PHONE: +91-44-7160 1000
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CIN: L51102TN1946PLC001473
GST: 33AAACM2164L1ZL
Website: www.mmforgings.com

M M FORGINGS LIMITED

CORPORATE OFFICE: SVK TOWERS, 8TH FLOOR,
A25 INDUSTRIAL ESTATE, GUINDY, CHENNAI - 600032, INDIA.

Date: 17 July 2026

The Deputy General Manager Corporate Relationship Department. Bombay Stock Exchange Limited, Rotunda Building, P.J. Towers, First Floor, New Trading Wing, Dalal Street, MUMBAI –400 001	National Stock Exchange of India Ltd 'Exchange Plaza', Bandra – Kurla Complex, Bandra (E), Mumbai – 400 051

Dear Sirs,

Ref.: NSE: security code- MMFL –EQ; BSE: Security Code -522241

Sub.: Business Responsibility and Sustainability Report – FY 2025-26

1. Please find enclosed the Business Responsibility and Sustainability Report (BRSR) for the FY 2025-26.

2. A copy of BRSR is also available on the website of the Company viz., www.mmforgings.com.

3. We request you to kindly take the same on records.

Thanking you,
Yours faithfully,
For M M FORGINGS LIMITED

Chandrasekar S
Digitally signed by Chandrasekar S
Date: 2026.07.17 15:58:49 +05'30'

Chandrasekar S
Company Secretary
Encl: a/a

ANNEXURE V – to the Directors' Report:

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1.	Corporate Identity Number (CIN) of the Listed Entity	L51102TN1946PLC001473
2.	Name of the Listed Entity	MM Forgings Limited
3.	Year of incorporation	1946
4.	Registered office address	"SVK Towers" A 24/25, Thiru Vi Ka Industrial Estate, Guindy, Chennai - 600032
5.	Corporate address	"SVK Towers" A 24/25, Thiru Vi Ka Industrial Estate, Guindy, Chennai - 600032
6.	E-mail	corporate@mmforgings.com
7.	Telephone	+91-44-71601000
8.	Website	www.mmforgings.com
9.	Financial year for which reporting is being done	FY 2025-26
10.	Name of the Stock Exchange(s) where shares are listed	Bombay Stock Exchange National Stock Exchange
11.	Paid-up Capital	₹ 48,28,16,000 (48281600 shares of ₹10/- each)
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report.	Name: Chandrasekar S Telephone: +91-44-71601000 Email address: corporate@mmforgings.com
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e., only for the entity) or on a consolidated basis (i.e., for the entity and all the entities which form a part of its consolidated financial statements, taken together)	The disclosures under this report are made on standalone basis.
14	Whether the Company has undertaken reasonable assurance of the BRSR core?	Not applicable
15	Name of Assurance provider	Not applicable
16	Type of assurance obtained	Not applicable

II. Products/services:

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business activity	% of Turnover of the entity
1.	Manufacturing of Forged products	Manufacture different types of steel and steel products	93.42 %

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product / Service	NIC Code	% of total Turnover contributed
1	Steel Forgings	25910	93.42 %

III. Operations:

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of Offices	Total
National	10*	1	11
International	0	0	0

* Includes Windfarm and solar sites

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of states)	36
International (No. of countries)	16
b. What is the contribution of exports as a % of the total turnover of the entity?	35.5%
c. A Brief on types of Customers	Company is a leading world class manufacturer of metal forgings, with pan India presence, serving various industrial segments including commercial vehicles, passenger cars, off-highway vehicles, value/oilfield, agriculture and engineering components. Some of MMF's largest customers are major Commercial Vehicle (CV), Passenger Vehicle (PV), global Tier1s to these, tractor OEs, and many others.

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
EMPLOYEES						
1.	Permanent (D)	1,444	1,405	97%	39	3%
2.	Other than Permanent (E)	400	185	46%	215	54%
3.	Total Employees (D+E)	1,844	1,590	86%	254	14%
WORKERS						
4.	Permanent (F)	883	872	99%	11	1%
5.	Other than Permanent (G)	2,089	1,502	72%	587	28%
6.	Total Workers (F+G)	2,972	2,374	80%	598	20%

b. Differently abled Employees and workers:

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
EMPLOYEES						
1.	Permanent (D)	-	-	-	-	-
2.	Other than Permanent (E)	-	-	-	-	-
3.	Total Employees (D+E)	-	-	-	-	-
WORKERS						
4.	Permanent (F)	3	3	100%	-	-
5.	Other than Permanent (G)	-	-	-	-	-
6.	Total Workers (F+G)	-	-	-	-	-

21. Participation / Inclusion / Representation of women:

Particulars	Total (A)	No. and % of females	
		No (B)	% (B/A)
Board of Directors	10	2	20.00%
Key Managerial Personnel*	4	-	-

* Key Managerial Personnel is as per section 2(51) of the Companies Act, 2013

22. **Turnover rate for permanent employees and workers:**

Particulars	FY 2025-26			FY 2024-25			FY 2023-24		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	2.97	1.54	4.50	2.94	2.72	5.66	3.00	2.79	5.79
Permanent Workers	6.92	6.35	13.27	6.86	6.35	13.20	7.00	6.51	13.51

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. a. Name of the holding / subsidiary / associate companies / joint ventures (A)

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	D V S Industries Private Limited (DVS) *	Wholly-owned Subsidiary	100%	No
2	Suvarchas Vidyut Private Limited	Wholly-owned Subsidiary	100%	No
3	Abhinava Rizel Private Limited	Subsidiary	88%	No

* The amalgamation of DVS with the Company pursuant to a Scheme of Amalgamation approved by the Board of Directors on 03 February 2025, with an appointed date of 01 April 2024 is awaiting orders from the Hon'ble National Company Law Tribunal.

VI. CSR Details:

24. Whether CSR is applicable as per Section 135 of Companies Act, 2013: Yes
- Turnover: ₹ 1528.59 crores
- Net worth: ₹ 1031.09 crores

Transparency and Disclosures Compliance:

25. Complaints/grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct (NGRBC)

Stakeholder group from whom complaint is Received	Grievance Redressal Mechanisms in Place (Yes/No) (If yes, then provide web-link for grievance redressal policy)	Financial Year 2025-26			Financial Year 2024-25		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes Whistle Blower Policy and Employee grievance policy are available in the link https://www.mmforgings.com/Investors/policies	-	-		Nil	Nil	-
Investors (Others than shareholders)		NA	NA	The Company doesn't have investors other than its shareholders	NA	NA	The Company doesn't have investors other than its shareholders
Shareholders		-	Nil	-	Nil	Nil	-
Employees and workers		Nil	Nil	-	Nil	Nil	-
Customers		362	51	Corrective Action procedure is documented and compliance is monitored with the objective of recurrence prevention.	337	26	Corrective Action procedure is documented and compliance is monitored with the objective of recurrence prevention.
Value Chain Partners		Nil	Nil	-	Nil	Nil	-
Others (please specify)		Nil	Nil	-	Nil	Nil	-

26. Overview of the entity's material responsible business conduct issues:

S. No.	Material issue identified	Indicate whether risk or opportunity	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implication of the risk or opportunity (indicate / positive / negative implications)
1	Health, safety and Environment	Risk and opportunity	Risk: Health and safety remain critical priorities in the industry. Insufficient safety measures, inadequate training or non-adherence to established protocols can increase the risk of workplace incidents and injuries. Such occurrences may adversely affect employee well-being, productivity, morale and overall operational efficiency. Furthermore, failure to comply with applicable health and safety standards and regulations can lead to a higher frequency of incidents, regulatory consequences, and reputational risks for the Company. Opportunity: A robust EHS framework focused on hazard identification, risk management and corrective actions can help improve workplace safety, boost employee morale and enhance overall operational efficiency.	• Employee training on safe work practices and emergency response. • Implementation of robust EHS management system ensuring zero harm. • Periodic safety inspections, audits and compliance reviews. • Investigation of incidents and implementation of corrective actions. • Risk mitigation and emergency preparedness measures including PPE and safety controls.	Incidents relating to occupational health and safety may result in loss of man-days, operational disruptions, reduced productivity, increased compliance and medical costs, and may adversely affect employee morale and overall workplace efficiency.

