

To,
The Manager
National Stock Exchange of India Ltd
Exchange Plaza, Plot No.C-1, G Block
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051

Date 5th June 2024

SECURITY CODE: ONEPOINT

Sub: Business update in respect of securing a new client-win with a new age medical device company based in Florida.

Ref.: Regulation 30 (Disclosure of event or information) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith business update in respect of securing a new client-win with a new age medical device company based in Florida.

Thanking you,
Yours faithfully,
For One Point One Solutions Limited



Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai
Membership No. A34943

ONE POINT ONE SOLUTIONS LIMITED

(Formerly known as One Point One Solutions Pvt. Limited)

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 **CIN:** L74900MH2008PLC182869 website: www.1point1.com

Reg. Office: T-762, 6th Floor, Tower-7, International Infotech Park, Above Vashi Railway Station, Vashi, Navi Mumbai, Maharashtra -400 703.
Mumbai. Gurgaon. Indore. Bangalore



ONE POINT ONE SOLUTIONS LTD SECURES A NEW CLIENT-WIN WITH A NEW-AGE MEDICAL DEVICE COMPANY BASED OUT OF FLORIDA

One Point One Solutions Limited, a leading provider in technology-enabled business process management (BPM) services, announced that it has secured a strategic client win with a pioneering medical device company based in Tampa, Florida. The brand specializes in home electrical stimulation devices, bracing, and accessories for pain management and physical rehabilitation.

The company is a leading designer, manufacturer, and provider of non-invasive medical devices used to control pain and muscle rehabilitation. The brand is a privately held company located in Tampa, Florida and has been providing assistance to hundreds of thousands of people throughout the United States & improving overall quality of life. The brand is accredited by the Joint Commission (JCAHO) and is a Medicare Participating Provider, continuing to set industry standards in medical device innovation and patient care.

SCOPE OF BUSINESS:

In response to the growing demand for its innovative products and services, the brand has partnered with One Point One Solutions to provide comprehensive contact center services and leverage its strong capabilities for accounts receivables. Specialists will interact with insurance companies via portal and over the telephone to secure payment on receivables. Under the terms of the agreement, One Point One Solutions will commence with range of services like collecting outstanding balances by reviewing incoming correspondence and aging reports, interacting with insurance carrier companies over the telephone, portal, and/or email to resolve issues on accounts, forwarding accounts for adjustments/write-offs and inactivation with appropriate supporting documentation, placing accounts on hold pursuant to information received to avoid any future loss among others as required.

On this significant client win, Founder-Chairman, Akshay Chhabra stated, “Our global expansion has just begun and the collaboration is a testament to our capabilities in the fields of accounts receivables and healthcare. We are excited to embark on this journey with the client, showcasing our expertise and commitment to excellence. This partnership underscores One Point One Solutions' dedication to delivering superior business process management services and highlights its role as a trusted partner in the healthcare industry. This alliance marks a significant milestone in One Point One Solutions' continued growth and global expansion.”

ABOUT ONE POINT ONE SOLUTIONS LTD.

One Point One Solutions is a full-stack player in BPO, KPO, IT Services, Technology & Transformation and Analytics. The company was incorporated in the year 2006 and offers comprehensive solutions in technology, accounting, skill development and analysis. In 2024, the company acquired a major stake in ITCube Solutions Pvt. Ltd., which is an IT + BPM/KPO Services Company headquartered in Pune and Cincinnati, Ohio. ITCube Solutions with over two decades of experience serves clients across sectors and has a robust presence in the USA, England, Netherlands, Germany, Kuwait, Oman, UAE, Qatar, India, Singapore, and Australia.

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The company serves a broad spectrum of industries including Telecom & Broadcasting, Retail and E-commerce, Consumer Durables & FMCG, Banking and Finance, Travel & Hospitality, Insurance & Healthcare and has 6 service centers located across Navi Mumbai, Gurgaon, Chennai, Bangalore, Indore and Pune with 5,600+ seats on per shift basis, allowing to cater to a significant volume of clients. The company offers services like Originations, Customer services, Sales, Collections, Tech Helpdesk, Backoffice, Accounting, Litigation, Recruitment, Design, Development, Intelligence and a lot more. Akshay Chhabra, the founder of 1Point1 Solutions Ltd., focuses on technology-driven innovation to build efficiencies and position the company as a leader in the BPM space. The company has also forayed into global markets with its wholly-owned subsidiary company "ONE POINT ONE USA INC" in the Delaware, United States of America. Since the listing in 2017, the brand has built a robust portfolio with 50+ clientele including prominent players from across the verticals.

Thanking you,
Yours faithfully,
For **One Point One Solutions Limited**



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