of the Principles during the financial year:**

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	%age of person in respective category covered by the awareness programmes (%)
Board of Directors	4	9 Principles of BRSR, Corporate Governance, Business Highlights, Industry Overview, Leadership and Innovation, ESG, Branding, Channel Engagement Activities, Stakeholder's Value Creation, Industry Outlook	100
Key Managerial Personnel	4	9 Principles of BRSR , Corporate Governance, POSH, Regulatory Updates, amendments in Listing Regulations, Companies Act, 2013 and SEBI consultation paper	100
Employees other than BoD and KMPs	298	Functional Training, Technical Training, Awareness Training, Behavioral, Focused Group training and Team Cohesion training for Managers	100
Workers	377	Health and Safety trainings, Kaizen, 5S and Rs. 6S, Fire Safety, Prevention of Sexual Harassment topics, Energy efficiency, Medical Emergency etc.	100

2. **Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):**

	Monetary				
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred?
Penalty/ Fine	NIL	-	-	-	-
Settlement	NIL	-	-	-	-
Compounding Fee	NIL	-	-	-	-
Imprisonment	NIL	-	-	-	
Punishment	NIL	-	-	-	

3. **Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.**

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
Not Applicable	

4. **Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.**

   Yes. https://www.princepipes.com/investors/corporate-governance/policies

5. **Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:**

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

6. **Details of complaints with regard to conflict of interest:**

	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	-	0	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	-	0	-

7. **Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.**

   Not Applicable

8. **Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:**

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Number of days of accounts payables	76	51

9. **Open-ness of business**

Parameter	Metrics	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	6%	5%
	b. Number of trading houses where purchases are made from	66	37
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	71%	69%
Concentration of Sales	a. Sales to dealers / distributors as % of total sales	98	98%
	b. Number of dealers / distributors to whom sales are made	1115	1371
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	21	17%
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	Nil	Nil
	b. Sales (Sales to related parties / Total Sales)	Nil	Nil
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	Nil	Nil
	d. Investments (Investments in related parties / Total Investments made)	Nil	Nil

Leadership Indicators

1. **Awareness programmes conducted for value chain partners on any of the Principles during the financial year:**

Total number of awareness programmes held	Topics/principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes (%)
2500 Plumber Workshops, 225 meets and retailer meets 82 factory visits	Manufacturing process, application of pipes and fittings, innovative ideas to improve the process efficiency, New product development and application	80

2. **Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? If Yes, provide details of the same.**

Yes. The code of conduct for Board Members and Senior Management and the Supplier code of conduct covers in detail the concern of conflict of interest and Director's and Senior Management are annually required to comply with the code of conduct. The code of conduct is uploaded on the website of the company at https://www.princepipes.com/investors/corporate-governance/policies

PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

1. **Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)	Details of improvements in environmental and social impacts
R&D	NIL	NIL	The company has not separately classified R&D Expenses towards technologies aimed at improving the environmental and social impact of products and services. Accordingly, the percentage of such investments to total R&D expenditure is not separately quantified. sustainability considerations are however , integrated into product and process development activities wherever applicable.
Capex	NIL	NIL	The Company has not separately classified sustainability related capital expenditure; accordingly, the percentage of such investments to total Capex is not separately quantified. Nevertheless, the Company continues to make investments in areas such as renewable energy, energy efficiency, process automation, resource conservation, and workplace safety, which contribute to improved environmental and social performance.

2. **a. Does the entity have procedures in place for sustainable sourcing?**

The Company has adopted a Sustainable Sourcing Policy that integrates environmental, social, ethical, and governance considerations into its procurement and supplier management processes. Through this policy, the Company seeks to promote responsible sourcing practices, encourage resource efficiency, and strengthen sustainability performance across its value chain.

The Company's Innovation and Operations teams continue to drive initiatives focused on the adoption of renewable and sustainable raw materials, reduction of emissions, optimization of water consumption, and deployment of energy efficient technologies and equipment across manufacturing operations.

Supplier selection and onboarding are carried out through a structured evaluation process that considers technical and financial capability, product quality and consistency, business ethics, regulatory compliance, social responsibility practices, industry credibility, and commercial competitiveness. Suppliers are also encouraged to align with the Company's sustainability expectations and responsible business conduct principles.

This approach enables the Company to build a resilient and sustainable supply chain while ensuring continuity of supply, quality assurance, operational efficiency, and long-term value creation for all stakeholders.

b. If yes, what percentage of inputs were sourced sustainably?

Approximately 70% of the Company's inputs are sourced from suppliers that meet the Company's sustainable sourcing requirements, including considerations related to quality, business ethics, regulatory compliance, and responsible environmental and social practices. The Company is committed to progressively increasing the share of sustainably sourced inputs through ongoing supplier engagement and evaluation.

3. **Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.**

Yes. The Company follows a circular approach towards waste management and has implemented systems to recycle and reutilize internal process rejects. Nearly 99% of the internal production waste generated is recovered and reused within manufacturing operations.

Documented procedures are available at each facility for the handling, segregation, reprocessing, and disposal of waste materials. In addition, the Company complies with all statutory requirements relating to hazardous and other wastes, including timely submission of applicable returns to the relevant regulatory authorities.