2	Climate change	Risk / Opportunity	Risk: Volatile market conditions, leading to increased operating expenses and subdued demand, may affect the Company's operational efficiency, financial results, and long-term growth prospects. Opportunity: The Company sees opportunities in expanding its product portfolio, entering new markets, and broadening its customer base. By investing in innovation, improving operational capabilities, and fostering strategic collaborations, the Company aims to enhance revenue generation, strengthen resilience against market fluctuations, and create long-term value for stakeholders.	• Strengthening cost management initiatives and process efficiencies to address operational cost pressures and maintain profitability. • Accelerating product innovation and diversification efforts to create new business opportunities and strengthen market competitiveness. • Investing in capacity expansion and advanced technologies through targeted capital expenditure to support future growth and meet increasing customer demand.	• Unfavorable market conditions may negatively impact sales and profitability. • Rising operational costs may affect profit margins and overall performance • Product development initiatives are expected to drive business growth and increase turnover.
3	Supply Chain Disruptions	Risk	Disruptions in the supply chain, including inefficiencies in logistics, transportation, and storage, may hinder the Company's ability to meet customer delivery timelines. Furthermore, geopolitical tensions or war-like situations may result in shortages of essential inputs such as gas oil, thereby increasing transportation constraints and amplifying supply chain risks.	• The Company strengthens supply chain resilience through multi-sourcing of raw materials, improved warehouse management and technology-enabled logistics optimization. It also focuses on supplier diversification, inventory planning and risk mitigation measures to ensure supply continuity.	• Higher operational costs and lower production and sales may adversely impact the Company's financial performance.

4	Disaster Recovery	Risk	• Natural calamities and events such as earthquakes, cyclones, floods and lockdowns may cause business interruptions and impact operations.	• Implemented adequate protection plans, including appropriate insurance to safeguard against calamities.	• Business disruptions may adversely impact the Company's financials.
5	Corporate Governance	Opportunity	• Strong corporate governance enhances transparency, accountability and ethical conduct, supports risk management and compliance and builds stakeholder trust while enabling long-term sustainable growth.	-	Positive
6	Talent attraction, retention & development	Opportunity	• Highly trained and skilled employees perform tasks more efficiently, within shorter timeframes, and with a reduced risk of workplace injuries, thereby enhancing overall operational effectiveness. • Maintaining a workforce of skilled and experienced employees not only guarantees operational continuity and stability but also fosters a collaborative work environment and improves overall productivity. • Introducing new talent brings fresh viewpoints, diverse abilities, and creative concepts, which are crucial for fostering advancement and	• Developing a talent pool and recognizing the subsequent level of leadership.; • The Company offers diverse training programs based on identified employee needs.	Positive impact

			adjusting to shifts in the market. • Fostering a culture which integrates diversity, inclusion, employee well-being and training and development will attract and retain employees.		
7	Information Systems, Data protection and Customer Privacy	Risk	• Cybersecurity risks, including potential data breaches, may lead to financial and reputational impacts. Strong cybersecurity measures are essential for data protection, customer trust, and regulatory compliance.	• The Company has implemented periodic access reviews, data loss prevention systems, restricted access controls, and data encryption, supported by regular internal audits to ensure compliance with its Privacy Policy and data protection standards.	Impacts the Brand reputation in the industry – Negative Impact
8	Social Impact	Opportunity	Aligning CSR activities with the needs of the community can create a positive impact which can unlock goodwill and social license to operate.	The Company has undertaken several CSR initiatives for overall development of the community in the field of promoting education, women empowerment, preventive healthcare and environmental sustainability.	Community upliftment is a critical aspect for elevating brand value which in turn can increase the demand of Company's product.

9	Waste Management	Risk	Poor waste management systems can lead to non-compliance with statutory requirements related to waste handling, disposal, and environmental protection.	• The Company has established a comprehensive waste management system that prioritizes the proper handling of hazardous waste and ensures environmentally responsible disposal practices in compliance with applicable regulations.	Non-compliance with regulatory norms on waste management can lead to fines and penalties.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements. The Company's policies are in line with the National Voluntary Guidelines on Social, Environment and Economic Responsibilities of Business (NVGs) which provides for the following nine areas of Business Responsibility to be adopted by the organisations:

Principle 1	Ethics, Transparency and Accountability	Principle 6	Environment
Principle 2	Products Sustainability and safety	Principle 7	Public Policy
Principle 3	Employees' Well being	Principle 8	Inclusive Growth and Equitable Development
Principle 4	Stakeholder Engagement	Principle 9	Customer Relations
Principle 5	Human Rights		

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1 a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
b. Has the policy been approved by the Board (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
c. Web link of the policies, if available	Policies on Whistle blower, Nomination and Remuneration CSR, HR, Insider Trading, Related Party etc., are available on Company's website: https://www.mmforgings.com/Investors/policies								

2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
3. Do the enlisted policies extend to your value chain partners? (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
4. Name the national and international codes / certifications/ labels/ standards	Our manufacturing facilities are certified to ISO 9001:2015, IATF 16949:2016 and forging facilities at Singampunari & Viralimalai are certified as "Well Known Forge" by Central Boilers Board in accordance with Indian Boiler Regulations (IBR).								
5. Specific commitments, goals, targets set by the entity with defined timelines, if any.	Certification audits for the Environmental, Health & Safety (EHS) Management System in accordance with International Organisation for Standardization standards ISO 14001 and ISO 45001 are currently in progress and are expected to be completed by Q2FY27.								
6. Performance of the entity against specific commitments, goals and targets with reasons, in case the same are not met.	The Company is on the target to achieve the specific commitments, goals.								
Governance, leadership and oversight									
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements *(listed entity has flexibility regarding the placement of this disclosure)*	The FY26 Business Responsibility and Sustainability Report (BRSR) reflects the Company's strengthened focus on operational excellence, sustainability and responsible growth. During the year, the Company has significantly enhanced its safety measures across operations, reinforcing its commitment to providing a safe and secure workplace for all stakeholders. The Company has also progressed towards aligning its processes with globally recognized standards, with ISO certification initiatives reaching the final stage following the successful completion of audits. This milestone underscores the Company's emphasis on quality, consistency and continuous improvement. In line with its environmental commitments, the Company has accelerated its green energy initiatives, increased the adoption of sustainable energy sources and improved energy efficiency across its operations. These efforts demonstrate the Company's commitment to reducing its environmental footprint while supporting India's broader sustainability goals. The Company continues to strengthen its ESG framework through structured policies and measurable targets, while maintaining transparent engagement with stakeholders. With a clear focus on safety, sustainability and governance, the Company remains committed to creating long-term value and driving responsible growth.								

