

To,
The Manager
National Stock Exchange of India Ltd
Exchange Plaza, Plot No.C-1, G Block
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051

Date: 26th February 2026

Security Code: ONEPOINT

Sub: Press release in respect of One Point One Solutions Limited Wins Customer Experience Innovation award at Generative AI summit 2026.

Ref.: Regulation 30 (Disclosure of event or information) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are pleased to enclose a copy of the Press Release titled One Point One Solutions Limited Wins '**Customer Experience Innovation Award**' at Generative AI summit 2026.

The same is also being made available on the Company's website at www.1point1.com.

We request you to kindly take the same on record.

Thanking you,
Yours faithfully,
For One Point One Solutions Limited



Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai

Encl.: As above

ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: www.1point1.in

Reg. Office: Unit No. 501, 5th Floor, Naman Centre, G-Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra, India, 400051.
Mumbai. Gurgaon. Indore. Bangalore



ONE POINT ONE SOLUTIONS LIMITED WINS CUSTOMER EXPERIENCE INNOVATION AWARD AT GENERATIVE AI SUMMIT 2026:

Mumbai, February 26, 2026: One Point One Solutions Ltd. (1Point1), a leading provider of AI-driven business process management (BPM) solutions, has won the Customer Experience Innovation Award at the Generative AI Summit 2026, held on 26 February 2026, at the Sheraton Grand, Brigade Gateway in Bengaluru.

The Generative AI Summit 2026 brought together technology leaders, innovators, and industry experts to explore the next wave of artificial intelligence from generative models to autonomous agentic AI and spotlight advancements shaping the future of business and digital transformation. 1Point1 Solutions Ltd was recognized for its excellence in customer experience innovation powered by generative and intelligent AI capabilities. The award honors the company's efforts in building advanced solutions that elevate customer interactions, deliver personalized experiences at scale, and leverage AI to create measurable business impact.

Commenting on the recognition, Akshay Chhabra, Chairman & Managing Director, One Point One Solutions Limited, said, "At 1Point1, we believe generative AI must move beyond experimentation to deliver tangible business outcomes. This award reflects our continued focus on building intelligent, scalable solutions that strengthen customer engagement and create measurable value for our clients."

The recognition highlights 1Point1 commitment to continuous innovation in generative AI, advanced analytics, and intelligent automation. These technologies, supported by deep domain expertise and scalable delivery frameworks, enable organizations to transform their customer experience operations and drive sustainable outcomes across industries.

The award was presented during the summit's awards ceremony, which celebrated top performers and pioneers in the AI ecosystem.

ABOUT ONE POINT ONE SOLUTIONS LIMITED:

Founded in 2008, One Point One Solutions Limited is a publicly listed, India-headquartered customer experience and operations management company with over 16 years of delivery expertise. The company operates nine global delivery centres and employs more than 6,000 professionals, serving clients across the US, Europe, Asia, and India.

1Point1 offers services across Customer Experience Management, Digital Transformation and Automation, Finance & Accounting Outsourcing, Trust & Safety, Supply Chain and Operations Management, Creator Economy Support and Medical Records and Litigation Support, working with enterprises in banking and financial services, fintech, e-commerce, healthcare, manufacturing, legal, construction and more backed by strong operational expertise and a growing GenAI and automation stack, 1Point1 is building a globally integrated, AI-first BPM platform anchored in deep domain knowledge and a multi-shore delivery model.

***Disclaimer:** This press release contains "forward-looking statements" that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as "expects,"*

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“anticipates,” “intends,” “plans,” “believes,” “seeks,” “should” or “will.” Forward-looking statements by their nature address matters that are to different degrees, uncertain. For us, uncertainties arise from the behaviour of financial industry, from future integration of businesses; and from numerous other matters of national, regional and global scale, including those of a political, economic, business, competitive or regulatory nature. These uncertainties may cause our actual future results to be materially different from those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.

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