4. **Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards (PCB)? If not, provide steps taken to address the same.**

Our waste collection plan is in line with the EPR plan submitted to Pollution Control Board and the Company ensures that all stipulations of the PCB are implemented and followed. ISO 14001:2015 audit / certification(s) are also conducted periodically to ensure compliance.

Leadership Indicators

1. **Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?**

NIC Code	Name of Product / Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency	Results communicated in public domain If yes, provide the web-link.
The Company has 8 locations certified for ISO 14001:2015. All these locations carry out its environmental risk assessment w.r.t. life cycle perspective as per the requirement of the Environments Management Systems Standard.					

2. **If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.**

Name of Product / Description	Description of the Risk/Concern	Action Taken
During the periodical environmental/social risk assessments no significant observations were made. The minor risk observations were timely identified and necessary action has been taken.		

3. **Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).**

	Recycled or re-used input material to total material	
Indicate input material	FY 2025-26 (Current Financial Year) (%)	FY 2024-25 (Previous Financial Year) (%)
Recycled in-house plastic waste generation	16.90	9.50

4. **Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:**

Particulars	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	0.00	526.33	0.00	0.00	703.66	0.00
E-waste	0.00	0.00	0.12	0.00	0.00	0.09
Hazardous waste	0.00	0.00	6.42	0.00	0.00	11.84
Other waste (Process waste)	0.00	18464.00	0.00	0.00	17706.90	0.00

5. **Reclaimed products and their packaging materials (as percentage of products sold) for each product category**

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
NOT APPLICABLE	

PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. **Details of measures for the well-being of employees**:

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B /A)	Number (C)	% (C / A)	Number (D)	% (D /A)	Number (E)	% (E/A)	Number (F)	% (F /A)
Permanent employees											
Male	1191	1191	100%	1191	100%	0	0%	1191	100%	0	0%
Female	55	55	100%	55	100%	55	100%	0	0%	8	15%
Total	1246	1246	100%	1246	100%	55	2%	1191	100%	8	15%
Other than Permanent workers											
Male	0	0	0%	0	0%	0	0	0	0%	0	0
Female	0	0	0%	0	0%	0	0%	0	0	0	0%
Total	0	0	0%	0	0%	0	0%	0	0%	0	0%

b. **Details of measures for the well-being of workers:**

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B /A)	Number (C)	% (C /A)	Number (D)	% (D /A)	Number (E)	% (E /A)	Number (F)	% (F /A)
Permanent workers											
Male	988	988	100%	988	100%	0	0	988	100%	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	988	988	100%	988	100%	0	0	988	100%	0	0
Other than Permanent workers											
Male	1863	1563	84%	1863	100%	0	0	61	3%	0	0
Female	156	129	83%	156	100%	156	100%	0	0	2	1%
Total	2019	1692	84%	2019	100%	156	8%	61	3%	2	1%

c. **Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –**

	FY 2025-26 (Current Financial Year) (%)	FY 2024-25 (Previous Financial Year) (%)
Cost incurred on wellbeing measures as a % of total revenue of the company	0.17	0.17

2. **Details of retirement benefits, for Current FY and Previous Financial Year.**

Benefits	FY 2025-26 (Turnover rate in current FY)			FY 2024-25 (Turnover rate in previous FY)		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority
PF	100%	100%	Y	100%	100%	Y
Gratuity	100%	100%	Y	100%	100%	Y
ESI	2%	45%	Y	1.28%	51%	Y
Others – please specify Group Mediclaim	100%	55%	NA	100%	49%	NA

3. **Accessibility of workplaces**

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the Company is committed to providing an inclusive and accessible workplace for all employees, including persons with disabilities, in line with the Rights of Persons with Disabilities Act, 2016. Offices and manufacturing facilities are designed and assessed to enhance accessibility, with infrastructure such as ramps provided wherever feasible. The Company fosters a diverse and inclusive work environment and continuously strives to improve accessibility across its premises. These initiatives have also been recognized through IGBC certifications, with the Chennai and Jaipur plants achieving Gold and Platinum ratings respectively.

4. **Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.**

Yes, the Company has a Human Rights Policy in place that includes provisions for persons with disabilities. It is aligned with the Rights of Persons with Disabilities Act, 2016 and ensures equal opportunity, non-discrimination, and necessary workplace accommodations for differently abled individuals.

5. **Return to work and Retention rates of permanent employees and workers that took parental leave.**

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%	100%	100%
Female	100%	100%	100%	100%
Total	**100%**	**100%**	**100%**	**100%**

6. **Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.**

	Yes (If Yes, then give details of the mechanism in brief)
Permanent Workers Other than Permanent Workers Permanent Employees Other than Permanent Employees	Yes, the Company has in place suitable mechanisms in the form of committees at various plant levels to periodically assess and ensure timely addressal of the grievances received from our employees and workers. **These include:** 1. Holding one-on-one meetings with the concerned employee and with his respective reporting manager along with the HR personnel. 2. The Safety Committee task force are in place to quickly resolve grievances of employees and other workers. 3. The task force at various plant level ensures smooth production and resolution of any shop floor differences between Management and workers. 4. The respective plant level task forces also ensures that any compliant in the grievance box are attended quickly and settled amicably weekly. 5. The task force at each plant ensures that safety drills are held regularly and any grievance which endangers safety of employees / workers receives topmost attention. 6. The Company's whistle blower policy ensures that the employees/ workers who avail this mechanism are not victimized and that the Chairman of the Audit Committee disposes of all such grievances expeditiously.