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Shri. Vidyashankar Krishnan Chairman and Managing Director DIN: 00081441 Phone: 044-71601000 Email: mdo@mmforgings.com
9. Does the entity have a specified Committee of the Board/Director responsible for decision-making on sustainability related issues? (Yes / No). If yes, provide details.	Shri. Vidyashankar Krishnan Chairman and Managing Director

10. Details of Review of NGRBCs by the Company:

Subject of Review	Indicate whether review was undertaken by Director / Committee of the Board / Any other Committee									Frequency								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow-up action	The policies are reviewed internally on a periodic basis.																	
Compliance with statutory Requirements of relevance to the principles and rectification of any non-compliances	The Company is in compliance with all applicable statutory requirements.																	

	P1	P2	P3	P4	P5	P6	P7	P8	P9
11. Has the entity carried out independent assessment/evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide the name of the agency	Yes. The implementation of the Environmental, Health, Safety, and Quality Management Systems in line with ISO 14001 and ISO 45001 is currently in its final stage, and certification audits by an external agency are in progress. The Company's Quality, Safety, Health, and Environment (QSHE) policies are subject to periodic internal and external assessments as part of the ISO certification and compliance framework. In addition, other organisational policies are regularly reviewed and evaluated for effectiveness through the internal audit mechanism.								

12. If answer to question (1) above is "No" i.e., not all Principles are covered by a policy, reasons to be stated: Not applicable as all principles are covered by respective policies.

SECTION C: PRINCIPLE-WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1:
Businesses should conduct and govern themselves with integrity and in a manner that is Ethical, Transparent and Accountable:

ESSENTIAL INDICATORS:
1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	% Of persons in respective category covered by the awareness programmes
Board of Directors & Key Managerial Personnel (KMP)	7	The Company ensures that its Directors and KMP are equipped with relevant and timely information to effectively discharge their responsibilities. This is facilitated through structured engagement mechanisms such as plant visits, periodic business updates, and detailed presentations. These interactions encompass key regulatory developments, including updates to the Companies Act, SEBI Regulations and related party transaction norms, along with insights on industry trends, market landscape and sustainability and energy-related initiatives.	100%

<table>
<tr><td></td><td></td><td>A structured familiarization programme is in place for Independent Directors to enhance their understanding of the Company’s operations and governance practices. This includes comprehensive presentations on the Company’s business segments, products and critical governance areas such as Director independence, risk management framework, CSR, vigil mechanism, anti-money laundering measures and the Code of Conduct.

In addition, the Company has in place a Directors’ and Officers’ Liability Insurance policy, reinforcing its commitment to sound governance practices and providing appropriate protection to its directors and officers in the course of their duties.</td><td></td></tr>
<tr><td>Employees other than Board of Directors or KMPs</td><td colspan="2" rowspan="2">All employees and workers regularly participate in structured training and development programmes aimed at enhancing both technical and behavioral competencies. These programmes cover a wide range of areas including skill development, process orientation, stress management, team building, 5S practices, Prevention of Sexual Harassment, soft skills, occupational health and safety and awareness of employee benefits such as provident fund, bonus, and gratuity. The sessions are delivered through a mix of internal leadership expertise and external professional consultants.

In addition, the Company places strong emphasis on continuous learning and capability building through periodic refresher trainings, cross-functional exposure, and on-the-job learning initiatives. Special focus is given to safety trainings, including emergency preparedness, hazard identification, and safe work practices, to foster a culture of zero harm. Further, initiatives on employee well-being, diversity and inclusion, and</td><td>100%</td></tr>
<tr><td>Workers</td><td>100%</td></tr>
</table>

	leadership development are integrated into the learning framework to support holistic growth and long-term organisational sustainability.	

2. Details of fines/ penalties/ punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors/KMPs) with regulators/ law enforcement agencies/judicial institutions, in the financial year, (Note: the entity shall make disclosures based on materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website):
   No fines/penalties/punishment/award/compounding fees/settlement amount were paid in proceedings (by the entity or by directors/KMPs) with regulators/law enforcement agencies/judicial institutions during the financial year.

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.
   Not applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.
   Yes. MM Forgings Limited has adopted the 'Code of Conduct', to ensure ethics, transparency and accountability in all aspects of the business and create value for its stakeholders in a sustainable manner. It is committed to maintaining the highest ethical standards and vigorously enforces the integrity of its business practices wherever it operates throughout the world. The Company has an Anti-Corruption Compliance Policy which commands strict actions against anyone caught engaging in such unethical behaviour.

   The Company also has Whistle-Blower Policy, Code of conduct for the Board and Senior Management and Code of Conduct for Employees and Vendors. The policies are available on the website of the Company at
   https://www.mmforgings.com/Investors/policies

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption:
   No disciplinary action was taken by any law enforcement agency against any of the Company's Directors, KMPs, employees or workers for the charge of bribery or corruption.

6. Details of complaints with regard to conflict of interest:
   No complaints registered with regard to conflict of interest during the financial year.

7. Provide details of any corrective action taken or under way on issues related to fines/penalties/action taken by regulators/law enforcement agencies/judicial institutions, on cases of corruption and conflicts of interest.
Not applicable.

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods procured) in the following format

Particulars	**FY 2025-26**	**FY 2024-25**
Number of days of accounts payables	72 days	65 days

9. Open-ness of business

Parameter	**Metrics**	**FY 2025-26**	**FY 2024-25**
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	-	-
	b. No. of trading houses where the purchases are made from	-	-
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	NA	NA
Concentration of sales	a. Sales to dealer or distributors as % of total sales	NA	NA
	b. No. of dealers / distributors to whom sales are made.	NA	NA
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors.	NA	NA
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	NA	NA
	b. Sales (Sales to related parties / Total Sales)	NA	NA
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	16.57%	20.49%
	d. Investments (Investments in related parties / Total Investments made)	-	-

LEADERSHIP INDICATORS:

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year.
During the financial year, the Company conducted awareness programmes for its value chain partners focusing on key ESG principles such as occupational health and safety, ethical business practices, compliance with applicable laws, environmental responsibility, and responsible sourcing. These initiatives were undertaken through vendor meetings and periodic communications to reinforce alignment with the Company's sustainability and governance expectations.

Total no of awareness programmes held	Topics/principles covered in training	% Of value chain partners covered (by value of business done with such partners) under the awareness programmes
Multiple sessions (case-to-case basis)	The awareness programmes for value chain partners covered a range of operational and sustainability-related areas, including information systems, 5S practices, occupational health and safety, product inspection, audit requirements, sustainability practices and quality management systems. These initiatives were aimed at strengthening process alignment, enhancing quality standards and promoting responsible business practices across the value chain.	Major and new customers / Suppliers - 80%

2. Does the entity have processes in place to avoid/manage conflict of interests involving members of the board? (Yes/No) If yes, provide details of the same.
The Board has approved and implemented policies to prevent and manage conflicts of interest, including the Code of Conduct for Directors and Senior Management, policies on Related Party Transactions, Material Subsidiaries, Insider Trading, Materiality, and the Whistle Blower Policy. The Company also conducts training and awareness sessions on ethical business practices and conflict of interest management.

PRINCIPLE 2:
Businesses should provide goods and services in a manner that is sustainable and safe:

ESSENTIAL INDICATORS:

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

Particulars	FY 2025-26	FY 2024-25
Research & Development	-	-
Capex	-	-

Details of improvements in environment and social projects:
The Company continues to prioritize CAPEX investments in advanced technologies that contribute to improved environmental stewardship and social outcomes. These investments are intended to enhance operational efficiency, reduce environmental impacts, and create long-term value for stakeholders.

