



**MAHANAGAR TELEPHONE NIGAM LIMITED**  
(A GOVERNMENT OF INDIA ENTERPRISE)  
CIN L32101DL1986GOI023501

Registered and Corporate Office: Mahanagar Doorsanchar Sadan 5<sup>th</sup> Floor, 9 CGO Complex, Lodhi Road, New Delhi - 110 003. Tel: 011-24319020, Fax: 011-24324243, Website: [www.mtnl.net.in](http://www.mtnl.net.in) / [www.bol.net.in](http://www.bol.net.in), Email: [mtnlcsco@gmail.com](mailto:mtnlcsco@gmail.com)

**MTNL/SECTT/SE/2025**  
**February 07, 2025**

<b>To,</b> <b>BSE Limited,</b> Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai – 400 001. Scrip Code: 500108	<b>To,</b> <b>National Stock Exchange of India Limited (NSE)</b> Exchange Plaza, Plot No. C/1, G Block Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 Scrip Symbol: MTNL
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**SUB: COMPLIANCE OF REGULATION 30 OF SEBI (LODR), 2015- DISCLOSURE OF EVENTS OR INFORMATION – DISCLOSURE OF IMPOSITION OF FINE OR PENALTY - reg**

Dear Sir,

In compliance of Regulation 30 of SEBI (LODR), 2015 and in terms of sub-para 20 of para A of Part A of Schedule III, this is to inform you that MTNL has received order dated 03.02.2025 from Telecom Regulatory Authority of India (TRAI) for payment of financial disincentive of Rs 3,00,000/- due to non-compliance of the QoS parameters of Basic Telephone Services for period of Quarter ending March 2024 for contravention of the provisions of the Standards of Quality of Basic Telephone Service (wireline) and Cellular Mobile Telephone Service Regulations, 2009 (7 of 2009). The order was received by MTNL on 07.02.2025.

Details pursuant to sub-para 20 of para A of Part A of Schedule III is attached herewith.

Kindly take the same on record.

Thanking You  
Yours Faithfully

**(RATAN MANI SUMIT)**  
**COMPANY SECRETARY**

**DETAILS OF IMPOSITION OF FINE OR PENALTY DURING THE QUARTER IN TERMS OF SUB -PARA 20 OF PARA A OF PART A OF SCHEDULE III ARE GIVEN BELOW**

S. No.	Name of the Authority	Nature and details of the action(s) taken, initiated or order(s) passed	Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority	Details of the violation(s)/contravention(s) committed or alleged to be committed	Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible
1.	TRAI	Financial Disincentive in Rs.3,00,000/  (Delhi Unit - Rs 50,000  Mumbai Unit - Rs 2,50,000)	TRAI order dtd. 03.02.2025 received on 07.02.2025 for Rs 3,00,000 penalty.	Due to non-compliance of the QoS parameters of Basic Telephone Services for period of Quarter ending March 2024 for contravention of the provisions of the Standards of Quality of Basic Telephone Service (wireline) and Cellular Mobile Telephone Service Regulations, 2009 (7 of 2009).	Total Penalty of Rs. 3,00,000.  Further, there is no material impact on the Financial, operation or other activities of MTNL.