7. **Membership of employees and worker in association(s) or Unions recognised by the listed entity:**

Particulars	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	1246	0	0%	1148	0	0%
- Male	1191	0	0%	1096	0	0%
- Female	55	0	0%	52	0	0%
Total Permanent Workers	988	119	12%	915	120	13%
- Male	988	119	12%	915	120	13%
- Female	0	0	0%	0	0	0%

8. **Details of training given to employees and workers:**

Category	FY 2025-26 (Current Financial Year)					FY 2024-25 (Previous Financial Year)				
	Total (A)	On Health and safety measures		On Skill up gradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B /A)	No. (C)	% (C /A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	1191	415	35%	540	45%	1096	385	35%	358	33%
Female	55	18	35%	22	40%	52	18	35%	14	27%
Total	1246	433	35%	562	45%	1148	403	35%	372	32%
Workers										
Male	988	968	98%	840	85%	915	898	98%	791	86%
Female	0	0	0	0	0	0	0	0	0	0
Total	988	968	98%	840	85%	915	898	98%	791	86%

9. **Details of performance and career development reviews of employees and worker:**

Benefits	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	1191	1191	100%	1096	1096	100%
Female	55	55	100%	52	52	100%
Total	1246	1246	100%	1148	1148	100%
Workers						
Male	988	988	100%	915	915	100%
Female	0	0	0	0	0	0
Total	988	988	100%	915	915	100%

10. **Health and safety management system:**

a. **Whether an occupational health and safety management system has been implemented by the entity? If yes, the coverage of such system?**

The Company has ISO 45001:2018 certification by TUV Rheinland for all its Plants. This certification not only minimizes risks to employees, visitors, and job workers on the premises but also leads to cost savings and reduces incidents. Occupational health and safety management has always remained one of the priorities for the Company. A dedicated senior management personnel member has his KRA's (Key Responsibility Areas) to regularly monitor and implement best practices.

We have our EHS policy to ensure a safe and healthy working environment across all plants and offices. This policy includes clear instructions and safety protocols for all employees and workers to follow, preventing damage to life and property.

b. **What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?**

The Company has established a systematic framework for identifying and managing hazards associated with both routine and non-routine activities. Through the implementation of Hazard Identification and Risk Assessment (HIRA) and Permit-to-Work (PTW) systems, the Company effectively identifies workplace hazards, evaluates associated risks, implements suitable control measures, and ensures ongoing compliance with applicable safety requirements.

Risk assessments are periodically reviewed and updated to reflect operational changes and emerging risks. This structured approach enables the Company to proactively identify safety concerns across manufacturing processes and maintain robust monitoring and control mechanisms.

The Company promotes a strong safety culture by conducting regular safety drills, encouraging employee participation in hazard reporting, and incorporating workforce suggestions into risk mitigation initiatives. Continuous review of safety systems and practices helps maintain a safe and healthy work environment with a focus on preventing accidents and occupational injuries. The Company also ensures timely implementation of all relevant regulatory requirements and industry best practices relating to employee health and workplace safety.

c. **Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks.**

A formal process is in place across all facilities to encourage employees to identify and communicate workplace hazards and safety concerns. Reported issues are reviewed by supervisory personnel and plant management, and necessary actions are taken to address identified risks in a timely manner.

Further, each plant has a duly constituted Safety Committee with balanced representation from management and workers. The committee plays an active role in monitoring workplace safety, evaluating potential hazards, and fostering a culture of shared responsibility for health and safety performance.

d. **Do the employees/ worker of the entity have access to non-occupational medical and healthcare services?**

Yes. the Company provides health insurance to employees & their families and in case of workmen all health and safety protections covers under various statutory regulations are provided to workmen and their families.

11. **Details of safety related incidents, in the following format:**

Safety Incident/Number	Category	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	0
Total recordable work-related injuries	Employees	0	0
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

a) The Company provides suitable PPE's and other safety related equipments which will be specifically required while preforming certain manufacturing activities and the supervisors are also given access to continuously monitor shop floor production with the installation of CCTVs cameras and access control to high-risk activities to only authorize workman. The Company has also successfully implemented automation at its Jaipur, Haridwar & Telangana locations to improve efficiency and ensure best manufacturing practices for safety.

b) Provision of Personal Protective Equipment (PPE) while working

c) Installation of a Fire Hydrant & sprinkler System to address fire-related risks.

d) Availability of Emergency Assembly Area for safe gathering of individuals during emergencies.

e) Accessible drinking water facilities and sanitation,

f) CCTV cameras are installed to enhance physical security and surveillance within the premises.

g) Availability of Standard Operating Procedures (SOPs) at workplace

h) Health and Safety Trainings and Mock Drills conducted periodically for awareness

i) Monthly 5S and Safety Audits

j) Effective Permit to Work (PTW) System

k) Emergency Response Team list displayed digitally at gate

Note: The above initiatives are indicative and not exhaustive

13. Number of Complaints on the following made by employees and workers:

Benefits	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	No complaints received on Health & Safety	0	0	No complaints received on Health & Safety
Health & Safety	0	0		0	0	

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The Company has ISO 45001, for all its manufacturing units and implements suggestions addressed at enhancing safety and risks involved in our product life cycle. The ISO 45001 audits are taken seriously by the Management and monitored to ensure concerns of any observations made by the ISO auditors.