2.1. Does the entity have procedures in place for sustainable sourcing? (Yes/No):
The Company follows a rigorous supplier selection and onboarding framework, underpinned by thorough assessment and evaluation processes. This includes supplier surveys, ongoing risk assessments, targeted training programmes and periodic audits to ensure adherence to the Company's standards on quality, safety, ethics and sustainability.

Additionally, all new key material suppliers are required to complete a comprehensive onboarding questionnaire, facilitating evaluation of their operational capabilities, regulatory compliance and alignment with the Company's ESG principles prior to empanelment.

2.2. If yes, what % of inputs were sourced sustainably?
The Company's pan-India procurement network for raw materials provides a strategic and sustainable advantage, ensuring reliability, diversification, and resilience in its supply chain. The Company endeavours to source raw materials from suppliers who demonstrate strong environmental and social responsibility practices.

A majority of the Company's key raw material suppliers are selected in alignment with customer requirements and expectations, thereby promoting responsible sourcing practices across the value chain.

The Company follows a structured supplier onboarding process, which includes detailed self-assessments by suppliers, evaluation of responses and audit-based verification prior to empanelment. These measures enable the Company to assess supplier capabilities, compliance standards and alignment with its quality, ethical and sustainability objectives.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

   The Company has established robust systems to ensure the safe recovery, reuse, recycling, and disposal of waste generated throughout the product life cycle. The key practices adopted for different categories of waste are as follows:

   - All forging flash generated during manufacturing is fully recycled through authorized steel mills, promoting effective material recovery and circular resource utilization.
   - Treated industrial effluent is completely reused within the manufacturing process, minimizing freshwater consumption and reducing environmental impact.
   - Recycled water from the sewage treatment plant is entirely utilized for maintaining greenbelt and landscaping activities within the facility premises.
   - Hazardous waste generated from operations is disposed of only through authorized recyclers and certified waste management agencies in compliance with applicable environmental regulations.
   - Packaging materials are systematically collected and recycled to reduce waste generation.
   - E-waste generated across all company locations is segregated, monitored, and disposed of through approved e-waste recyclers on a periodic basis.
   - The Company continuously tracks waste generation and implements improvement initiatives to minimize waste and enhance resource efficiency across operations.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.
   No

LEADERSHIP INDICATORS:

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?
   The organisation has not conducted any Life Cycle Assessments (LCA).

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.
   Not applicable.

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).
   Not applicable.

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled and safely disposed, as per the following format:

Particulars	FY 2025-26			FY 2024-25		
	Re-used	Recycled	Safely disposed	Re-used	Recycled	Safely disposed
Plastic	12T	-	-	13T	-	-
E-waste	-	-	-	-	-	-
Hazardous waste	-	-	9.38T	-	-	9.60T
Other waste (includes used Oil & used Grease)	-	-	0.45T	-	-	0.5T
Bio Waste	-	-	52.50T	-	-	45T

5. Reclaimed products and their packaging materials (as % of products sold) for each product category. Not Applicable

PRINCIPLE 3:
Businesses should respect and promote the well-being of all employees, including those in their value chains:

ESSENTIAL INDICATORS

1. Details of measures for the well-being of employees:

Category	Total	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Permanent Employees									
Male	1405	-	-	477	34%	-	-	-	-	-	-
Female	39	-	-	7	18%	-	-	-	-	-	-
Total	1216	-	-	484	40%	-	-	-	-	-	-
		Other than Permanent Employees									
Male	185	-	-	-	-	-	-	-	-	-	-
Female	215	-	-	-	-	-	-	-	-	-	-
Total	400	-	-	-	-	-	-	-	-	-	-

Details of measures for the well-being of Workers:

Category	Total	% of employees covered by									
		Health insurance*		Accident insurance*		Maternity benefits		Paternity Benefits		Day Care facilities	
		Permanent Workers									
Male	872	-	-	-	-	-	-	-	-	-	-
Female	11	-	-	-	-	-	-	-	-	-	-
Total	883	-	-	-	-	-	-	-	-	-	-
		Other than Permanent Workers									
Male	1,502	-	-	-	-	-	-	-	-	-	-
Female	587	-	-	-	-	-	-	-	-	-	-
Total	2,089	-	-	-	-	-	-	-	-	-	-

*Note: Company strictly advices all the employees and workers to take health insurance and Accident Insurance for self and their family.

2. Details of retirement benefits, for Current FY and Previous Financial Year:

Benefits	FY 2025-26			FY 2024-25		
	No. of employees covered as a % of total employee	No. of workers covered as a % of total employees	Deducted and deposited with the authority (Y/N/NA)	No. of employees covered as a % of total employees	No. of workers covered as a % of total employees	Deducted and deposited with the authority (Y/N/NA)
PF	100%	100%	Y	100%	100%	Y
Gratuity	100%	100%	Y	100%	100%	Y
ESI	24.5%	46.3%	Y	23.4%	45.3%	Y
NPS	-	-	NA	-	-	NA
Superannuation	-	-	NA	-	-	NA

3. Accessibility of workplaces:

3.1 Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

The Company is committed to fostering an inclusive workplace and supports the needs of employees, including Persons with Disabilities. Its offices and manufacturing facilities are designed with due consideration for accessibility, ensuring an enabling and barrier-free work environment.

The Company has established accessibility features across its premises, including ramps, appropriate furniture, accessible washrooms, lifts and handrails along stairwells, to facilitate ease of movement and convenience for differently abled individuals.

3.2 If not, whether any steps are being taken by the entity in this regard: NA

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web link to the policy:

Yes. MMF is an equal opportunity employer and has a Code of Conduct for its employees available at https://www.mmforgings.com/Investors/policies

The policy is designed to uphold their rights, prevents discrimination, and promote diversity, dignity, and respect in the workplace.

5. Details on return to work and retention rates of permanent employees and workers that took parental leave:

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	NA	NA	NA	NA
Female	100%	100%	100%	100%

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

MMF believes in ensuring strong connect with all its employees and addressing the issues in a timely manner through HR Help Desk and e-mail id for reporting POSH related complaints and strong whistle blower mechanism in place to address complaints or issues raised.

Permanent workers	Yes	Permanent workers can raise their grievances with the HR Department. A grievance-handling procedure is in place.
Other than permanent workers	Yes	Contract Workers can raise their grievances either orally or in writing to their respective managers or Head of department or Plant Heads. They can escalate the same, if not resolved, to the HR Department through their respective contractors.
Permanent Employees	Yes	Employee can share their concerns with their respective seniors or the department heads. If not resolved, they can escalate to the HR department.
Other than permanent employees	Yes	Contract employees can directly approach the respective HODs and the same is addressed by the respective HODs. They can escalate the same, if not resolved, to the HR Department.

7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

Category	FY 2025-26			FY 2024-25		
	Total employees/ workers in the respective category (A)	No of Employees / Workers in the respective category who are part of association/ union (B)	% (B/A)	Total employees/ workers in the respective category (C)	No of Employees / Workers in the respective category who are part of association/ union (D)	% (D/C)
EMPLOYEES						
Total Permanent Employees	Nil	Nil	Nil	Nil	Nil	Nil
Male	Nil	Nil	Nil	Nil	Nil	Nil
Female	Nil	Nil	Nil	Nil	Nil	Nil
WORKERS						
Total Permanent workers	Nil	Nil	Nil	Nil	Nil	Nil
Male	Nil	Nil	Nil	Nil	Nil	Nil
Female	Nil	Nil	Nil	Nil	Nil	Nil

8. Details of training given to employees and workers:

The Company provides frequent Health Awareness Sessions for the employees & their family members as a health and safety/wellness measure.

