

Date: September 18, 2025

To,

<b>National Stock Exchange of India Limited</b> Exchange Plaza, C-1, Block G Bandra Kurla Complex Bandra (E), Mumbai – 400 051	<b>BSE Limited</b> Phiroze Jeejeebhoy Towers Dalal Street, Mumbai – 400 001
Symbol: MOBIKWIK	Scrip Code: 544305

**Sub: Press Release**

Dear Sir/ Madam,

In compliance with Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find attached herewith the Press Release.

This is for your information and further dissemination.

Thanking you

**For One MobiKwik Systems Limited**

**Ankita Sharma**

Company Secretary and Compliance Officer  
Membership No.: A37518

**ONE MOBIKWIK SYSTEMS LIMITED**

Registered Office: Unit No. 102, 1<sup>st</sup> Floor, Block-B, Pegasus One, Golf Course Road,  
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## **Official Statement by MobiKwik**

**18<sup>th</sup> September 2025**

MobiKwik confirms that an isolated technical issue on September 11-12, 2025, led to certain failed transactions being incorrectly marked as successful, resulting in unauthorised payouts to some merchants in and around Nuh district of Haryana. A few merchants and users from this area exploited this issue to gain undue financial benefit.

Upon identification in the early hours of September 12, the Company immediately took corrective action and resolved the issue within 45 minutes. The total financial impact has been contained and quantified. An FIR has been filed with local authorities, arrests have been made, and over 2,000 merchant bank accounts have been frozen. Active recovery efforts are ongoing, and a portion of the funds has been recovered.

It is important to clarify that this incident did not impact any UPI or Wallet payments, or user account balances. Also, no legitimate user or merchant suffered any financial loss, and no customer data or credentials were compromised. This was not a cybersecurity breach but a limited internal processing error, now fully addressed. As this was an internal issue, no banks or financial institutions were affected.

MobiKwik has strengthened its monitoring systems and implemented additional control measures. We would like to reassure everyone that MobiKwik app is 100% safe and secure for all digital payments.