Leadership Indicators

1. **Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (B) Workers**

   YES. The Company provides Insurance covers and other social security assistance in the form of medical aid, hospitalization and all other statutory health covers to its employees and workmen across its spectrum of operations.

2. **Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.**

   The Company conducts periodic partner meets and interactions to emphasize timely compliance with statutory dues.

   For onboarding new value chain partners, due diligence is carried out to ensure compliance with applicable tax, labour, and other statutory laws, including the Shops and Establishments Act.

3. **Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:**

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Employees	0	0	0	0
Workers	0	0	0	0

4. **Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment?**

   Yes, the Company provides appropriate assistance programs for employees during transitions, retirement, or separation, in line with HR policies.

5. **Details on assessment of value chain partners:**

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	NIL
Working Conditions	NIL

6. **Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.**

   As part of its ongoing interactions with channel partners and distributors, the Company periodically reviews operational practices at partner locations. During such engagements, no significant deficiencies or concerns pertaining to employee, health, workplace safety, or working conditions were identified.

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. **Describe the processes for identifying key stakeholder groups of the entity.**

   The key stakeholders identified by the company are its various end users, suppliers, distributors, employees, shareholders, Government, regulatory & statutory bodies, auditors, bankers and technology Partners.

   The Company has an in-house process for identification of key stakeholders. The Stakeholders engagement with the company is an ongoing process and it is the endeavor of the Company to build and maintain long-term sustainable relationships with the stakeholders keeping the expectations and the objectives of the company in mind.

2. **List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.**

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Product end users	No	All types of digital and other marketing channels	Frequently	To enhance sales
Government agencies	No	Email, personal meetings, Concalls, videoconference	As and when required	Filing of returns, seeking of approvals
Shareholders / Investors	No	Emails, Newspaper, Advertisement, website of the Company and Stock Exchanges and General Meetings	Quarterly and event specific	Communicating Quarterly/ Half Yearly/Yearly Results, sending Annual Reports and Notice for General Meetings
Employees	No	Emails, Notices and other communication mechanisms	Weekly and event specific	Regular update on engagement with the Company
Suppliers & Distributors	No	Emails, personal and telephonic meetings	As and when required	Purchase orders, Sales orders, Advertisements, Conference meets

Leadership Indicators

1. **Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

   We organize regular meetings of the Managing Director, Whole-Time Directors and Senior Management with various Stakeholders. The Company strives to understand the requirements and expectations of the Stakeholders on Environmental, Social and Governance (ESG) concerns, which enables the Company to enhance stakeholder value.

2. **Whether stakeholder consultation is used to support the identification and management of environmental, and social topics If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**

   Yes. The stakeholder consultation is used to support the identification and management of environmental, and social topics affecting the Company. The formulation of the Company Policies pertaining to Environment and Social have been a result of continuous interactions with the Government Regulatory Authorities, Distributors, Suppliers and the local community.

3. **Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.**

The Company continuously engages with its vulnerable stakeholders which constitute workmen in critical operations specially those functions which require long hours of work with chemicals and other equipment's.

These stakeholders are regularly updated by new technologies, safety measures and by latest techniques developed by the industry and trade boards to address such risks. The Company also is committed to spend an allotted budget to help improve the lives of people and communities living in the vicinity of its manufacturing units.

Various welfare measures directly and indirectly are supported by the Company as an ongoing process in the field of healthcare, education, conservation of environment and upliftment of poor sections of society.

PRINCIPLE 5 Businesses should respect and promote human rights

Essential Indicators

1. **Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:**

Category	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total (A)	No. employees workers covered (B)	% (B / A)	Total (C)	No. employees workers covered (D)	% (D / C)
Employees						
Permanent	1242	1246	100%	1148	423	37%
Other permanent	0	0	0%	23	11	48%
Total Employees	1246	1246	100%	1171	434	37%
Workers						
Permanent	988	988	100%	915	234	26%
Other than permanent	0	0	0%	2019	187	9%
Total Workers	988	988	100%	2934	421	14%

2 **Details of minimum wages paid to employees and workers, in the following format:**