Category	FY 2025-26					FY 2024-25				
	Total (A)	On health and safety/wellness measures		On skill upgradation		Total (D)	On health and safety/wellness measures		On skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
EMPLOYEES										
Male	1,590	782	49%	780	49%	1,962	1002	51%	920	47%
Female	254	67	26%	52	20%	132	42	32%	22	17%
Total	1,844	849	46%	833	45%	2,094	1044	50%	943	45%
WORKERS										
Male	2,374	842	35%	539	23%	1,916	719	38%	539	28%
Female	598	105	18%	78	13%	161	32	20%	19	12%
Total	2,972	947	32%	617	21%	2,077	751	36%	558	27%

9. Details of performance and career development to employees and workers:

Benefits	FY 2025-26			FY 2024-25		
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)
EMPLOYEES						
Male	1,590	1,472	93%	1,962	1,621	83%
Female	254	208	82%	132	119	90%
Total	**1,844**	**1,680**	**91%**	**2,094**	**1,740**	**83%**
WORKERS						
Male	2,374	1,550	65%	1,916	1,550	81%
Female	598	340	57%	161	102	63%
Total	**2,972**	**1,890**	**64%**	**2,077**	**1,652**	**80%**

10. Health and safety management system:

10.1 Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage of such a system?

Yes. The Company has implemented a comprehensive Occupational Health and Safety Management System covering all manufacturing facilities, offices, and supply chain operations. The system is designed to ensure environmental protection while prioritising the health and safety of employees, contractors, visitors, and other stakeholders.

The Company has a EHS framework aligned with its vision and mission, which includes regular compliance reviews, adherence to regulatory and internal standards, safe labour practices, periodic inspections and self-assessments, performance recognition initiatives, emergency preparedness and response mechanisms and established reporting channels. The EHS system is implemented across the entire organisation, including the corporate office and all plants. Additionally, the Company ensures that all employees and workers are covered under mandatory medical and life insurance schemes for themselves and their families, reinforcing its commitment to employee well-being.

10.2 What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?
The Company has implemented a structured risk assessment system for identifying workplace hazards, assessing associated risks and implementing appropriate control measures based on the level of risk, with the objective of eliminating or minimising such risks.

Internal audit teams conduct monthly process audits and risk reduction measures are implemented to prevent incidents, control their impact and mitigate adverse consequences.

Further, the Company has adopted internationally recognised Environment, Health and Safety (EHS) standards and is in the final stages of obtaining ISO 14001 (Environmental Management System) and ISO 45001 (Occupational Health and Safety Management System) certifications, reinforcing its commitment to continuous improvement in safety and environmental performance.

10.3 Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)
Yes. All employees / contractors are encouraged to report unsafe conditions, situations, behaviours and conditions that are perceived to be of risk or have hazardous elements. Such situation can be brought to notice through both formal and informal processes. Further, the internal audit team conducts monthly one-to-one meetings with unit heads and managers to understand work-related hazards and mitigate associated risks.

10.4 Do the employees/workers of the entity have access to non-occupational medical and health care services? (Y/N) – Yes

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2025-26	FY 2024-25
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	-	-
	Workers	-	-
Total recordable work-related injuries	Employees	-	-
	Workers	32	5
No. of facilities	Employees	-	-
	Workers	-	-
High consequence work-related injury or ill-health (excluding fatalities)	Employees	-	-
	Workers	-	-

12. Describe the measures taken by the entity to ensure a safe and healthy workplace:
The Company aims to minimize potential risks and losses while enhancing operational efficiency through the effective implementation of a robust Health and Safety Management System. It is committed to creating and sustaining a safe and healthy workplace across all its operations.

To uphold the highest standards of health, safety and corporate responsibility, the Company focuses on the following initiatives:

- Upholding high standards of corporate conduct in its interactions with customers, employees, workers, and the communities in which it operates;
- Establishing and strengthening a comprehensive Environment, Health and Safety (EHS) management system with a focus on achieving zero harm;

- Leveraging advanced technologies to monitor, manage and improve health and safety practices;
- Providing regular training and awareness programmes to employees and workers on safe working practices;
- Conducting periodic inspections and audits to ensure compliance with established safety standards;
- Investigating all reported incidents and implementing corrective and preventive actions to avoid recurrence.

13. **Number of complaints on the following made by employees and workers:** No complaints were made by any employee or worker on the working conditions and/or health and safety practices of the Company.

14. **Assessments for the year:**

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. **Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.**
No actions were required as zero incidents were reported.

LEADERSHIP INDICATORS:

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).?
Yes. In the event of any unfortunate death of an employee, including workers, the company extends financial support to their family members. Company ensures to review every year on the adequacy of insurance taken by all the employees and workers.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.
The Company monitors the timely deduction and remittance of statutory dues by its value chain partners through regular reconciliations and internal audit mechanisms, thereby promoting transparency, accountability and adherence to business responsibility principles. Invoices from value chain partners are processed on a monthly basis, subject to the submission of documentary evidence confirming the remittance of statutory dues for the preceding month.

Further, the Company conducts periodic internal HR audits across its units and workplaces to ensure compliance with applicable labour laws and regulatory requirements. These measures enable effective oversight and reinforce the Company's commitment to responsible and compliant business practices across its value chain.

3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

Particulars	Total no. of affected employees / workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2025-26	FY 2024-25	FY 2025-26	FY 2024-25
Employees	Nil	Nil	Nil	Nil
Workers	Nil	Nil	Nil	Nil

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)
The Company fosters a progressive work environment that promotes continuous learning, career development and employee well-being. Structured capacity-building initiatives and training programmes are implemented to enhance skills and support long-term employability.

In addition, the Company is committed to fair and transparent employment practices, ensuring timely and complete settlement of all eligible dues, including retirement benefits and separation entitlements, in compliance with applicable laws and internal policies.

5. Details on assessment of value chain partners:
The Company enters into formal agreements with key business partners mandating compliance with applicable statutory requirements, including obtaining necessary permits, licences and timely discharge of labour-related statutory obligations.

While formal ESG assessments are not currently conducted, the Company undertakes periodic site visits and audit reviews of suppliers to evaluate safety standards, working conditions and regulatory compliance. Any gaps identified are addressed through follow-ups and corrective actions. The Company is also in the process of strengthening its value chain oversight through more structured monitoring mechanisms.

Particulars	% Of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	-
Working conditions	-

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners:
There were no significant risks / concerns arising from the assessments of health and safety practices and working conditions of value chain partners.

PRINCIPLE 4:
Businesses should respect the interests of and be responsive to all its stakeholders.

ESSENTIAL INDICATORS

1. Describe the processes for identifying key stakeholder groups of the entity:
The Company has clearly defined roles and responsibilities across departments for effective stakeholder engagement, with appropriate oversight from management.

Stakeholders include internal groups such as employees, management, and shareholders, as well as external groups such as customers, suppliers, investors, regulators and the community, who influence or are impacted by the Company's operations.

