

To,

National Stock Exchange of India Ltd
Exchange Plaza, Plot No.C-1, G Block
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051
Security Code: ONEPOINT

Date: August 7, 2026

BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400 001
Scrip Code: 544748

Sub: Intimation of Press Release in respect of Winning 3-Year Customer Experience Mandate from Vijayanand Travels Pvt. Ltd.

Ref.: Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are pleased to inform you that One Point One Solutions Limited has secured a significant three-year Customer Experience Operations mandate from Vijayanand Travels Pvt. Ltd. (VTPL), one of India's leading passenger transportation companies.

We are enclosing a copy of the Press Release detailing this strategic win, which marks our expansion into the travel and transportation sector. The engagement will involve delivering AI-enabled, 24x7 multilingual passenger support from our Bengaluru delivery centre.

The Press Release is also available on the Company's website at www.1point1.com.

We request you to kindly take the same on record.

Thanking you,
Yours faithfully,
For One Point One Solutions Limited



Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai

Encl.: As above

ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: www.1point1.com

Reg. Office: Unit No. 501, 5th Floor, Naman Centre, G-Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra, India, 400051.
Mumbai. Gurgaon. Indore. Bangalore. Chennai



ONE POINT ONE SOLUTIONS LIMITED WINS 3-YEAR CUSTOMER EXPERIENCE MANDATE FROM VIJAYANAND TRAVELS PRIVATE LIMITED

Will deliver AI-enabled 24x7 multilingual passenger support, marking the company's strategic expansion into the transportation sector

Mumbai, August 7, 2026: One Point One Solutions Limited (NSE: ONEPOINT | BSE: 544748), India's fastest-growing listed AI-powered customer experience and digital transformation company, has secured a three-year Customer Experience Operations mandate from Vijayanand Travels Pvt. Ltd. (VTPL), one of India's leading passenger transportation companies, aimed at strengthening passenger engagement and elevating service consistency across the brand's network.

Under the mandate, One Point One Solutions Limited will deliver end-to-end customer support services for VTPL, aimed at enhancing passenger engagement, improving service responsiveness, and ensuring a seamless travel experience across the company's network.

The engagement will be delivered from the company's Bengaluru delivery centre through a dedicated customer experience team focused on first-contact resolution, faster response times, operational excellence, and superior customer satisfaction

Commenting on the mandate win, **Akshay Chhabra, Chairman & Managing Director, One Point One Solutions Limited**, said, *"Every meaningful milestone begins with trust and is strengthened through long-term partnerships. We are pleased to be chosen by Vijayanand Travels Pvt. Ltd. to support an important part of its customer engagement journey. This mandate reflects the confidence our clients place in our people, capabilities and ability to deliver high-quality customer experiences at scale. As we continue to expand across industry verticals, the travel and transportation sector presents a compelling opportunity for technology-enabled customer service, and we look forward to helping VTPL enhance passenger experiences through responsive, multilingual, round-the-clock support."*

This mandate further strengthens One Point One Solutions Limited position as a trusted AI-powered customer experience partner, reinforcing its strategy of expanding into high-growth industry verticals where digital engagement and customer loyalty have become key business differentiators.

As enterprises increasingly invest in AI-led customer experience transformation, the travel and transportation sector presents a significant opportunity for intelligent, multilingual, always-available customer support. The VTPL engagement reflects the growing demand for technology-enabled CX operations that combine automation with human expertise to deliver measurable business outcomes.

ABOUT ONE POINT ONE SOLUTIONS LIMITED:

Founded in 2008, One Point One Solutions Limited is a publicly listed, India-headquartered customer experience and operations management company with over 17 years of delivery expertise. The company operates nine global delivery centres and employs more than 6,000 professionals, serving clients across the US, Europe, Asia, and India.

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One Point One Solutions Ltd. offers services across Customer Experience Management, Digital Transformation and Automation, Finance & Accounting Outsourcing, Trust & Safety, Supply Chain and Operations Management, Creator Economy Support and Medical Records and Litigation Support, working with enterprises in banking and financial services, fintech, e-commerce, healthcare, manufacturing, legal, construction and more.

Backed by strong operational expertise and a growing GenAI and automation stack, One Point One Solutions Limited is building a globally integrated, AI-first BPM platform anchored in deep domain knowledge and a multi-shore delivery model.

Disclaimer: *This press release contains “forward- looking statements” that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as “expects,” “anticipates,” “intends,” “plans,” “believes,” “seeks,” “should” or “will.” Forward-looking statements by their nature address matters that are to different degrees, uncertain. For us, uncertainties arise from the behaviour of financial Industry, from future integration of businesses; and from numerous other matters of national, regional and global scale, including those of a political, economic, business, competitive or regulatory nature. These uncertainties may cause our actual future results to be materially different from those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.*



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