Category	FY 2025-26 (Current Financial Year)					FY 2024-25 (Previous Financial Year)				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Permanent										
Male	1191	0	0%	1191	100%	915	0	0%	915	100%
Female	55	0	0%	55	100%	1096	0	0%	1096	100%
Other than Permanent										
Male	0	0	0%	0	0%	52	0	0%	52	100%
Female	0	0	0%	0	0%	0	0	0%	0	100%
Workers										
Permanent										
Male	988	0	0	988	100%	16	0	0%	16	100%
Female	0	0	0	0	0%	7	0	0%	7	100%
Other than Permanent										
Male	1545	0	0%	1545	100%	1863	1315	71%	548	29
Female	162	0	0%	162	100%	156	156	100%	0	0

3. **Details of remuneration/salary/wages**

a. **Median remuneration / wages:**

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	3	32265252	0	0
Key Managerial Personnel	2	6443088	0	0
Employees other than BoD and KMP	1246	668904	55	642528
Workers	988	231036	0	0

b. **Gross wages paid to females as % of total wages paid by the entity, in the following format:**

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Gross wages paid to females as % of total wages	0	0.07%

4. **Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes)**

Our Human Rights policy adequately addresses the above. Periodical evaluations and reviews are conducted for the same.

5. **Describe the internal mechanisms in place to redress grievances related to human rights issues.**

The Company has a robust Human Rights grievance redressal mechanism under its policy, ensuring timely resolution of grievances through a structured, multi-level process.

6. **Number of Complaints on the following made by employees and workers:**

Benefits	FY 2025-26 Current Financial Year			FY 2024-25 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	0	0	-	0	0	0
Discrimination at workplace	0	0	-	0	0	0
Child Labour	0	0	-	0	0	0
Forced Labour/ Involuntary Labour	0	0	-	0	0	0
Wages	0	0	-	0	0	0
Other human rights related issues	0	0	-	0	0	0

7. **Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:**

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as a % of female employees / workers	0	0
Complaints on POSH upheld	0	0

8 **Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.**

The Company has a robust mechanism to prevent victimization and ensure protection against discrimination and harassment of complainants during and after investigations. The effectiveness of this mechanism is periodically reviewed by the Board Committee.

9. **Do human rights requirements form part of your business agreements and contracts?**

Yes. The Company is committed to preservation and protection of human rights and the human rights requirements generally form part of business agreements and contracts.

10. **Assessments for the Year**

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others – please specify	100%

11. **Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.**

No significant risks/concerns were identified/observed from the above assessments.

Leadership Indicators

1. **Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.**

As our mechanism for human rights protection has worked positively no further modifications were done by the Company after the annual review. The Company continues to give adequate coverage to human rights in all its general communications to its employees/workmen.

2. **Details of the scope and coverage of any Human rights due-diligence conducted.**
Our human rights policy encourages human rights and has an in-built mechanism to evaluate the effectiveness of this policy annually.

3. **Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?**

   Yes. Our Company encourages the policy of having an inclusive recruitment framework. Necessary facilities are provided both for approaching work place and use of washrooms.

4. **Details on assessment of value chain partners:**

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	Nil
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	
Others – please specify	

5. **Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.**

   Not Applicable

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. **Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:**

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
From renewable sources		
Total electricity consumption (A)	34099682.4	31874664.00
Total Fuel consumption(B)	0.00	0.00
Energy consumption through other sources (C)	39942622.8	30394955.00
Total energy consumed from renewable resources (A+B+C)	74042305.2	62269619.00
From non-renewable sources		
Total electricity consumption (D)	259443270	251021969.00
Total fuel consumption (E)	18608989.99	15445651.00
Energy consumption through other sources (F)	0	0.00
Total energy consumed from nonrenewable sources (D+E+F)	278052259.99	266467620.00
Total energy consumed (A+B+C+D+E+F)	352094565.19	328737239.00
Energy intensity per rupee of turnover *(Total energy consumption/turnover in rupees)*	0.0135507912	0.0130248865.00
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)	0.0275081	0.291757
Energy intensity in terms of physical output	1.97	1.84

2. **Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.**

   No. Presently none of the Company's sites/facilities are covered under the PAT scheme of the Government of India.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	4833.85	0.00
(ii) Groundwater	130918.82 KL	138989.4 KL
(iii) Third party water	18042.00 KL	7205.00 KL
(iv) Seawater / desalinated water	0.00	0.00
(v) Others	0.00	0.00
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	153794.67 KL	146194.4 KL
Total volume of water consumption (in kilolitres)	137838.46 KL	146194.4 KL
Water intensity per rupee of turnover *(Water consumed / turnover)*	0.0038 LTR/Rs.	0.00579 LTR/Rs.
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	0.09	0.12969
Water intensity in terms of physical output	0.74 LTR/KG	0.90 LTR/KG

4. **Provide the following details related to water discharged:**

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(ii) To Groundwater		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(iii) To Seawater		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(iv) Sent to third-parties		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(v) Others		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
Total water discharged (in kilolitres)	0	0

5. **Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.**

Yes, the Company has established robust systems and controls to achieve and maintain Zero Liquid Discharge (ZLD) across its operations. All manufacturing facilities are certified or recognized for compliance with Zero Liquid Discharge requirements by the relevant regulatory authorities.