The Company identifies and prioritizes its stakeholder groups through structured internal processes, including discussions with senior management, to assess their relevance and impact on the business. Engagement with stakeholders is carried out through various formal and informal channels to ensure alignment with the Company's objectives and responsibilities.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly / Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Investors / Analysts	No	Investor presentations, earnings calls, stock exchange filings, website updates, emails, meetings.	Quarterly / Half-yearly / Annual	Performance updates, business outlook, strategy, governance practices and resolution of investor queries

Banks & Financial Institutions	No	Meetings, emails, reports, loan documentation, MIS reports	Monthly / Quarterly / Need-based	Funding requirements, financial performance monitoring, compliance with covenants, credit assessments
Employees	No	E-mail, Notice Board, Meeting, overall gathering, HR Communications.	Continuous/ Periodic	Employee welfare, wage-related matters, workplace conditions, Management's Communication, safety and industrial relations
Customers	No	Emails, customer visits, Relationship meetings, Customer satisfaction survey and reviews	Need based	Understanding customers' expectations and the gaps, if any, in Company' product offerings.
Vendors and Suppliers	No	E-mail, Meetings, Conference, Supplier assessment	Need based	Complaint resolution, on-time delivery and payment, service quality.
Government bodies and regulators	No	Meetings, Visits, Emails and letters	As and when required	Ensure 100% Compliance to all statutory regulations, audits and site visits.
Local Community	No	Corporate Social Responsibility initiatives	As per regulation and as and when required	Health care, Education, Social projects and Women empowerment activities.

Insurance Providers	No	Emails, policy documents, claims communication, meetings	Annual / Need-based	Corporate Insurance, Claims processing, Risk coverage adequacy and renewals

LEADERSHIP INDICATORS:

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.
   Stakeholder engagement is embedded within the Company's sustainability approach. Investors are engaged through quarterly performance review meetings, while senior management maintains continuous communication with stakeholders and provides updates to the Board. The marketing team further strengthens engagement by consulting with clients to understand their perspectives and expectations regarding ESG performance and disclosures.

2. Whether stakeholder consultation is used to support the identification and management of environmental and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.
   Yes. The Company leverages stakeholder consultations as an integral part of identifying and managing environmental and social matters. Through periodic engagement with both internal and external stakeholders, the Company gathers valuable feedback on sustainability-related priorities and concerns. These inputs are considered during materiality assessments, policy reviews and strategic planning processes. Stakeholder feedback has contributed to the refinement of environmental and social policies, ensuring alignment with evolving regulatory requirements, industry practices and stakeholder expectations. This approach supports informed decision-making and strengthens the Company's commitment to responsible and sustainable business operations.

3. Provide details of instances of engagement with and actions taken to address the concerns of vulnerable/ marginalized stakeholder groups.
   The company prioritizes the needs of vulnerable and marginalized communities through Corporate Social Responsibility initiatives, focusing on programs that benefit these groups, the environment and the disadvantaged. Report on CSR forms integral part of this Annual Report provided in Annexure 3.

PRINCIPLE 5
Businesses should respect and promote human rights:

ESSENTIAL INDICATORS

1. **Employees and workers who have been provided training on human rights issues and policy (ies) of the entity, in the following format:**

Category	FY 2025-26			FY 2024-25		
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)
EMPLOYEES						
Permanent	1444	1444	100%	1401	1401	100%
Other than permanent	400	400	100%	693	693	100%
Total Employees	1844	1844	100%	2094	2094	100%
WORKERS						
Permanent	883	883	100%	896	896	100%
Other than permanent	2089	2089	100%	1181	1181	100%
Total Workers	2972	2972	100%	2077	2077	100%

2. **Details of minimum wages paid to employees and workers in the following format:**

Category	FY 2025-26					FY 2024-25				
	Total (A)	Equal to minimum wage		More than minimum wage		Total (D)	Equal to minimum wage		More than minimum wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
EMPLOYEES										
Permanent										
Male	1405	521	37%	884	63%	1386	545	39%	841	61%
Female	39	15	38%	24	62%	15	15	100%	-	-
Other than permanent										
Male	185	185	100%	-	-	576	576	100%	-	-
Female	215	215	100%	-	-	117	117	100%	-	-
WORKERS										
Permanent										
Male	872	149	17%	723	83%	878	194	22%	684	78%
Female	11	11	100%	-	-	18	18	100%	-	-
Other than permanent										
Male	1502	1502	100%	-	-	1038	1038	100%	-	-
Female	587	587	100%	-	-	143	143	100%	-	-

3. **Details of remuneration/salary/wages:**

3.1. Median / Total remuneration / wages:

Particulars	Male		Female	
	Number	₹ in cr.	Number	₹ in cr.
Board of Directors (BoD)	4	14.17	-	-
Key Managerial Personnel (other than BoD)	2	0.47	-	-
Employees other than BoD and KMP	1590	68.44	254	10.93
Workers	2374	45.77	598	11.53

3.2. Gross wages paid to females as % of total wages paid by the entity

Particulars	FY2025-26	FY2024-25
Gross wages paid to females as % of total wages paid by the entity	14.84%	6.87%

4. **Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)**

Yes. Corporate HR head will be addressing all the issues.
Email: corporatehr@mmforgings.com

5. **Describe the internal mechanisms in place to redress grievances related to human rights issues.**

Yes. The Company has established robust systems and mechanisms to formally receive, address, and resolve grievances through coordination between HR and manufacturing unit heads. Time-bound redressal processes are supported by structured frameworks such as the Grievance Management System, Safety Committees, Internal Complaints Committee, and Whistle-blower/Vigil Mechanism under the Human Rights Policy.

The Company maintains comprehensive policies and practices to ensure compliance with applicable laws and regulations relating to labour rights, workplace health and safety, non-discrimination, freedom of association, collective bargaining, human rights, contract management and prevention of sexual harassment.

Further, the Code of Conduct for the Board and Senior Management promotes equal opportunity, ethical conduct and a workplace free from discrimination and harassment, supported by appropriate employee protection and grievance redressal mechanisms.

6. Number of Complaints on the following made by employees and workers

Particulars	FY 2025-26			FY 2024-25		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Sexual harassment	Nil	Nil	Nil	Nil	Nil	Nil
Discrimination at workplace	Nil	Nil	Nil	Nil	Nil	Nil
Child labour	Nil	Nil	Nil	Nil	Nil	Nil
Forced labour/ Involuntary labour	Nil	Nil	Nil	Nil	Nil	Nil
Wages	Nil	Nil	Nil	Nil	Nil	Nil
Other human rights related issues	Nil	Nil	Nil	Nil	Nil	Nil

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013

Particulars	FY 2025-26	FY 2024-25
Sexual harassment	NIL	NIL
Discrimination at workplace		
Child labour		
Forced labour / Involuntary labour		
Wages		
Other human rights related issues		

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

We have implemented a robust Vigil Mechanism (Whistle blower Policy) and Prevention of Sexual Harassment (POSH) rules at each manufacturing unit, to promote a culture of transparency, accountability, and safety. These policies provide employees with a secure and confidential channel to report any unethical practices, misconduct, non-compliance, or behaviour that could adversely affect the organisation, including financial losses or reputational damage.

The grievance, if any, arising out of Whistle-Blower Policy and Code of Conduct is being reviewed by Audit Committee of the Board. The Internal Compliant Committee review and take necessary action for all harassment issues.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, human rights requirements are included in MMF's Supplier Code of Conduct. Suppliers are required to comply with internationally recognized human rights standards, and forced, child, or compulsory labour is strictly prohibited. Company contracts also include mandatory clauses on human rights, child labour prohibition, equal pay, and social security compliance.

