



Date: 15th October, 2026

To,
National Stock Exchange of India Limited
Listing Compliance Department,
Exchange Plaza, Plot No. C – 1,
Block - G, Bandra Kurla Complex,
Bandra (E), Mumbai – 400051

Company Symbol: LLOYDS

Sub: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 – Consumer Complaint filed against the Company

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, read with Schedule III thereto, we wish to inform you that a consumer complaint has been filed by Mr. Kishore Nanik Sidhwani against the Company before the Hon'ble District Consumer Disputes Redressal Commission, Pune, concerning its Truefitt & Hill membership services.

The complainant has alleged unilateral changes in membership terms and sought reinstatement/refund, interest, compensation and litigation costs. The details of the complaint and its financial implications are enclosed as Annexure A and Annexure B.

The Company is examining the matter and shall take appropriate steps in consultation with its legal advisors. This intimation will also be available on the Company's website.

Kindly take the above on record.

Thanking you,

For and on behalf of Lloyds Luxuries Limited

Rajalakshmi Thevar
Digitally signed by
Rajalakshmi
Thevar
Date: 2026.10.15
12:26:03 +05'30'

Rajalakshmi Thevar
Company Secretary & Compliance Officer
ACS: 64317

Place: Mumbai



ANNEXURE A

Disclosure regarding receipt of communication from regulatory, statutory, enforcement or judicial authority under Regulation 30

Sr.No	Particulars	Disclosure
1	Name of Listed Entity	Lloyds Luxuries Limited
2	Type of communication received	Consumer complaint filed against the Company before the Hon'ble District Consumer Disputes Redressal Commission, Pune.
3	Date of receipt	October 14, 2026
4	Authority	Hon'ble District Consumer Disputes Redressal Commission, Pune.
5	Brief summary	The complainant has filed a consumer complaint concerning the Haircut & Spa membership offered by the Company under its Truefitt & Hill brand. The complainant alleges that the terms and conditions of the membership were unilaterally changed and has sought reinstatement of services or refund of the membership amount paid. The complaint further seeks interest, compensation for alleged mental agony and harassment, and litigation expenses.
6	Period to which communication relates	FY 2022-23 to FY 2026-27
7	Expected financial implications	The complainant has claimed an aggregate amount of ₹4,36,000, excluding interest and any other reliefs that may be granted. The actual financial implications, if any, will depend on the outcome of the proceedings.
8	Details of any non-compliances identified	The complainant has alleged unilateral changes in the membership terms and conditions. The allegations are subject to adjudication, and no finding on the merits is implied.
9	Penalty/restriction/sanction imposed	No penalty, restriction or sanction is stated in the complaint documents provided.
10	Action taken by the Company	The Company is examining the matter and shall take appropriate steps in consultation with its legal advisors.
11	Any other relevant information	The complaint is pending adjudication, and no final order has been passed as per the information presently available to the Company.



ANNEXURE B

Details as required under Schedule III of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with Annexure 18 of the SEBI Master Circular

Sr.No	Particulars	Disclosure
1	Name of the Authority	Hon'ble District Consumer Disputes Redressal Commission, Pune.
2	Brief details of litigation/proceedings viz. name(s) of the opposing party, authority before which proceedings are pending and brief details of the dispute/proceedings	Mr. Kishore Nanik Sidhwani has filed a consumer complaint against Lloyds Luxuries Limited in relation to the Haircut & Spa membership offered by the Company under its Truefitt & Hill brand. The complainant alleges that the membership conditions were unilaterally changed and seeks reinstatement of services or refund of the amount paid. The complaint refers to membership renewals and payments made in earlier years, including the payment of ₹86,000 on 25th March, 2026. The complainant has also sought compensation for alleged mental agony and harassment, interest and litigation costs.
3	Expected financial implications, if any, due to compensation, penalty, etc.	The complainant has sought refund of ₹86,000 with interest at 18% per annum from the date of payment, compensation of ₹3,00,000 and litigation costs of ₹50,000. The aggregate monetary claim is ₹4,36,000, excluding interest and any further reliefs. The actual financial implications, if any, will depend on the outcome of the proceedings.
4	Quantum of claims, if any	₹86,000 towards refund, interest at 18% per annum from the date of payment, ₹3,00,000 towards compensation and ₹50,000 towards litigation costs, together with other reliefs as may be granted by the Hon'ble Commission.