

Date: 27 May 2026

To,

**BSE Limited**

Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai 400 001

**Scrip Code:** 544748

**National Stock Exchange of India Ltd.,**

Exchange Plaza, Plot No. C-1, G Block,  
Bandra Kurla Complex, Bandra – East,  
Mumbai – 400051.

**Security Code:** ONEPOINT

**Sub:** Intimation of Press Release regarding Financial Results for Q4 & FY26 and Launch of ResolX.

**Ref.:** Regulation 30 (Disclosure of event or information) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir/Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are pleased to enclose a copy of the Press Release in respect of One Point One Solutions Limited announcing:

1. Audited Financial Results for the quarter and year ended March 31, 2026, reporting a strong FY26 Revenue growth of 22.2%.
2. Launch of ResolX, an agentic AI platform to accelerate enterprise Customer Experience (CX) transformation.
3. Completion of the USD 33.37 million LATAM acquisition.
4. Securing a ₹60 crore contract with Piramal Finance Limited.

The Press Release is also available on the Company's website at [www.1point1.com](http://www.1point1.com).

We request you to kindly take the same on record.

Thanking you,

Yours faithfully,

For One Point One Solutions Limited

Pritesh Sonawane

Company Secretary & Compliance Officer

Place: Mumbai

Encl.: As above

## ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: [www.1point1.com](http://www.1point1.com)

Reg. Office: Unit No. 501, 5th Floor, Naman Centre, G-Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra, India, 400051.  
Mumbai. Gurgaon. Indore. Bangalore. Chennai

## ONE POINT ONE SOLUTIONS LIMITED REPORTS STRONG FY26 REVENUE GROWTH OF 22.2% LAUNCHES RESOLX TO ACCELERATE AI-LED ENTERPRISE CX TRANSFORMATION

*The Company reports healthy Q4 margins, completes USD 33.37 million LATAM acquisition, and unveils an agentic AI platform built to redefine enterprise customer experience*

**Mumbai, 27<sup>th</sup> May 2026:** One Point One Solutions Limited Ltd. (NSE: ONEPOINT | BSE: 544748), a leading provider of AI-driven business process management (BPM) and customer experience solutions, today announced its financial results for Q4 FY2025–26, ended March 31, 2026, delivering robust growth across key financial and operational metrics, alongside the launch of ResolX, its AI-first resolution brand designed to transform enterprise customer experience through Resolution as a Service (RaaS).

The company reported strong momentum during the quarter, with revenue rising to ₹ 99.7 crore, reflecting a 35.5% year-on-year increase and 22.7% quarter-on-quarter growth.

### FINANCIAL PERFORMANCE: Q4 FY2025-26 (₹ in Cr):

Financial Highlights	Q4FY26	Q3FY26	QoQ Growth	Q4FY25	YoY Growth	FY26	FY25	YoY Growth
Total Income	99.71	81.27	22.70%	73.62	35.45%	331.03	270.17	22.53%
Revenue from Operations	96.20	77.30	24.46%	67.05	43.49%	313.38	256.36	22.24%
EBITDA	25.24	22.82	10.58%	18.84	33.98%	90.35	75.75	19.27%
PAT	10.27	8.64	18.92%	8.74	17.62%	38.21	33.16	15.23%
Other Comprehensive Income	-	-	-	-	-	5.32	0.11	-
Total Comprehensive Income	-	-	-	-	-	43.53	33.27	30.84%

In Q4, 1Point1 completed the USD 33.37 million acquisition of Netcom Business Contact Centre S.A., establishing a direct operational footprint in Central and Latin America while significantly strengthening its combined onshore and offshore delivery capabilities. The acquisition also extends the company’s AI-led automation and multilingual customer management capabilities to new client programmes across the region.

The financial results of FY26 sit against a backdrop of deliberate strategic moves. The quarter reflected continued margin resilience alongside disciplined investment in technology, talent, and global delivery.

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The company also secured a ₹60 crore, three-year CX operations contract with Piramal Finance Limited. It was recognised with the People First Award at the India HR Summit 2026 and the CX Innovation Honour at the GenAI Summit 2026.

