

To,
The Manager
National Stock Exchange of India Ltd
Exchange Plaza, Plot No.C-1, G Block
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051

Date: 11th November 2025

Security Code: ONEPOINT

Sub: Business update in respect of bagging of new orders/contract.

Ref.: Regulation 30 (Disclosure of event or information) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith business update in respect of bagging of new orders/contract by the Company for your information and records.

Thanking you,
Yours faithfully,
For One Point One Solutions Limited



Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai

Encl.: As above

ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: www.1point1.in

Reg. Office: Unit No. 501, 5th Floor, Naman Centre, G-Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra, India, 400051.
Mumbai. Gurgaon. Indore. Bangalore



Akasa Air and One Point One Solutions Partner to Enhance Customer Experience

Introducing a new Omnichannel CCaaS solution to improve personalization, speed and service automation across all touchpoints

Mumbai, November 11, 2025: Akasa Air, India's fastest-growing airline, has partnered with One Point One Solutions to introduce an advanced Omnichannel CCaaS solution aimed at strengthening customer engagement and operational efficiency. The collaboration focuses on enhancing Akasa Air's customer experience by integrating technology across communication channels to deliver faster, more seamless, and consistent interactions.

This partnership brings together Akasa Air's customer-first ethos with One Point One's expertise in automation and digital contact centre services. The new Omnichannel solution will enable Akasa Air to manage customer interactions across voice, email, and other channels through a unified system, ensuring improved responsiveness and higher service consistency. By connecting the solution with Akasa Air's existing data systems, customer service teams will be able to access real-time information to assist passengers more effectively. The platform is designed to streamline processes, reduce response times, and improve overall customer satisfaction.

Deployment and Partnership Details:

The Omnichannel solution rollout will be completed in the coming few weeks, supported by an advanced analytics dashboard tracking key metrics such as deflection, intent accuracy and customer satisfaction.

About Akasa Air:

Akasa Air is India's most dependable airline, offering warm and efficient customer service, reliable operations, and affordable fares - all in the Akasa Way. Akasa's youthful personality, employee-centric philosophy, tech-led approach, and culture of service make this commitment a reality for all Indians.

Akasa Air's consistent on-time leadership, operational efficiencies and extremely positive customer feedback have made it a preferred carrier in India, serving over 22 million passengers since its launch in August 2022. Akasa Air currently connects with 24 domestic and six international cities, namely Mumbai, Ahmedabad, Bengaluru, Chennai, Kochi, Delhi, Guwahati, Agartala, Pune, Lucknow, Goa, Hyderabad, Varanasi, Bagdogra, Bhubaneswar, Kolkata, Sri Vijaya Puram, Ayodhya, Gwalior, Srinagar, Prayagraj, Gorakhpur, Darbhanga, Kozhikode, Doha (Qatar), Jeddah, Riyadh (Kingdom of Saudi Arabia), Abu Dhabi (UAE) Kuwait City (Kuwait) and Phuket (Thailand).

With a clear focus on sustained, long-term growth, Akasa Air has placed a firm order of 226 Boeing 737 MAX airplanes, powered by CFM fuel-efficient LEAP-1B engines. It currently operates 30 737 MAX aircraft, which deliver superior efficiency in reducing fuel use and carbon emissions. The aircraft also have a quieter cabin with 40 per cent less noise, fulfilling the airline's promise of being an environmentally progressive company with the youngest and greenest fleet in the Indian skies.

For more information,
visit www.akasaair.com

Newsroom: <https://www.akasaair.com/news-room>

X: @AkasaAir

LinkedIn: <https://www.linkedin.com/company/akasaair/>

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About One Point One Solutions Ltd.:

One Point One Solutions Ltd. is a full-stack solutions provider across BPO, KPO, IT Services, Technology & Transformation, and Analytics. Over the last two decades, the company has established its expertise in offering comprehensive solutions across technology, accounting, skill development and analysis to clients in a wide variety of sectors.

One Point One USA Inc, the organization's wholly owned subsidiary in Delaware in the United States marks its international foray while the acquisition of IT Cube Solutions has already strengthened its presence in England, Netherlands, Germany, Kuwait, Oman, UAE, Qatar, India, Singapore, and Australia, apart from the US. Led by Founder-Chairman Akshay Chhabra, the company serves a growing clientele across Banking and Finance, Retail and E-commerce, Consumer Durables & FMCG, Travel & Hospitality, and Insurance & Healthcare with a 5,600+ strong team. <https://www.1point1.com/>

Disclaimer: *This press release contains "forward- looking statements" that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "should" or "will." Forward-looking statements by their nature address matters that are to different degrees, uncertain. For us, uncertainties arise from the behaviour of financial industry, from future integration of businesses; and from numerous other matters of national, regional and global scale, including those of a political, economic, business, competitive or regulatory nature. These uncertainties may cause our actual future results to be materially different from those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.*



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