The Company regularly reviews and implements recommendations received from regulatory agencies and adopts appropriate technologies to strengthen its water management practices. Additionally, all manufacturing locations are equipped with Sewage Treatment Plants (STPs), and the treated water is reused for gardening and other approved non-potable applications, thereby promoting water conservation and sustainable resource utilization.

6. **Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:**

Parameter	Please specify unit	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Nox	µg/m3	40	34
Sox	µg/m3	25	32
Particulate matter (PM-10)	µg/m3	94	90
Persistent organic pollutants (POP)	NIL	NIL	NIL
Volatile organic compounds (VOC)	NIL	NIL	NIL
Hazardous air pollutants (HAP)	NIL	NIL	NIL
Others – please Specify	NIL	NIL	NIL

7. **Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:**

Parameter	Unit	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 Equivalent	1105	905
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 Equivalent	61257	59269
Total Scope 1 and Scope 2 emissions per rupee of Turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	Gram Per Rs.	2.12 g/Rs.	2.35 g/Rs.
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	Gram Per Rs.	48.73 g/Rs.	52.64 g/Rs.
Total Scope 1 and Scope 2 emission intensity in terms of physical output	Kg CO2 Per Kg Production	0.267	0.354

8. **Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.**

The Company has established a comprehensive Energy Policy aimed at improving energy efficiency through the adoption of advanced and energy-efficient technologies across its operations. This includes the procurement of modern manufacturing equipment such as injection moulding machines and extruders, as well as efficient utility systems including chillers, compressors, vacuum pumps, and water pumps.

The Company continuously works towards enhancing energy performance and reducing its dependence on conventional fossil fuels by increasing the use of cleaner energy sources such as solar, wind, PNG, and LPG. To further optimize energy utilization, the Company has upgraded its HT power infrastructure from mixed consumer to express feeder systems across its facilities, thereby minimizing DG operating hours.

Energy performance is closely monitored at all manufacturing locations, which are certified under ISO 50001:2018 Energy Management System (EnMS) standards, ensuring a structured approach to energy management and continual improvement.

The Company has also made significant investments in renewable energy by expanding rooftop solar photovoltaic installations across its facilities. With an installed solar capacity of approximately 8.4 MWp, renewable sources such as solar and wind now contribute nearly 20% of the Company's total energy consumption, helping reduce its carbon footprint and supporting long term sustainability goals.

9. **Provide details related to waste management by the entity, in the following format:**

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste **(A)**	19362	18152
E-waste **(B)**	0.12	0.092
Bio-medical waste **(C)**	0.00	0
Construction and demolition waste **(D)**	0.05	0
Battery waste (E)	1.11	0
Radioactive waste **(F)**	0.00	0
Other Hazardous waste. Please specify, if any. **(G)** (Used oil, empty containers, cotton waste, ink residue)	6.05	11.835
Other Non-hazardous waste generated **(H)**. Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	0	0
Total (A+B + C + D + E + F + G + H)	19369.33	18163.927
Waste intensity per rupee of turnover (Total waste generated / revenue from operations)	1.97 g/Rs.	0.719 g/Rs.
Waste intensity per rupee of turnover adjusted Purchasing for Power Parity (PPP) (Total Revenue waste from generated / operations adjusted for PPP)	40.14 g/Rs.	16.12 g/Rs.
Waste intensity in terms of physical output	0.027 Kg/Kg Production	0.107 Kg/Kg Production

10. **For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)**

Category of waste		
(i) Recycled	18464	17917
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	**18464**	**17917**

11. **For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)**

Category of waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	6.05	11.84
Total	**6.05**	**11.84**

12. **Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.**

The Company is committed to implementing effective waste management practices across all its operations and endeavors to minimize the use of hazardous and toxic substances wherever feasible. With a strong focus on environmental sustainability and climate responsibility, the Company promotes the use of sustainable materials whenever available and technically viable.

As part of its circular economy initiatives, the Company recycles plastic waste generated within its manufacturing facilities. Through the use of grinders, shredders, pulverizers, and granulators, plastic waste is processed and reutilized, thereby reducing dependence on virgin raw materials and lowering the environmental impact associated with waste disposal.

In addition, all hazardous waste streams, including e-waste, used batteries, and spent oil, are disposed of through authorized recyclers and disposal agencies approved by the relevant Pollution Control Boards, ensuring compliance with applicable environmental regulations.

13. **If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:**

S. No.	Location of peration s/offices	Type of Operations	Whether the conditions of environmental approval / clearance are being complied with? If no, the reasons thereof and corrective action taken, if any.
The Company is conscious of its environmental responsibilities and strives to ensure that its operations have minimal impact on the communities and ecosystems surrounding its facilities. None of the Company's manufacturing plants or offices are situated within or in close proximity to ecologically sensitive areas. The Company also ensures timely procurement and renewal of all applicable environmental permits, consents, and approvals from the relevant Pollution Control Boards and regulatory authorities.			

14. **Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:**

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NOT APPLICABLE Since our Company has not undertaken any projects that require an Environmental Impact Assessment (EIA).					

15. **Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder If not, provide details of all such non-compliances, in the following format:**.

