

**Date:** December 01, 2025

To,  
National Stock Exchange of India Ltd.,  
Address: Exchange Plaza, C-1, Block G, Bandra  
Kurla Complex, Bandra (E), Mumbai-400051,  
Maharashtra, India.  
NSE Scrip Symbol: OLAELEC

To,  
BSE Limited  
Address: Phiroze Jeejeebhoy Towers  
Dalal Street Mumbai- 400001,  
Maharashtra, India.  
BSE Scrip Code: 544225

**SUBJECT: PRESS RELEASE DATED DECEMBER 01, 2025.**

Dear Sir/ Madam,

With reference to the captioned subject, we are enclosing herewith the Press Release, titled "***Ola Electric Launches PAN-India In-App Service Appointment Under its Hyperservice Initiative***".

This press release will also be made available on the website of the Company and can be accessed using the below link: <https://www.olaelectric.com/investor-relations/announcements>.

We request you to take the above on your record.

**Thanking You,  
Yours faithfully,  
For and on behalf of OLA ELECTRIC MOBILITY LIMITED**

**Harish Abichandani  
Chief Financial Officer  
Place:** Bengaluru  
**Encl:** As above

## Ola Electric Launches PAN-India In-App Service Appointment Under its Hyperservice Initiative

- Expands services under Hyperservice to deliver a transparent, convenient, and customer-first after-sales experience
- Leverages its D2C model to reinforce reliability and after-sales support throughout the vehicle ownership experience

**Bengaluru, 1<sup>st</sup> December 2025:** Ola Electric today announced the nationwide rollout of its in-app service appointment feature under its Hyperservice initiative, enabling customers across India to seamlessly schedule service for their vehicles with just a few taps. The new feature strengthens Ola's commitment to delivering a transparent, convenient, and customer-first service experience.

Designed to offer greater ease and accessibility, the in-app booking system allows users to choose preferred service slots, track service status, and manage all service-related needs directly within the Ola Electric app. By bringing the entire service journey onto a unified platform, customers can eliminate the hassles of traditional service booking methods.

As a Direct-to-Consumer (D2C) brand, Ola Electric's direct engagement with its customers ensures heightened transparency at every touchpoint. With no intermediaries involved, customers can be confident that they are interacting directly with the brand, reinforcing trust and reliability throughout the vehicle ownership experience. The feature also assures customers of genuine, high-quality parts and standardized service processes.

**Spokesperson, Ola Electric,** said, *"Our vision under the Hyperservice initiative is to offer world-class experiences that are rooted in trust, convenience, and transparency. With the launch of in-app service appointments across India, we have taken a significant step in strengthening that promise. This gives our customers more control, better visibility, and the assurance of genuine, brand-certified service."*

Recently, the company also announced the scale up of Hyperservice into an open platform that redefines EV servicing in India. Under this initiative, for the first time, Ola's genuine spare parts, diagnostic tools, and service training modules will be made available not only to its customers but also to independent garages, mechanics, and fleet operators across the country.

This initiative also forms a key pillar of Ola's broader India Inside strategy - building open, scalable, and domestically integrated platforms across batteries, software, and now, after-sales and service infrastructure.

### About Ola Electric Mobility Limited

Ola Electric Mobility Limited is India's leading electric vehicle (EV) manufacturer. It specialises in the vertical integration of technology and manufacturing for EVs and their components, including battery cells. The Ola Futurefactory in Tamil Nadu, where EVs and critical components are produced, is developing India's most significant EV hub. It is supported by Ola's Bengaluru-based Battery Innovation Centre (BIC), dedicated to advancing cell and battery technology. Ola's R&D efforts span India, the UK, and the US, focusing on innovative EV products and core components. Ola maintains a direct-to-customer distribution network of thousands of stores across India and a robust online presence, making Ola Electric the largest company-owned network of automotive experience centres in the country.