**Mr. Akshay Chhabra, Chairman and Managing Director, One Point One Solutions Limited**, said, “We are closing the year with another strong quarter, reflecting the discipline of our execution and the clarity of our long-term strategic vision. Over the past year, we have expanded our global footprint and strengthened our technology capabilities and the feature. ResolX has already been successfully deployed for one of Netcom’s banking clients in Latin America, marking a strategic milestone in both 1Point1’s expansion into the LATAM region and the operational launch of its AI-first Resolution Suite.

We believe the next era of customer experience will be defined not by isolated AI deployments, but by intelligent ecosystems that can understand context, drive decisions, and execute seamlessly within complex operational environments. As enterprises move toward outcome-led transformation, the focus is shifting from process efficiency alone to intelligence-driven execution at scale.

At One Point One Solutions Limited, we are building for that future by combining AI, domain expertise, and operational depth to create resilient, adaptive, and globally scalable customer operations models that deliver measurable business impact.”

**Rajiv Desai, Co-Founder, ResolX**, said, “Today's enterprise leaders are fighting a losing battle against tech bloat. CX leaders are left managing broken customer journeys, CFOs are paying for software that fails to deliver ROI, and CTOs are drowning in integration debt.

We built ResolX because the industry doesn't need another fragmented solution; it needs absolute operational accountability. By taking ownership of the architecture, the backend data extraction, and the outcome, we eliminate the 'Software-Service Gap' entirely.

We are giving enterprises back their operational sovereignty and guaranteeing the one metric that actually matters: the resolution.”

At the heart of ResolX is a suite of four integrated products.

- **Omvia** serves as the orchestration layer, unifying voice, email, chat and workflows into a seamless customer journey.
- **Prowise** delivers real-time intelligence to agents, equipping them with the right answers at the right moment for faster, more confident resolution.

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- **Frequensee** converts customer interactions into actionable business, product and workforce insight through conversational intelligence.
- **Penpal** acts as an intelligent communication partner, ensuring tone, clarity and brand consistency across every piece of customer-facing writing.

1Point1 Solutions enters FY27 with a strengthened global delivery network, expanding enterprise relationships, and a differentiated AI-native platform strategy through ResolX. The company expects continued momentum across BFSI, travel, mobility, and digital-first enterprise segments as demand accelerates for integrated AI-led customer experience transformation solutions.

#### **ABOUT RESOLX:**

ResolX is the AI-first innovation brand of 1Point1 Technology Labs Private Limited, a subsidiary of 1Point1 Solutions Limited. Focused on building next-generation enterprise customer experience and operational intelligence platforms powered by Agentic AI, ResolX is designed to enable Resolution-as-a-Service (RaaS) for modern enterprises. The platform combines orchestration, conversational intelligence, real-time agent assistance and intelligent communication management into one unified ecosystem. Built for large-scale enterprise environments, ResolX helps organisations automate, optimise and transform customer interactions across voice, email, chat and digital channels, delivering speed, consistency and human-centric experiences at scale. Through its core AI-powered enablers, ResolX is redefining how enterprises solve operational complexity, enhance customer engagement and drive intelligent growth in an AI-led world.

#### **ABOUT ONE POINT ONE SOLUTIONS LIMITED:**

Founded in 2008, One Point One Solutions Limited is a publicly listed, India-headquartered customer experience and operations management company with over 17 years of delivery expertise. The company operates nine global delivery centres and employs more than 6,000 professionals, serving clients across the US, Europe, Asia, and India.

One Point One Solutions Ltd. offers services across Customer Experience Management, Digital Transformation and Automation, Finance & Accounting Outsourcing, Trust & Safety, Supply Chain and Operations Management, Creator Economy Support and Medical Records and Litigation Support, working with enterprises in banking and financial services, fintech, e-commerce, healthcare, manufacturing, legal, construction and more. Backed by strong operational expertise and a growing GenAI and automation stack, 1Point1 is building a globally integrated, AI-first BPM platform anchored in deep domain knowledge and a multi-shore delivery model.

***Disclaimer:** This press release contains “forward- looking statements” that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as “expects,” “anticipates,” “intends,” “plans,” “believes,” “seeks,” “should” or “will.” Forward-looking statements by their nature address matters that are to different degrees, uncertain. For us, uncertainties arise from the behaviour of financial industry, from future integration of businesses; and from numerous other matters of national, regional and global scale, including those of a political, economic, business, competitive or regulatory nature. These uncertainties may cause our actual future results to be materially different from those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.*

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