10. Assessments for the year:

Particulars	**% of your plants and offices that were assessed (by entity or statutory authorities or third parties)**
Sexual harassment	100% - The Company ensures compliance with applicable labour practice laws, including child labour and human rights issues.
Discrimination at workplace	
Child labour	
Forced labour/Involuntary labour	
Wages	

The above assessment done by the Company internally from time to time. Further, labour compliance audit report forms part of major client audits of the Company.

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Not applicable

LEADERSHIP INDICATORS:

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

There were no such events requiring the Company to modify / introduce a process as a result of addressing human rights grievances / complaints.

2. Details of the scope and coverage of any Human rights due diligence conducted.

Due diligence is conducted by the Company as stipulated under the applicable rules and regulations. Human rights due diligence is being covered as part of the other audits also. The scope includes assessment on child labour, forced labour, Labour Standards, health and safety, discrimination, working hours, Anti-corruption, right to development etc.,

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016? Yes.

4. Details on assessment of value chain partners.

Particulars	**% Of value chain partners (by value of business done with such partners) that were assessed**
Sexual harassment	The Company ensures compliance with applicable labour practice laws, including child labour and human rights issues, throughout its supply chain. The company generally includes clauses requiring value chain partners to ensure compliance with all applicable laws.
Discrimination at workplace	
Child labour	
Forced labour /Involuntary labour	

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

There is no risk identified. Hence no corrective action has been taken.

PRINCIPLE 6:

Businesses should respect and make efforts to protect and restore the environment:

ESSENTIAL INDICATORS:

1. Details of total energy consumption (in Joules or multiples) and energy intensity:

Parameter	Units	FY 2025-26	FY 2024-25
From renewable sources (GJ)			
Total electricity consumption (A) – (Solar + Wind)	GJ	92,154	83,116
Total fuel consumption (B)	GJ	-	-
Energy consumption through other sources (C)	GJ	-	-
Total energy consumed from renewable sources (A+B+C)		**92,154**	**83,116**
From non-renewable sources (GJ)			
Total electricity consumption (D)	GJ	3,48,501	3,16,566
Total fuel consumption (E)	GJ	59,858	70,089
Energy consumption through other sources (F)	GJ	432	353
Total energy consumed from non-renewable sources (D+E+F)	GJ	**4,08,791**	**3,87,008**
Total Energy consumed (A+B+C+D+E+F)	GJ	**5,00,945**	**4,70,124**
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	GJ / Rs.	0.000033	0.000032
Energy intensity in terms of physical Output (Total energy consumed in GJ / Total Production in tonnage)	GJ	6.65	6.76
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)		N	N
If yes, name of the external agency.		**-**	**-**
2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India?		No	No
If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the re-medial action taken, if any.		**-**	**-**

Parameter	Units	FY 2025-26	FY 2024-25
Total electricity consumption (A)	GJ	4,40,655	3,99,682
Total fuel consumption (B)	GJ	59,858	70,089
Energy consumption through other sources (C)	GJ	432	353
Total Energy consumption (A+B+C)	GJ	5,00,945	4,70,124
Energy intensity per rupee of turnover (Total energy consumption/ turnover in Rupees)	GJ/ ₹ crore	327.72	321.40

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No

2. Does the entity have any sites / facilities identified as Designated Consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.
No. the Company at present does not have any sites/facilities identified as designated consumers under the Performance, Achieve and Trade (PAT) Scheme of the Government of India.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	**FY 2025-26**	**FY 2024-25**
Water Withdrawal by the Source in Kiloliters (KLs)		
(i) Surface Water	-	-
(ii) Ground Water	39,375	35,455
(iii) Third party Water	-	-
(iv) Sea Water/Desalinated Water	-	-
(v) Others- Recycled Water (ETP)	1,550	1,375
Total volume of water withdrawal (in kiloliters) (i + ii + iii + iv+v)	40,925	36,830
Total volume of water consumption (in kiloliters) (i + ii + iii + iv + v)	40,925	36,830
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP) (KL/ INR) * PPP	26.77 (kl /₹ crore)	25.17 (kl /₹ crore)
Water intensity in terms of physical output (KL/MT)	0.53	0.53

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No

4. Provide the following details related to water discharged:

Parameter	**FY 2025-26**	**FY 2024-25**
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water	NA	NA
No treatment	-	-
With treatment – please specify level of treatment	-	-
(ii) To Groundwater	NA	NA
No treatment	-	-
With treatment – please specify level of treatment	-	-
(iii) To Seawater	NA	NA
No treatment	-	-
With treatment – please specify level of treatment	-	-
(iv) Sent to third-parties	NA	NA
No treatment	-	-
With treatment – please specify level of treatment	-	-

(v) Others	NA	NA
No treatment	-	-
With treatment – please specify level of treatment	-	-
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)	N	N

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.
Yes. The company has Agitated Thin Film Dryer (ATFD) at a manufacturing plant to effectively manage industrial trade effluent water and achieve Zero Liquid Discharge (ZLD).

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Unit	FY 2025-26	FY 2024-25
NOx	Mg/m^3	23.0	25.0
SOx	Mg/m^3	18.0	14.0
Particulate matter (PM)	Mg/m^3	28.0	28.0
Persistent organic pollutants (POP)	-	-	-
Volatile organic compounds (VOC)	-	-	-
Hazardous air pollutants (HAP)	-	-	-
Others – please specify	-	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency
Yes. Assessment was done by Tamil Nadu Pollution Control Board.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2025-26	FY 2024-25
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available	MT of CO2 equivalent	11,578	12,231
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	MT of CO2 equivalent	59,603	54,086
Total Scope-1 emissions per rupee of turnover	MT//₹ crore	7.57	8.36
Total Scope 2 emissions per rupee of turnover.	MT/₹ crore	38.99	36.98
Total Scope-1 and Scope 2 emissions / Production in Tonnage	MT of CO2 equivalent	0.94	0.95

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

8. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details: No

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2025-26	FY 2024-25
Total Waste Generated *(in metric tonnes)*		
Plastic waste (A)	-	-
E-Waste (B)	-	-
Bio-medical waste (C)	-	-
MS Scrap/Scale/Bur/Flash (Solid)	Ms Scrap, Bur, Flash	
Used/Spent Oil (Liquid)-HW	2.52	3.56
Discarded Containers/Barrels (Solid)-HW	-	-
Waste & Residues Containing Oil (Liquid)-HW	3.94	3.56
Construction and demolition waste (D)	-	-
Battery waste (E)	-	-
Radioactive waste (F)	-	-
Other Hazardous waste. Please specify, if any. (G)	-	-
Other Non-hazardous waste generated (H).	-	-
Total (A+B + C + D + E + F + G + H)	**6.46**	**7.12**
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.0042 (kl /₹ crore)	0.0049 (kl /₹ crore)
Waste intensity per tonne of production (Total waste generated / Total Production in tonnage)	0.000086	0.000102
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of Waste		
(i) Recycled	2.52	3.56
(ii) Re-used	-	-
(iii) Other recovery operations	-	-
Total	**2.52**	**3.56**

For each category of waste generated, total waste disposed by nature of disposal method (in MT)		
Category of Waste		
(i) Incineration	3.94	3.56
(ii) Landfilling	-	-
(iii) Other disposal operations	-	-
Total	**3.94**	**3.56**

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.
The Company is certified under ISO 9001:2015 and the scope covers its entire operations. The Company recycles its Hazardous & Non-Hazardous waste product through authorized recyclers. Further, all relevant plant locations have Wastewater Treatment Plant (WWTP) which is combination of Effluent treatment plant (ETP) and Sewage treatment plant (STP).