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
Our Company is fully Compliant with the applicable environmental laws, regulations and guidelines in India				

Leadership Indicators

1. **Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):**

For each facility / plant located in areas of water stress, provide the following information:

(i) Name of the area : Not Applicable

(ii) Nature of operations : Not Applicable

(iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres)	0	0
Total volume of water consumption (in kilolitres)	0	0
Water intensity per rupee of turnover *(Water consumed / turnover)*	0	0
Water intensity *(optional)* – the relevant metric may be selected by the Entity	0	0
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(ii) Into Groundwater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iii) Into Seawater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iv) Sent to third-parties		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(v) Others		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
Total water discharged (in kilolitres)	0	0

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2025-26 Current Financial Year	FY 2024-25 Previous Financial Year
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	*Metric tonnes of CO2 Equivalent*	18517.67 (Downstream, Employee Commuting)	Not Applicable
Total Scope 3 emissions per rupee of turnover		7.12	

3. **With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.**

The Company does not have any plants/offices/units in ecologically sensitive areas

4. **If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:**

Sr. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1	Installation of rooftop solar panels	Solar Rooftop Installed at Below Plants Athal- 0.840 MWp DC Haridwar- 2.050 MWp DC Jaipur- 1.0 MWp DC Dadra- 1.420 MWp DC Sangareddy- 2.340 MWp DC Chennai- 0.70 MWp DC Bihar- 2.1 MWp DC	Total Renewable Power Capacity – 10.5 MWp DC in Plant (PPFL)
2	Maintaining Zero Liquid Discharge	Installed Cumulative 205 KLD STP at all plants	Utilised treated water for gardening.
3	Installation of energy saving equipments at all manufacturing units/offices	1. Purchased Energy Efficient Equipment 2. IE3/IE4 Motor for all our equipment Replacing less output machines with high output	Per Kg Energy consumption reduced
4	Wind Energy	Captive Wind Generation at below Plants Prince Pipes - Kolhapur Plant Prince Pipes - Chennai Plant	Prince Pipes - Kolhapur Plant 15 Lakhs Units Per Year Prince Pipe Chennai Plant 80 Lakhs Units Per Year

5. **Does the entity have a business continuity and disaster management plan?**

Yes, the Company has established a comprehensive Business Continuity and Disaster Management Plan to effectively manage potential disruptions and ensure operational resilience. The plan outlines defined procedures and response mechanisms to maintain business continuity, safeguard production activities, and minimize the risk of market share loss in the event of natural or unforeseen incidents such as floods, earthquakes, cloudbursts, or other emergencies. The senior management team is regularly trained and kept informed of technological advancements and enhanced response strategies to strengthen the Company's preparedness and recovery capabilities. The plan also incorporates measures to protect critical information technology infrastructure, business data, and sensitive manufacturing and operational processes, thereby ensuring continuity of operations and information security during and after any disruptive event.

6. **Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.**

The Company remains committed to environmental stewardship and addressing climate change through responsible and sustainable business practices. In line with this commitment, the Company has implemented and maintains certified management systems in accordance with ISO 14001:2015 (Environmental Management System) and ISO 50001:2018 (Energy Management System). These management systems are periodically assessed through independent external audits conducted by accredited certification bodies. The findings, observations, and improvement recommendations arising from such audits are reviewed diligently by the management, and appropriate actions are implemented within defined timelines. The Company also promotes sustainability across its value chain by sharing relevant recommendations and best practices with its business partners. Particular emphasis is placed on encouraging the adoption of environmentally responsible and resource-efficient practices to support collective progress toward sustainability objectives. practices.

7. **Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.**

The Company actively engages with its value chain partners through periodic sales and business review meetings, wherein adherence to statutory compliance requirements is regularly communicated and reinforced. Partners are encouraged to ensure timely deduction and deposit of all applicable statutory dues. Further, Regional Sales Heads conduct periodic visits to partner locations and review compliance-related aspects as part of their interactions.

8. **How many Green Credits have been generated or procured :**

a. By the listed entity- 0

b. By the top tem (in terms of value of purchases and sales, respectively) value chain partners- 0

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. **Number of affiliations with trade and industry chambers/ associations.**

The Company is a member of 2 (Two) trade organizations.

b. **List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.**

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	OPPI: Organisation of Plastic Processors of India	National
2	JITO: Jain International Trade Organisation	International

2 **Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.**

Name of authority	Brief of the case	Corrective action taken
Not Applicable		

Leadership Indicators

1. **Details of public policy positions advocated by the entity:**

S. No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain?	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others – please specify)	Web Link, if available
Our Company is regularly required to interact with various government offices including policy decision makers at various state and central government offices. The Company actively participates and is adequately represented through Organisation of Plastic Processors of India and Jain International Trade Organization.					
Our Company's suggestions to the aforesaid two trade organizations are generally made at industry meetings to enhance productivity, embrace clean and renewable energy sources and ensuring sustainable manufacturing processes keeping the environment in mind.					

PRINCIPLE 8 : Businesses should promote inclusive growth and equitable development

Essential Indicators

1. **Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.**

Name and brief details of project	SIA Notification No.	Date of Notification	Whether conducted by independent external agency	Results communicated in public domain	Relevant web link
Not Applicable					

2. **Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:**

Sr. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAF's covered by R&R	Amounts paid to PAFs in the FY (In INR)
Not Applicable						

3. **Describe the mechanisms to receive and redress grievances of the community**.

