

To,
The Manager
National Stock Exchange of India Ltd
Exchange Plaza, Plot No.C-1, G Block
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051

Date: 5th March 2026

Security Code: ONEPOINT

Subject: Intimation of Press Release regarding Successful Completion of Acquisition of Netcom BCC by One Point One MENA Holdings Limited, a Wholly-Owned Subsidiary of the Company

Ref.: Regulation 30 (Disclosure of event or information) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir/Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, and in continuation to the earlier intimation dated 22 December 2025, we are pleased to enclose a copy of the Press Release in respect of One Point One MENA Holdings Limited, a Wholly-Owned Subsidiary of One Point One Solutions Limited, successfully completing the acquisition of Netcom Business Contact Center S.A. (Costa Rica), Netcom BCC Colombia S.A.S., and related Panama Assets. This acquisition marks a significant step in the Company's global AI-first expansion strategy.

The Press Release is also available on the Company's website at www.1point1.com.

We request you to kindly take the same on record.

Thanking you,
Yours faithfully,
For One Point One Solutions Limited



Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai

Encl.: As above

ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: www.1point1.in

Reg. Office: Unit No. 501, 5th Floor, Naman Centre, G-Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra, India, 400051.
Mumbai. Gurgaon. Indore. Bangalore



ONE POINT ONE SOLUTIONS LIMITED COMPLETES USD 33.37 MILLION ACQUISITION OF NETCOM BCC; ACCELERATES GLOBAL AI-FIRST EXPANSION:

- Strengthens BFSI depth with nearshore & offshore capabilities across Central and Latin America
- Positions company for 25% annual growth with disciplined margin focus
- Advances multi-shore AI-led strategy

San José, Costa Rica | March 05, 2026: One Point One Solutions Ltd. (1Point1), NSE-listed, AI-first Business Process Management (BPM) company, today announced the successful completion of its USD 33.37 million acquisition of Netcom Business Contact Center S.A., formally marking its strategic entry into Central & Latin American market.

With this transaction, One Point One Solutions Ltd. establishes an immediate nearshore delivery presence across Costa Rica, Colombia, and Panama, significantly enhancing its ability to serve North, Central & Latin American clients in regulated, bilingual customer experience environments.

Netcom BCC is a banking-focused BPM specialist with strong domain capabilities across collections, KYC and verification workflows, fraud monitoring, customer onboarding and credit administration. The acquisition substantially deepens 1Point1's presence in the BFSI segment, which remains the company's largest vertical globally.

The integration is expected to nearly double 1Point1's FY27 topline, accelerating its evolution into a scaled, AI-first global BPM platform. The company has outlined a roadmap targeting approximately 25% annual growth while maintaining disciplined EBITDA margins in the 25–30% range, supported by operational efficiencies and continued investments in technology and talent.

As part of the integration, 1Point1 will progressively deploy its GenAI-enabled platforms across Netcom's operations to enhance productivity, compliance monitoring, quality assurance and customer outcomes. The combined entity will leverage a multi-shore delivery strategy spanning India, Europe, North, Central and Latin America creating greater resilience, regulatory alignment, and scalability for global clients.

Commenting on the development, **Akshay Chhabra, Chairman & Managing Director, 1Point1 Solutions**, said, "This acquisition is a decisive step in building a truly global, AI-first BPM enterprise. Netcom strengthens our BFSI capabilities and establishes a strategic nearshore presence in Latin America, enabling us to serve clients with greater agility and regulatory alignment. As we integrate our AI stack across operations, we are not just expanding geographically, we are scaling Human Intelligence at a global level, where technology augments expertise and drives measurable client outcomes."

Fernando Murillo, Founder & Managing Director, Netcom Business Contact Center, added: "Joining 1Point1 Solutions marks an exciting new chapter for Netcom BCC. We built this organization on strong banking expertise, operational rigor and a people-first culture. With 1Point1's global platform, advanced AI capabilities and long-term growth vision, we are now positioned to deliver even greater value to our clients while creating expanded opportunities for our teams across Latin America."

ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: www.1point1.in

Reg. Office: Unit No. 501, 5th Floor, Naman Centre, G-Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra, India, 400051.
Mumbai. Gurgaon. Indore. Bangalore



Looking ahead, 1Point1 remains committed to disciplined inorganic expansion, with plans to pursue 2–3 strategic acquisitions over the next three to four years to further strengthen domain depth, geographic reach, and AI-led capabilities.

This milestone reinforces 1Point1’s ambition to build a next-generation, human-intelligence-led BPM enterprise—where intelligence scales seamlessly and growth is driven by disciplined execution.

Following this acquisition, 1Point1 Solutions now operates nine delivery centres across five continents, serving more than 100 marquee clients with a team of over 8,000 professionals worldwide.

ABOUT ONE POINT ONE SOLUTIONS LIMITED:

Founded in 2008, One Point One Solutions Limited (1Point1) is a publicly listed, India-headquartered customer experience and operations management company with over 17 years of delivery expertise. The company operates nine global delivery centres and employs more than 6,000 professionals, serving clients across the US, Europe, Asia, and India.

1Point1 Solution offers services across Customer Experience Management, Digital Transformation and Automation, Finance & Accounting Outsourcing, Trust & Safety, Supply Chain and Operations Management, Creator Economy Support and Medical Records and Litigation Support, working with enterprises in banking and financial services, fintech, e-commerce, healthcare, manufacturing, legal, construction and more.

Backed by strong operational expertise and a growing GenAI and automation stack, 1Point1 is building a globally integrated, AI-first BPM platform anchored in deep domain knowledge and a multi-shore delivery model.

***Disclaimer:** This press release contains “forward- looking statements” that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as “expects,” “anticipates,” “intends,” “plans,” “believes,” “seeks,” “should” or “will.” Forward-looking statements by their nature address matters that are to different degrees, uncertain. For us, uncertainties arise from the behaviour of financial industry, from future integration of businesses; and from numerous other matters of national, regional and global scale, including those of a political, economic, business, competitive or regulatory nature. These uncertainties may cause our actual future results to be materially different from those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.*



ONE POINT ONE SOLUTIONS LIMITED

Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.

T. 022 6687 3800 F. 022 6687 3889 CIN: L74900MH2008PLC182869 website: www.1point1.in

Reg. Office: Unit No. 501, 5th Floor, Naman Centre, G-Block, C-31, Bandra Kurla Complex, Bandra (E), Mumbai, Maharashtra, India, 400051.
Mumbai. Gurgaon. Indore. Bangalore