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Sl. No.	Location of operations / offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any
Nil			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year: Not applicable

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:
Yes, Company is in compliance with all the applicable environmental laws.

LEADERSHIP INDICATORS

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):
Not applicable, as we do not have any operations in areas of water stress. The Company works closely with stakeholders and local communities to raise awareness about water scarcity, encourage responsible water use and support initiatives that enhance water availability and quality.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:
The Company is currently not measuring Scope 3 emissions.

3. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along with prevention and remediation activities.
Not Applicable, as the company doesn't have any operations in ecologically sensitive areas.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sl. No.	Initiative Undertaken	Details of the initiative (Web link, if any, may be provided along with summary)	Outcome of the initiative
Refer the annexure to Board's Report on Conservation of Energy			

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/web-link
The Company has established a robust and standardized Disaster Management and Business Continuity Framework to ensure operational resilience, safeguard employees and protect critical assets.

   Integrated within the Enterprise Risk Management (ERM) framework, these business continuity plans enable a structured and timely response to potential disruptions, ensuring the continuity of key business functions and minimizing operational impact.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard?
No, there has been no significant adverse impact to the environment, arising from our value chain, identified till now.

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.
Not applicable.

PRINCIPLE 7:
Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

ESSENTIAL INDICATORS:

1.1 Number of affiliations with trade and industry chambers/associations.
The Company affiliates with **Six** trade and industry chambers/associations

1.2 List the top 10 trade and industry chambers/associations (determined based on the total members of such a body) the entity is a member of/affiliated to.

S. No	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers / associations (State / National)
1	Association of Indian forging industry (AIFI)	National
2	Confederation of Indian Industry (CII)	National
3	Indian Society for Non-Destructive Testing (ISNT)	National
4	Engineering Export Promotion Council (EEPC India)	National
5	National Institute for Quality and Reliability (NIQR).	National
6	The Madras Chamber of Commerce and Industry (MCCI)	State / National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities:

There were no incidents of anti-competitive behaviour involving the Company during the reporting period.

LEADERSHIP INDICATORS

1. Details of public policy positions advocated by the entity:

S. No	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board	Web Link, if available
			-		

PRINCIPLE 8:

Businesses should promote inclusive growth and equitable development:

ESSENTIAL INDICATORS:

1. **Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year:** Not Applicable

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant web link
			-		

2. **Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity in the following format:**

Name of the project for which R&R is ongoing	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant web link
During FY26 no such situation arisen					

3. **Describe the mechanisms to receive and redress grievances of the community.**
The community grievances, if any can be submitted at the security desk or through company e-mail corporate@mmforgings.com. Any complaint so received is forwarded to the respective department and is promptly addressed by the relevant department.

4. **Percentage of input material (inputs to total inputs by value) sourced from suppliers.**

Particulars	FY 2025-26	FY 2024-25
Directly sourced from MSMEs/ small producers	16.04%	14.44%
Sourced directly from within the district and neighbouring districts	60.42%	60.09%

5. **Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost:**

Location	FY 2025-26	FY 2024-25
Rural	12.69	13.10
Semi Urban	46.36	45.32
Urban	26.51	27.44
Metropolitan	14.43	14.51

LEADERSHIP INDICATORS

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above): NA

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:
Refer Annexure to Board's Report for the details of CSR Activities.

3. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalised / vulnerable groups? (Yes/No) - Yes

3.1. From which marginalised / vulnerable groups do you procure?
Refer Point no. 4 of Principle 8 above.

3.2. What % of total procurement (by value) does it constitute?
Refer Point no. 4 of Principle 8 above.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:
Nil

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved: NA

6. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies and Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR projects	% Of beneficiaries from vulnerable and marginalized groups
Refer Annexure to the Board's Report for details on CSR activities.			

PRINCIPLE 9:
Businesses should engage with and provide value to their consumers in a responsible manner:

ESSENTIAL INDICATORS:

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback:
The Company has robust grievance -handling mechanisms in place to effectively address customer concerns and feedback. The company prioritizes customer satisfaction and response by engaging with them through various channels, including direct communication, email and social media, to ensure their voice is heard efficiently and timely.

To continuously enhance customer experience, the Company conducts customer satisfaction surveys, reviews performance reports, organizes conference calls, undertakes visits to customer sites and offices and holds supplier meetings. The management review process includes the collection, analysis and monitoring of customer satisfaction data and trends, along with implementation of corrective actions wherever adverse variations are identified.

2. Turnover of products as a % of turnover from all products that carry information about:

Business Category	As a % of total turnover
Environmental and social parameters relevant to the product	100%
Safe and responsible usage	100%
Recycling and / or safe disposal	100%

3. Number of consumer complaints in respect of the following:

Sl. No.	Area	FY 2025-26			FY 2024-25		
		Received during the year	Pending resolution at end of the year	Remarks	Received during the year	Pending resolution at end of the year	Remarks
1	Data Privacy	Nil	Nil	Nil	Nil	Nil	Nil
2	Advertising	Nil	Nil	Nil	Nil	Nil	Nil
3	Cyber-Security	Nil	Nil	Nil	Nil	Nil	Nil
4	Delivery of essential security	Nil	Nil	Nil	Nil	Nil	Nil
5	Restrictive Trade practices	Nil	Nil	Nil	Nil	Nil	Nil
6	Unfair Trade practices	Nil	Nil	Nil	Nil	Nil	Nil

4. Details of instances of product recalls on account of safety issues:
   No such instances were reported in the reporting period FY26.
5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy:
   The Company has taken various Cyber security measures and has Information security policy which are internally available for all the employees.

   The employees are given appropriate training and their systems are being continuously monitored in order to protect leak of data and other cybercrime. Safeguarding the stakeholders' privacy is the topmost priority of such policy.

6. Provide details of any corrective actions taken or underway on issues relating to advertising and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services:
   Not applicable

7. Provide the following information relating to data breaches:
   a. Number of instances of data breaches: NIL
   b. Percentage of data breaches involving personally identifiable information of customers: NIL
   c. Impact, if any, of the data breaches: Not Applicable

LEADERSHIP INDICATORS

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available):
   Information about all the products that the Company offers is available in the Company website www.mmforgings.com.

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services:
The Company predominantly sells its product to larger OEMs and hence it has limited scope for informing and educating the end user about the safe and responsible usage of its products. Nevertheless, MMF obtains a declaration from its customers at the outset of their business relationship, ensuring that the products are delivered to the end consumer safely.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services:
The Company has limited scope for informing the end user about the risk of disruption/discontinuation of its essential service as majority of its products are directly supplied to the Original Equipment Manufacturers (OEMs) and Tier 1 customers who then assemble and send the end product to the customer. However, potential risks are communicated through channels such as emails, letters, website updates, phone calls, and meetings when necessary.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief:
Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No):

YES. The Company provides customer-specific products with packaging that complies with the applicable legal requirements of both the shipping and receiving countries and includes detailed product information. The Company places strong emphasis on customer satisfaction across all stages of business operations and actively gathers feedback through surveys, customer scorecards, conference calls, site visits and review meetings. Customer feedback and performance data are regularly monitored and analysed for trends, and appropriate corrective actions are implemented wherever adverse variations are identified.

5. Provide the following information relating to data breaches:
5.1. Number of instances of data breaches along with impact. NIL
5.2. % of data breaches involving personally identifiable information of customers. NIL