Our Company is receptive and engages with the community surrounding and across our manufacturing units. Various programs are held to support communities in the form of Blood Donation and medical camps and in celebration of national events like Independence Day, Republic Day, International Yoga Day etc.

The task force head at each unit/plant periodically interacts with the concerned government officials to ensure our policy of encouraging inclusive growth and proactively addressing grievances of the local communities.

4. **Percentage of input material (inputs to total inputs by value) sourced from suppliers:**

Indicate input material	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directly sourced from MSMEs/ small producers	10%	10%
Directly from within India	The Company always ensures best quality of input raw material which is generally not available in districts and neighboring districts.	

5. **Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost:**

Location	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Rural	37%	10%
Semi-urban	22%	11%
Urban	13%	3%
Metropolitan	27%	75%

(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)

Leadership Indicators

1. **Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):**

Details of negative social impact identified	Corrective action taken
Not Applicable	

2. **Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:**

S. No.	State	Aspirational District	Amount Spent (in INR) in millions
1.	Uttarakhand	Haridwar	6.00
2.	Bihar	Begusarai	9.00
TOTAL			**15.00**

3. (a) **Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups?**

   Not Applicable

   (b) **From which marginalized /vulnerable groups do you procure?**

   Not Applicable

   (c) **What percentage of total procurement (by value) does it constitute?**

   Not Applicable

4. **Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:**

S. No.	Intellectual Property based on traditional knowledge	Owned/Acquired	Benefit Shared	Basis calculating benefit share
The Company owns registered patents and trademark created over the last few decades and have also acquired the trademark “Trubore” after its acquisition of Chennai plant in the year 2012. The company acquired Bathware brand “Aquel” in the year 2024.				

5. **Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.**

Name of Authority	Brief of Case	Corrective action taken
Not Applicable		

6. **Details of beneficiaries of CSR Projects:**

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
All our CSR initiatives during the financial year 2025-26 are aimed at providing social benefits to the marginalized and vulnerable groups in our society, Details of CSR activities forms part of this Annual Report.			

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. **Describe the mechanisms in place to receive and respond to consumer complaints and feedback.**

The Company has a structured process for receiving, tracking, and resolving customer complaints. A dedicated customer care helpline is available on product packaging as well as on the Company's website, enabling customers to easily raise their concerns. All complaints are reviewed by the relevant teams, and necessary corrective actions are taken in a timely manner. The Company periodically monitors complaint trends to improve customer experience and, wherever required, provides suitable resolutions such as product replacement or refund.

2. **Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:**

Name and brief details of project	As a percentage to total turnover
Environmental and social parameters relevant to the product	100%
Safe and responsible usage	100%
Recycling and/or safe disposal	100%

3. **Number of consumer complaints in respect of the following:**

Benefits	FY 2025-26 (Current Financial Year			FY 2024-25 (Previous Financial Year)		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0	0		0	0	
Advertising	0	0		0	0	
Cyber-security	0	0		0	0	
Delivery of essential services	0	0		0	0	
Restrictive Trade Practices	0	0		0	0	
Unfair Trade Practices	0	0		0	0	
Other	0	0		0	0	

4. **Details of instances of product recalls on account of safety issues:**

	Number	Reasons for recall
Voluntary Recalls	0	NA
Forced Recalls	0	NA

5. **Does the entity have a framework/ policy on cyber security and risks related to data privacy? If available, provide a web-link of the policy**.

   Yes, The policy is available on https://www.princepipes.com/investors/corporate-governance/policies

6. **Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.**

   No such instances during the financial year 2025-26.

7. **Provide the following information relating to data breaches:**

   a. Number of instances of data breaches : 0

   b. Percentage of data breaches involving personally identifiable information of customers: 0

   c. Impact, if any, of the data breaches: NA

Leadership Indicators

1. **Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).**

   The Company provides information on its products, services, and innovations through various communication channels, including its corporate website, digital platforms, advertisements, and stakeholder engagement programs. The corporate website serves as the primary source of product-related information for customers and other stakeholders. Additionally, the Company regularly engages with distributors, retailers, and channel partners through sales meetings and regional forums to communicate product updates, new launches, and technological advancements, thereby ensuring effective dissemination of information across the value chain.

2. **Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.**

   The Company provides information on product features, usage guidelines, and end-use applications through product catalogues, its corporate website, and various digital communication platforms. To enhance customer awareness and promote correct product usage, the Company also conducts periodic product demonstrations, training sessions, and customer engagement programs for end users and channel partners.

3. **Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.**

   The Company's products currently are not classified as essential services hence Not Applicable.

4. **Does the entity display product information on the product over and above what is mandated as per local laws? (Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? :**

   Yes, The Company maintains regular engagement with customers through its sales teams and channel partners to better understand their requirements and enhance customer satisfaction. Customer feedback, queries, and concerns are addressed in a timely and effective manner, enabling the Company to continuously improve product performance and overall customer experience.