

Date: September 16, 2025

To,

National Stock Exchange of India Limited Exchange Plaza, C-1, Block G Bandra Kurla Complex Bandra (E), Mumbai – 400 051	BSE Limited Phiroze Jeejeebhoy Towers Dalal Street, Mumbai – 400 001
Symbol: MOBIKWIK	Scrip Code: 544305

Sub: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015 – Intimation of an incident wherein some registered merchants and users, in collusion with each other from limited locations of Haryana have claimed unauthorized settlements from the Company

Dear Sir/Ma'am,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as an abundant caution, we wish to inform you of an incident wherein some registered merchants and users, in collusion with each other from limited locations of Haryana have claimed unauthorized settlements from the Company with the clear intent to gain an unfair monetary advantage.

Please note that none of the employees, KMPs and/or insiders were involved in this incident.

Please find enclosed details on the said matter as required under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015 read with the SEBI Circular No. SEBI/HO/CFD-POD-1/P/CIR/2023/123 dated July 13, 2023:

a)	Nature of fraud/default/arrest	Some registered merchants and users, in collusion with each other from limited locations of Haryana have claimed unauthorized settlements from the Company with the clear intent to gain an unfair monetary advantage.
b)	Estimated impact on the listed entity	<p>The following corrective steps have been taken:</p> <ol style="list-style-type: none"> 1) Legal Enforcement Agency (LEA) has taken proactive steps to put debit-freeze and lien mark all the bank accounts where the unauthorized settlements were credited. 2) The Company is actively recovering the unauthorized settled amounts from the affected customers. <p>The Company is undertaking all possible and necessary efforts to recover the amount. However, since the police investigation and the recovery efforts have just started it is not yet possible to ascertain the impact.</p>
c)	Time of occurrence	As per preliminary assessment, the incident occurred between September 11 & 12, 2025. Since the investigation is underway, it is hard to estimate the time period.

ONE MOBIKWIK SYSTEMS LIMITED

Registered Office: Unit No. 102, 1st Floor, Block-B, Pegasus One, Golf Course Road,
Sector-53, Gurugram, Haryana-122003, India.

Ph: +91 (124) 490-3344 | CIN: L64201HR2008PLC053766 | www.mobikwik.com | cs@mobikwik.com

d)	Person(s) involved	Some registered merchants and users of the Company from limited locations of Haryana were involved. Please note that none of the employees, KMPs and/or insiders were involved.
e)	Estimated amount involved (if any)	Based on preliminary data, as a risk mitigating measure, the FIR was lodged for an amount of INR 40 crores; out of which, the Company has recovered around INR 14 crore. Thus, the estimated net impact is INR 26 crores. The Company is taking aggressive collection efforts while pursuing legal course of action to recover the full amount over a period of time.
f)	Whether such fraud/default/arrest has been reported to appropriate authorities	Yes, an FIR has been lodged with the relevant police station of Gurugram and arrests have also been made.
g)	Corrective measures taken by the listed entity on account of such fraud/default.	The following corrective steps have been taken: 1) Legal Enforcement Agency (LEA) has taken proactive steps to put debit-freeze and lien mark all the bank accounts where the unauthorized settlements were credited. 2) The Company is actively recovering the unauthorized settled amounts from the affected customers. The Company will take all possible and necessary efforts to recover the amount. Police investigation and recovery efforts are underway.

The Company would render necessary assistance to the police in the investigation of the matter and further material details, if any, will be intimated to the exchange promptly.

We request you to kindly take the same on record.

Thanking you

For One MobiKwik Systems Limited

Ankita Sharma

Company Secretary and Compliance Officer
Membership No.: A37518

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